



# FLEXISPOT E7CB-CA E7 Height Adjustable Desks Instruction Manual

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# FLEXISPOT

**FLEXISPOT E7CB-CA E7 Height Adjustable Desks**



## Product Information

The E7CB-CA/E7CW-CA are height-adjustable desks from Flexispot.ca. These desks feature a 15-year warranty for the frame & motor and a 15-year warranty for the controller, switch, electronics and other mechanisms. The desks are designed to provide maximum comfort and flexibility to users who spend long hours working at a desk.

## Product Usage Instructions

1. Place the desk in a suitable location where there is enough space for it to be adjusted to your preferred height.
2. Plug in the desk and turn it on using the controller.
3. Use the controller to adjust the height of the desk to your desired level.
4. Place your computer and other work items on the desk.
5. Adjust the height of the desk as needed to ensure maximum comfort while working.
6. When you are finished using the desk, turn it off using the controller and unplug it from the power source.

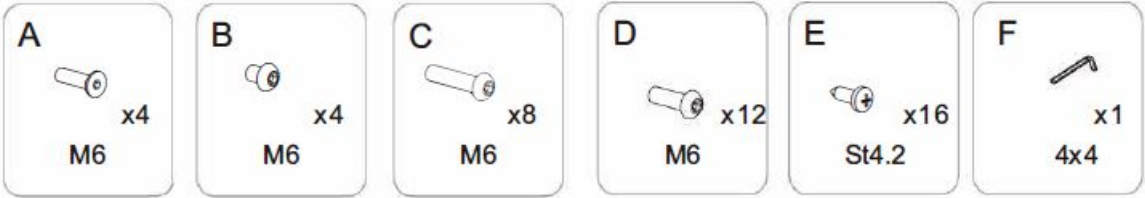
**Note:** Please refer to the user manual for additional information on how to use and maintain the E7CB-CA/E7CW-CA height-adjustable desks.

## Specifications









Column Stage	3
Max. Static Load	355lbs(161 kg)
Height Range	23.6" – 49.2" (600 – 1250 mm)
Width Range	43.36" – 74.8" (1100 – 1900 mm)

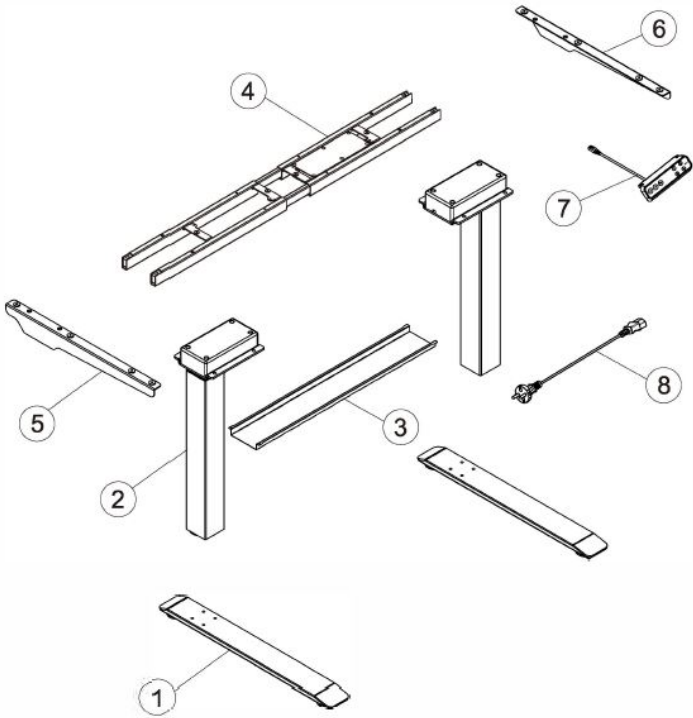
## Accessory Package

Figures shown are for reference only. Please contact customer service if there are any accessories or tools missing.



