



Freezimer IM1102-UL Countertop Ice Maker Machine User Manual

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Freezimer

Freezimer IM1102-UL Countertop Ice Maker Machine



Product Information

The IM1102-UL is an ice maker designed for household use. It features a top cover, viewing window, front lid, power cord, front housing, back housing, ice tray, ice basket, ice spoon, and a drain tube. The appliance uses the refrigerant R600a and contains non-metallic materials that are flammable. It is important to be cautious of the risk of fire and flammable materials when using this ice maker.

Product Usage Instructions

1. Ensure that the drain plug at the back of the ice maker is closed securely.
2. Plug the ice maker into a wall outlet. The indicator will flash. Note: If the ice maker has been moved, allow it to rest for 30 minutes before plugging it in.
3. Open the front lid and remove the ice basket.
4. Fill the water reservoir with drinking water, making sure not to exceed the MAX water level mark.
5. Replace the ice basket and close the front lid.
6. Press the ON/OFF key. The indicator light will turn solid.
7. The ice-making cycle will last approximately 15-20 minutes, depending on ambient temperature and water temperature.
8. The ice-making assembly inside the appliance will continuously produce ice. As the ice forms in the assembly, it will be transferred to the ice tray and then dropped into the ice basket. This process will continue until the ice basket is full.
9. To stop the ice-making cycle and unplug the unit, press the ON/OFF key.
10. Open the front lid and transfer the ice to a freezer.
11. Allow the ice maker to reach room temperature.
12. It is recommended to replace the water in the reservoir every week. If the ice maker is not used for a long time, empty the water reservoir.
13. If you want to add the function of automatically refilling water, you can connect the ice maker to an external

water source using a 1/4PE tube (refer to Fig.1 in the CLEANING AND MAINTENANCE section).

Cleaning and Maintenance

To keep your ice tasting fresh and your ice maker looking great, it is recommended to clean your ice maker at least once per week.

1. Remove the ice basket and add water and detergent to the water reservoir.
2. Hold and press the Clean key for about 3 seconds. The indicator light will turn on, indicating that the appliance has entered the cleaning mode.
3. After cleaning for 8 minutes, the appliance will stop working and the indicator will flash.
4. Remove the drain tube at the back of the appliance and place it at the dirty water outlet.
5. Open the drain plug to drain out all the water from the appliance through the drain tube.

THIS INSTRUCTION BOOKLET CONTAINS IMPORTANT SAFETY INFORMATION. PLEASE READ AND KEEP IT FOR FUTURE REFERENCE.

Please give us a chance to make it right and do better!

- Contact our friendly customer service department for help first.
- Replacements for missing or damaged parts will be shipped.

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Contact Us!

Contact our friendly customer service department for help first.



E-Mail

- US: service@freezimer.com

Before You Start

- Please read all instructions carefully.

- Retain instructions for future reference.
- Separate and count all parts and hardware.
- Read through each step carefully and follow the proper order.
- We recommend that, where possible, all items are assembled near the area in which they will be placed in use, to avoid moving the product unnecessarily once assembled.
- Always place the product on a flat, steady, and stable surface.
- Keep all small parts and packaging materials for this product away from babies and children as they potentially pose a serious choking hazard.

IMPORTANT SAFETY INSTRUCTIONS

To reduce the risk of fire, explosion, electric shock, or injury when using your ice maker, follow these important safety instructions:

1. Before using check that the voltage power corresponds to the one shown on the appliance nameplate.
2. Do not remove any safety, warning, or product information labels from your ice maker.
3. Plug the ice maker into an exclusive grounded power outlet. No other appliance should be plugged into the same outlet. Be sure that the plug is fully inserted into the receptacle.
4. This appliance must be grounded. It is equipped with a power cord having a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.
5. Avoid the use of an extension cord because it may overheat and cause a risk of fire. However, if it is necessary to use an extension cord:
 1. Use only an extension cord with a grounding plug.
 2. The marked rating of an extension cord must be equal to or greater than the rating of this appliance.
6. It should be positioned such that it does not drape over the counter or tabletop where it can be pulled on by children intentionally. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged in any manner, Return the appliance to the nearest authorized service facility for examination, repair, or adjustment.
7. If the supply cord is damaged, it must be replaced by the manufacturer its service agent, or a similarly qualified person in order to avoid a hazard.
8. Do not let the cord hang over the edge of the table or counter.
9. Do not place on or near a hot gas or electric burner, or in a heated oven.
10. Place the power cord in such a way it cannot be pulled on by children or cause a tripping hazard.
11. Place the power cord in such a way that it is not in contact with hot surfaces.
12. The use of attachments not recommended or sold by the manufacturer may cause fire, electric shock or injury.
13. Do not touch the evaporator when using the ice maker or making ice to avoid suffering from frostbite.
14. Do not immerse any part of the product in water.
15. To disconnect, turn any control to "OFF", then remove the plug from the wall outlet.
16. Do not plug or unplug the product with wet hands.
17. Unplug the product before cleaning, maintaining, and when not in use.
18. Do not use with water that is microbiologically unsafe or of unknown quality.
19. Do not clean your ice maker with any flammable fluids. The fumes may create a fire hazard or explosion.
20. Do not overturn the ice maker. If the ice maker is overturned accidentally, make it stand steadily for 2 hours before powering it on again.

21. If the ice maker is brought in from outside in the wintertime, do not use it for a few hours, allowing the unit to warm up to room temperature before operating.
 22. Never put flammable, explosive, and corrosive articles into the ice maker.
 23. Never use the ice maker when there is flammable gas leakage.
 24. Never store or use gas and other flammable articles near the ice maker to avoid any fire.
 25. Unplug the ice maker before moving it to avoid damaging the refrigerating system.
 26. Do not attempt to disassemble, repair, modify, or replace any part of your product.
 27. This appliance can be used by children aged 8 years and above and persons with reduced physical, sensory, or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved.
 28. Children shall not play with the appliance.
 29. Cleaning and user maintenance shall not be done by children without supervision.
 30. Close supervision is necessary when any appliance is used by or near children.
 31. Do not leave the appliance unattended while in use.
 32. Do not use the appliance for other than intended use.
 33. Please abandon the ice maker according to local regulators as it uses flammable blowing gas and refrigerant.
 34. Please according to local regulations regarding disposal of the appliance for its flammable refrigerant and blowing gas.
- **WARNING:** When positioning the appliance, ensure the supply cord is not trapped or damaged.
 - **WARNING:** Do not locate multiple portable socket outlets or portable power supplies at the rear of the appliance. Children aged from 3 to 8 years are allowed to load and unload refrigerating appliances. To avoid contamination please respect the following instructions.
 - If Opening the door for long periods can cause a significant increase in the temperature in the compartments of the appliance.
 - If Clean regular surfaces can come in contact with food and accessible drainage systems.
 - If Clean water tanks have not been used for 48 hours, flush the water system connected to a water supply if water has not been drawn for 5 days. If the refrigerating appliance is left empty for long periods, switch off, defrost, clean, dry, and leave the door open to prevent mould from developing within the appliance. Regarding the information pertaining to the use of the appliance, please refer to the below paragraph of the manual.

