

# GECKO in.touch 3 and 3 Plus 2 Wifi Kit for Freeflow Spas User Guide

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GECKO in.touch 3 and 3 Plus 2 Wifi Kit for Freeflow Spas



## **Specifications**

• Model: in.touch 3 & 3+

• Product Type: Home Spa Control System

• Manufacturer: Gecko Alliance

• Address: 450 des Canetons, Quebec City, QC Canada G2E 5W6

• Contact: +1 800.78.GECKO, info@geckoal.com

• Website: www.geckoalliance.com

## **Product Usage Instructions**

#### **Setup and Troubleshooting**

To set up the in.touch 3 & 3+ system, follow these steps:

- 1. Position the in.touch 3-Home unit outside near the spa.
- 2. Connect the unit to a power source using an extension cord.
- 3. If the LED blinks, check for the possible issues mentioned in the manual.
- 4. If the modules are out of range or unpaired, try moving them closer or follow the pairing instructions in the Techbook.
- 5. If the LED is green, ensure that port 10022 is open on your router for Internet access.

#### **Contact Information**

If you need further assistance or product information, reach out to your sales representative or contact Gecko Alliance using the provided information above.



## **Troubleshooting**

Blinking LED Modules may be... Out of range Simply connect in.touch 3-Home outside, near the spa (using an extension cord for power). A router connection is not required for this test. If the modules stop blinking, the only

solution is to move them closer together.

For additional troubleshooting assistance or product information, contact your sales representative

- 450 des Canetons, Quebec City, QC Canada G2E 5W6
- + 1 800.78.GECKO, info@geckoal.com
- www.geckoalliance.com

## **FAQs**

## Q: What should I do if the LED continues blinking after troubleshooting?

A: If the LED persists, contact your sales representative or Gecko Alliance for advanced troubleshooting steps.

#### Q: Is a router connection required for the in.touch 3 & 3+ system?

A: A router connection is not necessary for basic setup and testing. However, for full functionality, ensure that port 10022 is open on your router.

#### **Documents / Resources**



GECKO in.touch 3 and 3 Plus 2 Wifi Kit for Freeflow Spas [pdf] User Guide in.touch 3 and 3 Plus 2 Wifi Kit for Freeflow Spas, in.touch 3 and 3 Plus, 2 Wifi Kit for Freeflow Spas, Freeflow Spas

#### References

- Gecko | Spa & Hot Tub: Controls, Keypads, Pumps, Accessories
- User Manual

#### Manuals+, Privacy Policy

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