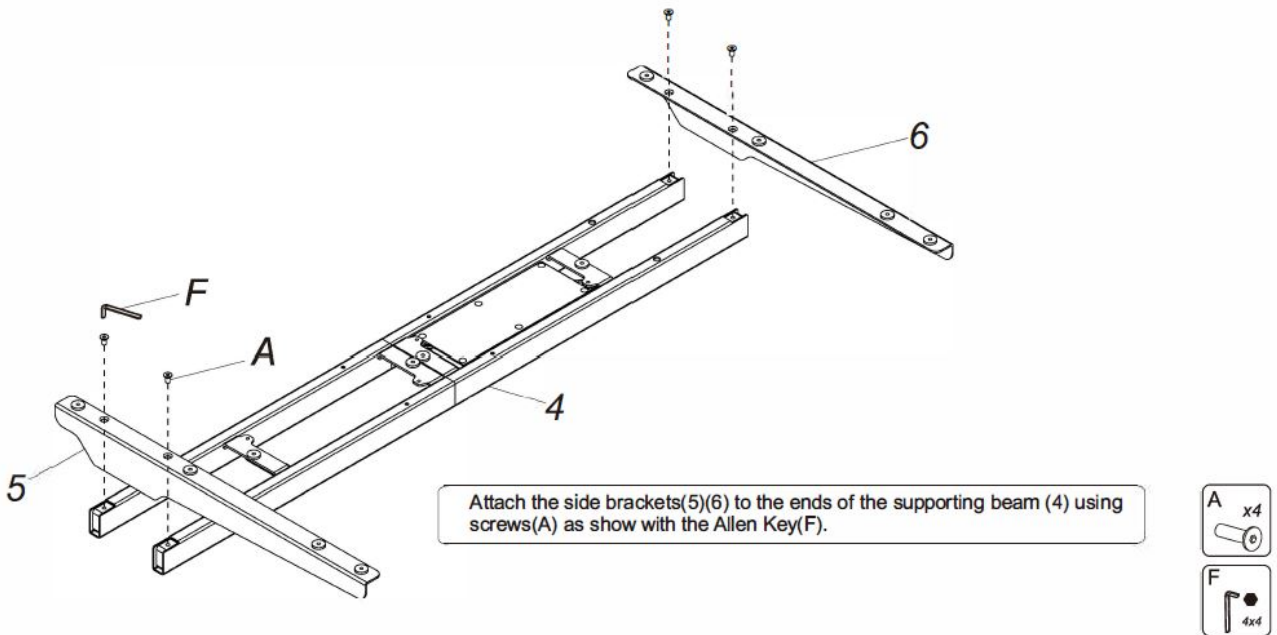
Parts Included

NO.	Parts	Qty	NO.	Parts	Qty
①	 Feet	2	②	 Lifting Column	2
③	 Cable Management Tray	1	④	 Supporting beam (Control Box Included)	1
⑤	 Left Side Bracket	1	⑥	 Right Side Bracket	1
⑦	 Handset (Optional)	1	⑧	 Power Plug	1