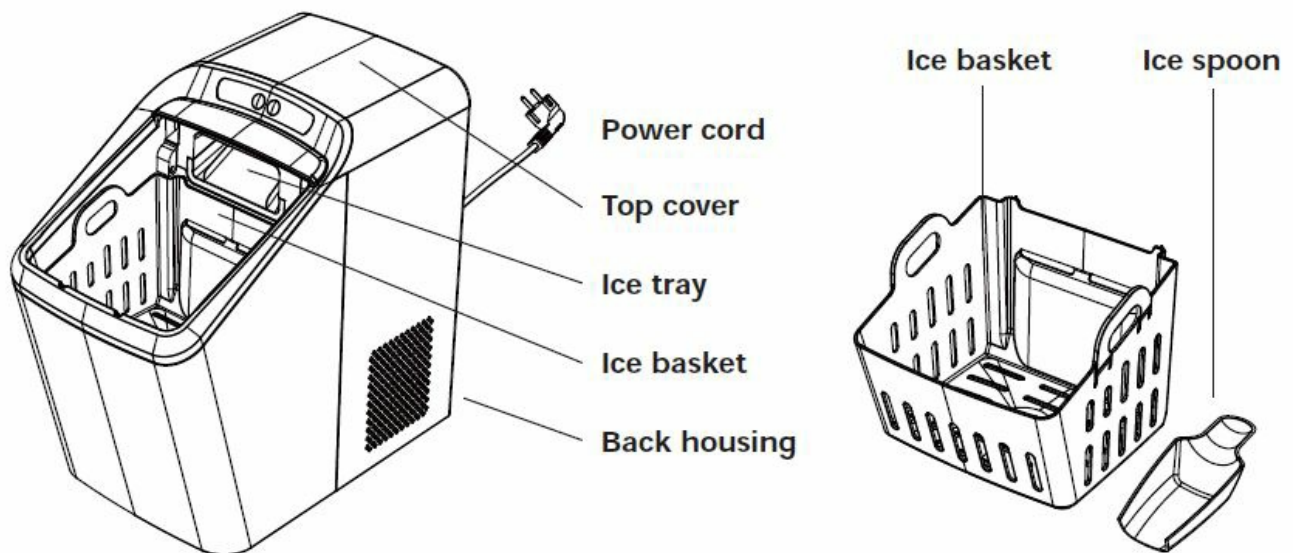
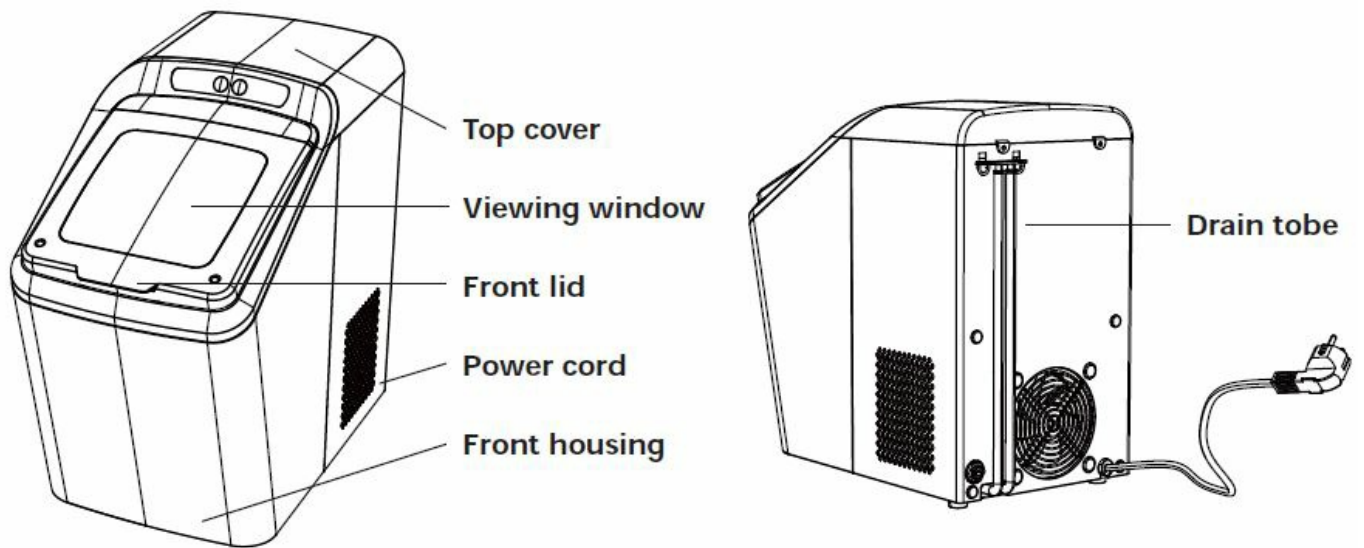
PROP. 65 WARNING FOR CALIFORNIA RESIDENTS

