# globe GE50228 Smart Plug App User Guide

**QUICKSTART GUIDE**
**Welcome!**
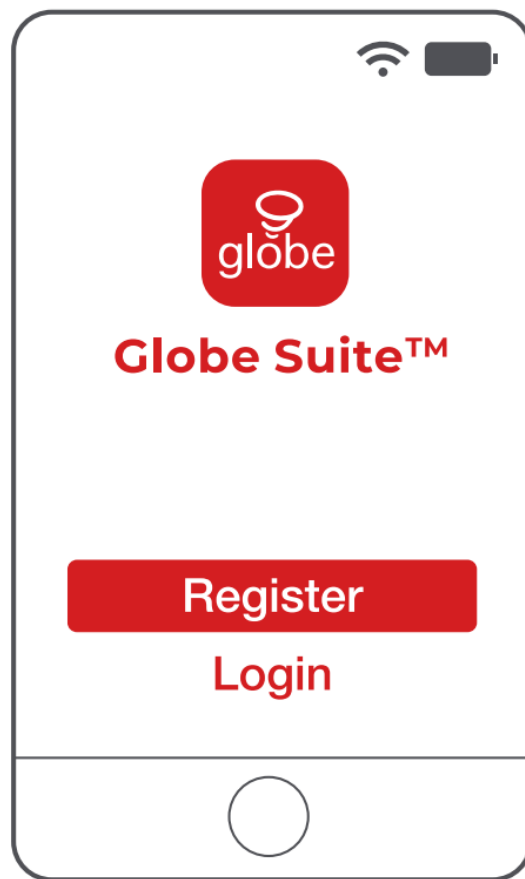
**Contents**

## Get started

- Download the Globe Suiten4 app from the App Store or Google Play to your mobile device.
- Launch the Globe Suiten^ app.
- To register, enter your email address. Create a password, then log in to the app. OR
- Login if you already have an account.
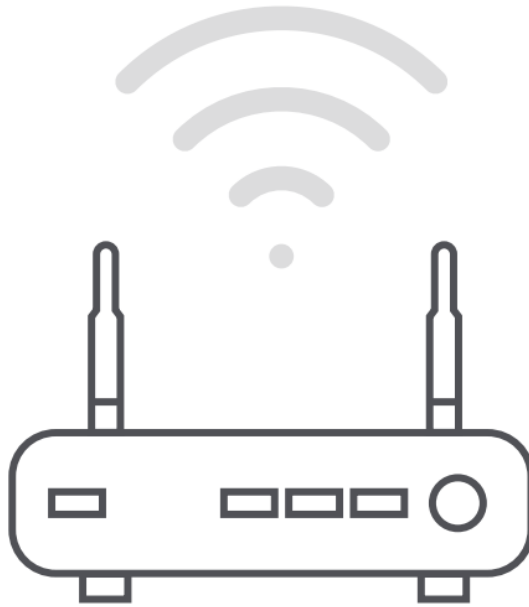
**Verify your network**

- Verify your network and ensure your mobile device is connected to a 2.4 GHz Wi-Fi channel.
- Consult your router documentation for detailed instructions on how to change wireless settings.
- Once your devices have been successfully paired, you can switch back to the mixed-mode or use a cellular data network to control your smart products.

    **3a Scan mode**
- Power on your device.
- Select the "+" symbol on the top right-hand corner.
- Follow instructions within the app.
- If your device is flashing rapidly and fails, try using

    **3b EZ Mode.**
- Select the "+" symbol on the top right-hand corner.
- Select "Manual".
- Select your product type and follow the instructions within the app.
- If the connection fails, try using AP mode.

    **3c AP mode**
- Select the "+" symbol on the top right-hand corner.
- Select "Manual".
- Select your product type.
- Open the menu on the top right-hand corner and select "AP mode".
- Follow the instructions within the app.
- You're good to go!

 Hey Google

 Amazon Alexa

**Setup voice assistance**

- Instructions in the Globe Suiten" app: Select "Profile", select "Integration", choose your voice assistant, and follow instructions.

  **Did you know?**

  Most modern routers are dual-band meaning they support both 2.4 GHz and 5 GHz channels.

  The most common wireless options are

- **Mixed:** The router will broadcast both 2.4 GHz and 5 GHz simultaneously under the same SSID. The device will choose which to connect to based on multiple variables (congestion, distance to the router, etc.).
- **2.4 GHz**: Broadcast only on this channel.
- **5 GHz**: Broadcast only on this channel.
- **Dual 2.4 and 5 GHz using separate SSIDs**: Pouter will broadcast both channels and the user manually decides which to connect to.

**Have a question? We can help!**

⬚🖱 **www.globe-electric.com/smart**

✉ **smartsupport@globe-electric.com**

❓☑ Check out Smart Support in the app (Profile > Smart Support)

▶ Check us out on YouTube

📞 1-888-543-1388

scan me

**https://globe-electric.com/smart/**
Globe Electric Company 50228_QSG 11-055-20

50228_QSG
Designer: TN
Docket: 11_055_20

PRINTING SPECIFICATIONS FOR SKU:

| C M | PANTONE 0C | PANTONE 0C | PANTONE 0C | PANTONE 0C |
| Y K | ○ | ○ | ○ | ○ |

BOOKLET DIMENSION

w1 (width): 65mm
w2 (width): 65mm
w (width): 130 mm
h (height): 90 mm

## Documents / Resources
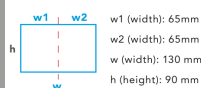
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