





GE Profile XPIO13 Series OPAL 2.0 Ice Maker Owner's Manual

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GE Profile XPIO13 Series OPAL 2.0 Ice Maker



Specifications

• Model Numbers: XPIO13BCBT, XPIO13SCSS, XPIO23BCBT, XPIO23SCSS

• **Dimensions**: (provide specific dimensions if available)

• Power: 115 Volts, 15 Amperes

• Manufacturer: General Electric Company

1. Safety Information

It is crucial to read all safety instructions before using the appliance. Some key safety points include proper grounding, electrical requirements, and avoiding contact with hot surfaces.

2. Parts Included

List the parts that come with the ice maker.

3. Getting Started

Provide step-by-step instructions on how to set up and start using the ice maker for the first time.

4. Care and Cleaning

Detail how to clean and maintain the ice maker to ensure optimal performance and longevity.

5. Display Settings

Explain how to navigate and adjust the display settings on the ice maker for customization.

6. Making Ice

Guide users on the process of making ice with the ice maker efficiently.

7. Water Filter

Instruct users on how to install and replace the water filter for clean and fresh ice production.

8. Side Tank Accessory

Provide information on how to use the side tank accessory if applicable.

9. Troubleshooting

Offer troubleshooting tips for common issues that users may encounter with the ice maker.

Include frequently asked questions and their answers related to the ice maker for user convenience.

THANK YOU FOR MAKING GE APPLIANCES A PART OF YOUR HOME.

Whether you grew up with GE Appliances, or this is your first, we're happy to have you in the family. We take pride in the craftsmanship, innovation and design that goes into every GE Appliances product, and we think you will too. Among other things, registration of your appliance ensures that we can deliver important product information and warranty details when you need them.

The Good Ice™

IMPORTANT SAFETY INFORMATION

READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

WARNING

To reduce the risk of fire, explosion, electric shock, or injury when using your Opal, follow these basic safety precautions. follow these basic safety precautions.

- Do not, under any circumstances, alter or remove the third (ground) prong from the power cord. For personal safety, this product must be properly grounded.
- Do not exceed power outlet ratings. It is recommended that the ice maker is connected to its own circuit. Use
 only a 115 V, 60 Hz standard electrical supply that is properly grounded in accordance with the National Electric
 Code and local codes and ordinances.
- Due to potential safety hazards under certain conditions, we strongly advise against the use of an extension cord. However, if you must use an extension cord, it is absolutely necessary that it is a UL-listed, 3-wire ground type appliance extension cord having a grounding type plug and that the electrical rating of the cord be 15 Amperes (minimum) and 120 Volts.
- This product must be properly installed and located in accordance with the installation instructions before it is used. Product is for indoor household use only. Do not use outdoors.
- Do not store or use flammable vapors or liquids near this product.
- Do not allow children to climb, stand, or hang on the ice maker. They could seriously injure themselves.
- Do not use with water that is micro-biologically unsafe or of unknown quality.
- Place power cord in such a way it cannot be pulled on by children or cause a tripping hazard.
- Place power cord in such a way that it is not in contact with hot surfaces.
- Do not operate if any component, including the cord or plug, is damaged.
- Unplug the product before cleaning by hand and when not in use.
- Do not immerse any part of the product in water.
- Do not plug or unplug product with wet hands.
- Do not attempt to disassemble, repair, modify, or replace any part of your product.
- Use this product only for its intended purpose as described in this user manual.
- Do not use any accessories not recommended by the manufacturer.
- When handling, installing, and operating the appliance, care should be taken to avoid damage to the refrigerant tubing.
- Servicing shall be performed by factory authorized service personnel and component parts shall be replaced with manufacturer authorized replacement components.
- If the SUPPLY CORD is damaged, it must be replaced by the manufacturer, its service agent or similarly

qualified persons in order to avoid a hazard.

· Fill with potable water only.

CAUTION

- To reduce the risk of injury when using your Opal, follow these basic safety precautions.
- Do not remove any safety, warning, or product information labels from your ice maker.
- Lifting Hazard: It is recommended to have two people move and install the ice maker in order to prevent injury.

Refrigerant and Foam Disposal

Dispose of appliance in accordance with Federal and Local Regulations. Flammable refrigerant and insulation material used require special disposal procedures. Contact your local authorities for the environmentally safe disposal of your appliance.