WARNING:

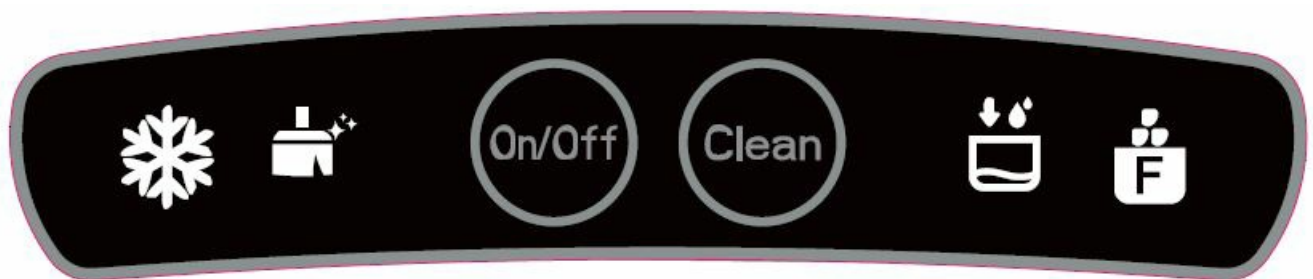
Cancer And Reproductive Harm www.p65warnings.ca.gov.








KNOW YOUR ICE MAKER

SAVE THESE INSTRUCTIONS HOUSEHOLD USE ONLY



CONTROL PANEL



Key (with indicator)	Function
	Start or stop the appliance.
	"Clean" key.
	The "Ice-making" indicator will light solidly when the appliance is making ice.
	The "Clean" indicator will light solidly when the appliance is performing cleaning.
	Water refill indication. The "Ice-making" indicator will light solidly and the "No water" indicator will flash when the appliance needs to be refilled. The appliance will be refilled with water automatically if it is of water-refill function.
	The "Ice full" indicator will light solidly when the ice basket is full.
	Defrosting indication. The appliance is defrosting.

BEFORE FIRST USE

1. Unpack the appliance, then check and make sure that all the accessories including the ice basket and ice scoop, etc. are complete. Please contact the client service department if some accessories are missing.
2. Please ensure the ice maker is level and on a stable table or platform to avoid malfunction.
3. The incline angle of the ice maker cabinet should not exceed 113°F/45°C during transportation or use. Do not turn the ice maker upside down. Doing so could cause the compressor or refrigerating system to operate incorrectly. Please allow time for the fluids in the compressor to settle after the ice maker is moved or transported. Before using the ice maker for the first time, please wait for 2 hours after the unit has been leveled and positioned in the proper place.
4. The appliance must be placed on a dry and level surface with sufficient ventilation, far from heat sources such as ovens, heaters, and corrosive gases. Leave a 6-inch [15cm] clearance on all sides of the ice maker for proper ventilation.
5. Do not fill the water reservoir with hot water. This may damage the ice maker. It is best to fill the water reservoir with water at room temperature or lower.
6. Do not use the appliance in a very cold environment [lower than 41°F/5°C].




