



# FREEDOM OM-CVR-Pro5 Recorder Client Software User Guide

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# FREEDOM

## FREEDOM OM-CVR-Pro5 Recorder Client Software



## Product Information

This user manual provides instructions for adding an OM-CVR-Pro5 Recorder to the Freedom Client software. It addresses an issue where some versions of the OM-CVRxxPro4 and OM-CVRPro5 recorders cannot be added to the software.

The manual is named “Service Bulletin – Adding a CVR-Pro5 Recorder to Freedom Client Software” and has a document number of FR274. The version of the manual is V20230726.

It is important to follow the steps in the manual exactly to resolve the issue.

## **Product Usage Instructions**

1. Navigate to Settings > Device Setup.
2. Enter the IP address of your device in the designated field.
3. Continue with the following steps while keeping the settings window open:
4. Make sure the device name appears after clicking “apply”.
5. Change the setting to ONVIF.
6. Ensure that the HTTP port on the device is set to 80.
7. Re-enter the password for the device.
8. Right-click over the device name and select “Sync camera List one device”.
9. Change the setting back to “Dahua/Omega”.
10. Change the TCP port of the device back to its original value.
11. Re-enter the password for the device again.

The manual also provides an updated version of the document (V20230815) in case there are any changes or updates to the instructions. Make sure to refer to the latest version if available.

### **\*\*\*Service Bulletin\*\*\***

Adding an OM-CVR-Pro5 Recorder to the Freedom Client software

## **Issue Description**

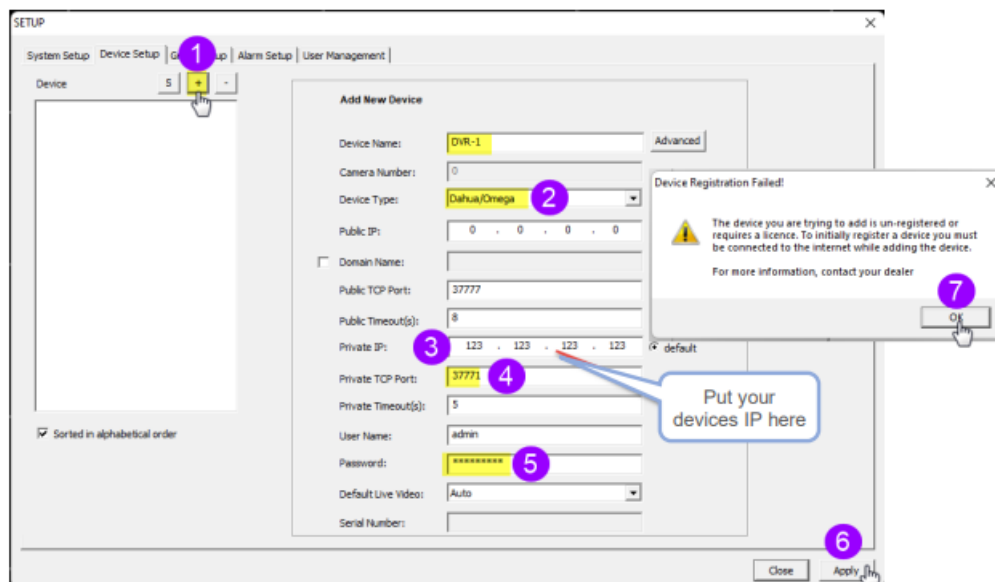
Some versions of the OM-CVRxxPro4 and OM-CVRPro5 recorders will not add to the Freedom Client software. To resolve this issue follow the instructions below.