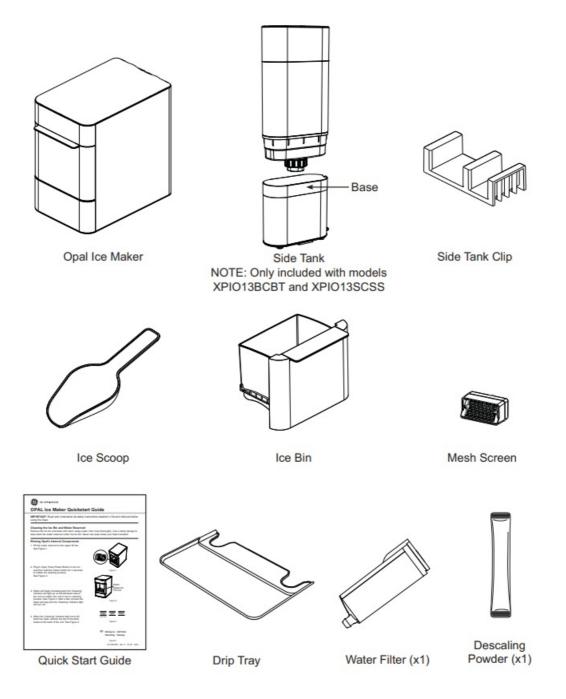
WARNING AW

FIRE OR EXPLOSION HAZARD Flammable Refrigerant This appliance contains isobutane refrigerant, also known as R600a, a natural gas with high environmental compatibility. Howber, it is also combustible. Adhere to the warnings below to reduce the risk of injury or property damage.

- 1. When handling, installing, and operating the appliance, care should be taken to avoid damage to the refrigerant tubing.
- 2. Service shall only be performed by authorized service personnel. Use only manufacturer-authorized service parts.
- 3. Dispose of refrigerator in accordance with Federal and Local Regulations. The flammable refrigerant and insulation material used in this product require special disposal procedures. Contact your local authorities for the environmentally safe disposal of your refrigerator.
- 4. Keep ventilation openings in the appliance enclosures or in the built-in structure clear of obstruction.
- 5. To remove frost, scrape with a plastic or wood spatula or scraper. Do not use an ice pick or a metal or sharp-edged instrument as it may punture the freezer liner and then the flammable refrigerant tubing behind it.
- 6. Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- 7. Do not use any electrical device to defrost your appliance.
- 8. Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- 9. Do not damage the refrigerant circuit. This warning is only applicable for appliances with refrigerating circuits which are accessible by the user.

READ AND SAVE THESE INSTRUCTIONS

Parts Included



Getting Started

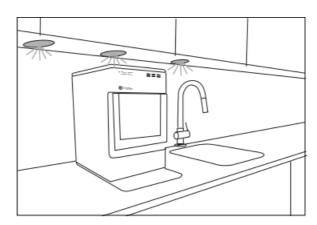
Installation Requirements

CAUTION: Lifting Hazard: It is recommended to have two people move and install the ice maker in order to prevent injury.

- Product is designed to be installed indoors. Do not use your ice maker outdoors.
- Product must be installed upright on a flat, level surface that is able to support the total weight when full of water.
- Ensure a minimum of four inches (4") clearance around the side and back walls of the ice maker for proper air circulation.
- Install the product in a well-ventilated area with an ambient temperature between 55°F and 90°F.
- Do not place the product near heat sources such as ovens or cooktops.
- Do not place the product in direct sunlight.

Prepare Opal For Use

- 1. Carefully remove packing material. Do not use sharp tools that can damage the box contents.
- 2. Ensure all components are present. If any item is missing, please contact 1.866.907.6718.
- 3. Place the ice maker upright on a flat, level surface and plug it in.
- 4. Install drip tray by sliding it under the front edge of Opal. The tray slots should align with the front feet of Opal.
- 5. Sanitize and rinse the ice maker with clean water for five minutes before first use.



NOTICE: Some types of under-cabinet lamps can be hot enough to cause damage to your Opal top's appearance.

Care and Cleaning

Descaling and Sanitizing

- To keep nugget ice tasting fresh and ice maker performing properly, descaling/sanitizing is highly recommended.
- Descaling is recommended for removing hard mineral deposits and should be performed every 4 weeks depending on water hardness.
- Sanitizing is recommended 4 per week. If using tap water, cleaning schedule may need to be adjusted based on hardness of water.
- Harder water may require more frequent descaling. Using distilled water is suggested to limit scale build-up.

Cleaning the Exterior

To clean the exterior of the ice maker, unplug the product, then use a soft cloth dampened with soapy water to gently clean the exterior surfaces. Dry with a soft cloth. Do not use soap to clean the reservoir. Use a soft cloth moistened with water.

