

FindTag FT1 Find My App User Guide

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FT1 Find My App

Product Information

Specifications

- **Product Name:** FindTag FT1
- **Main Functions:** Network positioning, serial number lookup, factory reset
- **Connectivity:** Bluetooth
- **Compatibility:** Works with Find My app

Product Overview

- Buzzer for audible alerts
- The power button for device operation

Product Usage Instructions

1. Turning on the Device

To turn on the device from shutdown sleep mode, press and hold the power button for five seconds until the device emits a sound indicating it is turned on.

2. Pairing Mode

After removing the device, it enters pairing mode. If not paired within 10 minutes, it exits pairing mode. To pair, click the device button once to enter pairing mode.

3. Serial Number Lookup

To perform a serial number lookup, press the device button 6 times in 2 seconds to hear a sound indicating the

device is in a serial number read state.

4. **Factory Reset**

To factory reset the device, double-click the device button when it's turned on. Hold the button after hearing a sound and continue for about eight seconds until you hear a confirmation sound.

5. **Shutdown Sleep Mode**

To put the device in shutdown sleep mode from turned on mode, press the device button 5 times in 2 seconds to hear a sound indicating shutdown sleep mode.

Main Functions

- Find network positioning: Use Lost mode in the Find My app to enable contact information in case of disconnection from the phone.
- Privacy Protection: Location data is encrypted for privacy; only the owner can access the device location.

Quick Instructions

1. Turn on the device: press and hold the button for 5 seconds, the device will beep and turn on. (How to confirm whether the device has been turned on: double-click the device button, the device will sound, which means that the device has been turned on, and there is no need to restart it)
2. Open the APP that comes with the Apple mobile phone system: Find my;
3. **Choose** Items;
4. **Choose:** Add New Item;
5. **Choose** Other Supported Item;
6. During the Searching Items process, a device with the word FT1 will appear
7. Click on the device found in the APP and name it 8 After naming, you can use device functions: A. Ring the device, click Play Sound, and the device will emit music. B. Findmy network helps to find: When the device leaves the Bluetooth distance, it cannot be connected in the APP. You can choose Lost Mode, or Enable. Enter the contact's mobile phone number, etc. If there is an iPhone near the lost device, the owner's Find My App can receive notifications and the latest location.
8. **Delete device:** To delete the device in the APP, you can select Remove item.
9. After removing the device, the device will not shut down and is pairing. If there is no re-pairing within 10 minutes, the device will leave the pairing state. If you need to pair a device at this time, you need to click the device button once, the device will sound. At this time, the device enters the pairing state and can be paired with the APP again.

Instructions For Device Operation

1. The device enters turned-on mode from shutdown sleep mode: If the device is in shutdown sleep mode, press and hold the button for five seconds, the device plays a sound, and the device is turned on.
2. **Device status confirmation:**
Double-click the device button twice. When the device has not been paired with the Find My app, the device will play a sound; When the device and the Find My app are paired and connected, the device emits a "tick" tone once; When the device and the Find my app are paired but not connected, the device will play a longer sound; The above situation indicates that the device is in the power on state. If the device has no sound, the device is

in shutdown sleep mode. Press and hold the button for 5 seconds to turn on.

3. Pairing mode timeout, the device enters the pairing mode again: After removing the device from the app, the device will play a sound, it will not shut down and is in the pairing mode. After turning on the device or removing the device from the app, If there is no pairing within 10 minutes, the device will leave the pairing mode (the device cannot be paired with the Find My APP at this time). If you need to pair the device, you need to click the device button once, the device will play a sound. At this time, the device enters the pairing mode and can be paired with the Find My APP again.
4. How to perform serial number lookup: Press the device button 6 times in 2 seconds, and the device will sound. and the device enters into a serial number read state.
5. Factory Reset: When the device is turned on, double-click the device button, the device plays a sound, press and hold the device button as soon as you hear the device's sound, after 2 seconds, the device will emit "tick, tick, tick" sound, don't release, continue to press and hold the button for about eight seconds, until the device play a sound again, release the button. At this time, the factory reset is completed.
6. The device enters shutdown sleep mode from turned on mode: When the device is in turned on mode, press the device button 5 times in 2 seconds, the device plays a sound, and the device enters shutdown sleep mode.

Main Functions

1. "Find" network positioning

- When the device and the phone exceed the bluetooth distance, the device can't be linked in the Find My app.
- You can choose: Lost mode, and Enable. Enter your contact number, etc. If the device is disconnected from your phone for more than a period, and another iPhone is nearby, you will receive a

2. Play Sound

The phone and device are within the Bluetooth range (generally around 20 meters). Open the app and tap, · Click Play Sound, and the device will beep, so you can find the item easily.

