

FindTag FT1
PRO Find My
App



FindTag FT1 PRO Find My App User Guide

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FindTag FT1 PRO Find My App

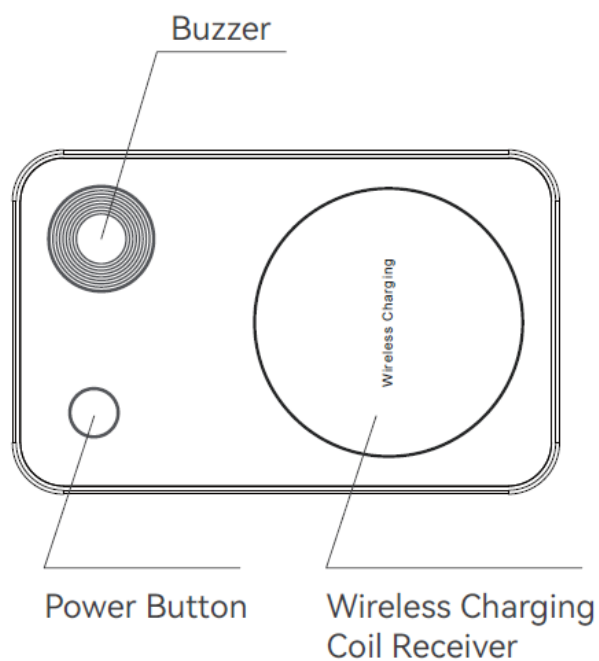


Specifications

- **Product Name:** FindTag FT1 PRO
- **Wireless Charging:** Yes
- **Buzzer:** Yes
- **Power Button:** Yes
- **Wireless Charging Coil Receiver:** Yes

Product Overview

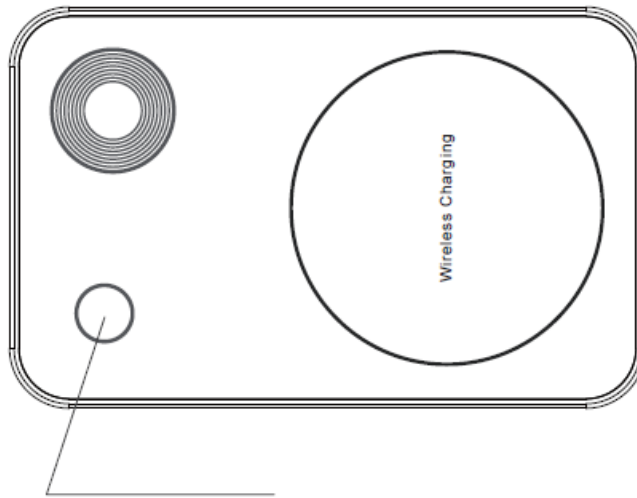
The FindTag FT1 PRO is a wireless charging tracker device equipped with a buzzer, power button, and wireless charging coil receiver.



Product Usage Instructions

1. Turning On the Tracker

Press and hold the button for 5 seconds, the device will beep and turn on.



Press and Hold for 5 Seconds

Confirm whether the device has been turned on: Double-click the power button, the device will sound, which means that the device has been turned on, and there is no need to restart it.

1. To turn on the device:

1. Press and hold the power button for 5 seconds until you hear a beep confirmation sound.
2. Double-click the power button to confirm the device is on (device will sound).

2. Open the “Find My” APP on your iPhone.

3. Select Items – Add New Item – Add Other Item

4. During the Searching Items process, the device FT1/FT1 Pro will appear. Select FT1 and name it.

5. Then you can use device functions:

1. Click Play Sound, the device will emit music .
2. Find My network helps to find: When the device leaves the Bluetooth distance, it cannot be connected in the APP. You can choose Lost Mode, Enable. Enter the contact mobile phone number, etc. If there is an iPhone near the lost device, the owner’s Findmy APP can receive notifications and the latest location.

