# FOSCAM V5EP Security Camera User Manual



**FOSCAM V5EP Security Camera User Manual**

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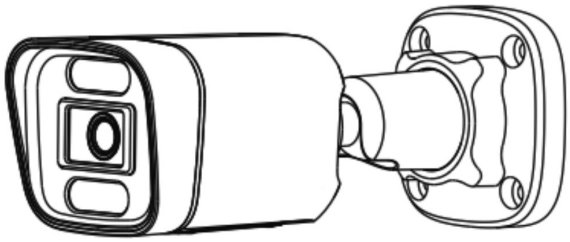
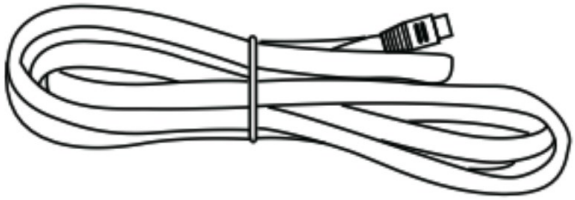
## Packaging

- 1× Camera

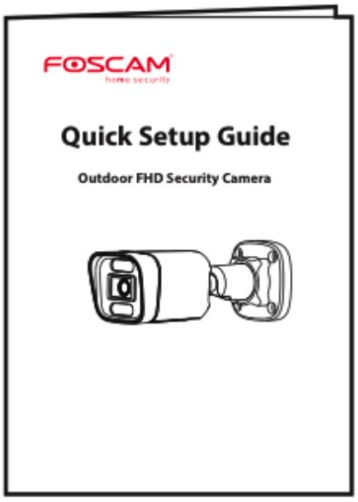


- 1× Expansion Screw Pack

- 1× Network Cable



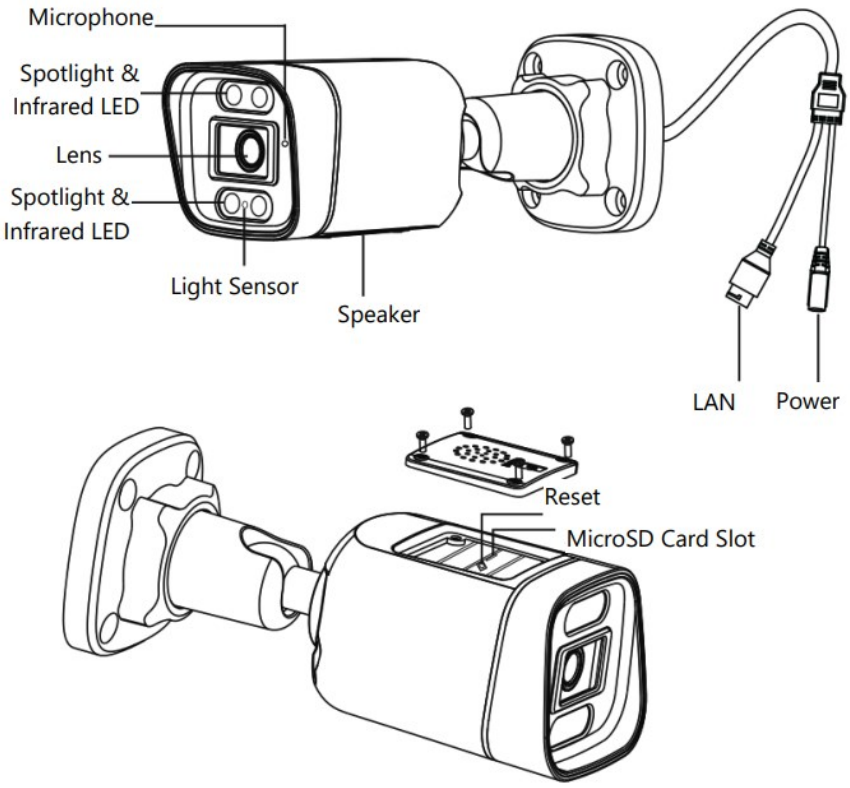
- 1× Setup Guide

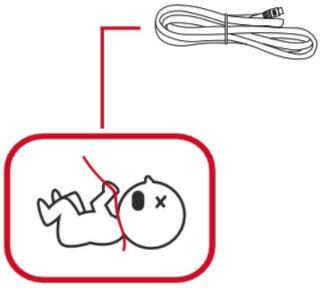



## Safety Recommendation

- We advise changing your camera's password periodically, employing a mix of numbers, letters, and special characters for enhanced security.
- To optimize your camera's performance, we strongly suggest keeping it up to date by installing the latest available software and firmware on a regular basis. This will ensure the best possible user experience with your camera.