FAQ

When can the device be located?

When an item is separated from its owner for some time, it can be found by other Apple devices that are part of the Find My network, and the owner can start to get the location of the device.

How to confirm whether the device has been turned on?

Double-click the device button, and the device will beep, indicating that the device is working. If the device does not ring, the device is off. Long press the button for five seconds to turn it on.

How to prevent your device from being maliciously tracked

When someone else's device sneaks into your belongings and tracks over time you will be reminded in the following two ways: If you have Apple devices such as iPhone, iPad, or iPod touch, You'll get alerts on your Apple device; this feature doesn't work on iOS or iPadOS. Available on Apple devices 14.5 and later. If you don't have an Apple device, if someone else's Mofhie Air leaves its owner and has been following you for a

while, it will play music as it moves to remind you. Of course, if by chance your friend is bringing equipment, or many people on the subway that you take to have this equipment, also don't worry, because as long as the device does not leave the owner's side, it will not trigger such a reminder

How is my privacy protected?

Where your device is, only you can see it. your location data and History will never be stored in Apple's and Mofhie's servers. The device of your device location data also remains anonymous at all times, and location data is encrypted every step of the way. Therefore, neither Apple nor Mofhie doesn't know where your device is and who helps to find it.

What is the Find My Network? And how does it work?

The Apple Find My network provides a simple and secure way to locate compatible personal items on a map using the Find My app on iPhone, iPad,iPod touch, Mac, or the Find Items app on Apple Watch. Just pair your compatible product with the Apple Find My app and you can view it with your Apple devices. If your item goes missing, you can put it in Lost Mode to show messages and contact information to anyone who might find it. The Find My network is encrypted and anonymous, Therefore, no one else, not even Apple or Mofhie, can view its location.

- **Rated voltage:** 3V
- **Rated Capacity:** ~540mAh
- **Size:** 84.5mm*54.4mm*1.8mm

Regulatory Safety Information

Notice!

According to the Management Measures for Low Power Radio Wave Radiative Motors Article 12 The low-power RF motor qualified by type certification, without permission, the company, trade or user shall not change the frequency, increase the power, or change the characteristics and functions of the original design.

- Article 14 The use of any power RF motor shall not interfere with flight safety and legal communications. if an interference is found, it should be stopped immediately, and it can be continued to use when it is no longer interfering.
- The foregoing legal communication refers to the wireless telecommunication operated according to telecommunications laws and regulations.
- Low-power RF motos must withstand interference from legal communication or industrial, scientific, and medical electrical equipment using electromagnetic radiation.

Battery Warning

- The device uses lithium batteries.
- If the following guidelines are not followed, the lithium-ion battery life in the device may be Shortened or damaged.
- Devices, fires, chemicals
- Risk of burns, electrolyte leakage, and/or injury.
- Don't disassemble, punch holes, or damage the device or battery.

- Don't remove or attempt to remove batteries that can't be replaced by the user:
- Don't expose the battery to fire, explosion, or other hazards.
- Don't use sharp objects to remove the battery.

FCC STATEMENT

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Warning:

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, under Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used by the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF warning statement:


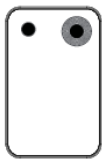
The device has been evaluated to meet general RF exposure requirements. The device can be used in portable exposure conditions without restriction.

Important Tips

When pairing a device with the Findmy app, the phone will link to the Apple server. Pairing may fail because of network can't temporarily connect to the Apple server. The following actions are recommended:

1. Change the phone's network, such as switching between WiFi and mobile network;
2. **Factory Reset:** When the device is powered on, double-click the device button. The device will beep, then immediately press and hold the device button for eight seconds until the device beeps for the second time. Release the button, Reset is completed.
(Note: after long pressing the device button for 2 seconds, the device will sound "tick, tick, tick", Do not release it. Continue to press and hold the button until the device emits music for the second time, Release the button);
3. Re-pair with Find my app.

Documents / Resources

<div data-bbox="156 188 258 241"><p>Manual</p><p> FindTag FT1</p></div> <div data-bbox="156 255 258 412"></div>	<div data-bbox="316 271 868 342"><p>FindTag FT1 Find My App [pdf] User Guide FT1 Find My App, FT1, Find My App, My App</p></div>
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References

- [User Manual](#)

Manuals+. Privacy Policy

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