



# FOXWELL NT809BT BiDirectional Scan Tool User Guide

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# NT809BT Bidirectional Scan Tool User Guide


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## Get Start & Diagnosis



## Vehicle Connection

1. Power up the tablet.
2. Connect the VCI dongle to the vehicle' DLC for both communication and power source.
3. The VCI dongle will connect to the tablet automatically
4. Check if the  button at the toolbar turns to green. If yes, it means it is ready to start diagnosis.


**NOTE:** If the VCI indicator is not green,  it indicates that the signal strength of the transmitter is too weak to be detected. In this case, try to get closer to the device, or check the connection of VCI dongle, and remove all possible objects that cause signal interference.

### Start Diagnosis

- Two Methods to Start Diagnosis

#### Method 1: VIN Reading

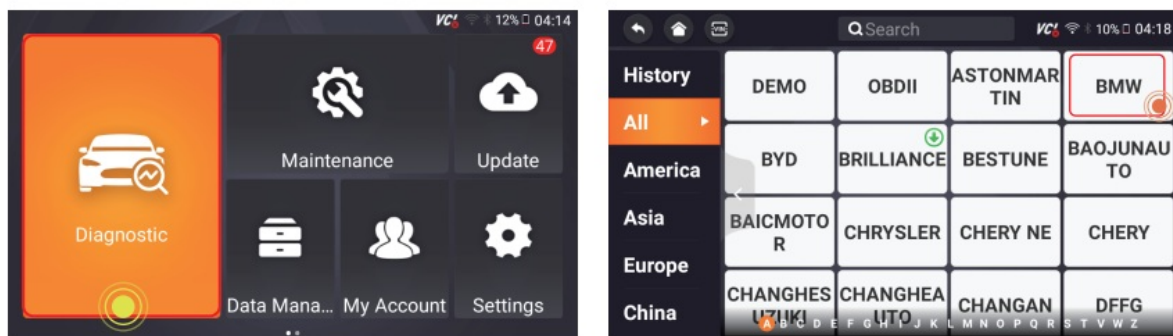
Diagnostic—>AUTOVIN—>Automatic Read/Manual Entry

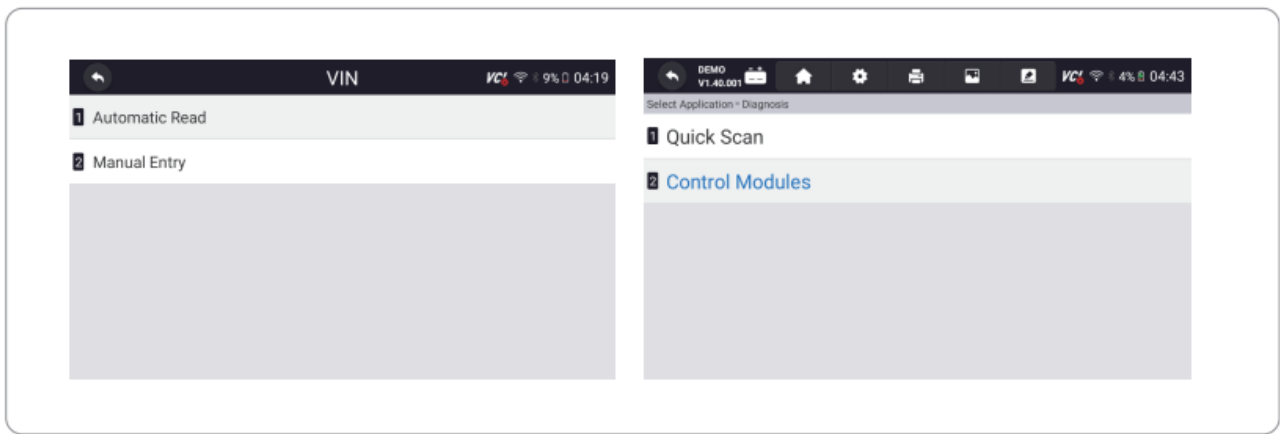
**Note:**  button on the top of title bar.



#### Method2: Manual Selection

Diagnostic—>Select Car Brand—> Smart VIN/Manual Selection —> Quick Scan/Control Modules

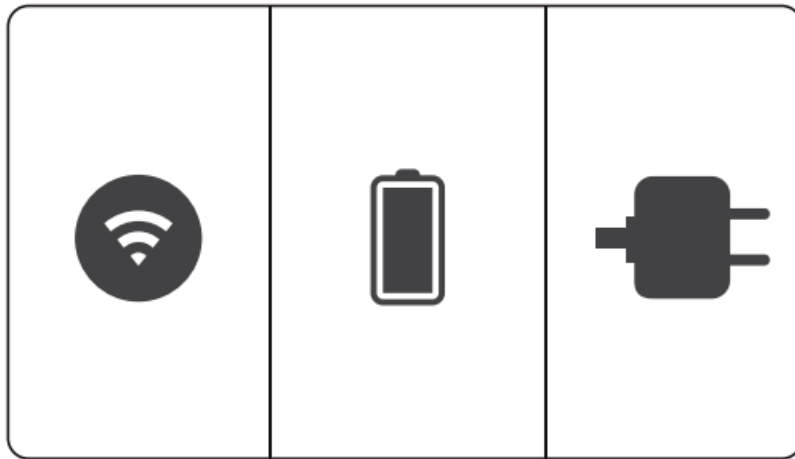




## Registration

### NOTE

Please make sure your network works correctly and the tablet is fully charged or connected to the external power supply. (NOTICE: 5G is NOT supported yet)



1. Press Update from the home screen of the diagnostic APP, and then press Free Registration to start.

2. Enter one of your emails and tap Send Code to get a 4-digit security code. Input the code, create a password and click Free Registration to complete.

