




FOXWELL NT624 Elite System Scanner User Guide

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FOXWELL NT624 Elite System Scanner



Product Information

Specifications

- **Model:** FOXWELL NT624 Elite
- **Compatibility:** Works with most OBDII-compliant vehicles
- **Operating System:** Windows 7/8/10/11 (Not compatible with Mac or iOS)

Product Usage Instructions

Vehicle Connection Diagnostic Operations:

1. Take out the scanner and main cable.
2. Plug one end of the main cable into the scanner and the other end into the OBDII port of your car.
3. Turn on the ignition of your vehicle.
4. Choose the targeted menu according to your needs to start your diagnosis.
5. Go to the Main menu and select the diagnostic software to start the test.

Register and Update:

Tips:

1. The NT624 Elite can generally be used out of the box. However, it is recommended to update it if it fails to work on your car, loads menus slowly, or if a newer software version is released.
2. Update the device only via a computer running Windows 7/8/10/11. Mac or iOS systems are not supported.

Printing Test Results:

1. Connect the NT624 Elite to your computer using the provided cable.
2. Follow the instructions on the computer to print the test results.

Contact Us

- If the NT624 Elite cannot work with your vehicle, you can reach out to our tech support for assistance.
- If you receive a used or defective machine, or if the package is missing some items, please contact us for further assistance.
- If there are some scratches on the screen of the device, please contact us for support.
- If you did not receive the Verification Code, please reach out to our customer support for assistance.
- If you are unable to clear error codes and service lights, please contact us for technical support.

FAQ (Frequently Asked Questions)

If it cannot work with my vehicle, how can I get tech support?

If the NT624 Elite is not compatible with your vehicle, you can contact our tech support team for assistance. They will provide guidance and help resolve any issues you may encounter.

If I receive a used or defective machine, or the package missed some item, what shall I do?

If you receive a used or defective machine, or if the package is missing any items, please contact our customer support immediately. They will assist you in resolving the issue and ensure that you receive a proper replacement or compensation.

What should I do if there are some scratches on the screen?

If you notice scratches on the screen of your NT624 Elite device, please reach out to our customer support. They will provide guidance on how to address the issue and may offer solutions such as screen replacement or repair.

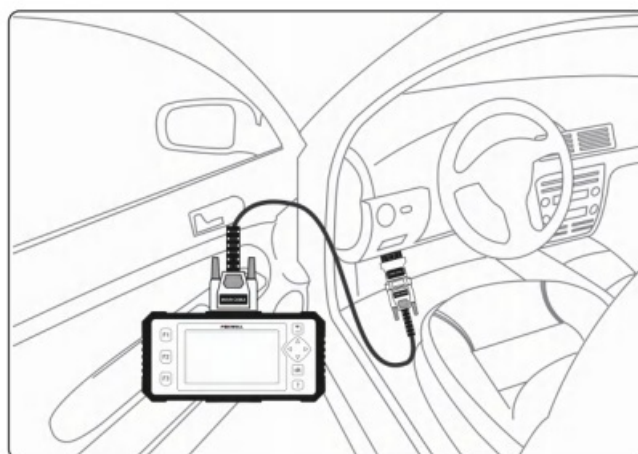
Did not receive the Verification Code?

If you did not receive the Verification Code, please contact our customer support team. They will assist you in obtaining the code and ensure that you can proceed with the necessary operations.

Why can't I clear error codes & service light?

If you are unable to clear error codes and service lights using the NT624 Elite, please contact our technical support team. They will provide troubleshooting steps and guide you through the process to resolve the issue.

Vehicle Connection



How to use FOXWELL NT624 Elite?

(work out of box)

1. Take out the scanner and main cable. Plug one end into your scanner and the other end into the OBDII port of your car.
2. Turn on the ignition of your vehicle.
3. According to your need, choose the targeted menu to start your diagnosis.
4. Go to Main menu to choose diagnostic software to start test.