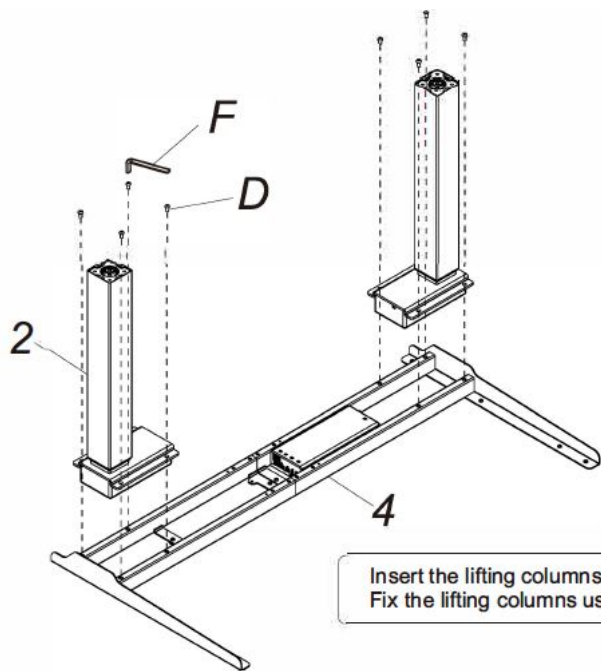


INSTALLATION

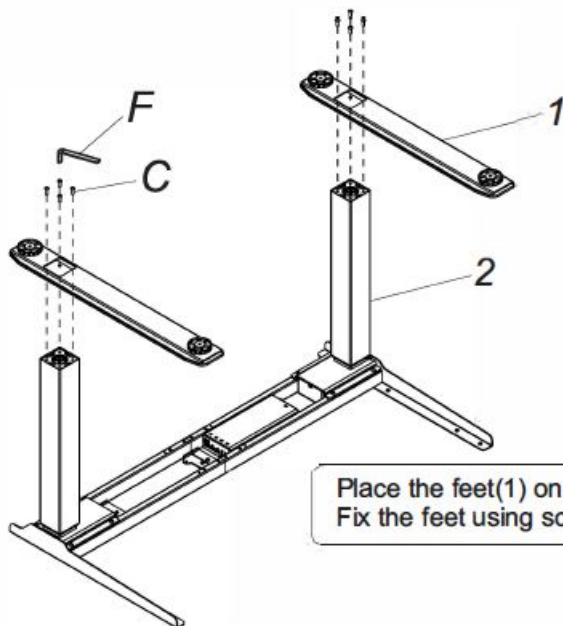
1. Install the Side Brackets



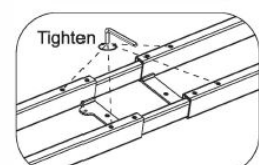
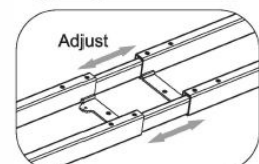
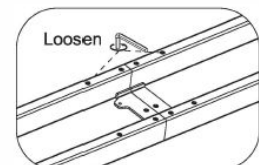
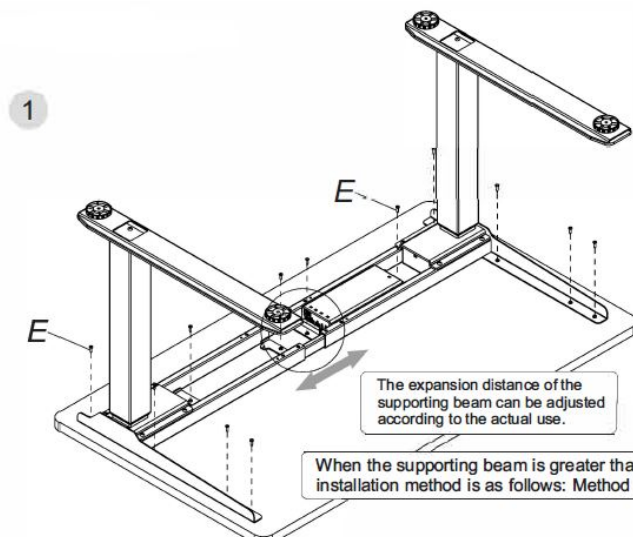
2. Install the Lifting Columns



