



GOGEN 20 WIFI Digital Photo Frame User Manual

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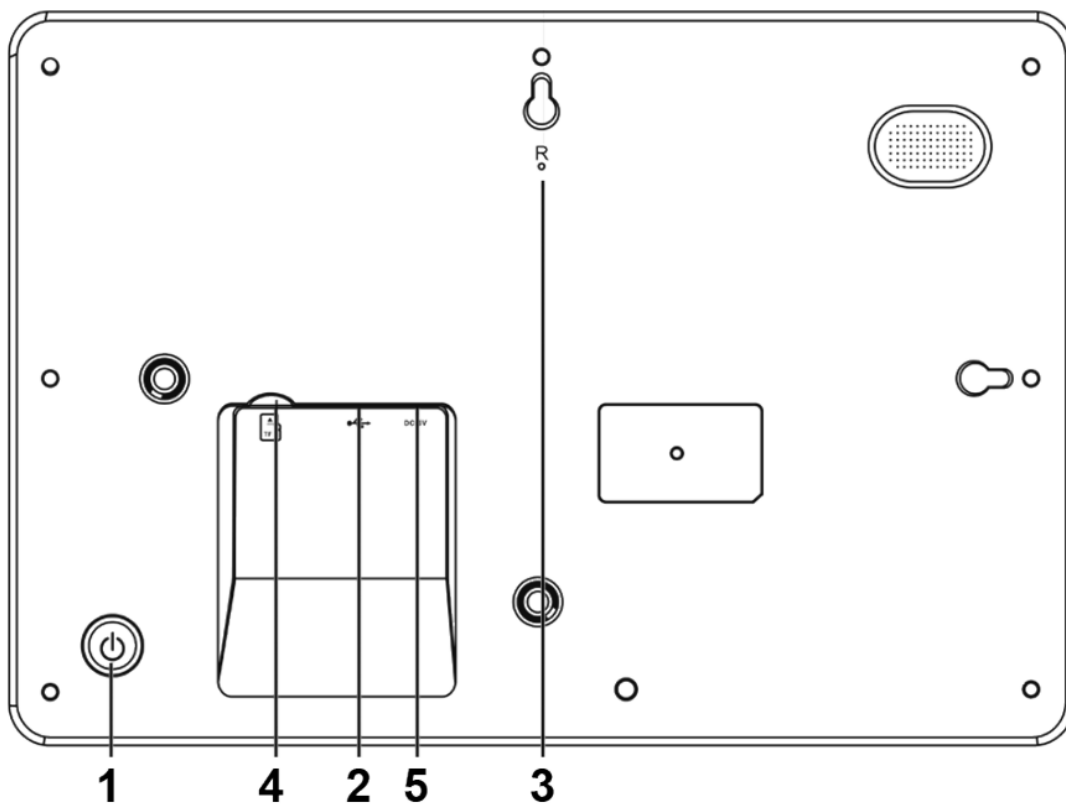
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Introduction

Before connecting, operating or adjusting this product, please read this user's manual carefully and completely

PRODUCT OVERVIEW



1. POWER

After connecting power adapter, please press and hold power button for approximately 5 seconds (until screen

turns on).

When it is on, press and hold power button for approximately 3 seconds to access reboot or power off menu.

Short press on power button will turn off/onscreen (but leave the photo frame in on position).

2. **USB**

Connect a USB flash drive to transfer data.

3. **RESET**

Use a needle or paper clip to reset unit.

4. **Micro SD**

Load external micro SD memory cards here.

5. **DC**

Connect DC adapter to power on the device



GETTING STARTED

Thank you for purchasing your very own frameo. First, to set up your frame follow the 'Quick start guide' included in the package. If you are new to using frameo then start by following the frameo quick setup on page 3 or follow the on screen guide when powering it on for the first time. Once you have set up your frameo, start connecting it to your friends and family.

