


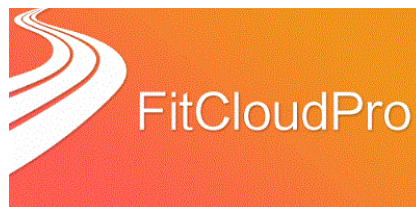


# FitCloudPro NX8 Smart Watch Application User Guide

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## FitCloudPro NX8 Smart Watch Application



## Product Information

The Sports Watch NX8 is a smartwatch designed for sports and fitness enthusiasts. It features various functions such as Bluetooth connectivity, call answering, health measurement, and more. The watch comes with a charger and a strap for comfortable wearing. Please note that the health measurement function is for reference only and should not be considered as a medical device.

## Product Usage Instructions

### Charging the Watch:

If you are unable to charge your watch, follow these steps:

1. Insert the provided charger into a 5V1A or 5V500mAh adapter.
2. Connect the charger to the charging contacts of the watch.
3. Avoid using high-current adapters, as they may not charge the watch properly.

### Answering Calls:

If you are unable to answer calls on your watch, follow these steps:

1. Ensure that the audio Bluetooth is connected.
2. When connecting, allow all permissions.
3. The audio Bluetooth connection will be established automatically.
4. Once the audio Bluetooth is connected, you can answer incoming calls.

### Bluetooth Connection Issues:

If you are experiencing Bluetooth disconnection problems, follow these steps:

1. Make sure the distance between your phone and the watch does not exceed 10 meters.
2. Keep the FitCloudPro APP running in the background.

**Watch Activation after APP Upgrade:**

If your watch cannot be turned on after an APP upgrade, follow these steps:

1. Do not exit the APP during the upgrade process.
2. Ensure that the watch is connected to the Bluetooth of your mobile phone.
3. If the app is closed or Bluetooth is disconnected during the upgrade, it may fail.
4. Try charging and activating the watch. It should return to the main interface after five minutes.

**Making and Receiving Calls:**

If you are unable to make or receive calls on your watch, follow these steps:

1. After connecting the watch to your mobile phone through the APP, connect it to your phone via Bluetooth.
2. During the initial connection, the APP will prompt you to connect to the Bluetooth of your phone.
3. Subsequent connections may not prompt, but sometimes manual connection is required.
4. APP Bluetooth synchronizes messages and data, while audio Bluetooth (mobile phone Bluetooth) is used for calls and audio transmission.
5. If you don't need sound transmission through your mobile phone, you can disconnect audio Bluetooth and keep only the APP Bluetooth.

**Screen and Sound Settings:**

If you want to adjust the screen and sound settings on your watch, follow these steps:

1. To turn off the constant light state, go to settings and select "Rest Screen Clock – Off".
2. To disable phone sounds on the watch during videos or calls, slide down the watch interface and find the phone symbol. Turn off media audio to prevent sound from coming out on the watch.

**Important Tips:**

- Avoid using the watch in saunas, hot springs, or environments with corrosive liquids and hot steam, as it may lead to product failure.
- Do not over-tighten the strap when wearing the watch to protect your skin health.
- Remember that the health measurement function is for reference only and should not be considered as a medical-level device.
- The smartwatch should not be charged using fast charging methods.

For more detailed information, please refer to the corresponding QR code provided.

**FAQ For Sports Watch NX8****Some FAQs for the NX8 smartwatch:****Q1: How do I connect the smartwatch?**

- Download the "FitCloudPro" APP from the Google Play /APP Store or scan the QR code
- Turn on the phone's bluetooth
- Open the APP and bind the device
- Find the watch model to connect ( you can check the watch model in the watch settings → Product

Information)

## **Q2: How to get message notifications on the watch?**

- Please make sure you have allowed "FitCloudPro" to notify in your phone settings.
- After connecting, open the APP and click "Message notification", select the notifications you want to receive, such as phone calls, text messages, Facebook or Twitter, etc.
- Please make sure "FitCloudPro" APP allows permission to read notifications, otherwise, you will not receive message notifications.

## **Q3: How to control music?**

- Please make sure the watch is successfully paired with the phone through the "FitCloudPro" APP and phone Bluetooth.
- Please open your music APP, and then you can control music play and pause, up and down tracks, and volume through the watch.

## **Q4: How to change the watch dial?**

- There are 3 ways to change the watch dial:
- Long press the screen, and you can switch the watch face.
- Under connection, open the "FitCloudPro" APP and tap "Device", you can find Dial market and choose the watch face you like.
- Open the "FitCloudPro" APP and tap "Customer wallpaper", Click on and choose your favorite picture from your phone album.

