



# globe 50329 Smart Plug User Guide



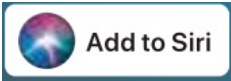

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Smart Plug Prise Intelligente



NO HUB REQUIRED



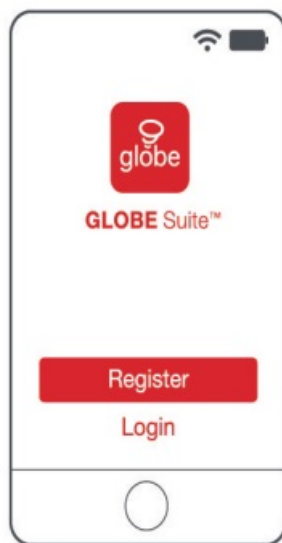
QUICKSTART GUIDE

## Welcome aboard!

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## Get started



- Download the **GLOBE SUITE™** app from the App Store or Google Play to your mobile device.
- Launch the **GLOBE SUITE™** app.
- To register, enter your mobile phone number or email address. Create a password, then log in to the app.

### OR

- Login if you already have an account.

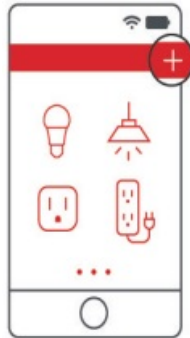
## Verify your network



- Verify your network and ensure your mobile device is connected to a 2.4 GHz Wi-Fi channel. Consult your router documentation for detailed instructions on how to change wireless settings.

- Once your devices have been successfully paired, you can switch back to the mixed-mode or use a cellular data network to control your smart products.

#### a. Add a device

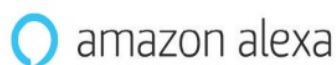


- Insert your smart power adapter.
- Select the “+” symbol on the top right-hand corner.
- Select your product type and follow the instructions within the app.
- If the connection fails, try using AP mode.

#### b. Add a device: AP mode

- On the “add a device page” select AP mode on the top right-hand corner and follow the instructions within the app.
- You’re good to go!

#### Setup voice assistance



- Instructions in the **GLOBE SUITE™** app: Select “Profile”, select “Integration”, choose your voice assistant, and follow instructions.

#### Did you know?

Most modern routers are dual-band meaning they support both 2.4 GHz and 5 GHz channels. The most common wireless options are:

- **Mixed:** The router will broadcast both 2.4 GHz and 5 GHz simultaneously under the same SSID. The device will choose which to connect to based on multiple variables (congestion, distance to the router, etc.).
- **4 GHz:** Broadcast only on this channel.
- **5 GHz:** Broadcast only on this channel.
- **Dual 2.4 and 5 GHz using separate SSIDs:** The router will broadcast both channels and the user manually decides which to connect to.

Have a question?  
WE CAN HELP!



[www.globe-electric.com/smart](http://www.globe-electric.com/smart)



[smartsupport@globe-electric.com](mailto:smartsupport@globe-electric.com)



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## Documents / Resources

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GE50329A, 2AQUQGE50329A, 50329 Smart Plug, 50329, Smart Plug