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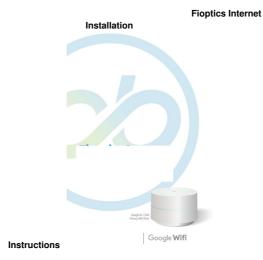
User Manuals Simplified.



## Google AC-1304 Primary Wifi Point Router Instruction **Manual**

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# Google Wifi



Google AC-1304 Primary Wifi Point

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### Special features of the Google Home app



### **App Manager**

Access, monitor, and change settings. Add additional managers using their Google Account login.



### **Monitor Network**

See what's connected to your network and how much bandwidth you're using.



### Network Check

Test Internet speed to your home.



### **Priority Device**

Prioritize Internet traffic to a device.



### Family Wi-Fi

Labels let you pause several devices at once, schedule a pause, and set up site blocking.



### **Guest Wi-Fi**

Create a separate network for your guests.

### Welcome to Fioptics Internet.

Enjoy the fastest Internet in town, with download speeds up to 1 Gbps. We deliver the very best in advanced network technology, to bring you all the entertainment, information, and communication you need at the speed of light. \* Browse, upload, share and save. Manage your home from anywhere with your home's Wi-Fi connection + smart home devices, available for purchase in our retail stores. Here at Cincinnati Bell, we are connecting what matters.



Free online access is available round-the-clock, which makes reviewing and updating your account information fast, secure and easy. Plus, you'll find a wealth of support information and online tours to guide you. To sign up, go online to cincinnatibell.com and click on **My Cincinnati Bell.**Pay bills • Find your closest store





Ask questions • Receive special offers



Premier from Cincinnati Bell includes everything you need to evolve your Internet. Its features include Internet security; password manager; and parental controls for PCs, smart phones, and tablets. We'll also send professionals to assess your home and provide solutions that ensure the best whole-home WiFi experience. Ongoing protection and repair is covered to keep the network within your home working at optimal performance. Expert support is standing by 24/7 to help you stay connected with all of your smart devices. Without Premier, everything else is just the Internet. Visit <a href="mailto:cincinnatibell.com/premier">cincinnatibell.com/premier</a>

\*Fastest Internet based on residential 2 Gbps download/1 Gbps upload speeds as of 8/1/20. Wi-Fi speeds may vary based on your environment.

#### What's inside:



### Locate the Fioptics Wiring



Before you get started, locate the Fioptics wiring inside your home. If your home has a data jack, it should have an orange or blue Ethernet port, or it may be labeled. It is usually centrally located and maybe near the TV, or in the home office.

If you don't have a data jack, then you'll connect directly to an "ONT" which should be similar to one of these pictured below. It's usually in the garage or basement and is



mounted to a wall where the Fioptics wiring enters your home.

### **Connect the Primary Wifi Point**

Once you've located the data jack or ONT, you are ready to connect the equipment. Start by plugging one end of the provided Ethernet cable into the Primary Wifi Point. Plug the other end into the data jack, or into port 1 on the ONT. Make sure the ONT is plugged in and powered on



### Primary Wifi Point to ONT





#### Power It Up

Now it's time to power up the equipment. Plug the power adapter into a nearby wall outlet and connect it to the power port of your Primary Wifi Point.







The Google Home app will walk you through the Primary Wifi Point setup.

### **Guide to LED indicators:**

Color What it means Solid white Wifi Point is online

No light No power or light turned off in Google Wifi app

Wifi Point is ready Pulsing blue for setup

Solid blue Wifi Point is starting up or resetting

Pulsing amber Wifi Point has no internet connection

Pulsing red Wifi Point has an issue

What to do Enjoy your Wi-Fi!

- 1. Ensure power is connected
- 2. Check brightness settings in-app 3. Contact Google customer support

Follow instructions to connect the device

A reset can take up to 10 minutes. When complete, light will pulse blue, indicating ready for setup

- 1. Check Ethernet cable connection to primary Wifi Point and data jack
- 2. Contact Fioptics customer support

Perform a factory reset. If the problem reoccurs, contact support



### CB-012\_August2020

Need our help? Call: 513-397-5676 (M-F, 8a-8p until April 4) 513-565-9890 (24/7 after April 5)

Visit: cincinnatibell.com/help-center

### **Documents / Resources**



Google AC-1304 Primary Wifi Point Router [pdf] Instruction Manual AC-1304, Primary Wifi Point Router

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