



FITCAMX HD2 Dash Cam Universal Version User Manual

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User Manual

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https://apps.apple.com/cn/app/fitcamx/id1580359558?l=en	https://play.google.com/store/apps/details?id=com.vidure.fitcamx

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Download App

Scan the QR code on the cover to download the FITCAMX App. Or search for FITCAMX in Apple AppStore or GooglePlay to download.



Buttons

Power button: Press and hold to turn off, short press to turn on.

Camera button: press and hold the camera button for 20 seconds to restore to factory settings.

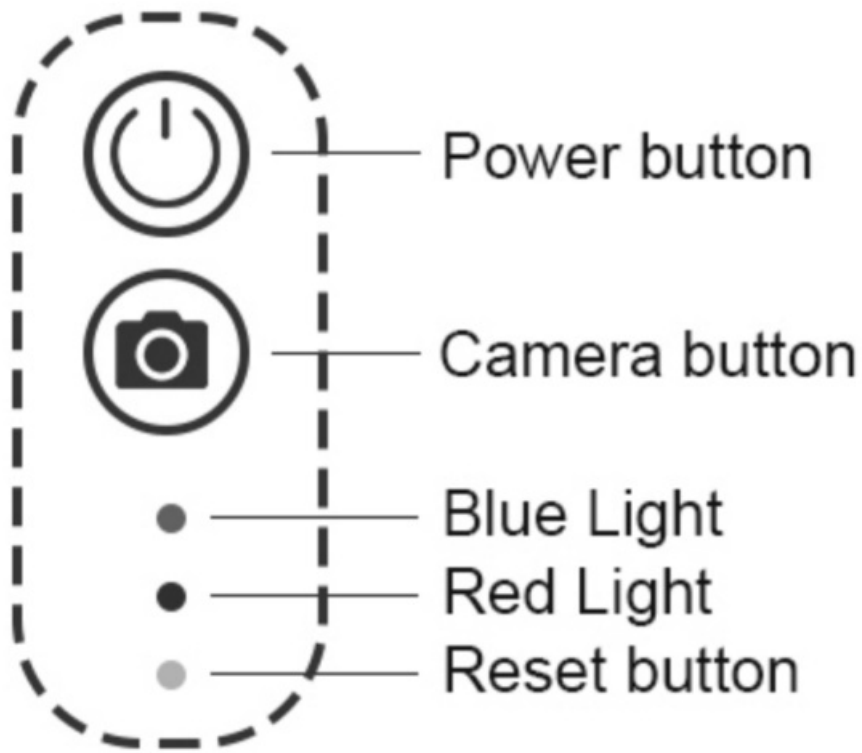
Reset key: press the reset key when power is on to restore the factory settings.

*When the car starts, the camera will automatically turn on, and when the car is parked and locked, the camera will automatically turn off, so there is no need to press any buttons during normal daily use.