7. Clean the appliance by following the operation of "CLEANING AND MAINTENANCE" before operating.

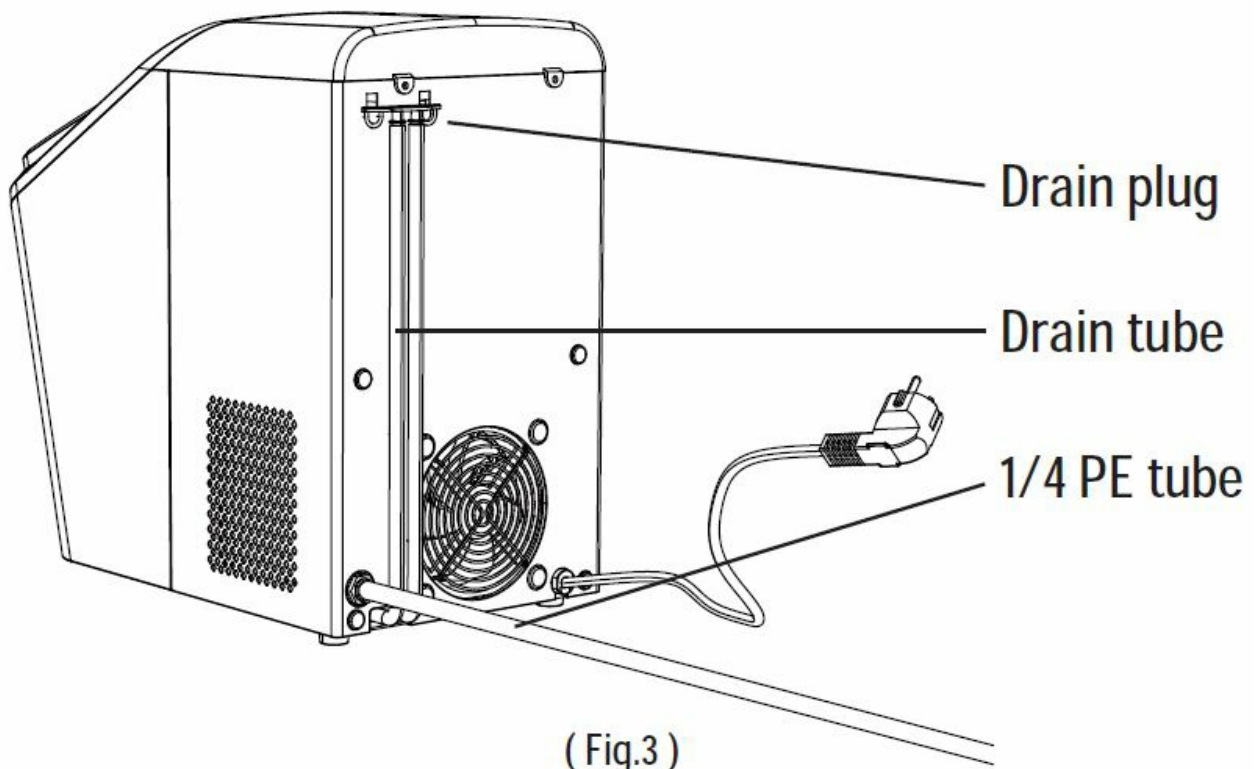
USING YOUR ICE MAKER

1. Ensure that the drain plug at the back of the ice maker is closed well.
2. Plug the ice maker into the wall outlet, and the "❄️" indicator flashes.
NOTE: Please make the ice maker rest for 30 minutes before plugging if it has been moved.
3. Open the front lid and remove the ice basket.
4. Fill the water reservoir with drinking water.
NOTE: Do not fill above the MAX water level mark.
5. Replace the ice basket and close the front lid.
6. Press the "ON/OFF" key and the "❄️" indicator lights solidly.
7. The ice-making cycle will last approximately 15-20 minutes, depending on the ambient temperature and water temperature.
8. The ice-making assembly is equipped inside of appliance, and the ice-making assembly will keep producing ice when the water is pumped into it. When the ice forms in the ice-making assembly, the ice cubes will be transferred into the ice tray and then the ice cubes will drop into the ice basket. And the above action will be repeated until the ice basket is full.
9. The "F" indicator will light up when the ice basket is full and then the ice maker will stop the ice-making cycle automatically. Open the front lid and gently remove the ice from the ice basket with the ice scoop. And then replace the ice basket and close the front lid, then the ice maker will restart its ice-making function automatically. If the ice is not removed, after about 8 hours, the appliance will automatically work again, alternatively, you can press "ON/OFF" key to restart the appliance.
10. **The " " indicator will flash when the water reservoir is lack of water.**
 1. If the appliance is connected to an external water source by the 1/4PE tube shown in the section of "CLEANING AND MAINTENANCE" (see Fig.1), the water reservoir will be refilled with water automatically and the appliance will restart the ice-making cycle; alternatively, the user can remove the ice basket and refill the water reservoir with water to "MAX" mark manually, and then the appliance will restart the ice-making cycle automatically. Please remember to close the front lid after refilling the water manually to avoid overflow.
 2. If the appliance is not connected to an external water source, first remove the ice basket and then fill the water reservoir with water manually. After the water reservoir is refilled with water, please close the front lid, then the appliance will restart the ice-making cycle automatically.
11. When you have got your desired amount of ice, stop the ice-making cycle by pressing the "ON/OFF" key and unplugging the unit from the wall outlet.
12. Open the front lid and transfer the ice to a freezer.
13. Allow the ice maker to reach room temperature.
14. Suggest replacing the water every week. Please empty the water reservoir if the ice maker is not used for a long time.
15. The ice maker can be connected to an external water source by the 1/4PE tube shown in the section "CLEANING AND MAINTENANCE" (see Fig.1) if you want to add the function of refilling water automatically.




