



Forc JW10 Digital Picture Frame WiFi 10.1 Inch Digital Photo Frame User Manual

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Forc JW10 Digital Picture Frame WiFi 10.1 Inch Digital Photo Frame



Product Information

Specifications:

- Screen Size: 10.1 inch
- Screen Type: IPS touch screen
- Wall-mounted hole
- Power on/off button
- Mini USB
- TF Card DC
- Supports 2.4GHz Wi-Fi (does not support 5GHz)

Contents of Box:

- Wifi Cloud Photo Frame
- Stand
- Power Adapter with Power Cable
- Warranty Card

Installation:

1. Screw in the stand
2. Connect the power cable

Getting Started:

- Thank you for purchasing your very own Uhale Photo. Set up your frame according to the Quick start guide

when you first start the frame.

- If you are a new user of Uhale Photo App, please start by following the quick set up on the user manual or follow the on-screen guide when powering on the frame for the first time.
- Once you have set up your frame, start connecting it to your friends and family.

Uhale Photo App:

- **Download the Uhale Photo App:**

Please download and install the Uhale Photo App on your smartphone by searching “Uhale Photo” in the App Store or Google Play, or scan the QR code provided in the App Store or Google Play.

Uhale Photo Quick Setup:

When starting your frame for the first time, you will need to set it up:

1. Select a language to be used on the frame
2. Connect your frame to a 2.4GHz Wi-Fi network (does not support 5GHz)
3. Set the time zone, date, and time
4. Update the frame to the latest version if prompted
5. Enter your name and the location where you have placed your frame (e.g., Living room, Bedroom, or Workspace)

Start Using Uhale Photo:

Start by connecting with your friends and family by providing them with a unique code from your frame. If you want to be able to send photos to the frame yourself, start by downloading the app for iOS or Android from the App Store or Google Play. Then use the code to connect your frame and app as described below.

Connecting a New Friend:

Make sure that your friend has downloaded and installed the Uhale Photo app. Click the add friend icon on your frame. A dialog will appear showing both a QR code and SN code (update every 12 hours). Share this QR code or SN code with your friend through your preferred method (e.g., SMS, E-Mail, IM, phone call). Once the frame is connected to your friend's Uhale Photo App, you will be able to find them on the sharing list on the frame.

Uhale Photo Web:

Visit the website <https://uhalephoto.zeasn.tv> to get access to Uhale Photo Web. Download, install, and open the Uhale Photo App on your mobile devices, and find the QR code under [Scan] to log in.

Note: When successfully logged in, the web will automatically synchronize the information from the app (e.g., profile picture, nickname, connected device).

External Devices:

You can copy photos to a Micro SD card, then insert the Micro SD card into the frame and import photos to the frame through Frame Settings – Manage Photos – Import Photos. Please note that the Micro SD card does not support video import yet.

Settings:

Through settings, you can personalize your frame to your needs.

1. My Frame: Set/Change the name of the frame. The frame name is also displayed in...
2. Export Photos: Allows you to export photos from the photo frame to an external storage device (e.g., a microSD card). To export photos, select the photos to be exported from the photo frame and tap the export

button to start.



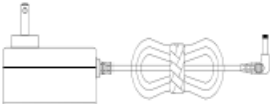

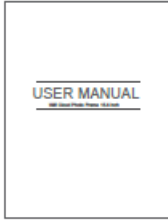
3. Manage Account: Add a new account by tapping the device share button and then sharing the displayed SN code and QR code in a way you prefer. Remove an account by selecting it from the list.

FAQ:

- **Q: What Wi-Fi frequency does the frame support?**
A: The frame supports 2.4GHz Wi-Fi frequency.
- **Q: Can I import videos to the frame using a Micro SD card?**
A: No, the Micro SD card only supports photo import.

