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FUJITSU BS2000 openFT-Enterprise File Transfer User Guide

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Product Information

The FUJITSU Service BS2000 Remote openFT Install and Upgrade Service is a professional service Fujitsu offers to install or upgrade the openFT software. openFT is a high-performance solution designed for complex and heterogeneous IT environments, providing fully automated file transfer processes. It is widely used in various application integration projects and has proven flexibility and reliability even under extreme loads.

openFT is part of the comprehensive openSEAS product offering and is suitable for companies and government agencies that require secure and reliable transfer of large quantities of business-critical data. It can be used to optimize Managed File Transfer and bring it up to date, ensuring efficient and smooth operation.

Product Usage Instructions

To avail of the FUJITSU Service BS2000 Remote openFT Install and Upgrade Service, follow these steps:

1. Contact Fujitsu customer service through email at **bs2000services@fujitsu.com** or visit their website at **https://www.fujitsu.com/emeia/bs2000**.
2. Provide the necessary information about your infrastructure, configurations, and requirements to Fujitsu.
3. Fujitsu will perform the installation or upgrade of openFT based on your provided information, ensuring compatibility with your current setup.
4. The service will include testing and securing the smooth operation of openFT after the changeover.
5. The service has a maximum duration of 4 hours.

Note: It is important to ensure that all platforms, operating systems, product versions, network environment, and partner details are known and communicated to Fujitsu before the service starts. Any unknown information may cause delays or risks to the service.

For more information and any updates regarding the service, refer to the Fujitsu website at **https://www.fujitsu.com/emeia/bs2000**.

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Competent realization of an openFT release change or a new openFT installation consider- ing current

configurations and interfaces.

openFT

About 80 percent of the total amount of data exchanged within a company or between a company and its customers and business partners is transferred in the form of files. In E-Business the re- quirements placed on an administered company-wide file transfer solution (Managed File Transfer) become even more important: openness, automation, security, reliability, availability, moni- toring, visibility and performance. The Fujitsu openFT product family fulfils these requirements to the utmost and also provides a series of additional useful functions such as file administration for the local and remote systems. Furthermore, openFT is very easy to install and administer and can contribute significantly to the reduction of the TCO (Total Cost of Ownership).

openFT is a high-performance solution for complex, heterogeneous IT environments that can be used to fully automate the file transfer process. openFT is especially suited for companies and government agencies that require a reliable and secure provision of large quantities of business-critical data

The use scenarios of openFT extend beyond numerous areas of application in mobility and business-critical computing. For many application integration projects, openFT represents a widely used and proven solution with solid benefits. openFT has proven its flexibility and reliability day in and day out, even under extreme loads, in over 100,000 server installations

openFT is part of the comprehensive **openSEAS** product offering.

Overview of Offering

Description of Offering
Install or optimize your Managed File Transfer and bring it up to date. Fujitsu's professional Remote openFT Install and Upgrade Service helps you with an efficient upgrade or a new installation. The service is adapted to your infrastructure and requirements considering your configurations and brings your openFT instances to the current state.

Features & Benefits

- Update to the latest openFT Version, alternatively: new installation of the current openFT Version
- Individual agreements on the service's content
- Execution of the conversion
- Testing and ensuring the operation after the upgrade

Benefits

- Latest functionality and security while maintaining your configurations
- Customized upgrade for your requirements
- Fujitsu experts handle the changeover efficiently
- Smooth operation after the upgrade and minimized downtime

Additional information

Service Scope
Realization of the installation of new openFT versions or upgrade to the latest openFT version adapted to the customer's requirements. Testing and securing the smooth operation of openFT after the changeover.

Min & Max Threshold Volumes:
Maximum 4 hours service.

Inclusions

Services

- • Adjusting interfaces to the new

  openFT-Version
  - • Online/tel. agreements on the customized execution
  - • Online execution of the conversion
  - • Testing and ensuring the operation
  - • Individual appointments

Exclusions

Services

- Workshops and training
- Creation of training materials

- Creation of a comprehensive openFT operation concept
- Installation and configuration for the platform z/OS (this does not affect the software support of the platform)

Infrastructure

- Software licenses

Key performance indicators

- The latest version runs on the customer's systems and its operation was tested and ensured
- The customer's configurations were kept and (if necessary) adjusted
- Alternatively: openFT should be newly installed

Assumptions & Impact

Assumptions:

- Your infrastructure was described to Fujitsu completely. All used platforms and operating systems as well as their product versions are known. Furthermore, the network environment and type and amount of partners were communicated.
- There is a responsible contact person available during the appointment, who can access all required systems.
- You own a valid installation of openFT (independent of its version) or bought the newest openFT Version within the last three months.

Impact:

- The preparation of the service is based on this information. If they are unknown by the time the service starts, the operation will be delayed significantly.
- If access to the required systems is not granted, the service will be partially or completely endangered, because necessary configurations can't be executed.
- The service cannot be delivered without a valid openFT license.

Customer Responsibilities

- Naming your key subjects as specific as possible
- Providing all relevant information about the environment, such as platforms, operating systems, product versions, network environment, type and amount of partners
- Granting access to facilities and systems
- Providing a contact person with access to all relevant facilities and systems
- Purchasing a valid openFT license (not included in this service)

Contact

Fujitsu

- **Email**: bs2000services@fujitsu.com
- **Website**: https://www.fujitsu.com/emeia/bs2000

Note: The list of Inclusions is a high-level summary of all the service elements that form part of the Service. The list of Exclusions is a high-level summary of some items that do not form part of the service and has been provided to give additional clarity.

Unclassified Uncontrolled if printed

https://www.fujitsu.com/emeia/bs2000

Customer Service Description FUJITSU Service BS2000 Remote openFT Install and Upgrade Service

Documents / Resources

	FUJITSU BS2000 openFT-Enterprise File Transfer [pdf] User Guide BS2000, BS2000 openFT-Enterprise File Transfer, openFT-Enterprise File Transfer, File Transfer

References

- ∞ BS2000 Mainframes : Fujitsu EMEIA
- ∞ Integration / Innovation (BS2000) : Fujitsu EMEIA

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