Manuals+ — User Manuals Simplified.

globe Suite App User Guide

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Globe Suite App

GUIDE START QUICK

Welcome

1 Get started

- Download the Globe Suite™ app from the
  App Store or Google Play to your mobile
  device
- Launch the Globe Suite app.
- To register, enter your email address. Create a
  password, then login to the app
  oR
- Login if you already have an account.

2 Verify your network

- Verify your network and ensure your mobile device is connected to a 2.4 GHz Wi-Fi channel.
- Consult your router documentation for detailed instructions on how to change wireless settings.
- Once your devices have been successfully paired, you can switch back to mixed mode or use a cellular data
  network to control your smart products.

3a Add a device

- Power on your device.
- Select the "+" symbol on the top right hand corner.
- Select your product type and follow the instructions within the app.
- If the connection fails, try using AP mode.

3b AP mode

- On the "add a device" page select AP mode on the top right-hand
  corner and follow the instructions within the app.
- If the connection fails, try using Scan mode

3c Scan mode

- Select the "+" symbol on the top right hand corner.
- Select "Scan",
- Follow instructions within the app.
- You're good to go!

4 Setup voice assistance

- Instructions in the Globe Suite™ app: Select "Profile", select "Integration", choose your voice assistant, and follow instructions.

Did you know?

Most modern routers are dual band meaning they support both 2.4 GHz and 5 GHz channels,

The most common wireless options are:

- Mixed: The router will broadcast both 2.4 GHz and 5 GHz simultaneously under the same SSID. The device will choose which to connect to based on multiple variables (congestion, distance to router etc.)
- 2.4 GHz: Broadcast only on this channel.
- 5 GHz: Broadcast only on this channel.
- Dual 2.4 and 5 GHz using Separate SSIDs: Router will broadcast both channels and the user manually decides which to connect to.

Have a question? We can help!

www.globe-electric.com/smart

smartsupport@globe-electric.com

Visit the FAQ page in the app

Check us out on YouTube

scan me

Documents / Resources

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