FRAMEO APP

To send photos to your frame, use the frameo app for iOS or Android. Find the frameo app on:

Google play
Scan Me



App Store
Scan Me



FRAMEO QUICK SETUP

When starting your frame for the first time, you will need to setup the frame. All settings can be changed through the settings menu afterwards.

- First you start by selecting a language. This will be the language used throughout frameo.
- Connect your frame to the internet by connecting it to a Wi-Fi.

If a newer version of the frameo software is available, then you will be prompted with an update dialog. It is recommended to update your frame immediately if prompted.

- Enter your name, and the location where you have placed your frame e.g. “Living room”, “Kitchen” or “Office”.

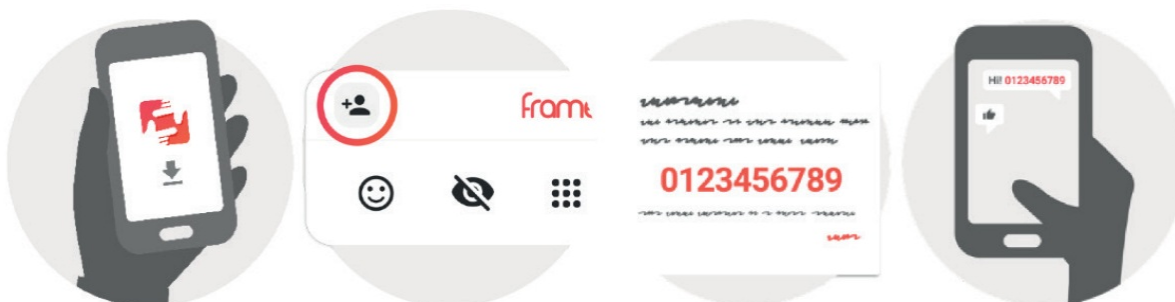
START USING FRAMEO

Start by connecting with your friends and family by providing them with a unique code from your frame. If you want to be able to send photos to the frame yourself, start by downloading the app for iOS or Android on App Store or Google Play. Then use the code to connect your frame and app as described below.

Connecting a new friend:

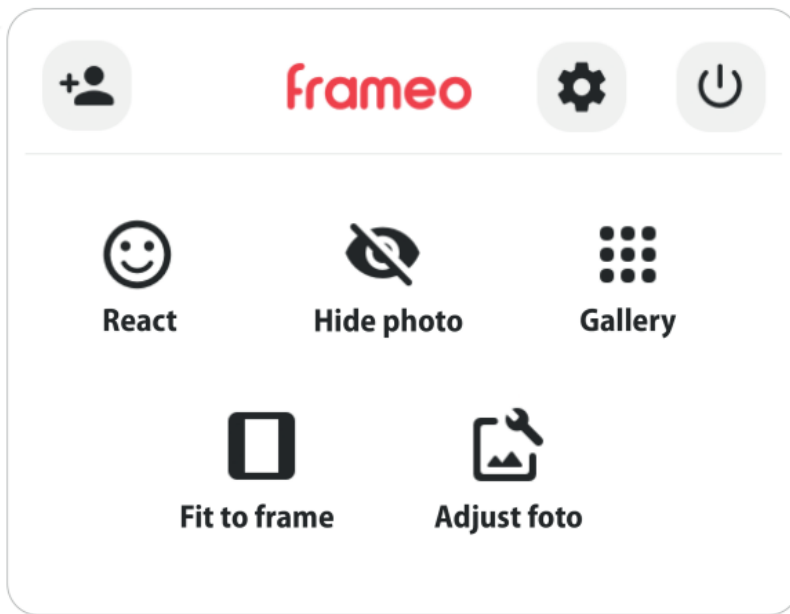
- Make sure that your friend has downloaded and installed the frameo app
- Click the add friend icon on your frame . A dialog will appear showing a unique code which is valid for 24 hours.
- Now share this code in whatever fashion you prefer e.g. SMS, E-Mail, IM, phone call, to your friend.

Once your friends have added the code in their frameo app, they will automatically appear on your frame and be able to send you photos.



