Manuals+ — User Manuals Simplified.

globe Suite Apps User Guide

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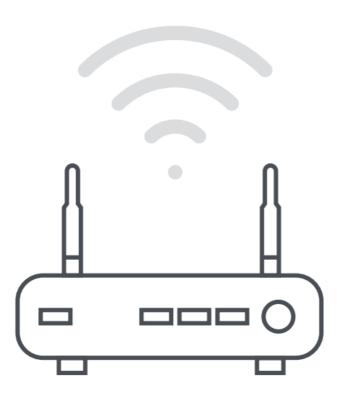
Get started

- Download the **Globe Suite™** app from the App Store or Google Play to your mobile device.
- Launch the **Globe Suite™** app.
- To register, enter your email address. Create a password, then login to the app. OR
- Login if you already have an account.

Globe Suite™

Register

Login

Verify your network

- Verify your network and ensure your mobile device is connected to a 2.4 GHz Wi-Fi channel.
- Consult your router documentation for detailed instructions on how to change wireless settings.
- Once your devices have been successfully paired, you can switch back to mixed mode or use a cellular data network to control your smart products.

App Instruction

Scan mode

- Power on your device.
- Select the "+" symbol on the top right hand corner.
- Follow instructions within the app.
- If your device is flashing rapidly and fails, try using EZ Mode.

EZ mode

- Select the "+" symbol on the top right hand corner.
- Select "Manual".
- Select your product type and follow the instructions within the app.
- If the connection fails, try using AP mode.

AP mode

- Select the "+" symbol on the top right hand corner.
- Select "Manual".
- Select your product type.
- Select your product type.
- Open the menu on the top right hand corner and select "AP mode".
- Follow the instructions within the app.
- You're good to go!

Setup voice assistance

- Instructions in the **Globe Suite™** app: Select "Profile", select "Integration", choose your voice assistant, and follow instructions.

Did you know?

Most modern routers are dual band meaning they support both 2.4 GHz and 5 GHz channels.

The most common wireless options are:

- **Mixed:** The router will broadcast both 2.4 GHz and 5 GHz simultaneously under the same SSID. The device will choose which to connect to based on multiple variables (congestion, distance to router etc.).

- **2.4 GHz:** Broadcast only on this channel.
- **5 GHz:** Broadcast only on this channel.
- **Dual 2.4 and 5 GHz using Separate SSIDs:** Router will broadcast both channels and the user manually decides which to connect to.

Customer Support

Have a question? We can help!

www.globe-electric.com/smart

smartsupport@globe-electric.com

Check out Smart Support in the app (Profile > Smart Support)

Check us out on YouTube

1-888-543-1388

Documents / Resources

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