Indicator lights

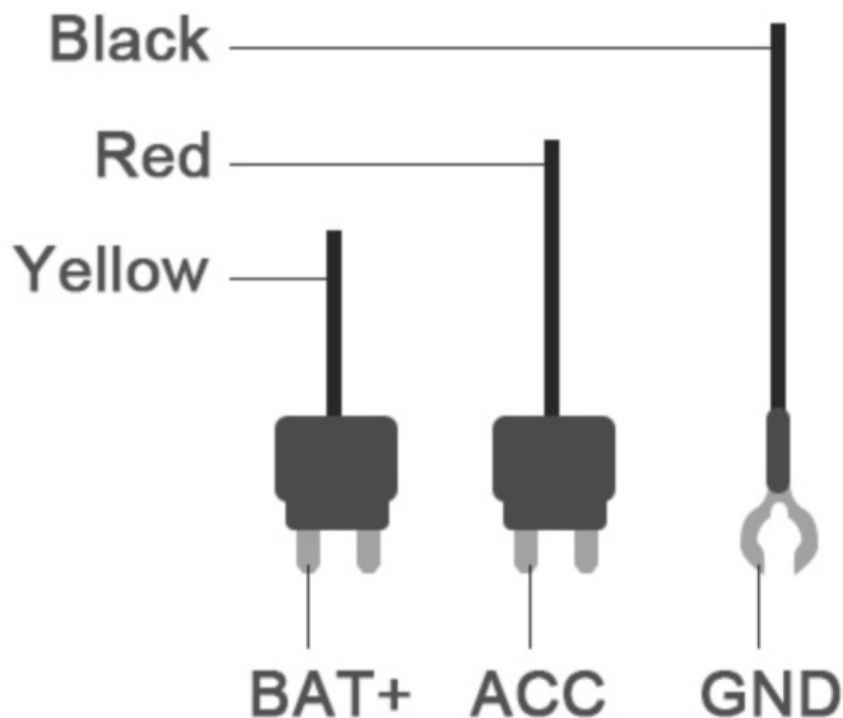
Recording: flashing blue light

Pause video recording: only red light *Due to the upgrade of the firmware version, the lights may be different



Installation

1. Scan the QR code on the cover or open More on the App to watch the installation tutorial.
2. Do not start the engine or leave the car switched on when installing, otherwise, the car may display error codes.
3. If you encounter difficulties during installation, please contact us; our contact information is available on the last page of the manual and in More on the main menu of the App. We will solve any problems for you. Due to the time difference, please be aware that the reply may not be immediate.
4. After installation, check whether the lens still has its protective film, if so, it needs to be removed.



5. If you buy the Fuse Box power take-off version, it is recommended to have a professional to install it. The red wire is connected to the ACC (the fuse that has power when the car is running and no power when it is turned

off). The yellow wire is connected to the BAT+ (a fuse that has power when the car is running and also has power when it is turned off). The black wire is connected to the GND (metal screw connected to the car body).

Wi-Fi

step 1 after installing the camera, please start the car, and the camera light will come on.

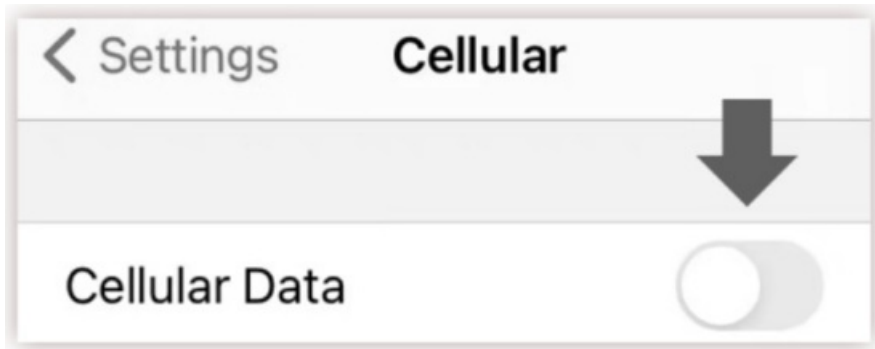
step 2 Open the phone settings->Search Wi-Fi. WiFi name: CAR / LHD / CARDV_XXXXXXX Password: 12345678

step 3 After connecting to the WiFi, return to FITCAMX App and click Access Camera.