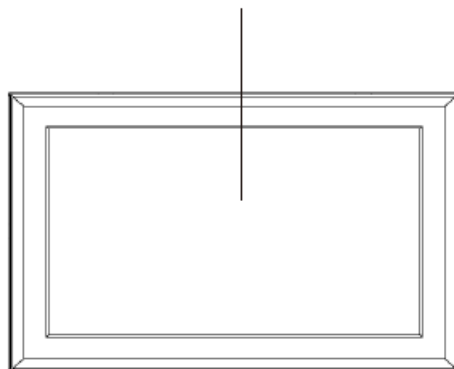
10.1 inch Wifi Cloud Photo Frame JW10

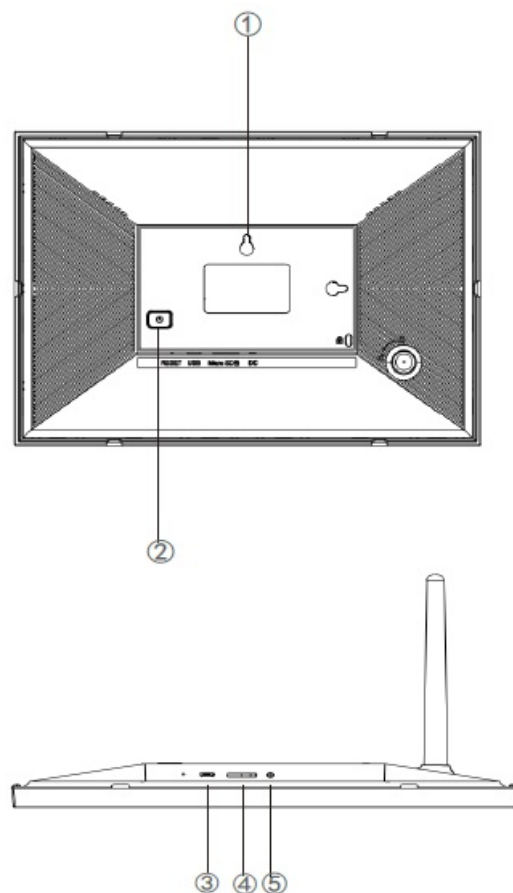
CONTENTS OF BOX

 Wifi Cloud Photo Frame	 Stand	 Power Adapter with Power Cable
 Warranty card	 User Manual	