## Diagram





⚠ This product's cords pose a potential strangulation hazard. To prioritize child safety, kindly ensure that these cords are kept out of the reach of children.

## Guide To Setting Up Your Camera: Wired Connection Using The Foscam App (Recommended)

**Before You Get Started**
To download and install the Foscam app on your device, simply scan the QR code provided below. For iOS users, get it from the App Store, and for Android users, find it on Google Play.

Available on the App Store

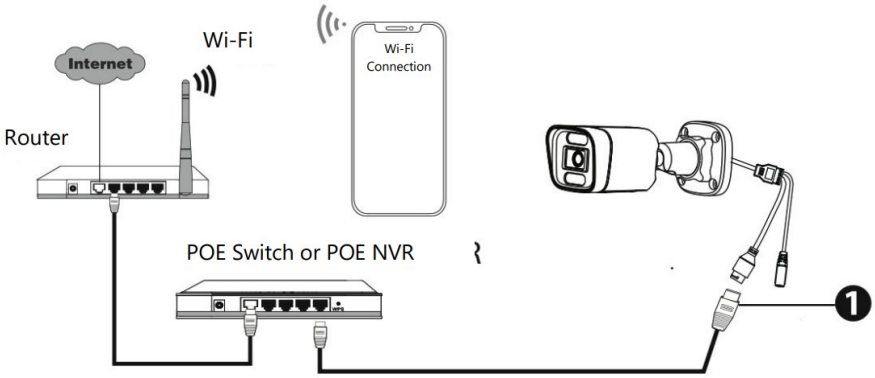
ANDROID APP ON Google play

http://www.foscam.com/d
For a smoother video experience on your smartphone, we advise ensuring that your device meets the following specifications

- **iOS:** Version 11 or higher.
- **Android:** Version 5.0 or higher, with a device equipped with a Graphics Processing Unit (GPU).