Connection Succeeded

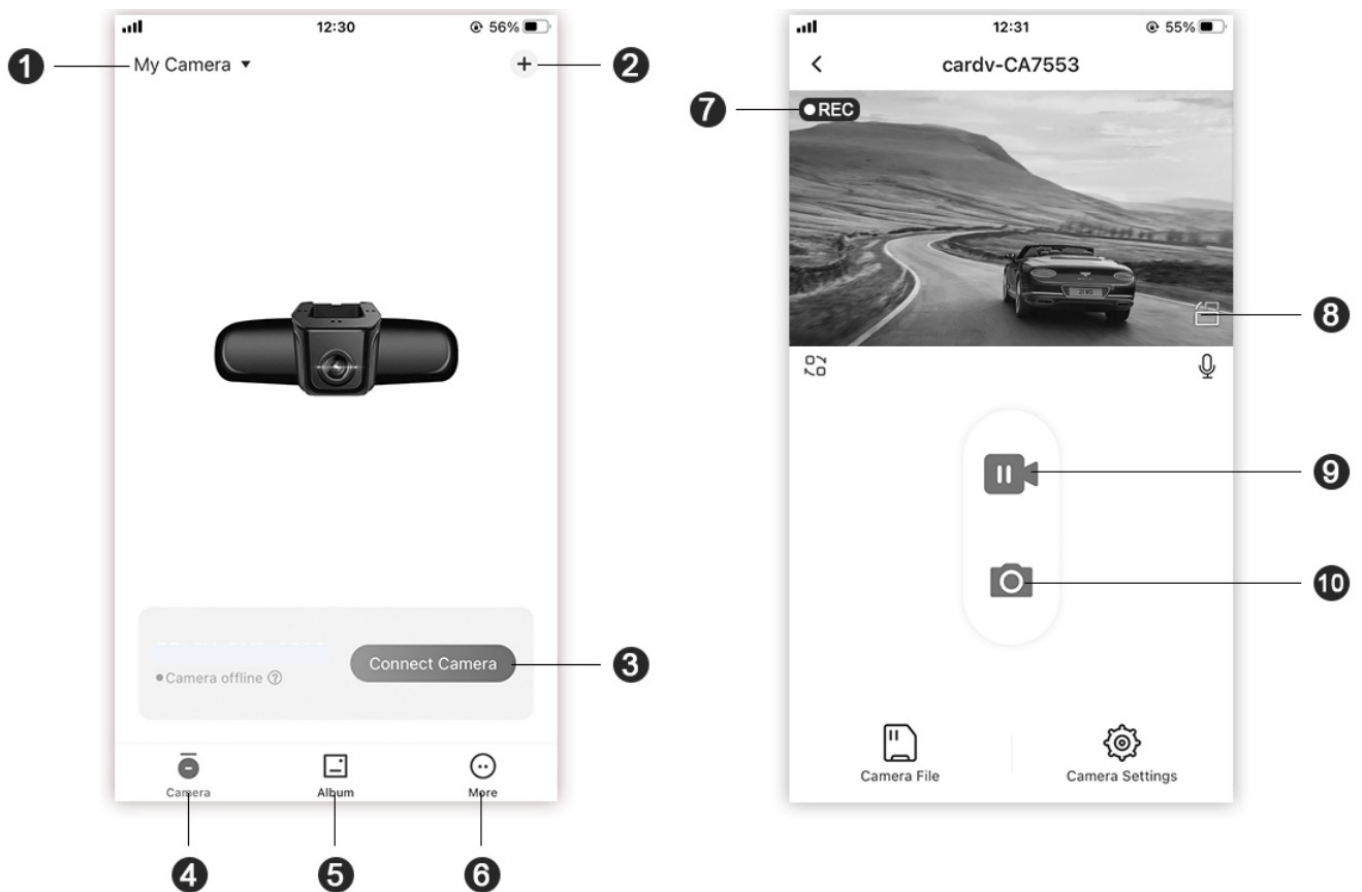


* **Note**, if App does not show a live camera preview, please turn off the Mobile Data/Cellular Data in the phone settings, and then reconnect to the WiFi. If the preview is normal, there is no need to turn it off.



Introduction to the App menu

1. My camera
 2. Add a new camera
 3. Access camera
 4. Camera main menu
 5. Album
 6. More
 7. Video status
 8. Full screen
 9. Video start/video pause
 10. Take picture
- (Settings/Feedback/Installation/Customer Service)



Introduction to basic functions



G-Sensor (Collision Sensing)

During driving, if the car has a collision, the camera will automatically lock the video.



Parking Mode

When parking, once the car is subjected to a strong collision, the camera will automatically turn on to record a video and lock it. This function is available only when the camera is powered through the fuse box or OBD (Hardwire Kit). Some models also have this feature when powered by the rainfall sensor or the interior light. It depends on whether the source from which the power is drawn provides continuous power when the car is parked.



Format SD Card

Format the memory card the first time you use the camera. It is recommended that you format the memory card every 2-3 months and delete locked videos. If formatting the memory card on a computer, please select the Fat32 or exFat format.



Loop Record

The camera will automatically save the video in a loop. When the memory card is full, the camera will automatically delete the oldest video.

