



# FORFEND SECURITY CBE Series Security Gateway User Manual

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## FORFEND SECURITY CBE Series Security Gateway



### App Account Registration and Sub-AccountAuthorization

Download “FORFEND” App in App Store (iOS) or Google Play (Android) Create a new account in FORFEND App

1. Click[CreateyourForfendaccount]
2. Enter[Email]and[Password]tonextstep.Passwordmustbeatleast8characters,capital lettersmatter.

3. [Verificationcode]willbesenttoemail,enterthecodetocreate account
4. Createa[Nickname].Youareabletochangeit anytime.

## Questions

1. [ContactUs]Clicktosubmitquestionsorsuggestionstous.Wewillreplytoyour email.
2. [FAQ]DigitalmanualandvideoinstructionuploadedinFAQ

## Personal Info / Settings

1. [Sub-Account]willallowyourfamilymemberstoreceivealarmsfromsafe.Entera specificID andyouwillbecomethatperson'ssub-accountaftergranted.Safe'sownercouldaddyouto his/heraccount.Ifyouwanttoassignsomebodytoaccessyourdevice,youneedto giveyourto theowner.
2. [Message]If you click"Mark All a sRead", anything that requires you to confirm or operatewon't become read status.

## Know YourGateway

1. Makesurethe antennaisinstalledtotheGateway.
2. MakesuretheGatewayispluggedinwithin10Meters/40FeetofWi-FiRouter
3. MakersuretheSafeisplacedwithin40Meters/120FeetofGateway
4. Wi-Fiiconwilldisplayondownleftwhenthe gatewaycommunicateswithserver.Bridgeiconwill displayondownrightwhengatewaycommunicateswith safe.
5. Whenthe gatewaydisplays"Busy" undertimedisplay,youcannotdoany operation.
6. Youcouldchangethevolumebyusingupanddownarrowtemporarilywhenitin"Home Window", butitwon'tsavetothesystem.Itmeansonceyouunplugthegateway,itwillchange backtoprevious setting.
7. Holdsettingbuttonfor3suntilenter"MainMenu"
8. Ifyouhavealreadylinkedserver,youcannotusethisfunctionagainunlessyouresettheGate-way.If youwanttochangeWi-Fiorsimplyreconnect,choose"NET"
9. LinkServer:Linkgatewayand app
  1. Gatewayin"HomeWindow" andhold"settingbutton" for3seconduntilitdirectto"Main Menu"
  2. ChooseLinkServer.Itwillautomaticallydirecttocommunication page.
  3. InFORFENDApp,Clickthe "Plus" iconontoprighofApp's"Mainmenu"
10. LinkProduct:Linkgatewayand safe
  1. Gatewayin"HomeWindow" andhold"settingbutton" for3seconduntilitdirectto"Main Menu"
  2. ChooseLinkProduct.Itwillautomaticallydirecttocommunicate page.
  3. PressRedPairingButtonofsafe.Thegatewaywillshowthe result.
  4. EachGatewaycanpairedwithatmost5safes
11. NET:Afterlinkedserver,ifyouwanttochangeWi-Fi,usingthis option.
  1. Youcouldchoose"ReconnectOld" torefreshWi-Fiwhenthe Internetis congested
  2. IfyouwanttochangeWi-Fi,youcanselect"ChooseNew"
12. Anysettingwillsaveuntilyoubackto"HomeWindow"

## ResetGateway

1. Hold setting button for 3s to enter "Main Menu"
2. Select "Reset" and confirm to reset Gateway.

By this step, the

link between this Gateway and all the products binding with it will be deleted. This Gateway will also be deleted from App. It will reset to the factory setting. The products that were repaired with the Gateway will perform as a stand-alone version. The reset by Gateway will only delete the link relations, not the data of the product itself.

### **Delete or Change Name of Gateway**

Select the Gateway and "setting", you can see the bar of "Delete". By deleting the Gateway via App, the phone will not receive any alarms or alerts from this Gateway anymore. However, the link between product and Gateway will exist. Any activities from the Safe will trigger the alarm by Gateway speaker itself, but not App anymore.

You can also change the name of Gateway from the "Gateway detail page".

### **Gateway Volume, Sound and Alarm time setting**

Gateway Volume, Sound and Alarm Time Setting

You can change the alarm volume, music and alarm time of Gateway by App, or directly from Gateway itself.

App: Enter Gateway detail page, select "setting" to change volume, sound and alarm time.

Gateway: Hold setting button for 3s until enter "Main Menu", and select "Sound" for detail change.

You could turn off the alarm of gateway by App, or press the setting button of gateway directly.

### **Warning:**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:


- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**NOTE:** This device and its antenna(s) must not be co-located or operated in conjunction with any other antenna or transmitter

### **RF Exposure Statement**

To maintain compliance with FCC's RF exposure guidelines, This equipment should be installed and operated with minimum distance of 20cm between the radiator and your body. This device and its antenna(s) must not be co-located or operated in conjunction with any other antenna or transmitter

Documents / Resources

	<a href="#">FORFEND SECURITY CBE Series Security Gateway</a> [pdf] User Manual SERIES001, 2A4ZA-SERIES001, 2A4ZASERIES001, CBE Series Security Gateway, Security Gateway, Gateway
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