FRAME FEATURES

10.1 inch IPS touch screen

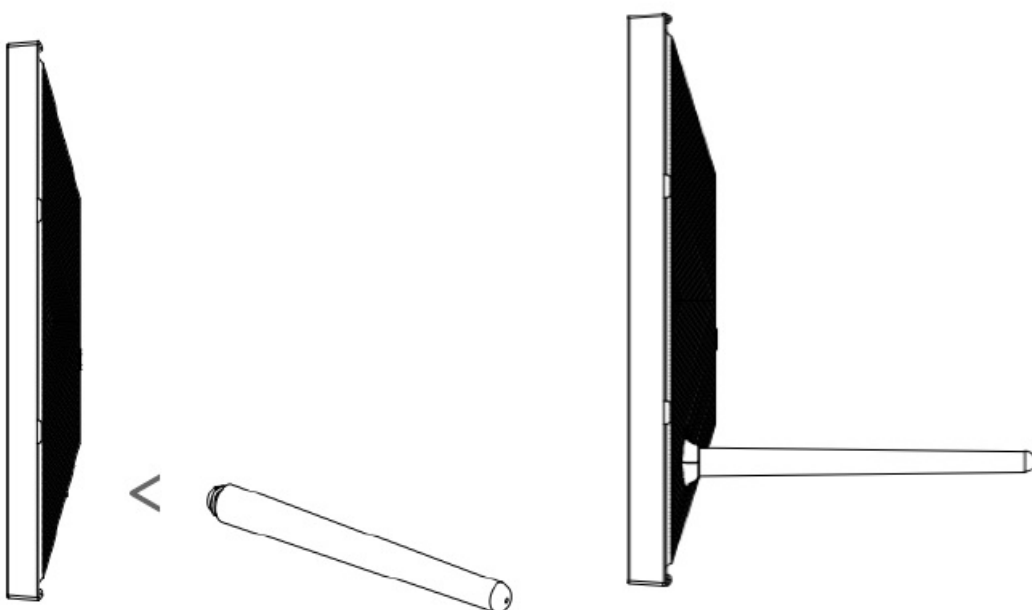




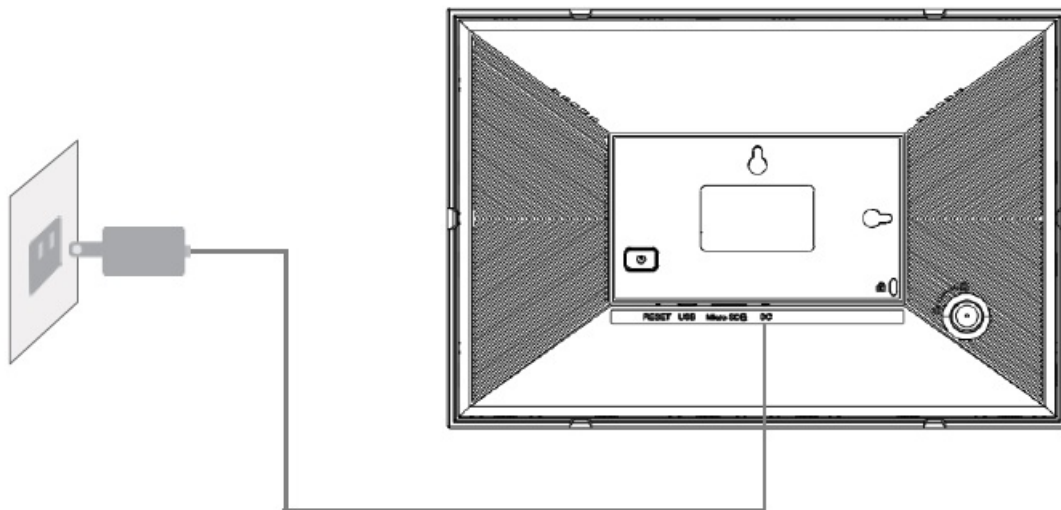
1. Wall-mounted hole
2. Power on/off button
3. Mini USB
4. TF Card
5. DC

INSTALL PHOTO FRAME

1. Screw in the stand



2. Connect the power cable



GETTING STARTED

Thank you for purchasing your very own Uhale Photo.

- Set up your frame according to the “Quick start guide” when you first start the frame.
- If you are new user of Uhale Photo App, please start by following the quick set up on user manual or follow the on-screen guide when power on the frame at the first time.
- Once you have set up your frame. start connecting it to your friends and family.

Uhale Photo APP

Download the Uhale Photo App

- Please download and install the Uhale Photo App in your smartphone by searching
- “Uhale Photo” or scan QR code in the App Store or Google Play.



Uhale Photo quick setup

When starting your frame for the first time, you will need to setup the frame.


- Select a language which will be used on the frame.
- Connect your frame to 2.4GHz Wi-Fi and hidden Wi-Fi (not support 5GHz).
- Set time zone, date and time if they are not correct.
- Uhale Photo may ask you to update to the latest version. It is recommended to update your frame before continuing if asked to.
- Enter your name, and the location where you have placed your frame e.g. “Living room”, “Bedroom” or “Workspace”.



Start using Uhale Photo

- Start by connecting with your friends and family by providing them with a unique code from your frame.
- If you want to be able to send photos to the frame yourself, start by downloading the app for iOS or Android on App Store or Google Play. Then use the code to connect your frame and app as described below.

Connecting a new friend

- Make sure that your friend has downloaded and installed the Uhale Photo app.
- Click the add friend icon on your frame . A dialog will appear showing both QR code and SN code (update every 12 hours.)
- Now share this QR code or SN code through your preferred way E.g. SMS, E-Mail, IM, phone call, to your friend.
- Once the frame is connected to your friend's Uhale Photo App, you will be able to find them on the sharing list on the frame.



Share Photos

You can share photos/videos in three ways.