NAVIGATING YOUR FRAMEO

Swipe left or right to go through your photos.
To access the menu, simply tap once on the screen.



In the menu you will find the most used features.

Add friend

This will generate a code that you can share with your friends and family so they can connect and send photos to your frame.

Settings

Opens the Settings.

React

Opens the React menu.

The React menu can also be accessed by double-tapping on the screen.

Hide photo

Hides the current photo. This means that the photo will no longer be shown in the slideshow. If needed the photo can be shown again through the settings menu.

Gallery

Opens a gallery which allows for easy and fast navigation through your photos.

Fit to frame/Fill frame

This toggles how the photo is shown.

The Fill frame option is the default. The photo is scaled so that it fills the whole screen. It will be centered around what is selected as the most important part. See the first picture below.

Fit to frame will make sure that the entire photo is shown on the screen.

See the second picture below.





Adjust photo

The adjust photo feature is only available when the photo is set to fill frame. It allows you to adjust the position of photo in the frame for an even better fit.


Interacting with videos

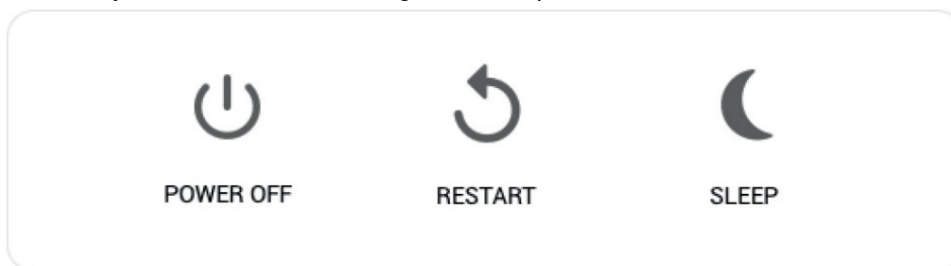
When a video is shown two additional controls are shown. One for play/pause of the video and one for mute/unmute of the video.

Press  to start the video playback. Pressing  will pause the video playback.

Pressing  will mute the video while pressing  will unmute the video.

Power menu

Tap the power icon  in the top right corner of the screen to access the power menu. Here you can power off or restart your frame and make it go into sleep mode.



Note: Make sure to always use the power off button on the device or in the power menu to turn Frameo off. Never disconnect power when Frameo is running.

SETTINGS

Through settings, you can personalize your frame to your needs.

MY FRAME

Frame name

Changes the name of your frame. This is also the name the connected friends and family will see in their list of connected frames.

Frame location

Changes the location of your frame. This is the location displayed on your friends' and family's list of connected frames which can help to distinguish frames from each other.

Set language

Sets the language throughout your frame.

Set time zone

Sets the time zone used on the frame.

Enable/Disable 24-hour format Enables, and disables, 24-hour time format.

Sleep mode

frameo offers a sleep mode which turns off the screen to reduce power consumption while you e.g. are sleeping. Its default setting is to turn off the screen at 23:00 and turn on the screen again at 07:00.

To change this just set the sleep mode start/end time.


Your frame is not powered down or in standby, so you will still be able to receive photos during sleep mode

MANAGE PHOTOS

Show/hide photos



Select which photos to show/hide by tapping the particular photos you wish to show/hide.

Hidden photos will NOT be deleted from your frame, you can always select them to be shown again.

Use  to select or deselect all.

Delete photos

Select photos that you want to permanently delete from your frame by tapping the photo.


Use  to select or deselect all and  to delete the selected photos.


Import photos

Allows you to import photos from an external SD card.

Before you try to import photos from a SD card, make sure you have a SD card with photos on inserted into your frame.

Start by selecting the photos that you want to import onto your frame.

Once selected tap the import button , to start the import process.

Use  to select or deselect all photos on the external storage (e.g. microSD card).

Use  to set the sort order of photos before import and  to order by ascending/descending.

It is currently not possible to add a caption or define the most important part of the photo when using the import function. Alternatively add our self to your friend list and send them using the app.

