


FiveBox
PT-WC-13
Charger
Adapter



FiveBox PT-WC-13 Charger Adapter User Manual

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FiveBox

FiveBox PT-WC-13 Charger Adapter



INTRODUCTION

For contemporary devices, the FiveBox PT-WC-13 Charger Adapter provides a dependable and effective charging option. With a 5V 2.1Amp total output, this dual-port USB wall charger was introduced on March 15, 2019, and it offers quick and safe charging for a variety of devices, including smartphones, tablets, smartwatches, wireless earbuds, and more. Produced by FiveBox, this small and light charger is a fashionable yet useful addition to your electronic gear. It is available in a variety of vivid hues, including white, blue, green, purple, and pink. The PT-WC-13 protects your gadgets from short circuits, overheating, and overcharging with intelligent circuit protection. Its dual-port design saves time and space by enabling users to charge two devices at once, making it perfect for usage at home, in the office, or while traveling. The FiveBox PT-WC-13 Charger Adapter is an essential item for tech lovers looking for efficiency and peace of mind because of its affordable price and two-year warranty.

SPECIFICATIONS

Brand	FiveBox
Connectivity Technology	Powerline
Connector Type	USB Type A
Compatible Devices	Cellular Phones, Pads, Tablets, Smartwatches, Earbuds, Wireless Chargers, MP3/MP4, Cameras, Portable Speakers, Wearable Tech
Compatible Phone Models	iPhone (16 series to SE), Samsung Galaxy (S25 to S6 series, Note 4 to Note 20 Ultra), LG Stylo (2 to 6), Motorola, Nexus, OnePlus, HTC, Android Devices
Special Features	Lightweight Design, Short Circuit Protection, Fast Charging
Color Options	White, Blue, Green, Purple, Pink
Input Voltage	110 Volts (AC)
Mounting Type	Wall Mount
Charging Performance	Total Output: 5V 2.1Amp (Single Port); 1A (Each Port when Dual Use); Full Charge in 1-2 Hours for Smartphones, 3-5 Hours for Tablets
Safety Features	Protection from Short Circuits, Over-Heating, Over-Currents, and Over-Charging
Charging Ports	Dual USB Ports
Warranty	2 Years
Package Dimensions	8.46 x 4.33 x 1.38 inches
Item Weight	5.3 ounces
Item Model Number	PT-WC-13
Form Factor	Cube
Date First Available	March 15, 2019
Additional Features	Compact, Portable, Lightweight, Durable

WHAT'S IN THE BOX

- Charger Adapter
- power cord
- Manual

FEATURES

- **Fast Dual-Port Charging:** Allows for either single-port use at 2.1A or simultaneous charging at 1A per port.

- **Universal Compatibility:** Compatible with tablets, smartwatches, Android smartphones, iPhones, and other tiny gadgets.



- **Broad Device Compatibility:** Compatible with the Samsung Galaxy S series, LG, Motorola, OnePlus, iPhone 16, and many other devices.
- **Lightweight Design:** Easy transportation thanks to a small, pocket-sized design.
- **Effective Power Delivery:** Smartphones can be fully charged in 1-2 hours, while tablets can be fully charged in 3-5 hours.

Total Output 2.1Amp Fast Charging



About **1-2** hours

100%

iPhone and other smartphones

About **3-5** hours

100%

iPad and other tablets

- Protects against overcharging, overheating, overcurrents, and short circuits via intelligent circuit protection.
- **Auto-Charge Stop:** When the battery is full, charging automatically stops.
- **Bright Color Options:** Available in pink, purple, green, blue, and white.
- Long-lasting performance is ensured by robust, wear-resistant materials.
- **Space-saving:** Dual-port outlets take up less room on walls in homes or offices.
- **Versatile Powerline Connectivity:** a dependable and effective charging link.
- 110V AC input is supported by the universal input voltage, making it appropriate for common outlets in homes and offices.

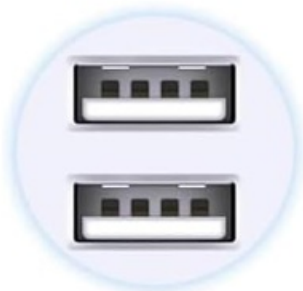
BROADBAND VOLTAGE DESIGN

Using 100-240V wide voltage design, highly adaptable to different levels of voltage



- **Improved Port Design:** Stability during charging is ensured by snug and secure USB port connections.

Portable, Sturdy, Durable and Fireproof



USB Port



Sturdy plug



Fire-resistant and hardened plastic outer shell



- **Broad Use:** Charges wearable technology, wireless chargers, cameras, cellphones, tablets, and earbuds.

SETUP GUIDE

- Unpack the charger by taking the power wire and charger out of the box.
- **Check for Damage:** Before using, make sure there are no obvious damages.
- **Choose the Correct Wall Outlet:** Verify that the wall outlet can accept 110V AC power.
- **Put the Adapter in:** firmly insert the charger into the electrical socket.
- Plug your USB Type-A cable into one of the two ports to connect it.
- **Connect to Device:** Connect your smartphone or other device to the other end of the USB cord.
- Verify the charging status indicator by checking the LED indicator, if applicable.
- **Single-Port Charging:** Use just one port to charge more quickly.
- **Dual-Port Charging:** For effective charging, connect two devices at once.
- **Track Device Charging:** Examine your device's charging percentage.
- Charge compatible devices within the designated power levels to prevent overloading.
- **Steer clear of loose connections:** For steady charging, make sure your cable connections are tight.
- To disconnect safely, unplug the device's cable first, then the charger's.