Uhale Photo App

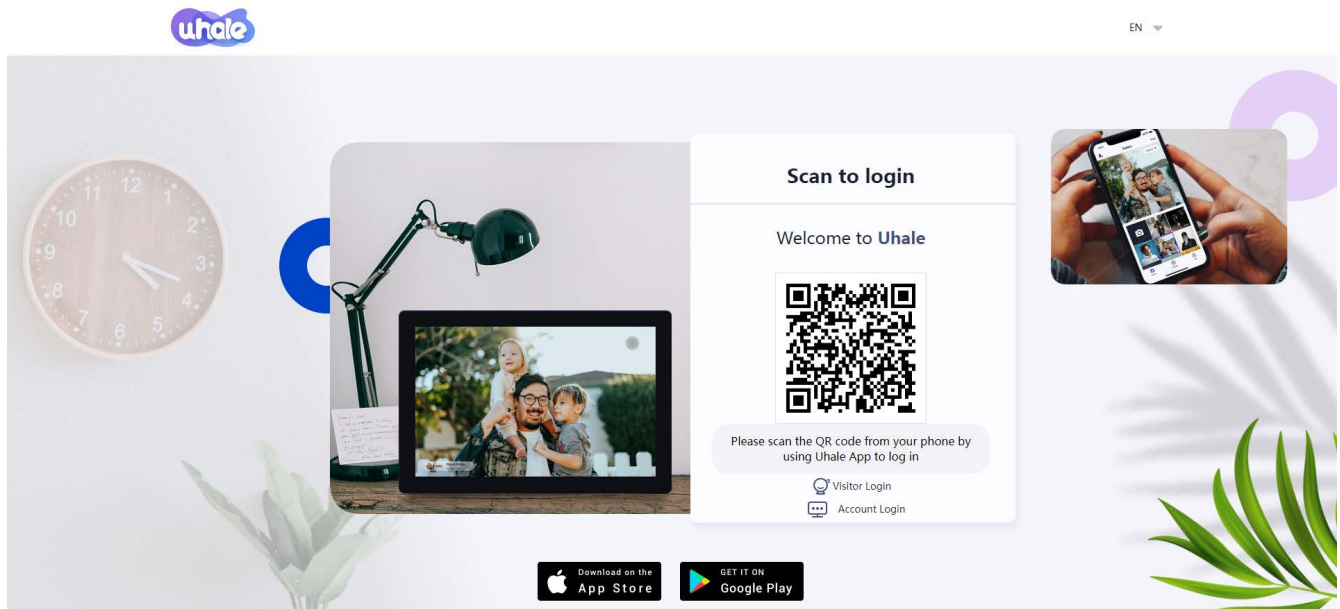
You can download “Uhale Photo” app through Google Play and Appstore. Before sharing, please bind the photo frame, and then you can share the photo/video to the frame through the app.

Sharing photos is divided into picture share and video share.

- **Photo share:** select pictures (up to 50 pictures at a time) – select photo frames – edit pictures (adjust focus areas and name photos) – send.
- **Video share:** select video (only one video can be selected, 30 seconds length video) – select photo frame – edit video (video length and video naming) – send.
- You can check the status of photo sending tasks and perform some quick actions on the sending history side.
- **Delete:** Deletes local history data (does not delete framed photos).
- **Clear:** clears the history data (does not delete the task in the sent state). Resend: you can resend this photo to other frames.
- **Withdraw:** Deletes local history data and frame photos.

Uhale Photo web

- Visit the website to get access to Uhale Photo Web: <https://uhalephoto.zeasn.tv>
- Download, install and open the “Uhale Photo” APP on your mobile devices, and find the QR code under [Scan] to log in.
- **NOTE When** successfully logged in, the web will automatically synchronize the information from the APP (eg. profile picture, nickname, connected device).



External Devices

You can copy photos to Micro SD card, then insert the Micro SD card into the frame, and import photos to the frame through Frame – Settings – Manage Photos – Import Photos. Micro SD card does not support video import yet.

Settings

Through settings, you can personalize your frame to your needs.