## **Q5: My watch cannot connect to my iPhone, what should I do?**

- Download the APP "FitCloudPro".
- Then turn on the Bluetooth function of the smartphone.
- Open the APP, click "Device", search for the smartwatch, and add it. If permission is required, allow all. The connection is complete.

## **Q6: I can't charge my watch, what should I do?**

- Please insert the attached charger into the 5V1A or 5V500mAh adapter, and charge it to the charging contacts of the watch. You may not be able to charge it by plugging it into a high-current adapter.

## **Q7: The watch can't answer the call, how to solve it?**

- If the audio Bluetooth is not connected, it will not respond.
- Please allow all permissions when connecting, and the audio bluetooth will connect automatically.
- After connecting the audio bluetooth, you can answer the incoming call.

**Q8: Bluetooth keeps disconnecting, how to solve it?**

- Please make sure that the distance between the phone and the watch does not exceed 10 meters, and keep the “FitCloudPro” APP running in the background.

**Q9 : After the APP upgrade, the watch cannot be turned on, what should I do?**

- **Please note:**
  - You cannot exit the APP during the upgrade.
  - Make sure that the watch is connected to the Bluetooth of the mobile phone.
  - If the app is closed or the Bluetooth is disconnected during the upgrade, the upgrade will fail. You can try to charge and activate the watch, and the watch will return to the main interface after five minutes.

**Q10: Why can't I make and receive calls on my watch after connecting to my phone?**

- After the watch is connected to the mobile phone through the APP, it also needs to be connected to the mobile phone via Bluetooth.
- When the watch is connected to the mobile phone through the APP for the first time, the APP will prompt to connect to the Bluetooth of the mobile phone. Subsequent connections will not be prompted, and sometimes you need to manually connect to the phone's Bluetooth
- APP Bluetooth is used to synchronize messages and data, and audio Bluetooth (mobile phone Bluetooth) is used for calls and audio transmission. If you don't need to transmit sound through your mobile phone, you can disconnect the audio Bluetooth and only keep the APP Bluetooth.

**Q11: Why is the watch always on?**

- This is a feature of the watch, it is always on, but it is not a waste of power. If you want to turn off the constant light state, you can directly select “Rest Screen Clock” in the settings – “Off”.

**Q12: The watch keeps making a sound when the phone is on video or phone, how can I turn off this sound?**

- Slide down the watch interface to find the phone symbol
- Turn off the media audio so that the sound from the phone does not come out on the watch.

**Warming tips**

- Do not use in saunas, hot springs or other environments with corrosive liquid and hot steam, which will lead to product failure.
- To protect your skin health, please do not over-tighten the strap when wearing the watch.
- The health measurement function of this watch is for reference only and cannot be recommended as a medical level.
- Our smartwatch is charged with low power, please do not use fast charging.

**For more information, please refer to the corresponding QR code below**

1. Please scan the QR code for detailed product instructions:



2. Please scan the QR code to refer to the product for more details



If you have more questions, please feel free to contact our after-sales service:

- 1. Contact Path 1: Go to Product page > Click “seller name”> Click “Ask a question”
- 2. Contact Path 2: Your Amazon account > Your Order > Finding related order ID > Click “Contact Seller”
- 3. Contact Path 3: Please contact us with email: [zhoubianus@163.com](mailto:zhoubianus@163.com)

Documents / Resources

<div><div>FAQ for Sports Watch NX8</div><div><div>1. Where do I go to find the manual?</div><div>Q1: How do I connect the smartwatch?</div><div>Download the "FitCloudPro" app from the Google Play Store or the App Store.</div><div>Go to the phone's Bluetooth.</div><div>Open the app and find the device.</div><div>Find the watch model in the list (you can check the watch model in the watch settings -&gt; Product information).</div><div>Q2: How to get message notifications on the watch?</div><div>Please make sure you have allowed "FitCloudPro" to notify to your phone settings.</div><div>Also, connect the app and allow "Message notifications".</div><div>Select the notifications you want to receive, such as phone calls, text messages, Facebook or Twitter, etc.</div></div></div>	<div><div><a href="#">FitCloudPro NX8 Smart Watch Application</a> [pdf] User Guide</div><div>NX8 Smart Watch Application, NX8, Smart Watch Application, Watch Application</div></div>
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References

- [User Manual](#)