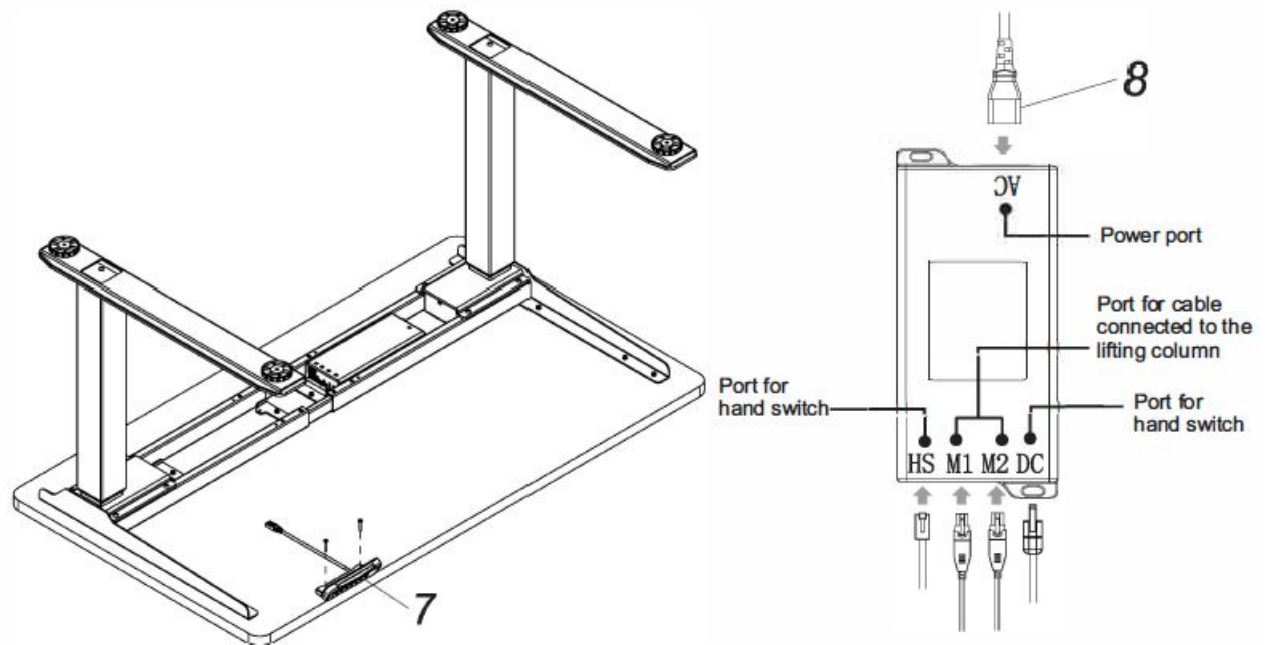
### 3. Install the Feet



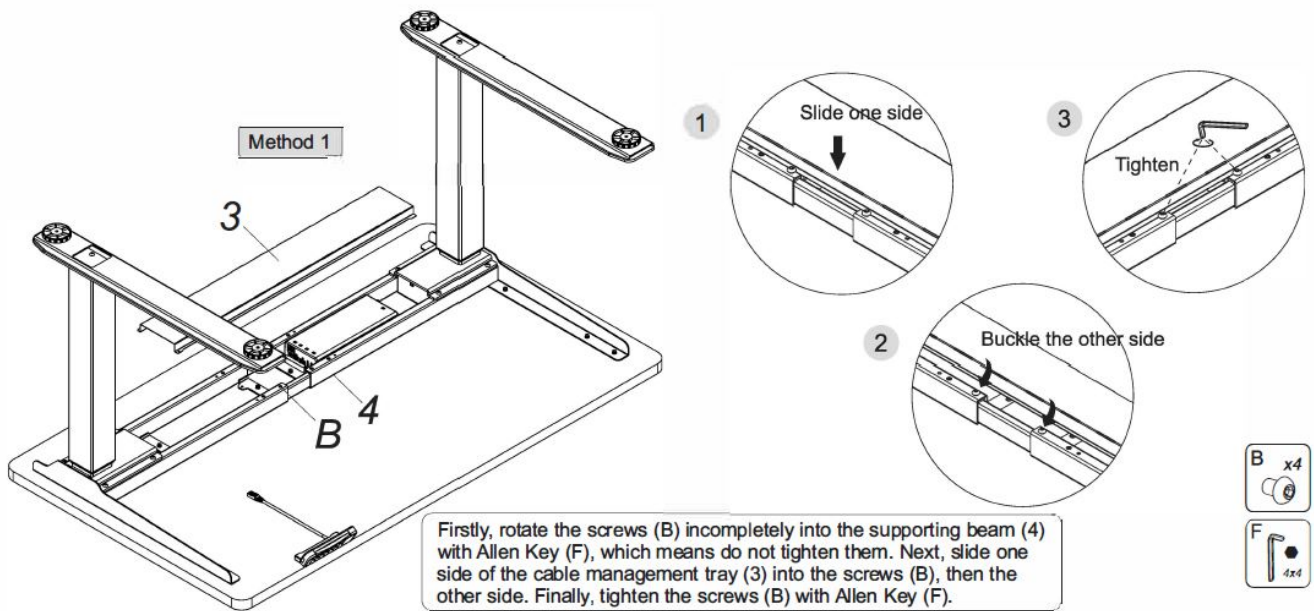
### 4. Install the Tabletop

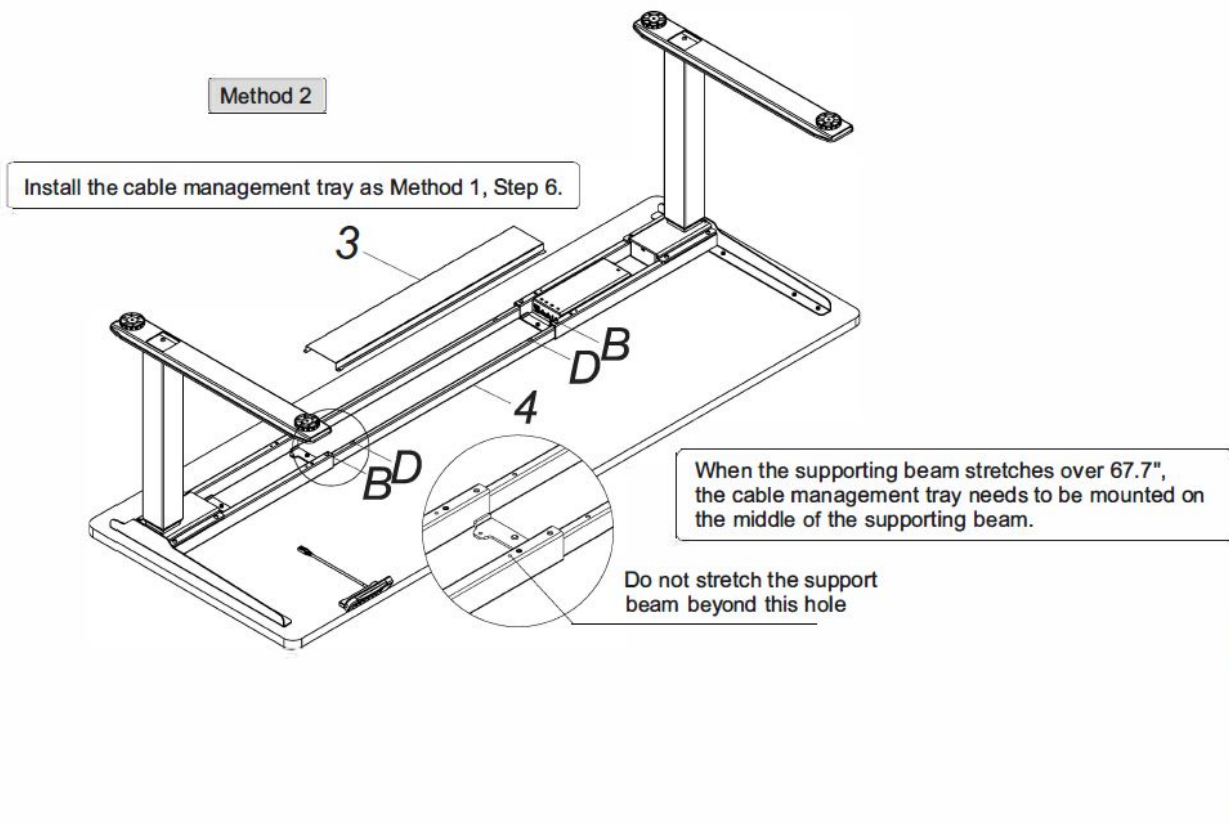


### 5.

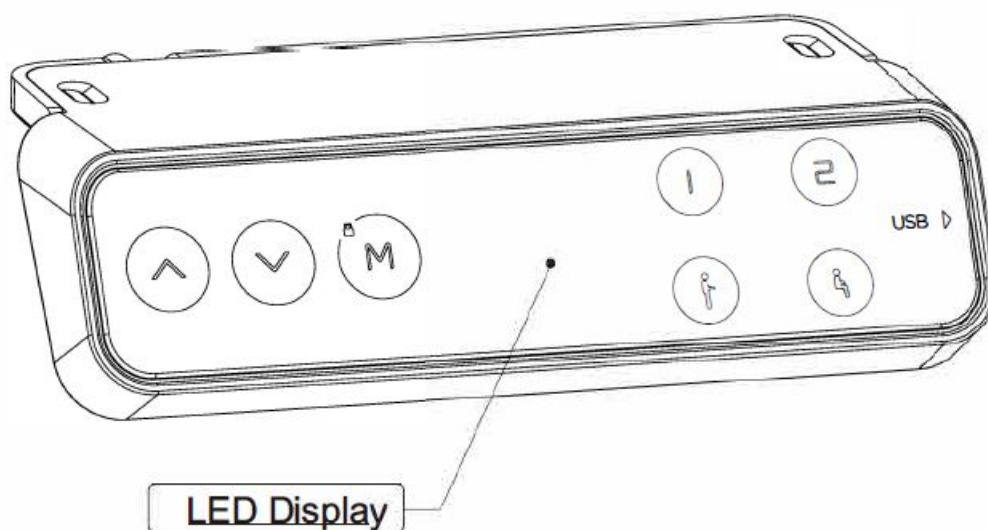


## 6. Install the Cable Management Tray





## Product Outline



## Product Specification

**Button introduction:** There are seven buttons that “▲”, “▼”, “1”, “2”, “f”, “h”, “M”

1. ▲: Adjust the desk upwards
2. ▼: Adjust the desk downwards
3. 1: Position 1, first height position saved by the user
4. 2: Position 2, second height position saved by the user
5. f: the display shows “3”, which means the position of the standing height the user saved. 11 11
6. h: the display shows “4”, which means the position of the sitting height the user saved. 11
