



GKU M11-QA Front and Rear Camera User Manual

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When you encounter difficulties, please read this manual to find the fastest solution. If you still can't solve them, please contact us directly!



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Installation Questions

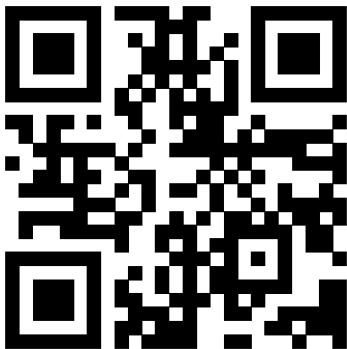
Hard wire Kit Questions

Q1:Why you need a hardwire kit (not included in the package)?

A1: Realize 24-hour parking monitoring function. The car battery voltage is generally 12-24V, and the dash cam is generally 5v, which cannot be directly connected, so a hardwire kit is required to power the dash cam.

If you need a hard wire kit, you can reach us to get it, we recommend you use a hard wire kit with three wires (red, yellow, and black), instead of a hard wire kit with two wires(only red and black wires).

Scan me



Hardwire Kit for Dash Camera



Q2: How to confirm that the hard wire kit connection is successful?

A2: After the Dashcam is connected to the hardwire kit, it will still be turned off after the car is turned off. However,

it has entered the parking monitoring mode, which means it will start recording and lock the video immediately after detecting a collision. (please remember to turn on the parking monitoring function in the menu before turning off your car)

1. You can try to turn off the car, and then press the power button at the bottom of the screen to see if the screen lights up. If the screen lights up, which means the connection is correct, and the words "Parking Monitor" will display.
2. You can also try to slap the window hard or shake the dash cam after turning off the car to see if the dash cam screen lights up and starts recording, if so, it also means the connection is correct.

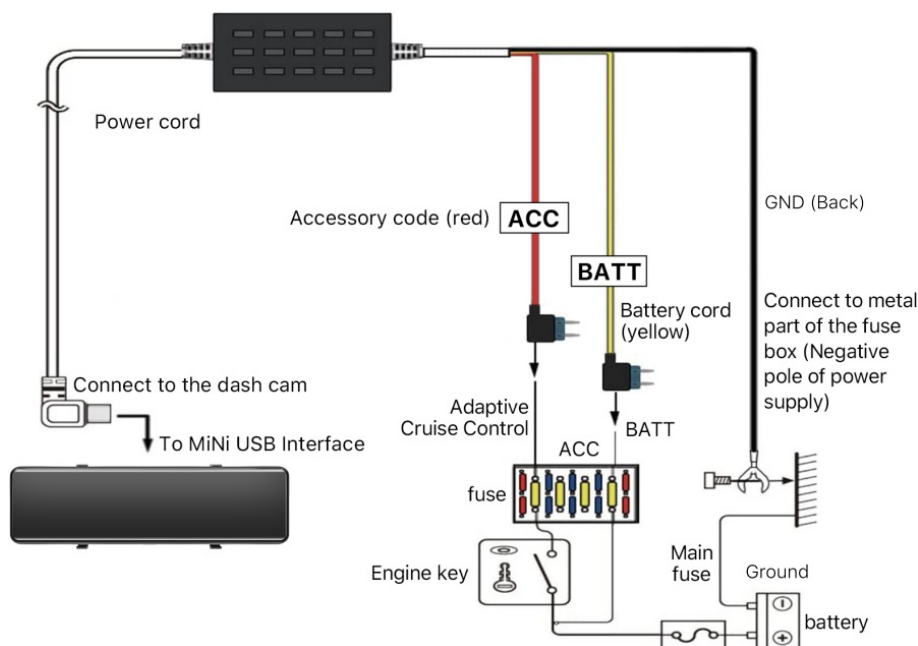
If the problem exists , please reach us directly. We will try our best to help you.


Q3: How to connect the hardwire kit.

A3: Please connect the yellow wire to BATT/B+ and the red wire to ACC. The black cable is connected to GND.

Q4: How to properly find BATT, ACC/Why battery still drains after connecting to hardwired kit.

- No matter whether the car is on or off, the BATT is always charged, and the ACC is only charged when the car is on. You can use a voltage test pen to check accordingly. If you are still not sure, please provide us your fuse box drawing and we will let our technical department help you find it.
- Connecting the yellow and red cables to the BATT at the same time will drain the battery.