• My frame

Set/Change the name of the frame. The frame name is also displayed in connected mobile devices, under the list of connected photo frames in the App.

- Frame location: Set/Change the location of the photo frame. This location is displayed in the list of connected photo frames of your friends and family, helping to identify multiple frames.

- Set language: Sets the language throughout your frame.
- Set time zone: Sets the time zone that should be used on your frame.
- Automatic Date and Time: Use network-provided time.
- Set date/time The date and time can be manually adjusted after the automatic date & time is turned off.
- Enable and disable the 24-hour clock.
- Power: you can choose from three options: power off, restart, and sleep.

Manage photos

• Memory usage

The Manage Photo section shows you the number of photos stored in the frame and the storage space occupied/remained.

• Show/Hide photos

- Select the photo you want to hide by tapping the photo. Hidden photos will Not be deleted from the frame and can be re-displayed at any time.
- You can view only the hidden photos or the displayed photos.

• Favorite photos

Click to enter the favorite photos album

• Delete photos

Select the photo you want to permanently delete from the frame by tapping the photo.

• Import photos

Allows you to import photos from an external storage device (E.g. a microSD card).

• To import photos:

- Insert an external storage device (E.g. a microSD card) into the device with the photos to be imported.
- Select the photos to be imported into the photo frame.
- Tap the import button to start.

• Export photos

Allows you to export photos from the photo frame to an external storage device (E.g. a microSD card).

• To export photos:

Select to the photos to be exported from the photo frame. Tap the export button to start.

Manage account

• Add a new account

To add a new authorized account, tap the device share button, and then share the displayed SN code and QR code in a way you prefer.

• Remove an account

- Once an account is removed from the list, it will not be able to share photos to the photo frame.
- You can delete all photos associated with an account.
- You can delete the account (only delete the account, not the shared photos); You can delete the account and its shared photos.

Display settings

- **Brightness level**

Adjust the screen brightness level.

- **Ambient clock**

Once enabled, a clock will be displayed when the photo frame is on sleeping mode.

- **Sleep mode**

- When the sleep mode is on, the screen is turned off during a specific time to reduce energy consumption. The default setting is to turn off the screen at 20:00 and to turn it back on at 08:00AM. This can be changed by setting your preferred sleep mode start/end time.
- Photos can still be received when the sleep mode is on.

- **Show weather & Time**

Enable and disable the weather and time. When enabled, the weather and time are displayed on the home page, and when disabled, they are not displayed.

- **Set weather**

View weather specific information and search to switch to other cities.

- **Temperature unit**

Enable and disable the temperature unit. When enabled, the weather and time are displayed on the home page, and when disabled, they are not displayed.

Photo settings

- **Timer**

Set the photo display time interval.

- **Show caption**

Set whether to display the photo description sent by the friend with the photo. Select to display the photo description. When unchecked, the photo description is hidden.

- **Fill frame**

Set the default photo frame settings. When checked, the photo will fill the device screen; When unchecked, the photo will fit to the device screen (blur bands will fill the edges).

- **Slideshow**

Provide above 4 slideshow effects. You can set your preferred photo display mode.

- **Photo display order**

Set the order of photo display.

- By date: Photos are displayed in chronological order.
- According to user: display by preference.
- Random: The photos are displayed randomly.

- **Video autoplay**

- Video related settings: When turned on, video will be automatically played; when turned off, video will be paused.
- Playback audio: When turned on, the video will be muted; when turned off, the video will be played with preset volume.
- Video volume setting: Adjust the video volume of the photo frame.
- Playback mode: you can choose repeat all mode or single repeat mode.

Notifications: Adjust the notification volume of the photo frame.

Backup and restore:

- **Backup frame to Micro SD card:** Tap to make a backup of your photos, friends and settings. The time of latest successful backup will be displayed. (Any existing backup on the SD card will be overridden!)
- **Restore from backup:** Before you attempt to restore your frame, start by confirming that your backup is up-to-date. If you wish to restore a backup on a frame that has already been setup, then you must first reset the frame. This is done by pressing the “Reset frame” button. This will delete all data on the frame and reset the frame to its setup screen.
- On the setup screen you can select the “Restore from backup” button which will restore your frame from the backup.
- If the “Restore from backup” button isn’t visible, then confirm that the SD card is correctly mounted
- **Reset frame:** Removes all data from your frame. This will permanently remove all your photos, friends/connections and settings.