WARNING

Chemical Exposure Hazard, when cleaning with bleach, use bleach in a well ventilated area and avoid mixing bleach with other household cleaners.

WARNING

Unplug the product before cleaning by hand, and when not in use.

Cleaning the Bin and Tray

- To clean the ice bin, remove the ice bin from the ice maker and clean with a soft cloth dampened with soapy water. Rinse thoroughly. Dry with a soft cloth. Do not use solvents or chemicals.
- The drip tray should be wiped dry. Water left in this area may leave deposits. To clean the drip tray, remove the

tray from Opal and use a soft cloth dampened with mild soapywater to gently clean the surface. Dry with a soft cloth. Do not use solvents or chemicals.

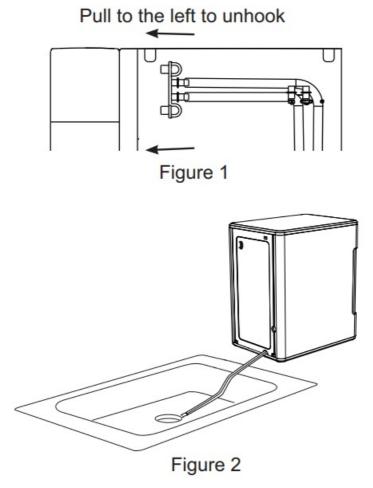
How to Drain Your Opal

Before You Drain:

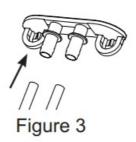
- Remove the Side Tank from it's base if you have one connected
- The side tank base will have residual water present. Empty the side tank base of any residual water.

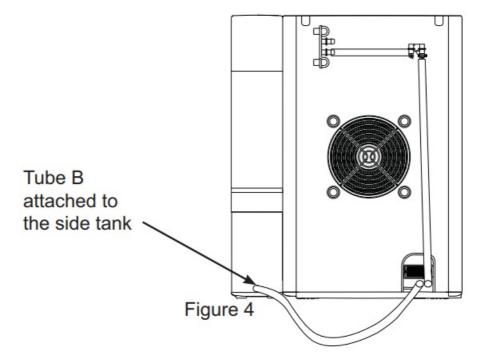
Draining Your Opal

• Disconnect both tubes from the back of the machine / side tank base and drape them into your sink, a bowl, a bucket, or a vessel that can hold at least 0.5 Gal / 2 Liters of water. (Figure 1 and 2)



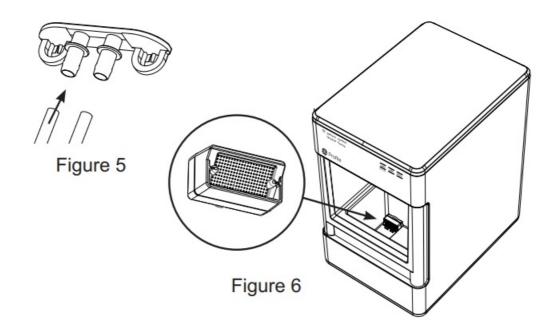
- Allow the water to drain out naturally or tap the "Clean" button to pump the water out of the system into the nearby vessel.
- Once water stops flowing, reconnect the drain tubes to the drain plug (Figure 3), or if you have a side tank, reconnect the unlabeled tube to the drain plug, and Tube B to the Side Tank base (Figure 4).





How to Descale / Sanitize Before You Descale/Sanitize:

- Unplug your Opal
- Drain your Opal (See draining instructions on page 7)
- Disconnect side tank if present
- Once draining is complete, reconnect both tubes to the gray plastic tube plug (Figure 5)
- Uninstall all accessory filters and replace mesh screen that came with the unit. (Figure 6)



Starting your Descale

Descaling helps to break down and remove mineral deposits from the ice system.

- 1. For best results, add 1 packet of Opal Citric Acid Powder Descaler to a full inner reservoir of hot water.
- 2. Plug in your Opal and hold the "Clean" button to initiate a 55 min descale cycle.
- 3. Once the descale cycle is complete, rinse your Opal (See Rinsing Your Opal section below).

Starting your Sanitize

Sanitizing helps refresh your Opal system to keep ice hygienic and tasting great.

- 1. For best results, add 1 teaspoon of bleach to a full inner reservoir of water.
- 2. Plug in your Opal and tap the "Clean" button to initiate a 3 min sanitize cycle.
- 3. Once the sanitize cycle is complete, rinse your Opal (See Rinsing Your Opal section below).