- **Unplug After Use:** When not in use, unplug the charger from the power outlet.
- **Travel Use:** For convenience, keep the little charger in a travel pouch.

CARE & MAINTENANCE

- **Clean Frequently:** To get rid of dust, wipe the adapter with a dry cloth.
- **Avoid Liquids:** Keep water and other liquids away from the charger.
- **Examine Cables:** Frequently inspect USB cables for damage or fraying.
- When not in use, store properly in a dry, dust-free area.
- **Prevent Overheating:** Avoid using the charger in hot conditions.
- **Unplug When Not in Use:** Unplug the charger to save needless power use.
- **Avoid Overloading:** Don't use more power than the adaptor can handle.
- **Secure Cable Connections:** To avoid loose contacts, make sure the connection is steady.
- **Avoid Sharp Bends:** To avoid damage, keep the USB cable straight.
- **Handle Carefully:** To avoid internal damage, do not drop the charger.
- **Do Not Disassemble:** The warranty may be voided if internal components are tampered with.
- **Protect from Impact:** When packing in a bag, use a protective case.
- **Examine Wall Outlets:** Before using, make sure the wall socket is in excellent shape.
- **Avoid Children:** Avoid unintentional harm or destruction.

TROUBLESHOOTING

Issue	Possible Cause	Solution
Charger not working	Faulty power source	Try a different power outlet
Slow charging	Using both ports simultaneously	Use a single port for faster charging
Device not charging	Loose connection	Ensure cables are securely connected
Overheating	Continuous use for extended periods	Unplug and let it cool down
LED indicator not lit	Internal fault	Contact customer support
Charging stops unexpectedly	Power surge	Use a surge protector
Charger making noise	Electrical interference	Switch to a different outlet
Device charging slowly	Incompatible cable	Use a certified cable
The charger not fit the outlet	Foreign debris in the outlet	Inspect and clean the outlet
Charging only one device	Port malfunction	Test both ports separately
Device overheating	High ambient temperature	Charge in a cooler environment
Charger heats up	Normal operation	Ensure ventilation during use
No fast charging	Device limitation	Check if your device supports fast charging
Flickering power connection	Loose wall socket	Use a stable power outlet
Cable fraying	Wear and tear	Replace the charging cable

PROS & CONS

Pros:

1. **Fast Charging:** Provides up to 2.1A output for quick charging of smartphones and small devices.
2. **Dual USB Ports:** Charge two devices simultaneously, perfect for multitasking.
3. **Compact Design:** Lightweight and portable, ideal for travel.
4. **Safety Features:** Protects against overheating, short circuits, and overcharging.
5. **Color Variety:** Available in multiple vibrant colors to match your style.

Cons:

1. **Limited Power for Tablets:** Slower charging for larger devices like tablets.
2. **No USB-C Port:** Lacks modern USB-C connectivity.
3. **Shared Power Output:** Slower charging when both ports are in use.
4. **Non-Foldable Plug:** Less compact for storage.
5. **Plastic Build:** May feel less durable compared to metal chargers.

WARRANTY

The FiveBox PT-WC-13 Charger Adapter comes with a **2-year warranty** from the date of purchase. The warranty covers manufacturing defects and issues related to product performance. If you encounter any problems, contact the customer support team, and they will assist you in resolving the issue within 24 hours.

FREQUENTLY ASKED QUESTIONS

What is the maximum charging power output of the FiveBox PT-WC-13 Charger Adapter?

The FiveBox PT-WC-13 Charger Adapter provides a maximum output of 20 watts, making it ideal for fast-charging compatible devices.

What safety features are included in the FiveBox PT-WC-13 Charger Adapter?

The FiveBox PT-WC-13 Charger Adapter features built-in safeguards to protect against overheating, overcharging, and short circuits, ensuring a safe charging experience.

How portable is the FiveBox PT-WC-13 Charger Adapter for travel purposes?

The compact design of the FiveBox PT-WC-13 Charger Adapter makes it lightweight and highly portable, perfect for travel and daily use.

What material is used for the casing of the FiveBox PT-WC-13 Charger Adapter?

The FiveBox PT-WC-13 Charger Adapter features a durable, fire-resistant plastic casing, ensuring longevity and safety during use.

Why is my FiveBox PT-WC-13 Charger Adapter not charging my device?

Ensure that the wall outlet is functioning correctly. Check the USB cable for damage and ensure it is securely connected to both the adapter and the device. Try using a different device to determine if the problem lies with the adapter or the device.

What should I do if my FiveBox PT-WC-13 Charger Adapter overheats during charging?

Unplug the adapter immediately. Allow it to cool down before using it again. Avoid placing the charger in direct sunlight or near heat sources. Overheating may also be due to using incompatible or damaged cables.

what is the warranty period for FiveBox PT-WC-13 ?

2-years warranty provided

Why does my FiveBox PT-WC-13 Charger Adapter make a buzzing noise?

A slight hum is normal for some adapters. However, if the noise is loud or unusual, disconnect the adapter from the power source. This could be a sign of an internal issue, and it's best to replace the charger to avoid hazards.

References

- [User Manual](#)

[Manuals+](#), [Privacy Policy](#)

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