**Please note:** To achieve the best experience, kindly update the app to its latest version!

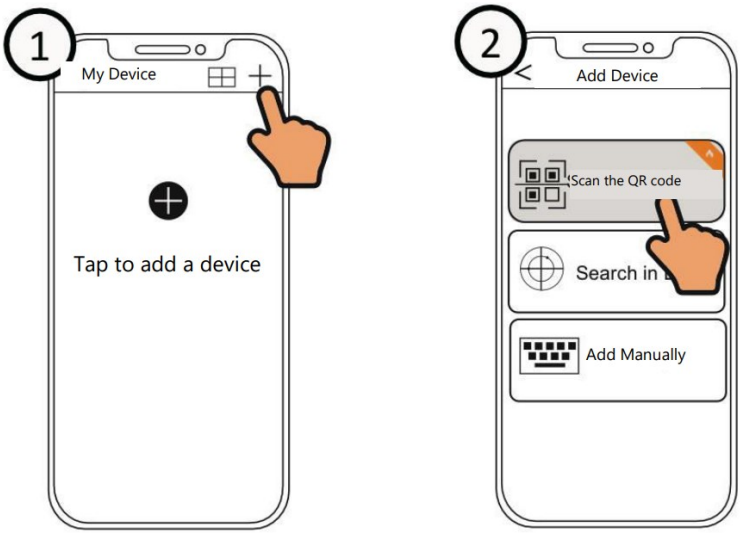
## Wired Connection

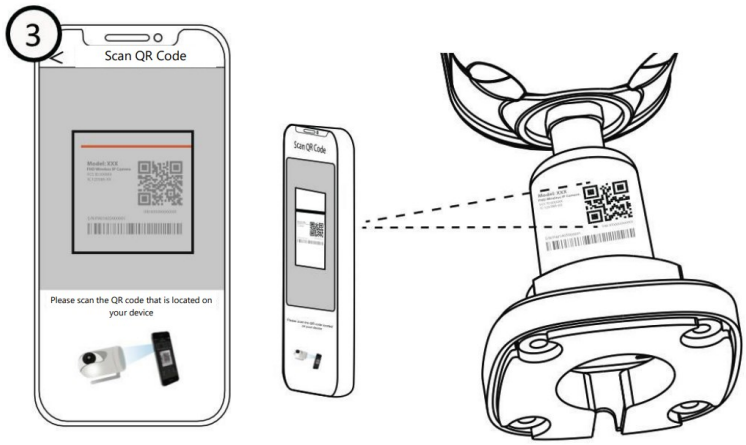


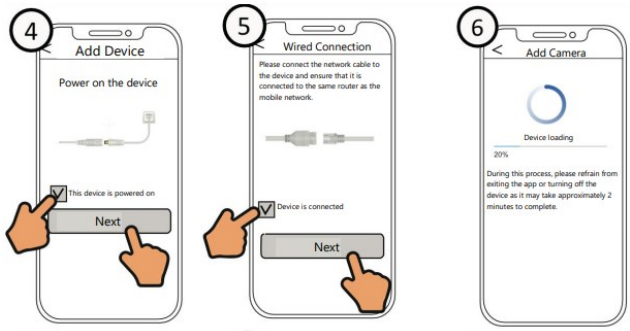

1. Use an Ethernet cable to connect the camera to your POE Switch or POE NVR. Wait for a few seconds until you hear the message “Wired connection succeeded.”
2. Ensure that your smartphone is connected to the same Wi-Fi network as the camera.

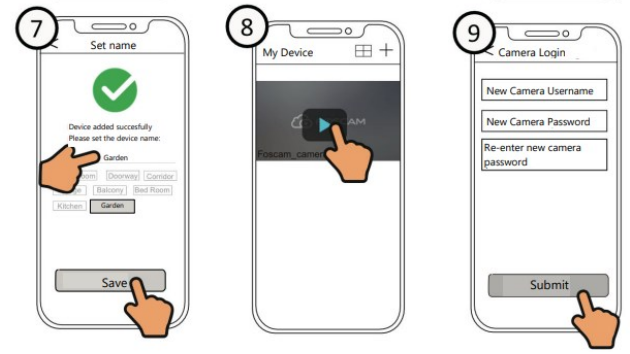
   **Tip:** Before proceeding, double-check that both your smartphone and camera are connected to the same Wi-Fi network
3. Launch the Foscam app and either register a new Foscam account or sign in if you already have one.

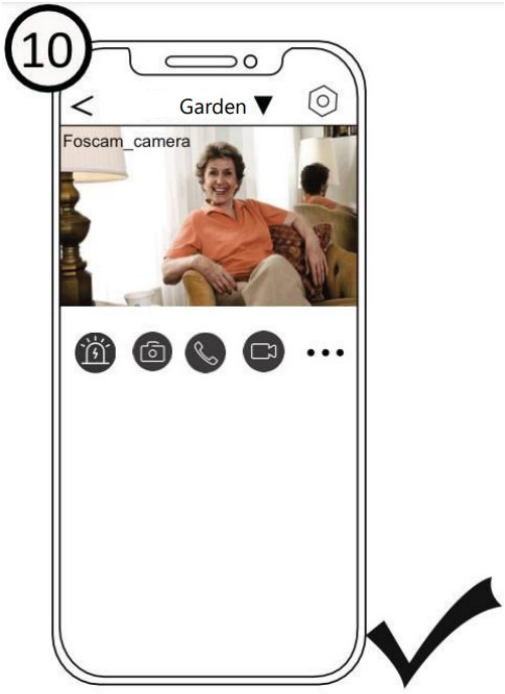
4. Proceed with the following steps:



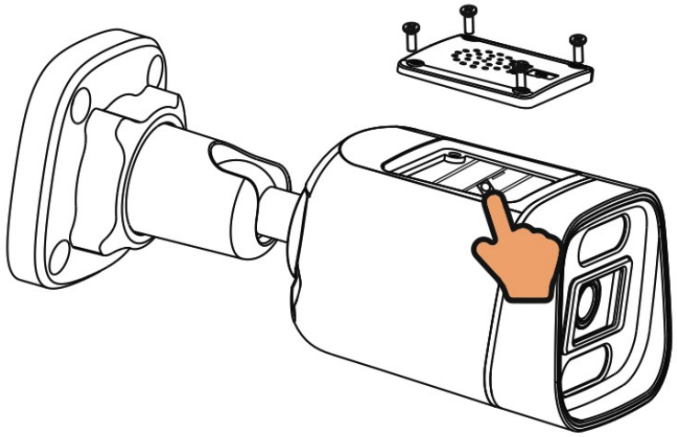



**Note:** In case the adding process fails, please reset your camera and attempt the adding process again following the above method.



## Access Your Camera on PC

### Foscam VMS

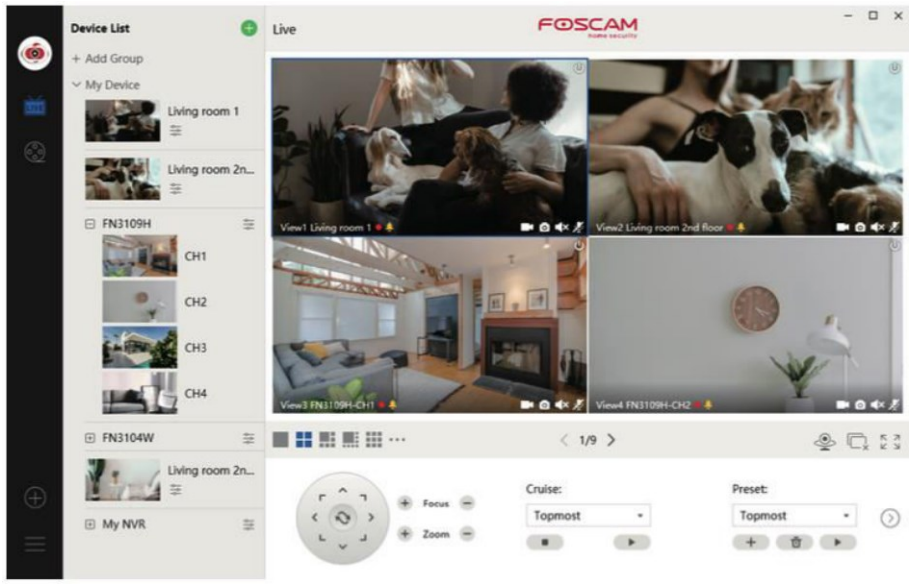
Foscam VMS is an innovative software designed for PCs, eliminating the need for plug-ins. It is compatible with both Windows and Mac operating systems, supporting all Foscam HD cameras and enabling you to connect up to 36 cameras simultaneously. If you wish to manage multiple cameras effortlessly, we highly recommend installing Foscam VMS. You can easily download the Windows version of “Foscam VMS” from **https://foscam.com/vms** , or get the Mac version from the AppStore at the following link: **https://apps.apple.com/cn/app/foscamvms/id1521202507?mt=12**