Rinsing Your Opal

- 1. Drain your Opal (See draining instructions on page 7) Reconnect drain tubes to drain plug.
- 2. Fill the inner reservoir with fresh water.
- 3. Tap the "Clean" button to initiate a 3 min rinse cycle.
- 4. After the rinse cycle is completed, disconnect tubes, drain water, reconnect tubes, and refill with fresh water.
- 5. Repeat step 3 & 4, 2 more times complete 3 total rinses
- 6. Once rinsing is complete, reconnect the drain tubes to the drain plug (Figure 5), or if you have a side tank, reconnect the unlabeled tube to the drain plug, and Tube B to the Side Tank base (Figure 4).
- 7. Opal is ready to make Fresh Ice!

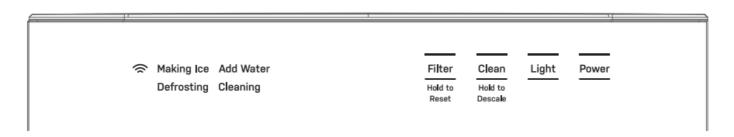
Filter	Clean	Light	Power
Hold to Reset	Hold to Descale		

Figure 7

WARNING: Scalding Hazard

Water temperatures coming from tap are dependent on water heater settings. Water temperatures above 125° F (52° F) can cause severe burns from scalding. Children, the disabled. and the elderly are at highest risk of being scalded. Use caution when descaling with hot water.

Understanding the Display



Power

The Power button, when pressed, will begin the ice making process. When pressed, while ON, will turn the ice maker off.

Light

The light feature has three different modes: ON/DIM/OFF. Toggle between the three modes by pressing the light button until you reach your desired lighting mode.

Clean

Tap the Clean button to start a Sanitizing or Rinse cleaning cycle. Hold the Clean button to start a Descale cleaning cycle.

Filter

The filter will help you track your filter life status. If the filter light is pulsing, it means your filter is expired or awaiting initial setup. Hold the filter button to start or reset the filter tracker. Tap the filter button at any time to hide or show the filter status light.

Sanitize

The Sanitize light turns ON after 25 hours of ice making. (see Page 7 for Sanitizing instructions)

Descale

The Descale light turns ON after 100 hours of ice making. (see page 7 for Descaling instructions).

Defrosting

If the ice maker has detected a frozen auger and low ice production then the Defrosting indicator will light up. The unit will run a rinse cycle to defrost the ice maker and then start making ice again.

Indicator Lights

The six indicator lights on the left-hand side of the unit display the current status of the Opal. If Add Water is highlighted, your unit needs more water before it can cycle to make ice or clean.

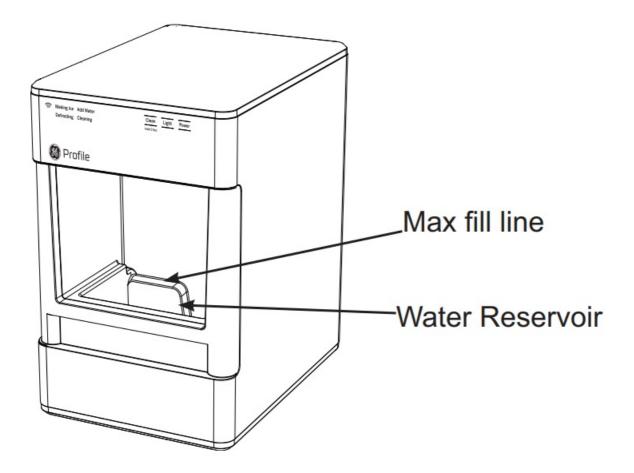
WiFi

Using the complimentary SmartHQ mobile app, customers can connect to their Opal and control it from their Android or iPhone. The indicator light on the left-hand side will confirm a successful connection. See page 14 for how to connect Opal 2.0 Ice Maker to WiFi Application.

Making Ice with Opal

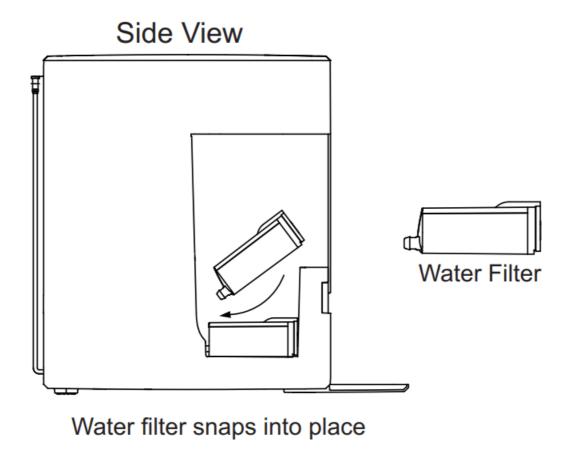
Once Opal has been cleaned/sanitized, move the ice maker to its desired location and complete the following steps.