6. Delete device

To delete the device in the APP, you can select Remove item.

7. After removing the device, the device will not shut down and is in the pairing state. If there is no re-pairing within 10 minutes, the device will leave the pairing state. If you need to pair a device at this time, you need to click the device button once, the device will sound. At this time, the device enters the pairing state and can be paired with the APP again.

Setting Up in Find My APP

1. Open the Find My APP on your iPhone.

2. Select Items – Add New Item – Add Other Item.

3. Select FT1/FT1 Pro during the searching process and name it.

4. Use device functions like Play Sound and Lost Mode for tracking purposes.

Device Operations

1. **Powering On:** Press and hold the button for 5 seconds to turn on the device.
2. **Finding Serial Number:** Quickly press the device button six times within two seconds for serial number lookup.
3. **Factory Reset:** Double-click the device button when turned on, then press and hold for about eight seconds.
4. **Transitioning to Shutdown/Sleep Mode:** Quickly press the device button five times within two seconds.
5. **Charging:** Use a Qi wireless charger, aligning the coils for optimal charging (approx. 3-3.5 hours).

- **Transitioning from Shutdown/Sleep Mode to Powered On:**

To power on the device from shutdown or sleep mode, press and hold the button for five seconds. You will hear a confirmation sound, indicating that the device has been successfully turned on.

- **Device Status Confirmation:**

To confirm the device status, double-click the device button twice. The device emits different tones based on its pairing and connection status with the Find My app:

- When the device is not paired with the Find My app, it emits a sound.
- When the device is paired and connected with the Find My app, it emits a single “tick” tone.
- When the device is paired but not connected with the Find My app, it emits a longer sound. These indications signify that the device is powered on. If there is no sound, the device is in shutdown or sleep mode. To power it on, press and hold the button for 5 seconds.

- **Pairing Mode Timeout and Re-Set:**

After removing the device from the app, it emits a sound and remains powered on, indicating it is in pairing mode. The device will not shut down during this time. If the device remains unpaired for 10 minutes after being turned on or removed from the app, it will exit pairing mode (the device cannot be paired with the Find My app at this time). To initiate pairing again, press the device button once to trigger a sound. The device will then enter pairing mode and can be paired with the Find My app again.

- **How to find the Serial Number:**

To perform a serial number lookup, quickly press the device button six times within two seconds. You will hear a sound indicating that the device has entered into a serial number read state.

- **Factory Reset:**

When the device is turned on, double-click the device button. Immediately press and hold the device button upon hearing the sound. After two seconds, the device will emit a “tick, tick, tick” sound. Do not release the button; continue to press and hold it for about eight seconds, until you hear another sound from the device. Release the button at this time. The factory reset is now completed.

- **Transitioning to Shutdown Sleep Mode from**

- **Powered On Mode:** To transition the device to shutdown sleep mode from powered on mode, quickly press the device button five times within two seconds. You will hear a sound indicating that the device has entered shutdown sleep mode.

- **Charging Method:**

Use a third-party compatible Qi wireless charger to charge the FT1 PRO. Align the FT1 wireless charging coil with the Qi wireless charging transmitting coil for optimal charging. The charging time is approximately 3 to 3.5 hours.

Main Functions

1. Find” network positioning

When the device and the phone exceed the Bluetooth distance, the device can't be linked in the Find My app.

1. **You can choose:** Lost mode, and Enable. Enter your contact number, etc.If the device is disconnected from your phone for more than a period of time, and another iPhone is nearby, you will receive a

2. Play Sound

Phone and device are within the Bluetooth range (generally around 20 meters).Open the app and tap, · Click Play Sound, and the device will beep, so you can find the item easily.

Regulatory Safety Information

Notice!