**Note:** To enjoy the best experience, please ensure Foscam VMS is always updated to the latest version!

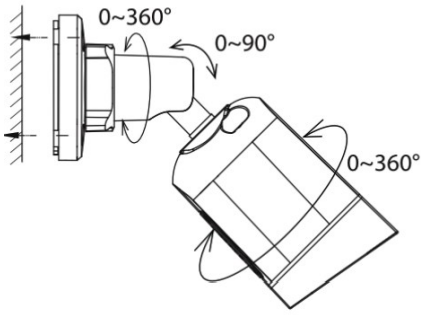
#### Adding The Camera IP Address

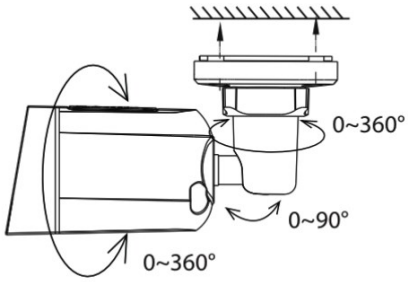
1. Launch Foscam VMS and create a local administrator account to log in.
2. Click on the “+” icon within Foscam VMS and follow the setup wizard to easily add your camera.

For more detailed instructions, including the user manual and additional steps, please visit **https://foscam.com/downloads**




## Mounting



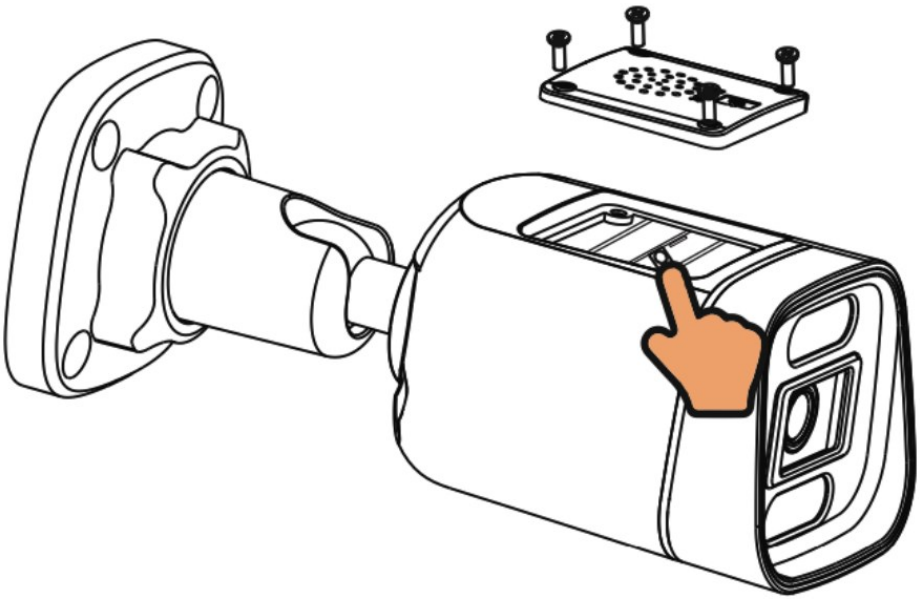




Direct the camera towards the preferred location and utilize the supplied screws for mounting.

**Note:** Be aware that you must prevent rain or water from reaching the connector ports located at the end of the tail cable, as these connectors are not weather-resistant.

## Important Notice

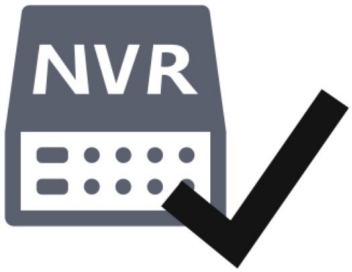
**Camera Username & Password**
The camera's username and password serve as credentials to access and manage yourcamera. Ensuring a strong password greatly enhances the camera's security.If you happen to forget either of these credentials, you can resolve the issue by pressing the "Reset" button. Simply hold the "Reset" button for more than 3 to 5 seconds.



**Storage Media**
Your camera offers support for multiple storage formats, including cloud storage, NVR (Network Video Recorder), and Micro SD card (compatible with FAT32 and exFAT formats).