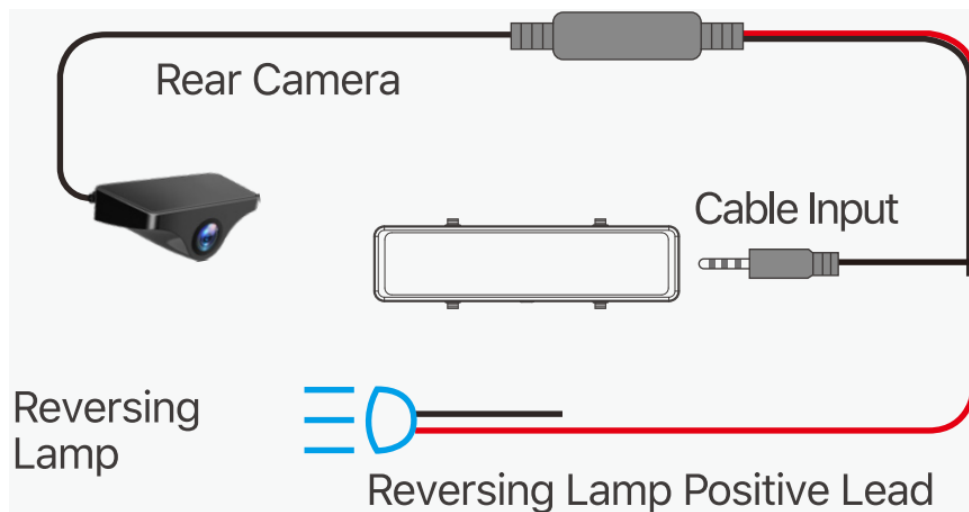


1.  Make sure the engine is off before connecting the hard wire kit A
2. Then disconnect the negative terminal of the warning battery to prevent a short circuit.

Connect The Rear Camera

Q1: Achieve reversing function.

AT: Please connect the red wire of the rear camera cable to the positive pole of the reversing light.



Extension Cable for Rear Cam



Q2: The rear camera cable is not long enough.

A2: The original rear camera cable is 20 feet, if you think it's not long enough, we have a 33 feet rear camera cable , you can tell us your address to get one.

Q3: The rear camera cannot be installed inside the car, so that the rear view function cannot be realized.

A3: Please contact us, we provide mounting brackets so that the rear camera can be installed on the rear view mirror.

Accessories Questions

Q1: Accessories do not fit or need other accessories.

A1: Tell us your needs and we offer accessories. Such as car charger, micro SD card, mounting bracket, rear camera extension cable, parking kit, etc.

Q2: Not satisfied with the existing features and need feature upgrades.

A2: Tell us your needs and we will offer firmware to solve it, just need to provide us with the version number, and we can send the corresponding firmware. By clicking the "default setting" in the menu, you can see the machine version number in the lower right corner of the screen

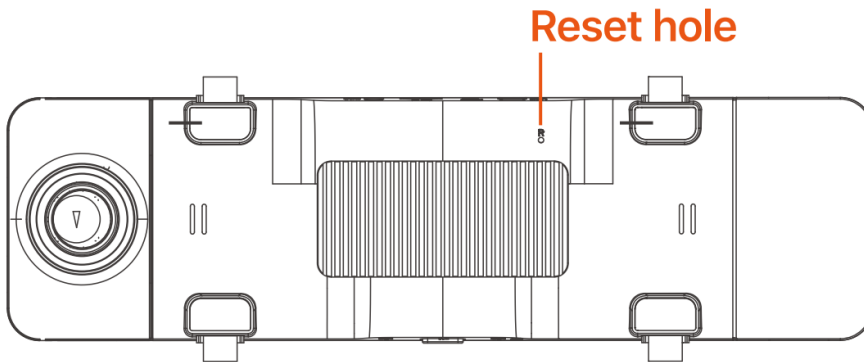
Functional Questions

Screen

Q1: Why is the screen stuck/frozen/doesn't work/turns on repeatedly?

A1: It may be caused by screen failure or short circuit, please help us to do the following steps to check what the problem is:

1. Please confirm whether you are using original accessories. If not, use original accessories and check the problem.
2. Please confirm whether you are using original accessories. If not, use original accessories and check the problem.



If it can work properly, it may be an issue with GPS / SD card / rear camera. If not, it could be caused by the dash cam or car charger.

1. Problems with GPS/SD card/rear camera problem: Please connect GPS and rear camera respectively or insert SD card to check if it works properly. If you're having trouble with one of these, let us know, one of these has problem.
2. Problems with the dash cam or car charger: Please use a mini USB data cable (if available) to connect the dash cam and check if the dash cam can work properly. If it can work properly, the car charger may be broken.

If it still doesn't work, please let us know for further assistance.

Q2: Why does the mirror dash cam turn off repeatedly or cannot display the image all the time.

A2: Please check if the "Screensaver" option has been set. If yes, turn this option off. If not, please charge the dash cam for half an hour before turning on the dash cam to rule out the cause of the insufficient power. If you still can't solve it, please contact us.

