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GearGeek Compatible Earbuds Instruction Manual

Contents

Compatible Earbuds
Instruction Manual

PAIRING

Ensure bluetooth on the device you are connecting to is off before starting this process.

1. Remove both earbuds from the charging box they will both flash red and blue. If they do not flash turn the buds on by pressing the touch button on them for 2 seconds.

2. The Earbuds will now pair with each other automatically, this process is complete when one of the earbuds remains flashing red and blue but the other earbud stops.

3. Turn on the devices bluetooth you are connecting to, wait for i11 to display in the available device list under Bluetooth. You may need to scan or refresh if i11 doesn't appear. Once i11 displays tab on it to connect.

4. Your earbuds are now connected to your device and ready to use.
   Disconnecting/Powering off – Place earbuds back in the charging box, alternatively press and hold the touch control on the buds for 5 seconds.

TOUCH CONTROLS CHARGING

The Earbuds have built in touch control to operate them. The touch control is located on the side of each earbud, tapping the side of the bud will access this feature.

Pause/Play Music – Tap either earbud once to pause, tap again to resume.
Volume Control – Tap left earbud 2 times to reduce. Tap right earbud 2 times to increase.
Next/Previous Track – Tap left earbud 3 times to play previous track. Tap right earbud 3 times to skip to next track.
SIRI/GOOGLE – Press and hold on either bud for 2 seconds. You will then hear the in-ear instructions.
Call Function – Tap either earbud once to accept an incoming call, tap again to end the call. Long press for 2 seconds to decline an incoming call.

CHARGING

The Earbuds have built in touch control to operate them. The touch control is located on the side of each earbud, tapping the side of the bud will access this feature.

When the earbuds power is low an in-ear audio prompt will sound. Battery level may also display on your device depending on its model.

Earbuds – Place earbuds in the charging box and press the power button. The charge indicate light will turn blue, once fully charged it will turn off.

When the charging box power is low a red light will display if you press the charging box power button.

Charging box – Plug the charging box cable into the back of the charging box. Plug the other end into a USB port or USB plug. The light on the charging box will flash red to indicate its charging. Once the light stops flashing and is solid red this indicates charging is complete.

TROUBLESHOOTING
Common setup issues are listed below, please follow the below advice to resolve your issue.
Earbuds – Place earbuds in the charging box and press the power button. The charge indicate light will turn blue, once fully charged it will turn off.
Charging box – Plug the charging box cable into the back of the charging box. Plug the other end into a USB port or USB plug. The light on the charging box will flash red to indicate its charging. Once the light stops flashing and is solid red this indicates charging is complete.
Reset Memory – If at any time you want to reset the pairing information held within the Earbuds and start over, press and hold the touch button on the earbuds until they flash red and blue.
Sound only comes out of one earbud – Please remove/ forget all i11 connections on your devices Bluetooth list and follow the pairing above again.

Earbuds don't show in my Bluetooth device list. – Please ensure you press scan or search on your device to look for visible Bluetooth devices. Also ensure that the earbuds are powered on and in a ready to connect state. Then follow the above pairing instructions.

One or both Earbuds don't hold charge. – Ensure that the earbuds have been charged from an empty charge to a completely full charge. If the problem is isolated to just one earbud it could have a faulty battery.

Earbuds will not power on. – Ensure that the earbuds have been fully charged in the charging box. Please also check the charging box has been charged fully and the light indicates this as described above. If you have charged the charging box and the earbuds will still not charge it could be a faulty unit.

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