Note: The frame can't playback photos from USB/SD directly, only the imported photos can be displayed.

Export photos


Allows you to export photos from the frame to external storage (e.g. microSD card).

The export function will export all photos on the frame as well as profile pictures.

MY FRIENDS


This list contains all the people that are allowed to send photos to your frame.

Change options for a friend

Click the options icon  to open the friend options menu. From here you can allow / disallow if a friend may share the code to the frame.

If this is enabled the friend can retrieve and share the code to the frame from his/her app. From the options menu you can also delete a friend, by pressing the **DELETE FRIEND** button. This will remove the friend from the list and thereby remove their permission to send photos to the frame. You will then be asked to confirm the removal and if you would like to remove all photos previously received from this friend.

Add person

To allow a new person to send you photos, simply tap the add friend button and share the  presented code in whatever way you prefer.

DISPLAY AND SLIDESHOW

Timer

Define the duration a photo should be displayed.

Show caption

Sets whether or not to display the captions that your friends have sent with the photo. Check to display captions. Uncheck to hide captions.

Fill frame

Sets the default frame photo setting. Check to set default to fill which makes the photos fit the device screen according to the most important part of the photo. Uncheck to make the photo fit inside the screen of the device, adding blurred bars on the sides or top/bottom.

Photo display order

Sets the order in which your photos are displayed on the frame.

- **By date:** Photos are shown newest to latest.
- **Shuffle:** Photos are shuffled and shown in a random order.

Brightness level

Adjust the brightness level of the screen.

Notification volume

Adjust the volume level for notification sounds on the frames, e.g. for received new photo notification.

Auto play

Enables/disables auto play of videos in the slideshow. Videos can always be manually started regardless of this setting.

Video playback

Determines how videos should be played when auto play is enabled.

- **Loop videos:** The video will loop until the slideshow timer is up.
- **Play once:** The video will play once and show its thumbnail until the timer is up.
- **Play once and continue:** The video will play once and continue to the next photo, or video, once it completes.

Video volume

Adjust the volume level for video sounds on the frames.

WI-FI

Set which Wi-Fi the frame connects to. If you are connecting to a network with a captive portal a web browser icon should appear in the top right corner of the screen.

Use this to open a browser where you can enter credentials to access the network.

BACKUP AND RESTORE

Backup frame to SD card

Tap to make a backup of your photos, friends and settings. The time of latest successful backup will be displayed. Any existing backup on the SD card will be overridden!

Automatic backup

If checked, your frame will automatically take a backup within 30 hours of you receiving new photos or making changes on your frame.

Requires that you have inserted a writeable sd card into the frame.

Restore from backup

Before you attempt to restore your frame, start by confirming that your backup is up-to-date.

This is done by confirming the date under "Backup frame to external storage (e.g. microSD card)".

If e.g. the last backup is too old or if no backup is made, then press the "Backup frame to external storage (e.g. microSD card)" button to make a new backup.

It is important to note that you cannot restore a backup to a new Frameo frame and keep the old frame operational at the same time.

If you wish to restore a backup on a frame that has already been setup, then you must first reset the frame. This is done by pressing the "Reset frame" button.

This will delete all data on the Frameo and reset the Frameo to its setup screen.

On the setup screen you can select the "Restore from backup" button which will restore your frame according to the backup.

If the "Restore from backup" button isn't visible, then confirm that the external storage (e.g. microSD card) is correctly mounted.

Reset frame

Removes all data from your frame. This will permanently remove all your photos, friends connections and settings.

ABOUT

Check for update

Check if an update is available for your frame.

Beta program

If checked the device will join the Beta program where it will receive updates more frequently and before normal release devices.

Help

Open source libraries

Opens a list of open source libraries used in the app and their licenses.

Share anonymous analytics data

Sharing anonymous analytics data helps us tremendously with improving the frameo software.

We understand if you do not wish to share this data with us. Set checked if you wish to help us improve frameo.

Set unchecked to deny the sharing of anonymous analytics data.

