global payments A920 Terminal Plus User Guide

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global payments A920 Terminal Plus

Product Information

Specifications:

- **Models:** A920, S1000F
- **Included in the package:** Terminal Plus, Paper roll, AC power adaptor, USB to micro USB cable

Product Usage Instructions

Charging the Terminal Plus:

Locate the micro USB charging port on the left side of your device. Connect the USB to the micro USB cable to the port and charge your device.

Powering On the Terminal Plus:

A920:

1. Press and hold the power button located on the right side of the terminal.
2. If the Terminal Plus app does not automatically open, tap the Point of Sale icon on the home screen.

S1000F:

1. Press and hold the power button located on the left side of the terminal.
2. If the Terminal Plus app does not automatically open, tap the Android All Apps icon and then tap the Point of Sale icon.

Connecting to Wi-Fi:

A920:

1. Swipe down from the top of the home screen.
2. Tap the Android home icon at the bottom of your screen.
3. Swipe down again when you see the status bar.
4. Tap the WLAN icon.
5. Toggle Wi-Fi On and select the desired network.
6. Enter the Wi-Fi password and tap [CONNECT].

S1000F:

1. Swipe down from the top of the home screen.
2. Tap the Android home icon at the bottom of your screen.
3. Swipe down again when you see the status bar.
4. Tap the Wi-Fi icon.
5. Toggle Wi-Fi On and select the desired network.
6. Enter the Wi-Fi password and tap [CONNECT].

Logging into the Point Of Sale App:
Use the credentials provided in your welcome email to log into the Point Of Sale app. Follow the prompts to create a new password and PIN.

Training:
To get familiar with the solution and start accepting payments faster, consider completing TRAINING located in the main menu of your Terminal Plus.

FAQ (Frequently Asked Questions)

- **Q: How can I reset my Terminal Plus?**

  A: To reset your Terminal Plus, press and hold the power button for 10 seconds until it restarts.

Thank you for choosing Global Payments Terminal Plus. You should have already received a welcome email, providing a link to the Terminal Plus Back Office and your user credentials. If you cannot locate this email, check your junk/spam folder for an email from Global Payments (**POS-noreply@globalpay.com**). Please visit our help site for step-by-step instructions on how to get the most from your Terminal Plus solution: **POSHelp.globalpaymentsinc.com** Manage your business from our point of sale portal: **POSPortal.globalpaymentsinc.com**.

Package Includes

- Terminal Plus (available models: A920, S1000F)
- Paper roll
- AC power adaptor
- USB to micro USB cable

Set Up Terminal Plus

Follow these simple steps to set up Terminal Plus:

1. Charge your Terminal Plus. The micro USB charging port is located on the left side of your device.
2. Power on your Terminal Plus. Follow the instructions below, based on your device model:

A920	S1000F
Press and hold the **power button** [ ] located on the right side of the terminal. If the Terminal Plus app does not automatically open, tap the **Point of Sale icon** [ ] on the home screen.	Press and hold the **power button** [ ] located on the left side of the terminal. If the Terminal Plus app does not automatically open, tap the **Android All Apps icon** [ ] and then tap the **Point of Sale icon** [ ]. Connect to a secure Wi-Fi. Follow the instructions based on your device model below

3. Connect to a secure Wi-Fi. Follow the instructions based on your device model below

A920	S1000F
● **Swipe down** from the top of the home screen. When you see the status bar, **swipe down** again. ● Tap the **Wi-Fi icon** to toggle **"Wi-Fi On"** ● Tap the arrow at the bottom of the Wi-Fi icon to display available networks ● Tap the **SSID name** of the Wi-Fi network that you want to connect to from the list. ● Enter the Wi-Fi Password, and then tap **[CONNECT]**.	● Tap the **Android home icon** [ ] at the bottom of your screen ● Tap the **WLAN icon** [ ]. ● Toggle to **[On]** to display available networks. ● Tap the **SSID name** of the Wi-Fi network that you want to connect to from the list. ● Enter the Wi-Fi Password, and then tap **[CONNECT].**

4. Log into the Point Of Sale app. Use the credentials found in your welcome email and follow the prompts to create a new password and PIN.
5. **Optional:** Completing TRAINING on your Terminal Plus will help you get familiar with the solution and start accepting payments faster. You can locate the TRAINING option on the main menu.

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Documents / Resources

	global payments A920 Terminal Plus [pdf] User Guide A920 Terminal Plus, A920, Terminal Plus, Plus

References

- Global Payments POS | Home
- Log In | Global Payments
- User Manual

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