Diagnostic Operations

Before starting, please make sure:

1. The ignition switch is turned to ON position.
2. The engine is off.
3. The vehicle battery voltage is between
4. The scanner is correctly connected to 10-14 volts. the vehicle.

Don't connect or disconnect the equipments while the ignition is on or the engine is running.

1. Establish communication with the vehicle via diagnostic cable.
2. Identity the vehicle either by VIN reading or entering vehicle specifications manually.
 - Select quick scan or manual selection if automatically read VIN not applicable to your car.
3. Find the control modules installed in the vehicle either by Quick Scan or manual selection.
4. Start the tests and make records of test data when necessary.

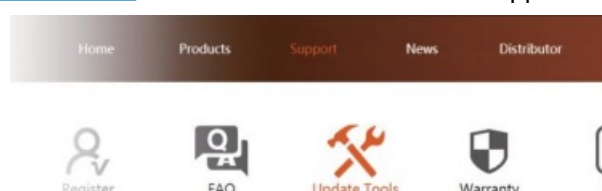
Register and Update

Tips:

1. Generally, the NT624 Elite could be used out of the box. It's recommended to update, If it fails to work on your car, load all menus slowly, or newer software version release.
2. Only update via computer windows 7/8/10/11. Mac or IOS is not supported.

INTRUCTIONS

1. **Visit the website:** www.foxwelltech.us Select "tools" under column support.



2. Scroll down the page and download update tool for your scanner. Install the update tool on your computer and open it.



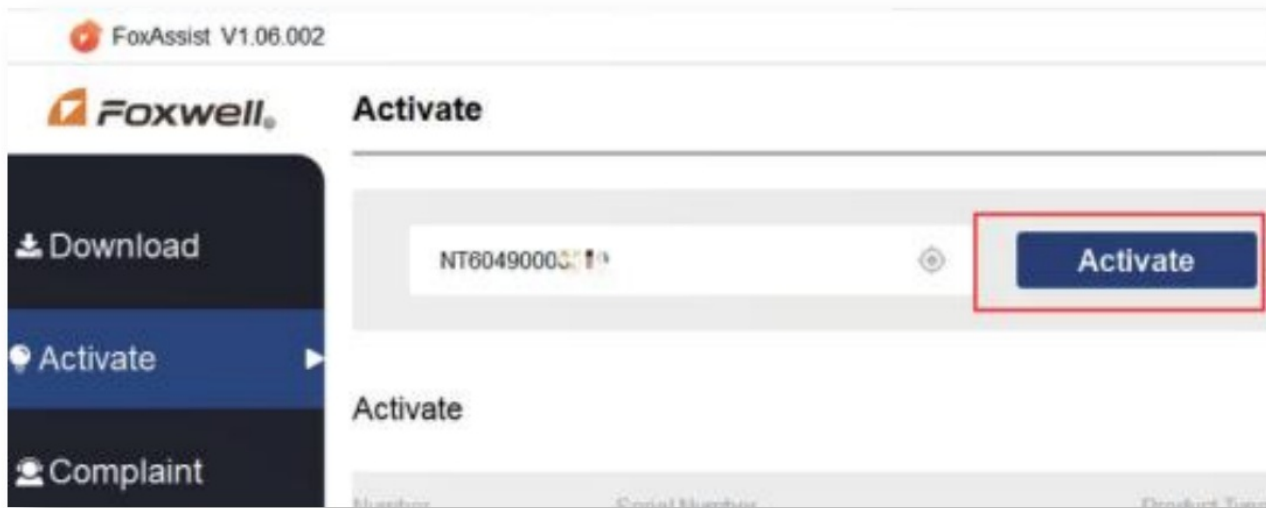
3. Click register and input your email address to receive code and set your password.

4. Remove off the SD card from your scanner (The SD card is at the bottom of the scanner). Insert the SD card into your card reader and then insert them into your computer. (card reader is in the package.)