According to the Management Measures for Low Power Radio Wave Radiative Motors

Article 12 The low-power RF motor qualified by type certification,without permission,the company trade or user shall not change the frequency,increase the power, or change the characteristics and functions of the original design. Article 14 The use of any power RF motor shall not interfere with flight safety and legal communications. if an interference is found, it should be stopped immediately, and it can be continued to use when it is no longer interfering. The foregoing legal communication refers to the wireless telecommunication operated according to telecommunications laws and regulations. Low-power RF motos must withstand interference from legal communication or industrial, scientific, and medical electrical equipment using electromagnetic radiation.

Battery warning:

The device uses lithium batteries. If the following guidelines are not followed, the lithium-ion battery life in the device may be Shortened or damaged.

Devices, fires, chemicals

Risk of burns, electrolyte leakage and/or injury. Don't disassemble, punch hole, or damage the device or battery.

Don't remove or attempt to remove batteries that can't be replaced by the user:

Don't expose the battery to fire, explosion, or other hazards. Don't use sharp objects to remove the battery.

FCC STATEMENT:

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF warning statement:

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

Important Tips

When pairing a device with Findmy app, the phone will link to the Apple server. Pairing may fail because of network can't temporarily connect to the Apple server.

The following actions are recommended:

1. Change the phone's network, such as switching between WiFi and mobile network;
2. **Factory Reset:** When the device is powered on, double-click the device button. The device will beep, then immediately press and hold the device button for eight seconds until the device beeps for the second time. Release the button, Reset is completed.
(**Note:** after long pressing the device button for 2 seconds, the device will sound "tick, tick, tick", Do not release it. Continue to press and hold the button until the device emits a music for the second time, Release the button);
3. Repair with Findmy app.



Frequently Asked Questions

Q: How do I know if the device is powered on?

A: You will hear a beep confirmation sound when the device is successfully turned on. You can also double-click the power button to confirm.

Q: How long does it take to charge the device?

A: The charging time is approximately 3 to 3.5 hours using a compatible Qi wireless charger.

When can the device be located?

When an item is separated from its owner for a period of time, it can be found by other Apple devices that are part of the Find My network, and the owner can start to get the location of the device.

How to confirm whether the device has been turned on?

Double-click the device button, the device will beep, indicating that the device is working. If the device does

not ring, the device is off. Long press the button for five seconds to turn it on.

How to prevent your device from being maliciously tracked

When someone else's device sneaks into your belongings, and track over time you will be reminded in the following two ways: If you have Apple devices such as iPhone, iPad, or iPod touch, You'll get alerts on your Apple device; this feature doesn't work on iOS or iPadOS. Available on Apple devices 14.5 and later. If you don't have an Apple device, if someone else's Mofhie Air leaves its owner and has been following you for a while, it will play music as it moves to remind you. Of course, if by chance your friend is bringing equipment, or many people on the subway that you take have this equipment, also don't worry, because as long as the device does not leave the owner's side, it will not trigger such a reminder.


How is my privacy protected?

Where your device is, only you can see it. your location data and History will never be stored in Apple's and Mofhie's servers.. The device of your device location data also remains anonymous at all times, and location data is encrypted every step of the way. Therefore, both Apple and Mofhie don't know where your device is and who help to find it.

What is the Find My network? And how does it work?

The Apple Find My network provides a simple and secure way to locate compatible personal items on a map using the Find My app on iPhone, iPad, iPod touch, Mac, or the Find Items app on Apple Watch. Just pair your compatible product with the Apple Find My app and you can view it with your Apple devices. If your item goes missing, you can put it in Lost Mode to show messages and contact information to anyone who might find it. The Find My network is encrypted and anonymous, Therefore, no one else, not even Apple or Mofhie, can view its location. Battery voltage: 3.7V Battery capacity: 230mAh Product size: 85mm*53.5mm*2.2mm Solar panel input: 5V 80mA

Documents / Resources

	<p>FindTag FT1 PRO Find My App [pdf] User Guide FT1, FT1 Pro, FT1 PRO Find My App, FT1 PRO, Find My App, My App, App</p>
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References

- [User Manual](#)

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