globe GE50195 Smart Plug User Guide
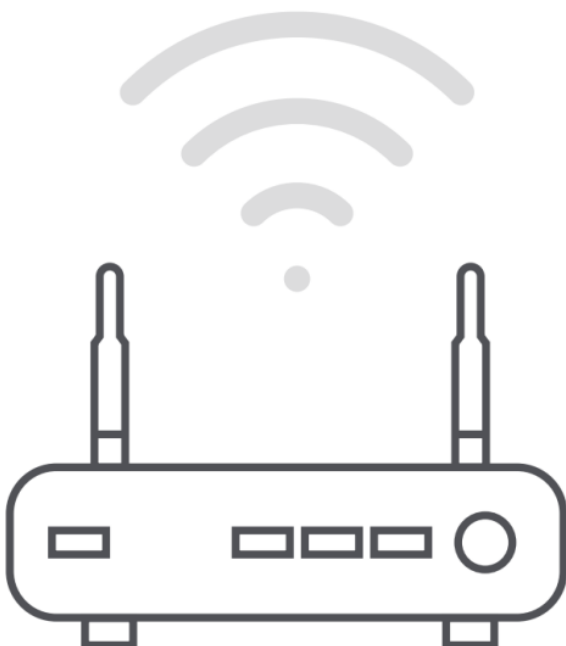
globe GE50195 Smart Plug

Contents

Get started

- Download the **Globe Suite™** app from the App Store or Google Play to your mobile device.
- Launch the **Globe Suite™** app.
- To register, enter your email address. Create a password, then login to the app.

  OR

- Login if you already have an account.

Verify your network

- Verify your network and ensure your mobile device is connected to a 2.4 GHz Wi-Fi channel.
- Consult your router documentation for detailed instructions on how to change wireless settings.
- Once your devices have been successfully paired, you can switch back to mixed mode or use a cellular data network to control your smart products.
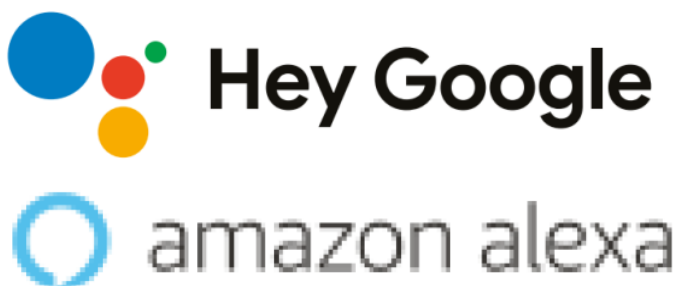
a. Scan mode

- Power on your device.
- Select the"+" symbol on the top right hand corner.
- Follow instructions within the app.
- If your device is flashing rapidly and fails, try using EZ Mode.

b EZ mode

- Select the"+" symbol on the top right hand corner.
- Select "Manual".
- Select your product type and follow the instructions within the app.
- If the connection fails, try using AP mode.

c AP mode

- Select the"+" symbol on the top right hand corner
- Select "Manual".
- Select your product type.
- Open the menu on the top right hand corner and select "AP mode".
- Follow the instructions within the app.
- You're good to go!

Setup voice assistance

- Instructions in the **Globe Suite™** app: Select "Profile", select "Integration", choose your voice assistant, and follow instructions.

Did you know?

Most modern routers are dual band meaning they support both 2.4 GHz and 5 GHz channels.

The most common wireless options are:

- Mixed: The router will broadcast both 2.4 GHz and 5 GHz simultaneously under the same 5510.
  The device will choose which to connect to based on multiple variables (congestion, distance to router etc.).
- **2.4 GHz:** Broadcast only on this channel.
- **5 GHz:** Broadcast only on this channel.
- **Dual 2.4 and 5 GHz using Separate SSIDs:**
  Router will broadcast both channels and the user manually decides which to connect to.

Have a question?
We can help!

www.globe-electric.com/smart

smartsupport@globe-electric.com

Check out Smart Support in the app
(Profile> Smart Support)

Check us out on YouTube

1-888-543-1388

scan me

Documents / Resources

globe GE50195 Smart Plug [pdf] User Guide
GE50195, 2AQUQGE50195, GE50195, Smart Plug