- 1. Remove ice bin.
- 2. Fill reservoir with drinking water up to the "Max Fill" line. Water hardness must be less than 12 grains per gallon. Do not fill reservoir with any liquid except water. Using any liquid except potable water is misuse and will void your warranty.
- 3. Plug the ice maker into a grounded outlet.
- 4. Touch the Power button to start the ice maker. The indicator on the left-hand side will light up 'Making Ice' to confirm that unit has begun to make ice.
- 5. Opal will begin to produce ice in 10-30 minutes. It will continue to make ice until the bin is full, or it runs out of water. To continue making ice, just add more water.



Water Filter

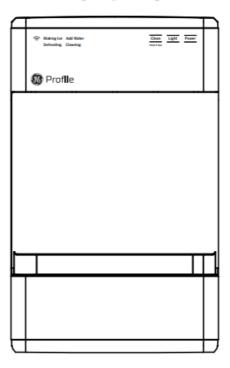
The Opal Water Filter, is available at GE Appliances and is the only water filter compatible with Opal. Please follow the installation instructions included with your filter.



INSTALLATION INSTRUCTIONS

- 1. Remove the mesh screen that came installed in your Opal. This screen is located in the lower left corner of the Opal water reservoir.
- 2. Make sure you save this mesh screen for use when no water filter is installed.
- 3. Insert your Opal water filter into the hole where the mesh screen was installed. Be sure the filter plug is facing away from you, and the finger grips are closest to you.
- 4. It is best to position the filter at a vertical 45 degrees angle for easiest installation. Once the filter plug is inserted completely, push the filter down until you hear a clicking sound.
- 5. You will know the filter is in place when you hear the click and the filter feels secure in the machine.

Front View



Side Tank Accessory

NOTE: The Side Tank Accessory is only included with model number XPI013BCBT and XPI013SCSS.

WARNING

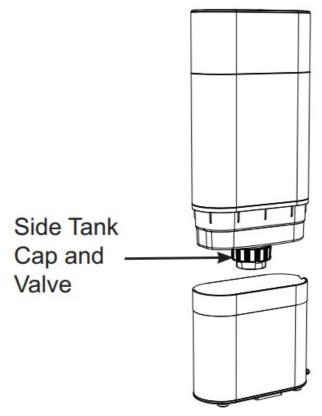
To reduce the risk of electrical shock or injury when using your Opal, follow these basic safety precautions:

- Unplug the product before cleaning by hand and when not in use.
- Do not use with water that is microbiologically unsafe or of unknown quality.
- Use caution when filling and installing Opal Side Tank, as filled unit may be heavy.
- Do not use this side tank for any liquid other than water.
- Children should not fill or install Opal Side Tank, as filled unit may be heavy.
- Side tank should be assembled to ice maker per installation instructions. Installing side tank in a different manner may result in overturning risk.
- Make sure that Opal Nugget Ice Maker is unplugged when draining reservoir and installing Opal Side Tank.

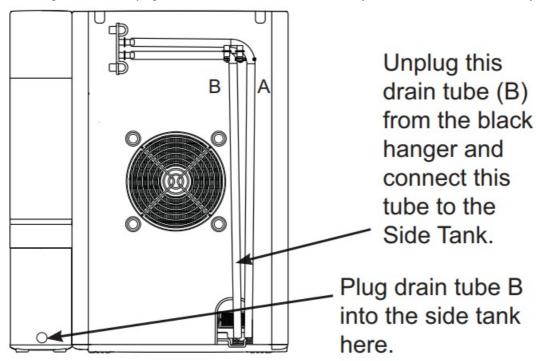
NOTE: There are two drain tubes located on the back of your Opal Nugget Ice Maker indicated as drain tube A and B in the illustration below.

1. **Hand Wash Only:** Rinse and hand wash Opal Side Tank with warm water and a mild dish soap. Rinse the cap, rubber valve, tank and the base well to remove any residual soap (see illustration).

DO NOT WASH THE SIDE TANK IN THE DISHWASHER.