7. M: Height saving button, for height memory function; Child lock: for security



## Operating Instructions

### • Child lock function:

- **a.** When the child lock is turned on, the blue indicator light (‘v and M dkectly above) lights up.
- **b.** To open the child lock, you need to press and hold the M button for about 5 seconds.
- **c.** Only when the child lock is unlocked, all the buttons can work normally.

### • Height Memory Function:

- **a.** Press “▲” or “▼” button and adjust the table to the desired height. Press “M” to save the height, and the screen will display “5-“; Press “1” , “2” or “f” , “h” to save the height to the corresponding position 1 2 3 or 4, this time the display screen will show as “5-1” , “5-2 “, or “5-3”, or “5-4”;
- **b.** Press “1 “, “2” and “f” , “h” button to automatically adjust the height you saved.

### • USB charging function :

- **a.** USB output: QC2 .0/QC3.0, 5.0v I 9.0v / 12 .0v, ±5% Current: 1.0a.

### • Collision prevention sensitivity adjustment – optional features:

- **a.** Press and hold the “▲” “▼” button for 5 seconds at the same time to switch the sensitivity. There are four levels (A-3, A-2 , A-1 , A-0). Each operation will switch the sensitivity into the next level.
- **b.** The display shows “A-“, the anti-collision function is off; “A-1”, low sensitivity; “A-2”, medium sensitivity; “A-3”, high sensitivity;
- **c.** During height adjustment, when the tabletop comes in contact with another object, it instantly stops and reverses to avoid damage.
- **d.** Press and hold the “▲” “▼” button for 5 seconds at the same time. If the display does not display the above codes, there is no anti-collision function.