Rear Camera

Q1: How to switch between front camera/rear camera/split screen display?

A1: Please swipe left and right on the screen to switch between front camera/rear camera/split screen display.

Q2: How to realize the upside-down flip function of the rear camera?

A2: By contacting us, you can get a firmware upgrade for flipping up and down without re-installation.

Q3: Why is the rear camera reversed left and right?

A3: It is caused by the function of the mirror dash cam. You can find the "Mirror Flip" option in the menu and enable this feature.

Q4: Why is my rear camera not working?

1. Please check the AV connector and 4pin connector first, the AV and 4pin connector may be loose, you can tighten it and reconnect it. If the problem still exists, it may be caused by the rear camera cable or the rear

camera. To a large extent, that can be solved with a new rear camera cable.

2. If you have extra extended rear camera cable, please connect it to check, if the problem still exists, it may be caused by the rear camera. After confirming the problem, we will send a new rear camera to you.

Q5: Why the rear camera can't see clearly at night, such as the license plate.

A5: This is because the best viewing distance of the dash cam is within 2.5m. If you cannot see the license plate within this range, please contact us.

Reversing

Q1: There is no reversing line when reversing.

A1: Please check that the red wire of the rear camera extension cable is properly connected to the positive pole of the reverse light. If it still doesn't work, please contact us for further assistance ~*

Q2: The reversing assist line is always on the screen, even if | exit the reversing mode.

A2: You can unplug the rear view camera cable and see if it works. If the reversing line disappears, it could be a problem with the rear camera cable. If the problem still exists, the problem may be with the mirror dash cam. Please let us know for further assistance.

Other Questions

Q1: Why does the dash cam keep beeping?

A1: It may be caused by the G-sensor. There will be a voice prompt when the video is locked. You can avoid it by setting "G-Sensor" to low or medium in the settings.

Q2: Why is the video often locked?

A2: This may be because the "G sensor" in the settings is set to "High". We recommend setting it to "Medium/Low" as the G-sensor is a feature that locks video in the event of a crash, helping you save necessary video and avoid being overwritten.

Q3: Why is the dash cam draining the car battery?

A3: It depends on two situations

1. If you attached the hardwire kit, it may be caused by both the yellow and red cables being connected to the **BATT**. You can try reconnecting the red cable to the ACC.
2. If you are using a car charger, please check whether your cigar port is BATT. (After the car is turned off, use the data cable to charge the mobile phone at the cigar port to check if there is any electricity, if there is, it is BATT). If it is BATT, when the car is turned off, because the dash cam is still charging, the car battery will be drained. You can avoid this by unplugging the car charger after driving or by using our hardwire kit.

GPS Questions

Q1: GPS is not working or GPS information is not displayed on the screen.

A1: Please check first if you have connected GPS. If yes, you can check the following:

1. The vehicle must be within a large range without signal interference.
2. Reconnect the GPS.
3. It can be recognized after about 40 seconds.

If it still doesn't work, please tell us your address to get a new **GPS**.

Q2: How to get GPS player?

A2: Contact us to get it, or read the file in the SD card through a card reader or computer, the GPS player file name is hitlitlev.0.exe.

Q3: How does GPS work?

A3: After this mirror dash cam is connected to GPS, you can read the GPS file in the SD card (GPS player in the sd card NAME is hitlitlev1.0.exe)through the card reader or computer to view the driving track and speed.

After decompressing the GPS firmware, you can check the driving track and speed by running the GPS player on the computer.

WiFi Questions

Q1: How to connect to WiFi ?

A1: We recommend that you take the following actions to connect WiFi:

1. Open the menu of mirror dash cam, find the WiFi option and turn it on
2. Open the mobile phone WiFi settings,turn off cellular data and bluetooth, connect to the machine WiFi (**GKU-XXXXXXX**) and enter the password12345678.
3. After the WiFi connection is stable, open the **YUTUCAM** app and add a new camera.

ios



Android



1. There is a detailed operation video on how to connect to WiFi on our product details page, which can be a reference. You can also open YouTube or Facebook, search 'GKU' and find our official website to view relevant videos.

Q2: APP cannot add camera.

A2: If **YUTUCAM** app fails to add a camera, you can try to use the luckycam app. If it still fails, contact us and tell us your order number and mobile phone model. We will immediately arrange engineers to follow up and solve the problem.



Facebook: Search GKU, you will find us!



YouTube: Search GKU, you will find us!




Email: support@gkutech.com

support@gkutech.com



Documents / Resources

	<p>GKU M11-QA Front and Rear Camera [pdf] User Manual</p> <p>M11-QA, M11-QA Front and Rear Camera, Front and Rear Camera, Rear Camera, Camera</p>
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References

- [User Manual](#)