CLEANING AND MAINTENANCE


To keep your ice tasting fresh and your ice maker looking great, we recommend cleaning your ice maker at least once per week.

1. Remove the ice basket, add water and detergent into the water reservoir, then hold and press the “Clean” key for about 3 seconds, The “” indicator lights up and the appliance enters into the cleaning mode.
2. After cleaning for 8 minutes, the appliance stops working and the “” indicator flashes.
3. Remove the drain tube at the back of the appliance and place it at the dirty water outlet. Open the drain plug, and then the dirty water is drained from the drain tube until all the water inside the appliance is drained out.
4. Close the drain plug and fill the water reservoir with water. Then press the “Clean” key again, the “” indicator lights up and the appliance enters into the cleaning mode.
5. Repeat the operation of step 3 after the detergent inside the appliance is removed.
6. Clean the inside of the appliance with a piece of soft cloth soaked with warm water and vinegar.
7. Rinse the drain tube and place the drain plug at the fixing groove at the back of the appliance.
8. Wash the ice basket and ice scoop in warm soapy water. Rinse and dry.
9. Clean the exterior of the ice maker with a soft damp cloth. Use a mild dishwashing soap, if necessary.
 - **NOTE:** Do not use organic solvent, boiled water, detergent, strong acid strong alkali, etc. for cleaning.
 - **NOTE:** Please empty the water reservoir and dry it for storage if the ice maker is not used for a long time.



TROUBLESHOOTING

Problem	Possible causes	Solution
 <p>Flashes</p>	<ol style="list-style-type: none"> 1. Lack of water. 2. The water screen at the bottom of the water reservoir is blocked. 3. Pump malfunction. 4. There are foreign objects blocking the float of the water reservoir. 	<ol style="list-style-type: none"> 1. Stop making ice, refill the water, and then press the "ON/OFF" key to restart the ice-making cycle. 2. Remove the water screen at the bottom for cleaning. 3. Send it to the authorized department for repair. 4. Check the foreign objects and restart the appliance.
 <p>Lights up</p>	<ol style="list-style-type: none"> 1. The ice basket is full. 2. Malfunction of infrared ray. 	<ol style="list-style-type: none"> 1. Remove the ice from the ice basket and then press the "ON/OFF" key to restart the ice-making cycle. 2. The sensor is damaged, please send it to the authorized department for repair.
 <p>Lights solidly</p> <p>Flashes</p>	<p>The ice-making assembly is defrosting.</p>	<p>No need to deal with it, the appliance will deal with it automatically, and it will return to normal operation after about 30-45 minutes. Alternatively, you can hold and press the "Clean" key for 3 seconds, and then press the "ON /OFF" key again to restart the appliance after the cleaning procedure is finished.</p>