Frequently Asked Questions, Problems, and Solutions:

Problem:

Apple iPhone connection failed

Solution:

1. First, turn off the Cellular Data of the phone settings, and then connect to WiFi.
2. If the phone is connected to the car's CarPlay, you need to turn off the Blue-tooth, and then connect the camera WiFi.
3. Check whether the album and network permissions of the App have been opened. (*Album permission is only used to save videos and pictures recorded by the camera into the phone album).

Problem:

Android phone connection failure

Solution:

1. After connecting to the camera WiFi, your phone may prompt that you can't access the Internet, please click "Keep Wlan Connection".
2. Close Mobile Data first and then connect to WiFi.

Problem:

The app cannot save settings (default settings are restored after reboot)

Solution:

After setting the App, please press and hold the power button of the camera to turn off the camera, then press the power button briefly to turn on the camera.

Problem:

APP video file is empty, no video is loaded.

Solution:

1. Please open the App settings to format the memory card and then record the video.
2. If the App album still has no video, please insert the memory card into a computer, and check whether the memory card is damaged, or not compatible with the camera, if so you need to replace the memory card.
3. It is recommended to use Class10 specification SanDisk/KIOXIA/Samsung memory cards of 32GB or 64GB capacity. (Maximum size supported is 128GB)

Question:

Why doesn't my computer play the videos? Or why is the playback video not smooth?

Solution:

1. We recommend the use of PotPlayer and KMplayer players.
2. If the computer configuration is too low, it may cause the playback to not be smooth, especially for H.265 format and 4K resolution videos.

Question:

Why can't you connect 2 phones at the same time?

Solution:

WiFi only supports connecting one phone at the same time; if another phone needs to be connected, you must first disconnect the WiFi of the first phone.

Question:

Why is the timestamp of the video wrong, or there is no recorded video during some time periods, or there is video when the phone is connected, but no video when the phone is not connected?

Solution:

Please check if the timestamp error is caused by a complete power failure of the camera. After car repair, maintenance, or battery replacement, you need to reconnect the camera's WiFi with your phone to synchronize the camera's time with your phone's time. Please regularly check that the camera is working properly.

Question:

What should I do if I forget the WiFi name or password?

Solution:

Press and hold the camera key for 20 seconds, or use a paperclip to press the reset button.

Question:

Do I need to connect the camera WiFi and open the App every time I drive?

Solution:

No need, the camera is automatically turned on and off. The camera will automatically turn on when the car is on and turn off when the car is off.

Question:

What should I do if I can't find the WiFi?

Solution:

1. First, remove the memory card and then search for WiFi, because memory card failure will cause the camera to have no WiFi.
2. Press and hold the camera button for 20 seconds, or use a paper clip to press the reset button. Restore factory settings.
3. Check whether the camera's light is always on. If there is no light, it means there is no power supply, then there will be no WiFi.

For any other questions, please contact us. Email/VVhatApp/WeChat to contact us. Check page 2 of the manual and inside More on the App.

Warranty Policy

1. We provide a one-year warranty (from the date of receipt of the goods).
2. If the product malfunctions, please contact us immediately and provide us with photos and the order number to verify the situation. If we can't solve the problem, we will provide you with an exchange or repair service.
3. Damage caused to the device by someone is not covered by the warranty.
4. For repairs after the 1 year warranty period has finished, you need to pay for the parts and shipping costs.

FCC Warning

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body.

Contact us for help

 WhatsApp	 WeChat	 Line
https://wa.me/message/O6L6QC6J6NVGN1?src=qr	https://u.wechat.com/MAuySprF_VpU7YUbleC2W8E	https://line.me/ti/p/nkdZNeqQz7



info@fitcamx.com

fitcam3366@gmail.com

Due to the time difference, it may not be able to reply quickly, please understand

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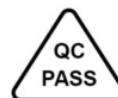
@fitcamx

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Documents / Resources

	<p>FITCAMX HD2 Dash Cam Universal Version [pdf] User Manual</p> <p>HD2, 2A4NP-HD2, 2A4NPHD2, HD2 Dash Cam Universal Version, Dash Cam Universal Version</p>
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