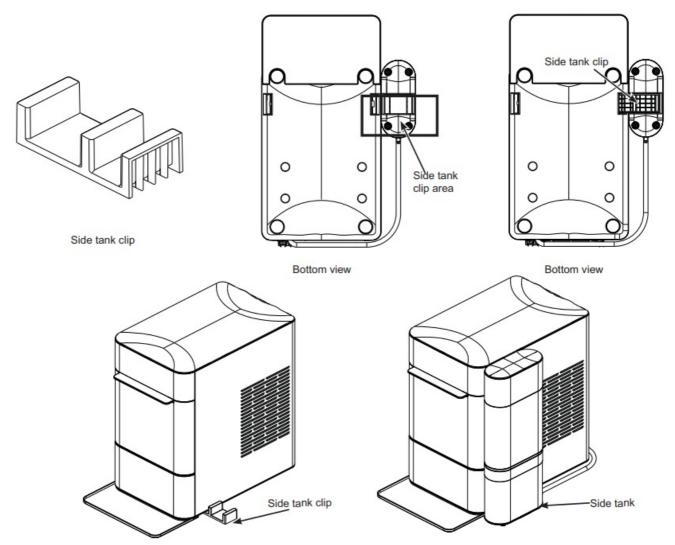


- 2. Unplug Opal Nugget Ice Maker. Unhook Opal's drain tubes and drain the water from the reservoir.
- 3. Connect drain tube, labeled B, to the back of Opal Side Tank's base.
- 4. Make sure drain tube (A) is connected to the black hanger and installed on the back of Opal.
- 5. Make sure drain tube (B) connecting to the Side Tank is resting flat on the countertop.
- 6. Place Opal Side Tank base on the right or left-hand side of the Opal Nugget Ice Maker. Using the side tank attachment, slide the shorter side of the attachment under the unit, near the front of the unit. The attachment will slide into a slot on the bottom of the unit. Once this is placed, the side tank can slide onto the opposite attachment. See figures on next page. Do not elevate the side tank or your ice maker reservoir may overflow.



NOTE: The Side Tank Accessory is only included with model number XPIO13BCBT and XPIO13SCSS.

7. Continued.



- 8. Lift the side tank reservoir from the base, unscrew the cap and fill side tank with water. Replace cap after side tank reservoir is full.
- Carefully flip over Opal Side Tank's reservoir and place in the base. Water should start flowing into the Opal Nugget Ice Maker and bubbles in the Opal Side Tank will appear periodically during the time water is flowing to the ice maker.
- 10. Fill Opal Nugget Ice Maker's reservoir (if desired).
- 11. Plug in Opal Nugget Ice Maker, and begin making ice.

NOTE: The Side Tank Accessory is only included with model number XPI013BCBT and XPI013SCSS.

Use and Care

Cleaning the Side Tank

- · Remove and drain the Side Tank.
- If there is residual water in Opal Side Tank base unit, flip Opal Side Tank's base to drain.
- Remove and wash Opal Side Tank's cap and valve with dish soap and warm water as needed. Ensure the cap is clean after removing and re-installing by hand.
- Only remove drain tubes while near a sink or bucket, as removing drain tubes from Opal or Opal Side Tank will drain any water in either unit.

Proper Installation and Location

- The side tank should be installed flush to the front of the
- Opal Nugget Ice maker. Opal Side Tank needs to sit on the same level surface as your Opal Nugget Ice Maker.
 Do not elevate Opal Side Tank, or your Opal may overflow.

Side Tank Troubleshooting

If water does not flow from the Side Tank to the Opal Ice Maker:

- There may be bubbles in the tube connecting the side tank to the Opal if the tube is not lying flat.
- Try adjusting the tube to allow the water to flow. Once water starts flowing it typically will not need further adjusting.

Troubleshooting

Normal Operating Sounds

Your new ice maker may make sounds that are not familiar. Most of these sounds are normal. Hard surfaces like the floor, walls, and countertops can amplify these sounds. The following describes the sounds that may be new to you and what may be creating them.

- WHIR When Opal is first turned on, you may notice the condenser fan spinning.
- **BUZZ** When the water pump first turns on, it may be dry and slightly noisy. Once it is filled with water, the noise reduces significantly.
- **RATTLE** Rattling noises may be produced from the flow of the refrigerant. These noises should reduce significantly once the refrigerant system has stabilized.
- **GURGLE** When the refrigerant system shuts off, there may be a brief gurgle as the refrigerant stops flowing.
- **HUM** The compressor is a motor. It produces a low toned humming sound while it is running.
- **CLICK** As nugget ice is produced, it drops into the ice drawer. The first nuggets produced are the loudest, as they impact the bottom of the ice bin. As the bin fills, this noise reduces significantly.
- SQUEAK When Opal is in need of defrosting, it may start to squeak as ice starts to build up around the
 mechanisms. The defost cycle is automatic, and may take 30-45 minutes. During this time, the front button
 won't respond. More frequent squeaking usually requires white vinegar cleaning to remove internal mineral
 scale buildup.