Guide

Opens the quick start guide, that was shown when you first started the frame.

PRIVACY

For more information regarding privacy, please visit privacy.frameo.net

NOTE: FEATURES MAY CHANGE DEPENDING ON THE VERSION OF THE APPLICATION.

SPECIFICATION

Operation System	Android 6.0
Internal memory	Approx. 4,7 GB free space
External Flash	support external micro SD card, up to 32GB
Display	10,1 inch TFT LED display
Touch Panel	5 point touch panel
Resolution	1280 x 800 pxl / IPS / 16:9
Memory card Slot	Micro SD card Slot (can import photos from micro SD card to photo frame, can copy photos from photo frame to SD card, can playback photos from micro SD card directly)
USB	Micro USB 2.0 (can import photos from USB to photo frame, can copy photos from photo frame to USB, can playback photos from USB directly)
WIFI	Built in 802.11b/g/n; E.i.r.p 16,01 dBm; Wireless Working Frequency 2412-2472 MHz
Power Adapter	Input:100-240VAC 50-60 Hz Output:5V 2A

WE RESERVE THE RIGHT TO CHANGE TECHNICAL SPECIFICATIONS.



WARNING:

DO NOT USE THIS PRODUCT NEAR WATER, IN WET AREAS TO AVOID FIRE OR INJURY OF ELECTRIC CURRENT. ALWAYS TURN OFF THE PRODUCT WHEN YOU DON'T USE IT OR BEFORE A REVISION. THERE AREN'T ANY PARTS IN THIS APPLIANCE WHICH ARE REPARABLE BY CONSUMER. ALWAYS APPEAL TO A QUALIFIED AUTHORIZED SERVICE. THE PRODUCT IS UNDER A DANGEROUS TENTION.



TO AVOID DANGER OF SUFFOCATION, KEEP THE PLASTIC BAG AWAY FROM BABIES AND CHILDREN. DO NOT USE THIS BAG IN CRIBS, BEDS, CARRIAGES OR PLAYPENS. THIS BAG IS NOT A TOY.

Disposal of old Electrical & Electronic Equipment (Applicable in the European Union and other European countries with separate collection systems)



■ This symbol on the product or on its packaging indicates that this product shall not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. The recycling of materials will help to conserve natural resources. For more detailed information about recycling of this product, please contact your local Civic Office, your household waste disposal service or the shop where you purchased the product.


Hereby, ETA a.s. declares that the radio equipment type FRAME20WIFI is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address:
http://www.gogen.cz/declaration_of_conformity

Charging adapter

A	Manufacturer's name or trademark , business registration number and address	Shenzhen Runshengfeng Power Technology Co., Ltd. 3rd Floor, Building A4, Xinfu Industrial Park, Chongqing Road, Fuyong Street, Baoan District, Shenzhen, Guangdong, China
B	Model identifier	RSF-DY080-0502000EU
C	Input voltage	100-240 V
D	Input frequency	50/60 Hz
E	Output voltage	5 V
F	Output current	2 A
G	Output power	10 W
H	Average efficiency in active mode	79,09%
I	Low load efficiency (10%)	76,55%
J	Power consumption without load	0,056 W

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Documents / Resources

	<p>GOGEN 20 WIFI Digital Photo Frame [pdf] User Manual</p> <p>20 WIFI Digital Photo Frame, 20 WIFI, Digital Photo Frame, Photo Frame, Frame</p>
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References

- [🌐 privacy.frameo.net](https://privacy.frameo.net)
- [🇨🇪 Gogen.cz - Úvodní stránka | Gogen.cz](https://gogen.cz)
- [🇨🇪 Declaration of conformity | Gogen.cz](https://gogen.cz)
- [🇭🇺 Gogen.hu | Gogen.hu](https://gogen.hu)
- [🇵🇱 Gogen.pl - Strona główna | Gogen.pl](https://gogen.pl)
- [🇸🇰 Gogen.sk - Úvodná stránka | Gogen.sk](https://gogen.sk)