 <p>Lights solidly</p> <p>Flashes</p>	<p>The ice-making assembly is frozen.</p>	<p>No need to deal with it. Under this condition, let the appliance be defrosted automatically for about 20 minutes, at that time, the press keys can not be operated. The appliance can be used again after the defrosting is finished. If this problem occurs repeatedly, it can be considered as refrigerant leakage. Please send the appliance to the authorized department for maintenance.</p>
<p>Poor ice-making result. The ice-making process is normal but the ice produced is broken, which lasts for more than 2 hours.</p>	<ol style="list-style-type: none"> 1. Lack of water. 2. The water screen at the bottom of the water reservoir is blocked. 3. Pump malfunction. 4. There are foreign objects blocking the float of the water reservoir. 	<ol style="list-style-type: none"> 1. Leave a 15 cm clearance on all sides of the ice maker for proper ventilation. 2. Fill the water reservoir with water ranges between 8°C and 28°C 3. Operate the ice maker in an environment with an ambient temperature between 10°C and 32°C. 4. Call customer service.

TECHNICAL PARAMETERS

- **Model:** IM1102-UL
- **Applicable climate:** ST/SN/N
- **Class:** I
- **Power source:** 120V/60Hz
- **Rated current:** 3.0A
- **Rated Power:** 170W
- **Refrigerant/Refrigerant amount:** R600a/0.71oz
- **Foaming agent:** C5H10
- **Net weight:** 34.2lbs
- **Gross weight:** 39.7lbs
- **Water inlet mode:** Half-auto
- **Water Storage Capacity:** 2.7L(0.72gal)
- **Product Size:** L 19.2"* W 9.7"*H16.93"
- **Package Size:** L 20.67"*W12.76"*H19.73"

ENVIRONMENT-FRIENDLY DISPOSAL

You can help protect the environment

Please remember to respect the local regulations:

- Hand in the non-working electrical
- Equipment to an appropriate waste disposal center

LIMITED WARRANTY

This warranty applies to products purchased and used in the US and Canada. This is the only express warranty for this product and is in lieu of any other warranty or condition.

This product is warranted to be free from defects in materials and workmanship for a period of one(1)year from the date of original purchase. During this period, your exclusive remedy is the replacement of this product or any component found to be defective at our option; However, you are responsible for all costs associated with returning the product to us and our returning a product or component under this warranty to you. If the product or component is no longer available, we will replace it with a similar one of equal or greater value.

This warranty does not cover glass, filters, wear from normal use, use not in conformity with the printed directions, or damage to the product resulting from accident, alteration, abuse, or misuse. This warranty extends only to the original consumer purchaser or gift recipient. Keep your original sales receipt, as proof of purchase is required to make a warranty claim. This warranty is void if the product is used for other than single-family household use or subjected to any voltage and waveform other than as specified on the rating label[e.g., 115V-60 Hz].

We exclude all claims for special, incidental, and consequential damages caused by breach of express or implied warranty. All liability is limited to the amount of the purchase price. Every implied warranty, including any statutory warranty or condition of merchantability or fitness for a particular purpose, is disclaimed except to the extent prohibited by law, in which case such warranty or condition is limited to the duration of this written warranty. This warranty gives you specific legal rights. You may have other legal rights that vary depending on where you live. Some states or provinces do not allow limitations on implied warranties or special, incidental, or consequential damages, so the foregoing limitations may not apply to you.

To make a warranty claim, do not return this appliance to the store. Please visit www.freezimer.com in the U.S. For faster service, locate the model, type, and series number is on your appliance.

Welcome to our website and purchase our quality products!

Freezimer has grown to become a leading distributor of equipment and supplies to the North American food service industry. Our success over these many years can be attributed to our commitment to strengthen and develop new and existing relationships with our valued customers and manufacturers.

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Documents / Resources

	Freezimer IM1102-UL Countertop Ice Maker Machine [pdf] User Manual IM1102-UL, IM1102-UL Countertop Ice Maker Machine, Countertop Ice Maker Machine, Ice Ma ker Machine
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References

- [🌐 The Best Convenient Countertop Ice Makers for Your Modern Kitchen – Freezimer](#)