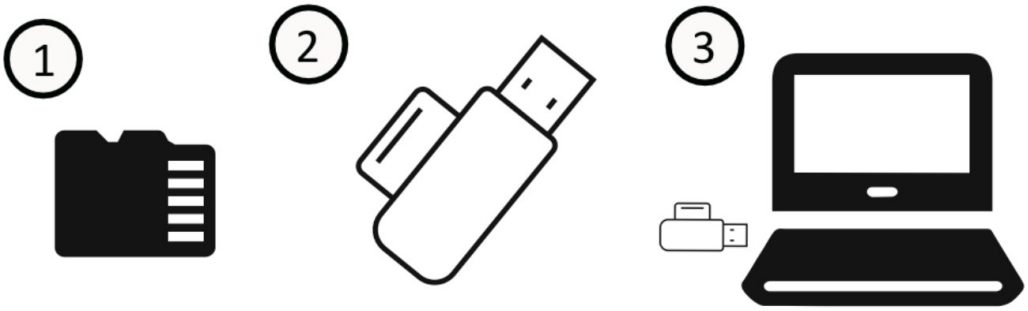
- Cloud Storage

- NVR




- Micro SD Card (Supports FAT32 and exFAT format and up to 256 Gb)

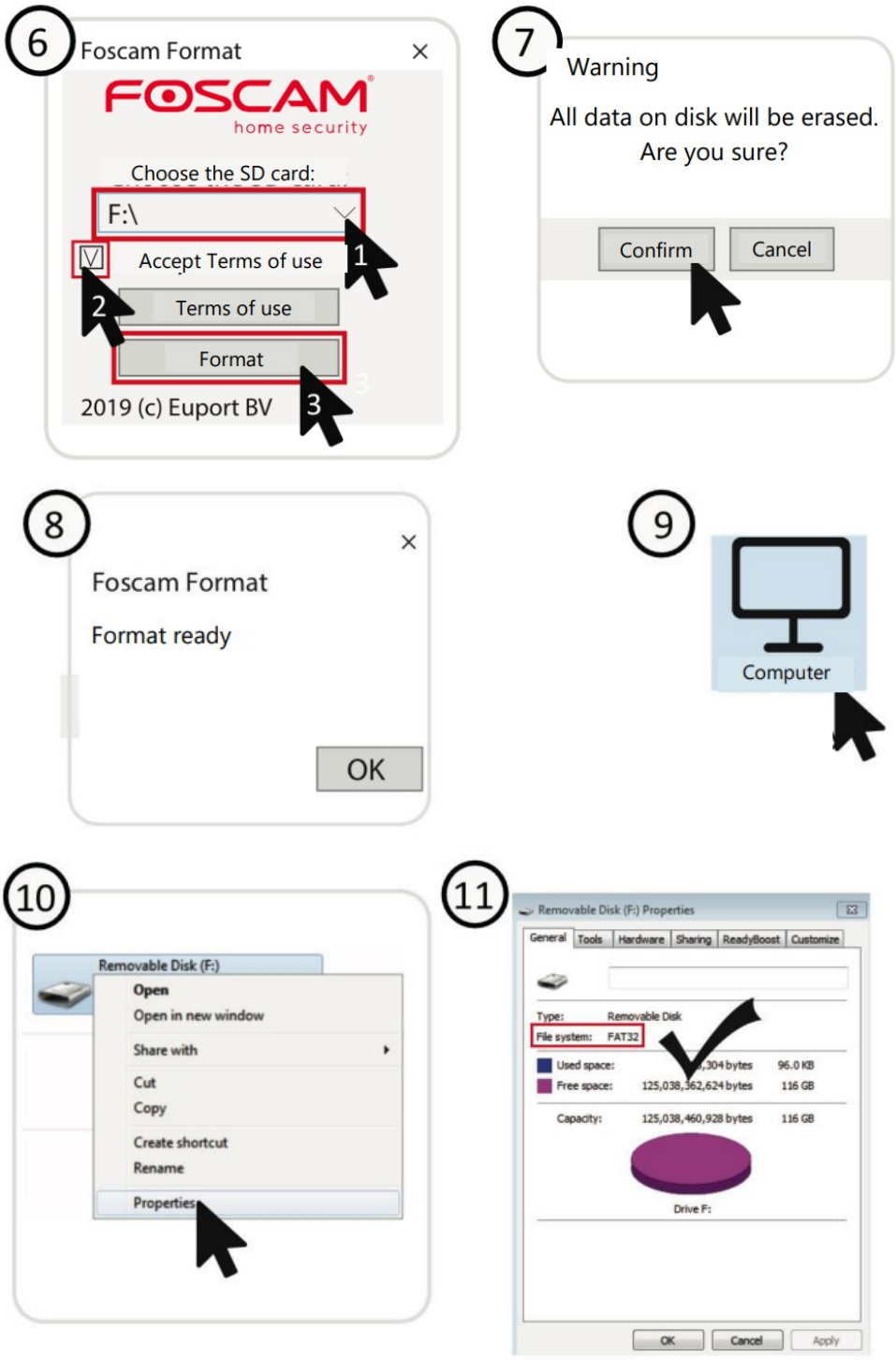
**Formating The MicroSD Card**




Scan the QR code below to download the “FoscamFormat” app

https://foscam.com/downloads/app_software.html

Open the “FoscamFormat” app




**Safety Tips**

- Prohibited usage at high temperature
- Prohibited usage at low temperature
- Do not burn the device
- Keep the children away

- Not a children’s toy
- Use the screw pack that comes with device
- Keep cables dry
- Caution – Electricity

## Specifications

**Power Supply:** DC 12V 1A 12W

## Frequently Asked Questions

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**Q: Does it come with a power supply, and how is it connected to power?**

A: No, it does not come with a power supply. To power the camera, you will need to use a POE (Power Over Ethernet) injector. The power is supplied from the POE injector to the camera through the ethernet cable.

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**Q: Does the camera require Wi-Fi?**

A: No, it's a POE camera, which means it requires an ethernet cable for both power and data transmission to your LAN. You will need a switch or router capable of delivering POE

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**Q: What are the specifications of Ethernet cables that PoE cameras require?**

A: PoE cameras support T-568B connectors and CAT5, CAT6, CAT7 with 8PIN Ethernet cables.

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**Q: Can this camera be powered with a battery pack in case of power outage or tampering?**

A: The camera is powered through the Ethernet cable from your NVR. If you connect your NVR to a UPS (Uninterruptible Power Supply), the camera will remain powered as long as the NVR is operational.

## Warranty Conditions

A new product purchased in the Alza.cz sales network is guaranteed for 2 years. If you need repair or other services during the warranty period, contact the product seller directly, you must provide the original proof of purchase with the date of purchase.