### • Troubleshooting:

- **a.** Reset: When the screen shows “Rsr” or “R5T:”, press “▼” button until the desk reaches its lowest height and rebounds to stop, it means the reset has been finished.
- **b.** When it doesn’t work and the screen shows “E01” or 11E02 11 , please retry 18 minutes later.
- **c.** If the “▼” button doesn’t work, please check the cable connection and then cut off the power for at least 10 seconds. Reconnect to the power and press “▼” button to start the reset process when it shows the “Rsr” or “R5T”.
- **d.** If all these above process are inefficient, please contact our customer service.

## Troubleshooting

This list is used for checking and solving common faults and errors. Please contact the manufacturer if problem you encounter is not on the list below.

Problem	Solution
No response when pressing and holding the DOWN button	<ol style="list-style-type: none"> <li>1. Check the cable connection.</li> <li>2. Contact the distributor or the manufacturer.</li> </ol>
No response when pressing the UP button and DOWN button	<ol style="list-style-type: none"> <li>1. Check the cable connection.</li> <li>2. Contact the distributor or the manufacturer.</li> </ol>
Speed of lifting is slow	<ol style="list-style-type: none"> <li>1. Check if the load weighs more than 355 lbs.</li> <li>2. Contact the distributor or the manufacturer.</li> </ol>
Motor does not work properly	<ol style="list-style-type: none"> <li>1. Contact the distributor or the manufacturer.</li> </ol>
Can lift but cannot lower down	<ol style="list-style-type: none"> <li>1. Start the reset process.</li> <li>2. Contact the distributor or the manufacturer.</li> </ol>
Worksurface downward sliding	<ol style="list-style-type: none"> <li>1. Check if the load weighs more than 355 lbs.</li> <li>2. Contact the distributor or the manufacturer.</li> </ol>
Automatically reset a lot	<ol style="list-style-type: none"> <li>1. Check if the load weighs more than 355 lbs.</li> <li>2. Contact the distributor or the manufacturer.</li> </ol>
Overworked beyond duty cycle: Max 2 min on/18 min off The distance lifted or lowered is not accurate	<ol style="list-style-type: none"> <li>1. Keep the power on and stop working for 18 minutes.</li> <li>2. Contact the distributor or the manufacturer.</li> <li>1. Press and hold the “M” and “t” button for three seconds until you hear BEEP twice to restore the factory settings.</li> <li>2. Contact the distributor or the manufacturer.</li> </ol>

## Attention

- **Power supply:** AC1 00V – 240V, frequency 50/60HZ;
- **Working environment:** 32° – 104° F;
- Before cleaning, you have to unplug the power supply cable. Clean with a slightly damp cloth to wipe away the surface dust. Keep all electrical components away from liquids. Do not damage the connection line and keep the plug in a safe position.
- Inside the control box, there are electronic components, metal parts, plastic parts, wires and so on. They should be disposed in accordance with local laws and regulations. They cannot be disposed as household waste.
- Before using the product, please make sure the product has been installed correctly.
- Before starting use of the product, please read the instructions to fully understand all the product's functions and settings.
- Keep children away from electric height-adjustable desks, control units and handsets. Manufacturer is not responsible of any damages that result from children's unpredictable behaviour.
- Slight noise caused by the multi-wedge belt or brake system will not impact the use of this product.



- Do not use corrosive or abrasive materials to clean this product and please dispose of cleaning solutions in an environmentally friendly manner.
- Understand the risks associated with using this product. Children or those with cognitive impairment should not use this product without supervision.
- If the power supply cord is damaged or broken, it must be replaced by the manufacturer or a relevant specialist to avoid any injuries.
- Please operate in a clean and safe environment. For example, do not leave your tools around. And always be careful to deal with packaging materials, in order to avoid any kinds of possible danger. Potential choking risk exists when children play with plastic bags!
- If necessary, retain the original package for future transportation.

### **Recycling and Disposal**

This product cannot be disposed of as household waste. To prevent damage to the environment, this product should be recycled. Please use the relevant recycling systems available to you or contract the distributor or manufacturer for recycling assistance.