WiFi Connect - SmartHQ

Your OPAL 2.0 ice maker is WiFi Connect Enabled. A WiFi communication card is built into the product allowing it to communicate with your Smart Phone for remote monitoring, control, and notifications. Please visit geappliances/ to learn more about connected appliance features and to learn what connected appliance App's will work with your Smart Phone.

Regulatory Module Instruction

This Wi-Fi/Bluetooth module installed in this product has been granted modular approval for mobile applications. The module has been certified by FCC/IC/Bluetooth SIG, and complies with FCC/IC regulations. The product description is as follows.

Product Name: Opal 2.0 Ice Maker
Contains FCC ID: ZKJ-WCATA008
Contains IC: 10229A-WCATA008

RF Exposure Information

This device complies with 47 CFR § 2.1091 and 2.1093.

§ 2.1091 Radiofrequency radiation exposure evaluation: mobile devices.

- (b) For purposes of this section, the definitions in § 1.1307(b)(2) of this chapter shall apply. A mobile device is defined as a transmitting device designed to be used in other than fixed locations and to generally be used in such a way that a separation distance of at least 20 centimeters is normally maintained between the RF source's radiating structure(s) and the body of the user or nearby persons. In this context, the term "fixed location" means that the device is physicallysecured at one location and is not able to be easily moved to another location while transmitting. Transmitting devices designed to be used by consumers or workers that can be easily re-located, such as wireless devices associated with a personal desktop computer, are considered to be mobile devices if they meet the 20-centimeter separation requirement.
- (d) (4) In some cases, e.g., modular or desktop transmitters, the potential conditions of use of a device may not allow easy classification of that device as either mobile or portable (also see § 2.1093). In such cases, applicants are respon- sible for determining minimum distances for compliance for the intended use and installation of the device based on evaluation of either specific absorption rate (SAR), field strength or power density, whichever is most appropriate.

§ 2.1093 Radiofrequency radiation exposure evaluation: portable devices.

- (b) For purposes of this section, the definitions in § 1.1307(b)(2) of this chapter shall apply. A portable device is defined as a transmitting device designed to be used in other than fixed locations and to generally be used in such a way that the RF source's radiating structure(s) is/are within 20 centimeters of the body of the user.
- Further guidance for equipment used in general population/uncontrolled or occupational/controlled environments is provided in various KDB Publications 447498 and 616217.
- 447498 RF exposure procedures and equipment authorization policies for mobile and portable devices
- 616217 SAR evaluation considerations for laptop, notebook, netbook, and tablet computers

FCC Part 15 Information

(COMPLIANCE INFORMATION)

This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions.

- 1. This device may not cause harmful interference, and
- 2. This device must accept any interference received, including interference that may cause undesired operation.
 - 1. That module is limited to OEM installation ONLY.
 - 2. That OEM integrators are responsible for ensuring that the end-user has no manual instructions to remove or install module.
 - 3. That module is limited to installation in mobile or fixed applications, according to Part 2. (b).
 - 4. That separate approval is required for all other operating configurations, including portable configurations with respect to Part 2.1093 and different antenna configurations.
 - 5. That grantee shall provide guidance to the host manufacturer for compliance with Part 15 subpart B

requirements.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference toradio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

CAUTION

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC Part 15 Information

This device complies with Industry Canada's license-exempt RSSs. Operation is subject to the following two conditions:

- 1. This device may not cause interference; and
- 2. This device must accept any interference, including interference that may cause undesired operation of the device.

FCC Part 15 Information

This device complies with Industry Canada's license-exempt RSSs. Operation is subject to the following two conditions:

- 1. This device may not cause interference; and
- 2. This device must accept any interference, including interference that may cause undesired operation of the device.

This equipment complies with radiation exposure limits set forth for an uncontrolled environment and meets FCC Radio Frequency (RF) exposure guidelines and RSS-102 Radio Frequency (RF) Exposure Compliance of Radiocommunication Apparatus (All Frequency Bands). This equipment radiates very low RF energy which is deemed to comply without specific absorption rate (SAR) evaluation.