**The following are considered to be a conflict with the warranty conditions, for which the claimed claim may not be recognized:**

- Using the product for any purpose other than that for which the product is intended or failing to follow the instructions for maintenance, operation, and service of the product.
- Damage to the product by a natural disaster, the intervention of an unauthorized person or mechanically through the fault of the buyer (e.g., during transport, cleaning by inappropriate means, etc.).
- Natural wear and aging of consumables or components during use (such as batteries, etc.).
- Exposure to adverse external influences, such as sunlight and other radiation or electromagnetic fields, fluid intrusion, object intrusion, mains overvoltage, electrostatic discharge voltage (including lightning), faulty supply or input voltage and inappropriate polarity of this voltage, chemical processes such as used power supplies, etc.
- If anyone has made modifications, modifications, alterations to the design or adaptation to change or extend the functions of the product compared to the purchased design or use of non-original components

## EU Declaration of Conformity

CE This equipment is in compliance with the essential requirements and other relevant provisions of EU directives.

### WEEE

This product must not be disposed of as normal household waste in accordance with the EU Directive on Waste Electrical and Electronic Equipment (WEEE – 2012/19 / EU). Instead, it shall be returned to the place of purchase or handed over to a public collection point for the recyclable waste. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. Contact your local authority or the nearest collection point for further details. Improper disposal of this type of waste may result in fines in accordance with national regulations.

## Documents / Resources

| | |
|---|---|
| | FOSCAM V5EP Security Camera [pdf] User Manual<br>V5EP, V8EP, V4EC, V5EP Security Camera, Security Camera, Camera |

Manuals+,