



FIBARO Home Center 2 Smart Device Hub User Guide

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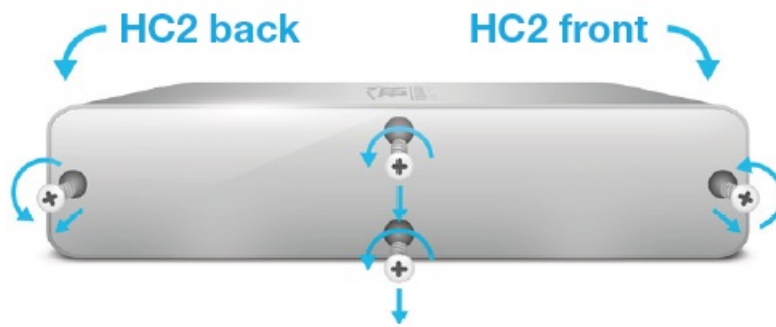
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FIBARO Home Center 2 Smart Device Hub



INSTRUCTION

1. Unscrew left side panel



2. Take the side panel off



3. Connect wires as shown in the figure below

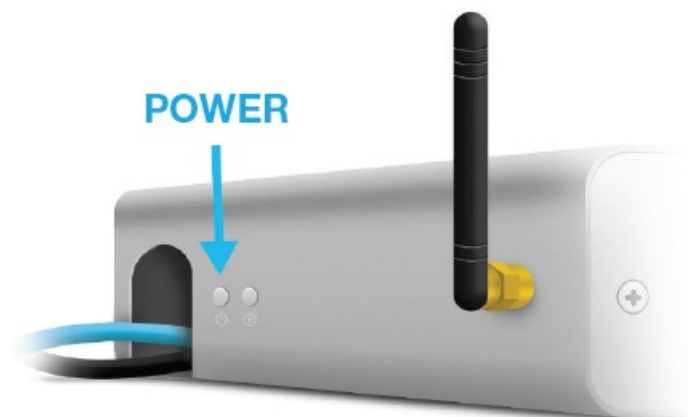


4. Connect Home Center 2

Connect power cable to the mains, and network cable to LAN socket in your router (Home Center 2 requires an outside router)

5. Start Home Center 2

Start Home Center 2 with a POWER button and wait approx. 2 minutes for the device to start. Correct connection will be signalled by diodes 1, 2, 3 (see the glossary below).



6. Log in to Home Center 2

Go to www.fibaro.com/support, then download and install FIBARO Finder designated for your operating system. Run the FIBARO Finder and click „Refresh“. List of Home Center 2 available within your local network will appear. Select Home Center 2 by recognizing it by its serial number (the number is on the plate on the

bottom of the casing) and click „Connect“. After successful connection login page will appear in the browser.
Choose your language, then log in with default credentials:









Login: admin

Password: admin



Download mobile app



LED Indicators

-  **POWER** – power ON
-  **LAN** – HC2 connected to Ethernet
-  **INTERNET** – HC2 connected to Internet
-  **Z-WAVE** – communication within Z-Wave network
-  **RECOVERY** – Recovery Mode active
-  **LEARN MODE** [blinking slowly] – new device being added to the Z-Wave network
LEARN MODE [blinking] – device being deleted from the Z-Wave network
LEARN MODE [blinking quickly] – device has been added/removed
-  **UPDATE** – New software version available for download
-  **SERVICE** – Software update in progress

Back panel buttons

-  **POWER**
 - Click to turn HC2 ON
 - Click (when HC2 ON) to reset the device
 - Press and hold for approx 10 seconds to turn HC2 OFF
-  **RECOVERY**
 - Disconnect the power supply. Press and hold the Recovery button when reconnecting the power supply (release the button after entering Recovery Mode)*.

- click once – entering Learn Mode (add new Z-Wave device),
- click twice – entering Learn Mode (delete Z-Wave device),
- press and hold to set static IP: 192.168.81.1*

Simplified EU declaration of conformity

Hereby, Fibar Group S.A. declares that the device is in compliance with Directives 2014/53/EU and 2011/65/EU, 2015/863. The full text of the EU declaration of conformity is available at the following internet address:

www.manuals.fibaro.com

WEEE Directive Compliance

Device labelled with this symbol should not be disposed with other household wastes. It shall be handed over to the applicable collection point for the recycling of waste electrical and electronic equipment.