## **Prerequisites**

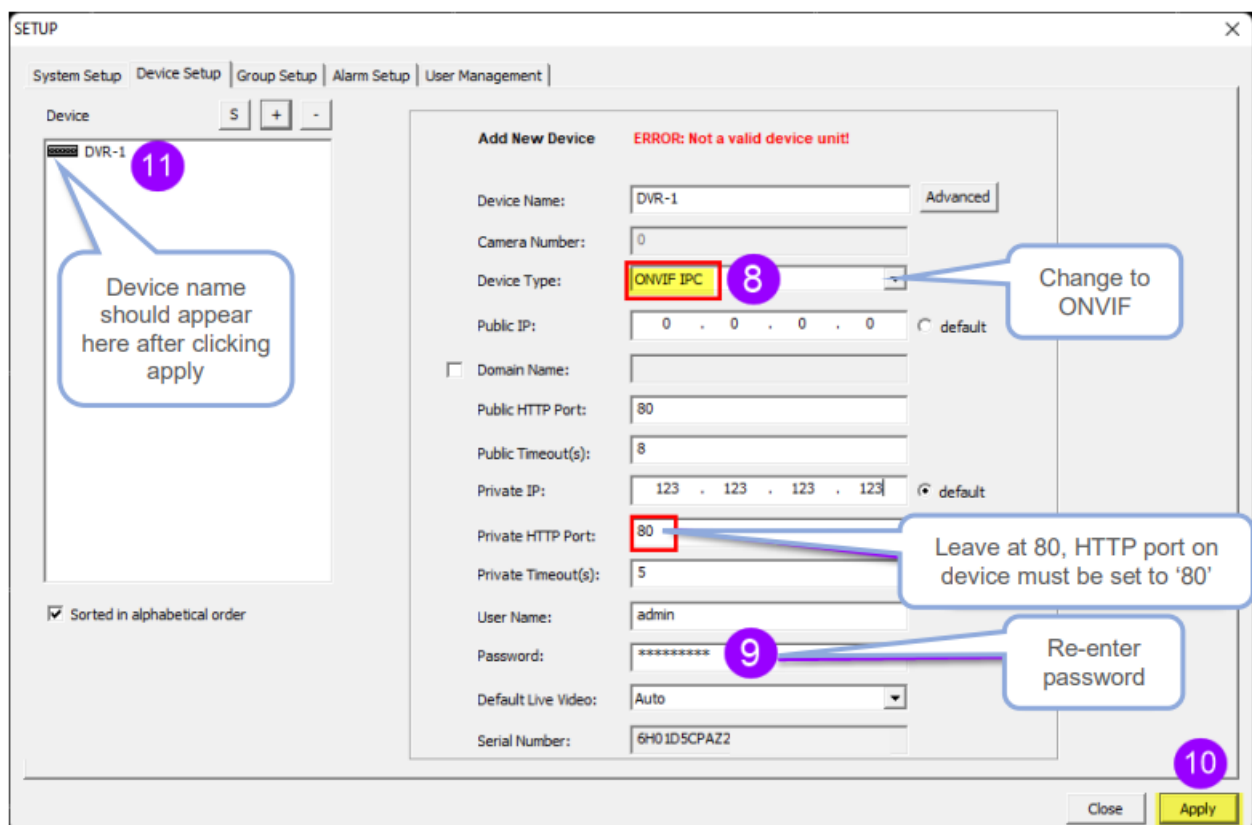
- Freedom Client Version V3.7/V4.0 must be installed on your system.
- The HTTP port on the recorder must be set to ‘80’(default) it can be changed to anything once the device has been successfully added to the software.
- Internet connection for MAC verification (or DAT file)
- Recorder must be restarted after initialization and no local User should be logged in when adding to the Freedom Software.