### **FlexiSpot Limited Warranty**

This limited warranty offered by FlexiSpot covers defects in material or workmanship in new FlexiSpot products. This warranty extends to the original purchaser only and is non-transferable. Only consumers purchasing FlexiSpot products from authorized FlexiSpot retailers or resellers may benefit from our limited warranty.

#### **• What is Covered?**

The FlexiSpot limited warranty covers our products against defects in material or workmanship as follows:

##### **• FlexiSpot Height Adjustable Desk Frames**

E7 height-adjustable desks feature a 15-year warranty for the frame & motor and a 15-year warranty for the controller, switch, electronics and other mechanisms. Other height-adjustable desks feature a 5-year warranty for the frame & motor and a 5-year warranty for the controller, switch, electronics and other mechanisms.

##### **• FlexiSpot Desktop**

All Bamboo desktops feature a 5-year warranty. All Chipboard and Solid wood feature a 2-year warranty.

##### **• FlexiSpot Sit-Stand Desktop Workstations**

All sit-stand desktop workstations feature a 5-year warranty for the frame and MD desktop and a 3-year warranty for the gas spring system and other mechanisms.

##### **• FlexiSpot Desk Bikes**

All desk bikes and parts, including the frame, electronics, and other mechanisms, feature a 1-year warranty.

##### **• FlexiSpot Chairs and other accessories**

All FlexiSpot chairs and other accessories feature a 1-year warranty.

#### **• What are your Remedies?**

FlexiSpot will replace at no charge to the consumer the defective parts only or, at FlexiSpot's option, replace any product or part of the product that is defective because of improper workmanship and/or material, under normal installation, use, service and maintenance. If FlexiSpot is unable to provide a replacement and repair is not practical or cannot be completed in a timely fashion, FlexiSpot may elect to refund the purchase price in exchange for the return of the product. In the rare event that your FlexiSpot product is defective, we will provide

you with a replacement item shipped at no cost to you within continental Canada. The shipping method for replacement products is FedEx Ground, but expedited shipping is available if you choose to pay the additional expense. In addition, you will need to pay the shipping costs if any products need to be shipped to you at an address outside continental Canada.

#### • What is Not Covered?

Our limited warranty does not cover any problem that is caused by:

1. Conditions, malfunctions or damage not resulting from defects in material or workmanship.
2. Conditions, malfunctions or damage resulting from normal wear and tear, improper installation, improper maintenance, misuse, abuse, negligence, accident or alteration.
3. Accessories, connected materials and products, or related products not manufactured by FlexiSpot.
4. Conditions, malfunctions or damage resulting from failure to follow the instructions and guidelines relating to the product's intended use. Our limited warranty is void if a product is returned with removed, damaged or tampered labels or any alterations (including removal of any component or external cover).

#### • How to File a Claim?


In order to receive the benefit of our limited warranty, you need to process your claim in compliance with the terms of this limited warranty and follow proper return procedure. To request warranty service, please contact customer service via email at [contact@flexispot.ca](mailto:contact@flexispot.ca) or toll-free at 855-585-5618. You will need to provide the sales receipt or other evidence of the date and place of purchase for your FlexiSpot product.

#### • Implied Warranties and Limitation of Damages

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL IMPLIED WARRANTIES (INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY, AND FLEXISPOT SHALL NOT BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS OR REVENUE, RESULTING FROM ANY BREACH OF EXPRESS OR IMPLIED WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, EVEN IF FLEXISPOT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Some jurisdictions do not allow limitations on the duration of an implied warranty or the exclusion or limitation of special, indirect, incidental or consequential damages, so the above limitations or exclusions may not apply to you.

[flexispot.ca](http://flexispot.ca)  
[contact@flexispot.ca](mailto:contact@flexispot.ca)  
855-585-5618

## Documents / Resources

	<a href="#">FLEXISPOT E7CB-CA E7 Height Adjustable Desks</a> [pdf] Instruction Manual E7CB-CA E7 Height Adjustable Desks, E7CB-CA, E7 Height Adjustable Desks, Adjustable Desks, Desks
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## References

-  [Standing Desk For Home Office | FlexiSpot](#)