A registration form titled "Register User". It contains four input fields: "User name \*" with placeholder text "Email address", "Verification Code \*" with placeholder text "Verification Code", "Password \*" with placeholder text "Password", and "Comfirm Password \*" with placeholder text "Comfirm Password". There is a "Sent Code" button next to the verification code field. At the bottom is a large "Free Registration" button. A red bullseye icon is positioned at the bottom right of the form.

Register User

User name \* Email address

Verification Code \* Verification Code Sent Code

Password \* Password

Comfirm Password \* Comfirm Password

Free Registration

The serial number will be recognized automatically and click Submit to activate the scanner.

A form for submitting a serial number. It features a single input field labeled "Serial Number" and a "Submt" button below it. A red bullseye icon is located at the bottom right of the form.

Serial Number

Submt

Pictures illustrated here are for reference only and this Quick Start Guide is subject to change without prior notice. For more detailed operations, please refer to the User's Manual.

## FAQ

Q: If I receive a used or defective machine, what shall I do?

A: All our products are sent to the FBA center as brand new through the strict security check by Amazon. But around 1% of customer return goods will be marked as sellable by Amazon without our control. If you receive a defective or use one, please contact us for replacement.

Q: What should I do if there are some scratches on the screen?

A: There is a tightly-fitting screen protector on your machine. If any scratches are found, just tear off the screen protector from the upper left or upper right corner.

Q: If it cannot work on your vehicle, how can I get tech support?

A: Please reach us at the first time via [amazonsupport@foxwelltech.com](mailto:amazonsupport@foxwelltech.com). Our engineer will offer tech support to solve your problems. Fast response will be given within 24 hours. We'll definitely offer you a satisfactory solution.

## Remote Control

If you need to get the remote support from Foxwell,



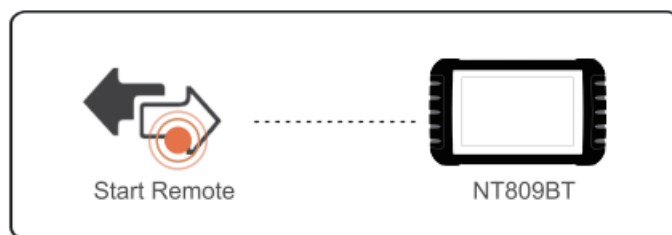
1. Contact us via [amazonsupport@foxwelltech.com](mailto:amazonsupport@foxwelltech.com) or Amazon message with your problem at first, we'll coordinate a technician for you.



2. Click the Settings button, find and press the Remote Control module, then choose Quick Support option.



3. Return to home screen to click the Remote Control icon, wait a few seconds and you'll see the device ID. Please send this ID to us.



4. We'll coordinate the available online time between you and the technician in advance. Remote support can get the start when both your NT809BT and technician are online at the same time.

**NOTE:** Please make sure your NT809BT is always connected to the network during the remote control.

## Wam Tips

1. About Warranty: FOXWELL offers a one-year manufacture warranty and lifetime technical support for the scan tool purchased from OBDZON. So any questions about compatibility, software upgrades or other operational difficulties, please contact us through Amazon message via [amazonsupport@foxwelltech.com](mailto:amazonsupport@foxwelltech.com). Most technical issues can be resolved through Our professional FOXWELL technical support team. Fast response will be taken within 12 hour during the working day.
2. About Compatibility: Compatibility of the diagnostic function or reset service will vary on vehicles model and


year. If you encounter any problems with compatibility, please contact us with VIN number through Amazon message via [amazonsupport@foxwelltech.com](mailto:amazonsupport@foxwelltech.com), our support team may help you to fix the bug issue and get the function you need through the update.

3. About return: If you choose to return this scanner, please kindly make it unsellable to avoid a used one being resold to other customers. Really appreciate your understanding.

## Update

1. Press Update from the home screen of the diagnostic APP.
2. The available updates are displayed.

Click the check box(s) in front of the software you wish to update and then click the Update button to download.

Update			
✓ Name	Current	Versions	Size
✓ i70Pro OS	1.0.2	1.0.4	656MB
✓ DAIHATSU		V1.10.008	1MB
✓ MERCEDES		V1.10.008	8MB
✓ SMART		V1.10.009	4MB
✓ SPRINTER		V1.10.008	5MB
6 software updates			

## Contact Us

For service and support, please contact us.

Website : [www.foxwelltech.us](http://www.foxwelltech.us)

E-mail: [amazonsupport@foxwelltech.com](mailto:amazonsupport@foxwelltech.com)



<http://qr23.cn/BFwxMa>



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NT809BT BiDirectional Scan Tool, NT809BT, BiDirectional Scan Tool, Scan Tool, Tool

References

- [User Manual](#)