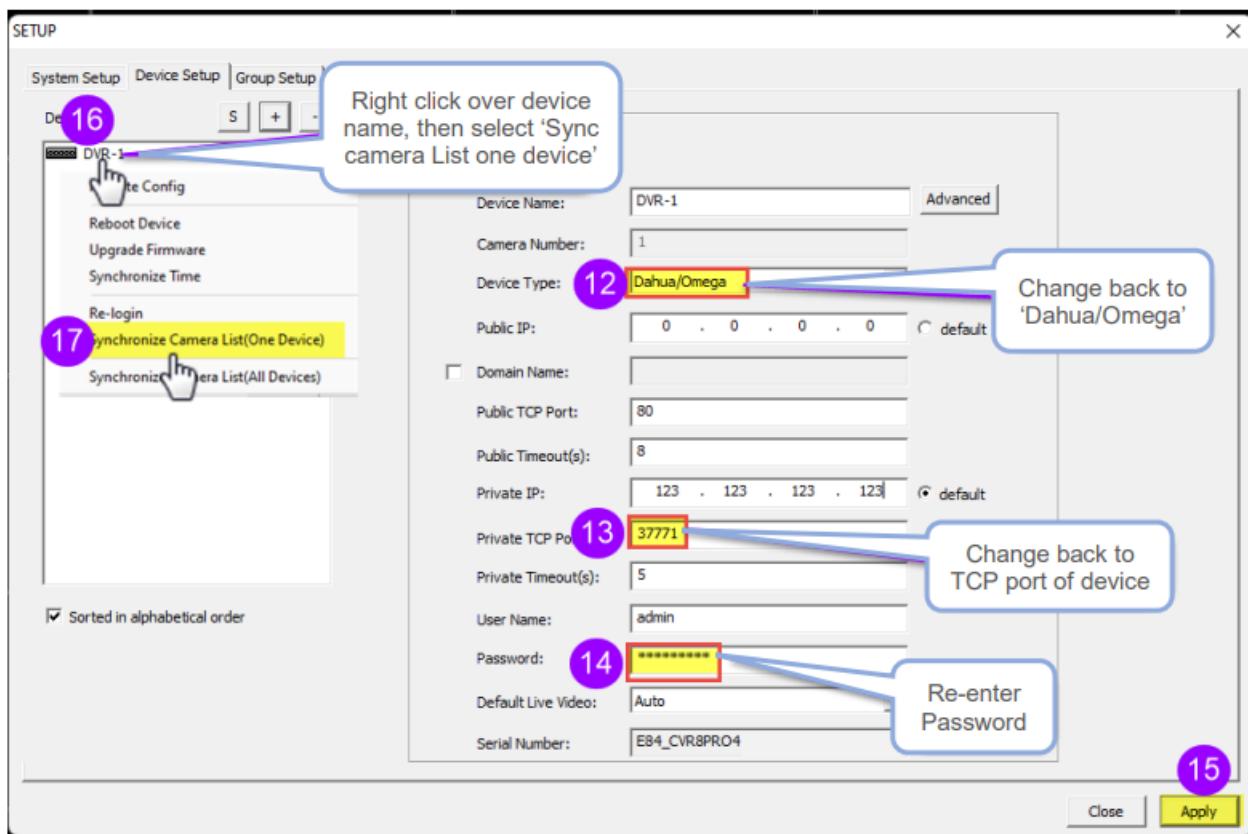
## **Follow the steps below**

Navigate to Settings → Device Setup then move to step 1 and follow the sequence exactly.



With the settings window still open continue with the following steps.





Freedom/Manuals/Adding/Service Bulletin – Adding a CVR-Pro5 Recorder to Freedom Client Software

DOC: FR274 V20230815

## Documents / Resources

\*\*\*Service Bulletin\*\*\*

**FREEDOM**

Adding an OM-CVR-Pro5 Recorder to the Freedom Client software

**New Description**

How to add an OM-CVR-Pro5 Recorder to the Freedom Client software

**Prerequisites**

- Freedom Client Software V20230815 or later
- OM-CVR-Pro5 Recorder
- Network connection between the recorder and the client software

**Procedure**

- Open the Freedom Client Software
- Click on the 'Device Setup' tab
- Click on the 'Add Device' button
- Enter the device name and camera number
- Click on the 'Advanced' tab
- Enter the device type, public IP, private IP, public TCP port, private TCP port, public timeout, private timeout, user name, and password
- Click on the 'Apply' button

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OM-CVRxxPro4, OM-CVR-Pro5, OM-CVR-Pro5 Recorder Client Software, Recorder Client Software, Client Software, Software