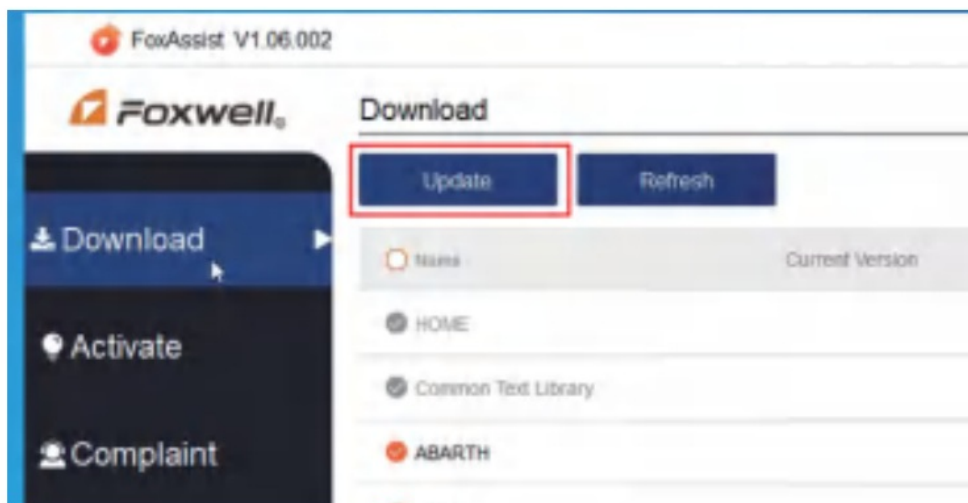


5. Open the update tool and sign in with the email address and password.

6. Your SN will be auto detected. Click "Activate".



7. Click “download” and “update”



8. Please remove off the SD card from your card reader and insert it into your scanner,



To Print Test Results

Vehicle test results stored in the SD card can be printed through computer. Test data can only be imported to your computer through FoxAssist, it cannot be copied directly from the SD card.

1. Connect the NT624 Elite to computer with the USB cable provided.
2. Launch the FoxAssist and log in with your Foxwell ID.
3. Choose the files you want to print and click Print button.
4. Click Data Management to view all the stored test results.

For service and support, please contact us.

Website www.foxwelltech.us

E-mail: amazonsupport@foxwelltech.com

REGISTER YOUR PRODUCT AT
<http://www.foxwelltech.us/register.html>

FAQS

If it cannot work with my vehicle, how can I get tech support?

Please reach us via Amazon at the first time. Our engineer will offer tech support about car compatibility and solve your problem. Fast response will be given within 24 hours. amazonsupport@foxwelltech.com

If I receive used or defective machine, or the package missed some item, what shall I do?

All our products are sent to FBA center as brand new through the strict security check by Amazon. But around 1% customer return goods will be defective or used one, please contact us for replacement.

What should I do if there are some scratches on the screen?

There's a tightly-fitting screen protector on your machine. If any scratches are found, just tear off the screen protector from the upper left or upper right corner.

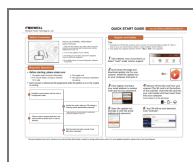
Did not receive the Verification Code?

The verification code is sent to your email address automatically, please check your junk or Spam folder. If you have not received the email, please try to request the code again by clicking Send code at the registration page. Contact seller via Amazon message, and tell seller the serial number of the scanner.

Why can not I clear error codes & service light?

To clear codes, make sure that the ignition key is switched to ON with the engine off. DTCs can only be erased after correcting the condition that caused them. Erase Codes does not fix the problem that caused the fault! This is why you seem to cleared the fault light, but it turned on again soon.

Documents / Resources



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NT624 Elite System Scanner, NT624 Elite, System Scanner, Scanner

References

- [User Manual](#)

[Manuals+](#), [Privacy Policy](#)