Wi-Fi: Set the Wi-Fi connection.

- **Wi-Fi details:** Display Wi-Fi details, such as Wi-Fi name, Wi-Fi strength, Wi-Fi status, etc.
- Add a hidden Wi-Fi manually.

Help

- **Guide:** Check the quick setup that pops up when you start the photo frame for the first time.
- **FAQ:** Provide answers to common questions to solve problems quickly.
- **Privacy agreement:** Display the content of the privacy agreement.

About

Software version update: Check the photo frame software version update. System version update: Display Android system version information. Mac address: Display the Mac address of the photo frame.

FAQ

1. Do I have to keep this photo frame plugged all the time?

Yes, you have to keep it plugged in to keep the frame on as it has no built-in battery.

2. Does this frame have to be Wifi connected to work or just in the setup process?

This frame needs to connect to a Wifi network for receiving new photos / videos and software updates. Other than that, the frame can only play the photos/videos without Wifi connection.

3. Why this frame cannot connect to Wifi?

It supports only 2.4GHz Wifi network, select the Wifi network you would like to connect and enter the password correctly if required. If your Wifi network is NOT on the list, move your frame closer to your router or restart your frame, wait for seconds and check it again. Also you could try to share your smartphone’s hotspot to check.

4. Can this frame be hanged on the wall?

You can hang it on the wall by the wall-mountable hole on the back.

5. Can I place the frame in portrait or landscape position?

It can be positioned landscape or portrait.

6. How do I unbind a user?

If you would like to unbind a user, please go to the settings >manage accounts and click the bound user you want to delete.

7. Can this frame automatically turn on/off at a specific time?

You can set a time period for the frame to sleep regularly under sleep mode in the frame settings.

8. Can I adjust the speed the photos changes?

You can choose your Timer of your slideshow from 1 s to 30 minutes in the frame settings.

9. Will it start displaying photos automatically after insert a SD card?

Yes, after insert the TF card to the frame, you will see a pop-up window, tap [View] and it will start to play photos automatically.

10. Why I got my photos cropped on the frame?

Please turn off the fill frame feature in the Photo settings.

11. Can I cycle pictures and videos together?

Yes, you could cycle play the pictures and videos together.

12. Why does it say “not in the range” or “Disable” after I enter the correct Wi-Fi password?

Please check the Wi-Fi strength on the frame , if it's not strong , connect to another Wi-Fi with stronger signal strength or connect to your smartphone's hotspot to try.

13. Can I link multiple frames to one account and send same photos to all the frame at the same time?

Yes, currently one client account can be bound to unlimited photo frames , and one photo frame can be bound to unlimited client accounts.

14. Can you delete the photos in the internal storage?

Yes, you can delete one or multiple photos under [Settings]>>>[Manage photos] on the frame, after delete ,it will release memory space from your frame.

15. Do I need to register a new account on Uhale Photo App for binding to the frame?

You can register a new account with your email when first use Uhale Photo, you can also log in as a visitor, after you enter the code, it will bind the app to the frame automatically.

16. Do I need to be connected to the same Wifi when I upload pictures to the frame by app?

No, after pair the app with the frame, you could upload pictures and videos from smartphones to the frame anywhere and at any time. Just make sure the frame is connected to 2.4GHz Wi-Fi during upload.

17. Can you send multiple pictures or videos at one time?


You can't send pictures and videos at one time. It supports uploading 50 photos or one video each time, please cut the video to 30 seconds before uploading.

18. Can it play ground music during the picture slideshow?

This frame does not support playing background music during slideshow.

CONTACT US

- For any inquiries with products, please feel free to contact us, we will respond within 24 hours.
 - Official website: www.jenoteck.com
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- [User Manual](#)