Technical data	
Power supply:	12V DC (included)
Network interface:	10/100/1000 Base-T (Gigabit) Ethernet (RJ-45)
Radio protocol:	Z-Wave
Radio frequency:	868.42/868.40 MHz EU; 908.42/908.40 MHz US
	919.82/919.80 MHz HK
	921.42/921.40 MHz ANZ
	869.02/869.00 MHz RU
Maximum transmit power:	0dBm

Range:	up to 30m
	(depending on building structure)
Operating temperature:	10-40°C
Dimensions (W x D x H):	225 x 185 x 44 mm
Conformity with EU directives:	RED 2014/53/EU
	RoHS 2015/863; RoHS 2011/65/EU

Guarantee terms and conditions

1. FIBAR GROUP S.A. with its registered office in Wysogotowo, ul. Serdeczna 3, 62-081 Wysogotowo, entered into the Register of Entrepreneurs of the National Court Register maintained by the District Court for Poznań-Nowe Miasto and Wilda in Poznań, VIII Commercial Division of the National Court Register (KRS) under number: 553265, NIP 7811858097, REGON: 301595664, share capital PLN 1,182,100 paid in full, other contact information is available at: www.fibaro.com (hereinafter „the Manufacturer”) guarantees that the device sold (hereinafter: „the Device”) is free from material and manufacturing defects.
2. The Manufacturer shall be responsible for malfunctioning of the Device resulting from physical defects inherent in the Device that cause its operation to be incompatible with the specifications within the period of:
 - 24 months from the date of purchase by the consumer,
 - 12 months from the date of purchase by a business customer (the consumer and business customer are further collectively referred to as „Customer”).
3. The Manufacturer shall remove any defects revealed during the guarantee period, free of charge, by repairing or replacing (at the sole discretion of the Manufacturer) the defective components of the Device with new or regenerated components. The manufacturer reserves the right to replace the entire Device with a new or regenerated device. The Manufacturer shall not refund money paid for the device.
4. Under special circumstances, the Manufacturer may replace the Device with a different device most similar in technical characteristics.
5. Only the holder of a valid guaranty document shall be entitled to make claims under guarantee.
6. Before making a complaint, the Manufacturer recommends using the telephone or online support available at <https://www.fibaro.com/support/>.
7. In order to make a complaint, the Customer should contact the Manufacturer via the email address given at <https://www.fibaro.com/support/>.
8. After the complaint has been properly filed, the Customer will receive contact details for the Authorized


- Guarantee Service („AGS“). The customer should contact and deliver the Device to AGS. Upon receipt of the Device, the manufacturer shall inform the Customer of the return merchandise authorization number (RMA).
9. Defects shall be removed within 30 days from the date of delivering the Device to AGS. The guarantee period shall be extended by the time in which the Device was kept by AGS.
 10. The faulty device shall be provided by the Customer with complete standard equipment and documents proving its purchase.
 11. The cost of transporting the Device in the territory of the Republic of Poland shall be covered by the Manufacturer. The costs of the Device transport from other countries shall be covered by the Customer. For unjustified complaints, AGS may charge the Customer with costs related to the case.
 12. AGS shall not accept a complaint claim when:
 - the Device was misused or the manual was not observed,
 - the Device was provided by the Customer incomplete, without accessories or nameplate,
 - it was determined that the fault was caused by other reasons than a material or manufacturing defect of the Device
 - the guarantee document is not valid or there is no proof of purchase,
 13. The guarantee shall not cover:
 - mechanical damages (cracks, fractures, cuts, abrasions, physical deformations caused by impact, falling or dropping the device or other object, improper use or not observing the operating manual);
 - damages resulting from external causes, e.g.: flood, storm, fire, lightning, natural disasters, earthquakes, war, civil disturbance, force majeure, unforeseen accidents, theft, water damage, liquid leakage, battery spill, weather conditions, sunlight, sand, moisture, high or low temperature, air pollution;
 - damages caused by malfunctioning software, attack of a computer virus, or by failure to update the software as recommended by the Manufacturer;
 - damages resulting from: surges in the power and/or telecommunication network, improper connection to the grid in a manner inconsistent with the operating manual, or from connecting other devices not recommended by the Manufacturer.
 - damages caused by operating or storing the device in extremely adverse conditions, i.e. high humidity, dust, too low (freezing) or too high ambient temperature. Detailed permissible conditions for operating the Device are defined in the operating manual;
 - damages caused by using accessories not recommended by the Manufacturer
 - damages caused by faulty electrical installation of the Customer, including the use of incorrect fuses;
 - damages caused by Customer's failure to provide maintenance and servicing activities defined in the operating manual;
 - damages resulting from the use of spurious spare parts or accessories improper for given model, repairing and introducing alterations by unauthorized persons;
 - defects caused by operating faulty Device or accessories.
 14. The guarantee shall not cover natural wear and tear of the Device and its components listed in the operating manual and in technical documentation as such elements have a defined operational life.
 15. The Device Guarantee shall not exclude, limit or suspend the Customer's warranty rights.
 16. The Manufacturer shall not be liable for damages to property caused by defective device. The Guarantor shall not be liable for indirect, incidental, special, consequential or punitive damages, or for any damages, including, inter alia, loss of profits, savings, data, loss of benefits, claims by third parties and any other damages arising from or related to the use of the Device.

Legal notices


All information, including, but not limited to, information regarding the features, functionality, and/or other product specification are subject to change without notice. FIBARO reserves all rights to revise or update its products, software, or documentation without any obligation to notify any individual or entity.

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Documents / Resources

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