Globe Suite Apps User Guide
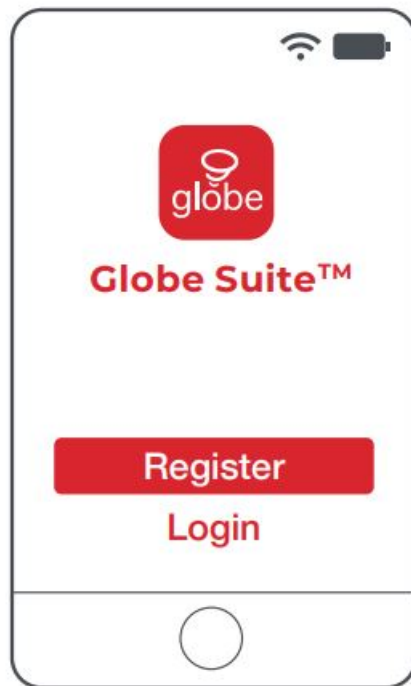
Globe Suite Apps User Guide

QUICK START GUIDE

Welcome!

Contents

1 Get started

- Download the **Globe SuiteTM** app from the
- App Store or Google Play to your mobile device
- Launch the **Globe SuiteTM** app
- To register, enter your email address, create a password, then log in to the app **OR**
- Log in if you already have an account

2 Verify your network

- Verify your network and ensure your mobile device is connected to a 2.4 GHz Wi-Fi channel
- Consult your router documentation for detailed instructions on how to change wireless settings
- Once your devices have been successfully paired, you can switch back to mixed mode or use a cellular data network to control your smart products

3a Scan mode

- Power on your device
- Select the "+" symbol on the top right-hand corner
- Follow instructions within the app
- If your device is flashing rapidly and fails, try using EZ Mode

3b EZ mode

- Select the "+" symbol on the top right-hand corner
- Select "Manual"
- Select your product type and follow the instructions within the app
- If the connection fails, try using AP mode

3c AP mode

- Select the "+" symbol on the top right-hand corner
- Select "Manual"
- Select your product type
- Open the menu on the top right-hand corner and select "AP mode"
- Follow the instructions within the app
- You're good to go!

Did you know?

Most modern routers are dual-band, meaning they support both 2.4 GHz and 5 GHz channels.

The most common wireless options are:

- **Mixed:** The router will broadcast both 2.4 GHz and 5 GHz simultaneously under the same SSID. The device will choose which to connect to based on multiple variables (congestion, distance to router, etc.).
- **2.4 GHz:** Broadcast only on this channel
- **5 GHz:** Broadcast only on this channel
- **Dual 2.4 and 5 GHz using Separate SSIDs:** Router will broadcast both channels and the user manually decides which to connect to

Have a question?

We can help!

www.globe-electric.com/smart

smartsupport@globe-electric.com

Check out Smart Support in the app (Profile > Smart Support)

Check us out on YouTube

1-888-543-1388

Scan me

Globe Electric Company 50155*_QSG 09-092-21

Documents / Resources

	globe Globe Suite Apps [pdf] User Guide GE50155A, 2AQUQGE50155A, Globe Suite Apps, Globe Suite, Apps

References

- ◯ **Electric | The Largest Consumer Energy & Renewables Platform**
- ▣ **smart - Manuals+**