Ice Maker Product Specifications

Description of product	Portable nugget ice maker		
Model	;3,213%&%7 / ;3,2136&66 / ;3,223%&%7 / ;3,2236&66		
9ROWDJH/)UHTXHQF\	1209 \$&/60+]		
Current	3.0 A		
,FH VWRUDJH FDSDFLW\	3.0 lbs		
,FH PDNLQJ UDWH	38 OE./GD\ 1.6 OE./KU. #70 <i>f</i>) DPELHQW / 60 <i>f</i>) :DWHU 30.9 OE./GD\ 1.28 OE./KU. #90 <i>f</i>) DPELHQW / 70 <i>f</i>) :DWHU SHU '2(*		
'LPHQVLRQV (ZLGWK [GHSWK [KHLJKW)	13.43 [17.5 [16.5		
,QVWDOODWLRQ FOHDUDQFH (VLGHV D QG EDFN)	4 in.		
Operating environment	55f) - 90f)		
Weight (when empty)	37.6 lbs		

NOTE: Technical data and performance information provided for reference only. Specifications are subject to change. Check the rating label on your ice maker for the most accurate information.

The actual quantity of ice produced will vary with environmental conditions.

GE Appliances Ice Maker Limited Warranty

GEAppliances.com

Please have your serial number and your model number available when calling for service. Call 1.866.907.6718 for service questions.

For the Period of:	GE Appliances Covers
One Year)URP WKH GDWH RI	,I WKH LFH PDFKLQH IDLOV GXH WR D GHIHFW LQ PDWHULDOV RU ZRUNPDQ VKLS, GXULQJ WKH limited one-year
WKH original purchase	warranty, GE Appliances will either replace your product with a new or remanufacture d product, or refund the purchase price of the product at GE Appliances sole discretion .

What GE Appliances Will Not Cover:

- Service trips to your home.
- Improper installation, delivery or maintenance.
- Failure of the product if it is abused, misused, or used for other than the intended purpose or used commercially.
- Replacement of house fuses or resetting of circuit breakers.
- · Damage caused after delivery.

- Replacement of the light bulbs, if included.
- Damage to the product caused by accident, fire, floods or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.
- Software bugs that can be corrected with an update via the SmartHQ App
- Labor and other charges to install and/or remove the product

EXCLUSION OF IMPLIED WARRANTIES

- Your sole and exclusive remedies are product exchange or refund as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.
- For US Customers: This limited warranty is extended to the original purchaser for products purchased for home use within the USA. In Alaska and Hawaii, the limited warranty does not include the costs of shipping units.
- Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.
- Warrantor: GE Appliances, a Haier company Louisville, KY 40225
- For Customers in Canada: This limited warranty is extended to the original purchaser and any succeeding owner for products purchased in Canada for home use within Canada. In-home warrant service will be provided in areas where it is available and deemed reasonable by Mabe to provide. For extended warranty information, visit geappliances.ca/purchase-extended-warranty
- Warrantor Canada: MC Commercial, Burlington, Ontario, L7R 5B6
- Staple your receipt here. Proof of the original purchase date is needed to obtain service under the warranty.

Consumer Support: Service and Registration

- Register your new appliance online at your convenience! Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise.
- Register your appliance at <u>GEAppliances.com/register</u> or visit <u>myopalservice.com</u> to submit a service request.

Contact Us

If you are not satisfied with the service you receive from GE Appliances, contact us on our Website with all the details including your phone number, or write to:

- In the US: General Manager, Customer Relations | GE Appliances, Appliance Park | Louisville, KY 40225
 GEAppliances.com/contact
- In Canada: Director, Consumer Relations, MC Commercial Inc. | Suite 310, 1 Factory Lane | Moncton, N.B. E1C 9M3

GEAppliances.ca/en/contact-us

Write the model and serial numbers here:

 Mc 	odel#		
• Se	rial #		

Find these numbers on a label on the back of the unit.

Documents / Resources



GE Profile XPIO13 Series OPAL 2.0 Ice Maker [pdf] Owner's Manual XPIO13BCBT, XPIO13SCSS, XPIO23BCBT, XPIO23SCSS, XPIO13 Series OPAL 2.0 Ice Maker, XPIO13 Series, OPAL 2.0 Ice Maker, Maker

References

- Ontact Us or Get Help with Questions | GE Appliances
- O Connect Your Smart Appliances | GE Appliances
- O GEAppliances.com/register
- O GE Appliance Product Return or Exchange of a Small Appliance | GE Appliances
- User Manual

Manuals+, Privacy Policy

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