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# **Ferera**

# **Ferera Digital Photo Frame**



### **Product Usage Instructions**

- The frame comes with 32 GB of internal memory.
- To expand the storage capacity, insert a MicroSD card (up to 32 GB) into the slot.
- This allows you to add more storage or transfer content to the frame.
- The Micro-USB port is only for service use and not for transferring photos or videos.
- Connect the included power adapter to the DC port on the frame.
- Plug the adapter into a power outlet to supply power to the device.
- If you prefer to use the frame as a wall display, you can utilise the wall mounting holes to securely attach it to the wall.
- Download and use the Frameo app to easily share your photos and videos with your Ferera digital photo frame from anywhere in the world.
- Connect your smartphone to the frame via Wi-Fi and send your favourite moments for immediate display.
- Avoid opening or attempting to repair the frame due to high-voltage components.
- Keep the frame away from heat, moisture, and direct sunlight.
- Charge only with the provided adapter.
- Do not replace the battery yourself.

#### Introduction

• Thank you for choosing the Ferera digital photo frame! This innovative photo frame offers an exceptional viewing experience with its highquality display and high

resolution.

- With an intuitive 10.1" IPS touchscreen, it delivers stunning clarity and color, bringing every memory to life.
- Thanks to easy Wi-Fi connectivity and integration with the Frameo app, you can effortlessly share photos and videos from anywhere in the world.
- Whether it's for yourself or as a gift, the Ferera digital photo frame is the perfect way to display your favourite memories in vivid detail.
- This is the hardware manual for the digital photo frame.
- For the Frameo software manual in all languages, go to the digital version at <a href="https://support.frameo.com/hc">https://support.frameo.com/hc</a>.

## **Package contents**

- Ferera digital photo frame: 10.1" IPS touchscreen display with 1280×800 resolution.
- Power adapter: Connects the frame to a power source.
- Stand: For easy placement on a desk or table.
- User manual: Setup and operating instructions.

# **Specifications**

• Display size: 10.1" IPS touchscreen

• Resolution: 1280×800

Internal storage: 32 GB, expandable with a 32 GB MicroSD card

• **Wi-Fi:** 2.4 GHz

• Weight: 0.78 kg

Power supply: DC 5V = 2A, Adapter included

#### Instructions for use

- 1. The On/Off button.
  - Power On: Press and hold the button for about 5 seconds to turn the frame on.
  - Reboot/Power Off: Press and hold the button for approximately 3 seconds to access the power menu, where you can choose to reboot or turn off the device.
  - Sleep mode: A quick press of the button will turn off the display while keeping the frame powered on in sleep mode.
- 2. The stand.

The stand is used to prop up the photo frame on flat surfaces like desks or shelves.

#### 3. The reset button.

If you encounter technical issues or need to restore the device to factory settings, use a paperclip or a small pin to press and hold the reset button for a few seconds.

#### 4. The MicroSD card slot.

The frame already has an internal storage of 32 GB. This slot allows you to expand the storage capacity of your frame by adding a MicroSD card (up to 32 GB). Simply insert a MicroSD card into the slot for additional storage or to transfer content to the frame.

#### 5. The micro USB port.

This port is for service use only, not intended for transferring photos or videos.

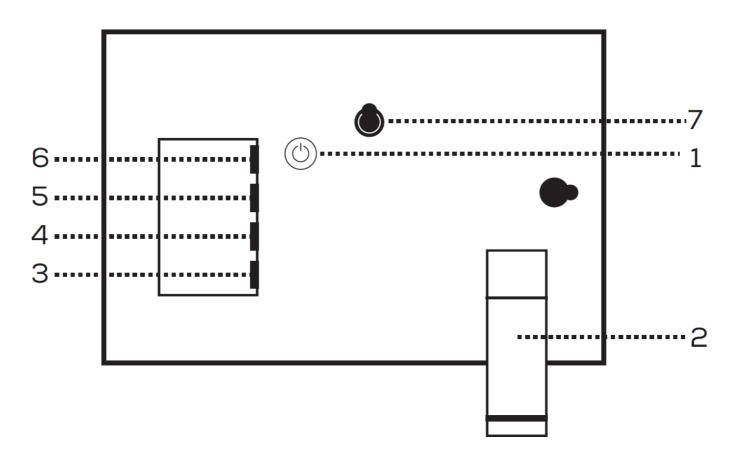
#### 6. The DC power port.

The DC port is used to connect the provided power adapter to the frame.

Plug the adapter into this port and connect it to a wall outlet to power your device.

#### 7. The wall mounting hole.

These holes allow you to mount the frame on a wall if you prefer it as a wall display rather than using the stand.



## Frameo app

- The Frameo app makes it easy to share your photos and videos with your Ferera digital photo frame from anywhere in the world. Simply connect your smartphone to the frame via Wi-Fi and send your favorite moments to be displayed instantly.
- The app allows you to manage who can send photos, providing complete control over your digital frame experience.
- For the manual of the Frameo software in all languages, go to the digital version at <a href="https://support.frameo.com/hc">https://support.frameo.com/hc</a>.

## Important safety instructions

**WARNING:** Please read and follow all safety instructions before using the product for the first time.

- This product is not a toy. Keep it out of reach of children. If used by children, ensure adult supervision.
- Keep the device away from pets.
- Lithium-Ion Battery Warning:
  - Do not attempt to open the frame or repair it yourself. It contains high-voltage components.
  - 2. Keep the frame away from heat, moisture, and direct sunlight.
  - 3. Only charge using the provided adapter.
  - 4. Do not replace the battery yourself. If necessary, the battery should only be replaced by a qualified technician.
  - 5. Dispose of the battery properly according to local regulations.
- Avoid exposing the device to water or moisture to reduce the risk of fire or electric shock.
- Ensure the power adapter remains easily accessible.
- The operating temperature is between -10°C and 40°C. Exposure to extreme temperatures may affect device performance.

#### **FAQ**

Why is my Ferera digital photo frame not turning on?

Ensure that the power adapter is securely connected to the DC power port and

plugged into a working power outlet. Press and hold the power button for about 5 seconds. If it still doesn't turn on, try using a different outlet or resetting the device.

How do I transfer photos to the frame?

You can transfer photos wirelessly using the Frameo app. Download the app on your smartphone, connect it to your Ferera frame via WiFi, and start sending your favorite photos and videos directly from your phone.

Can I use a USB stick to add photos?

No, the USB port is for service use only. However, you can use a MicroSD card up to 32 GB to load additional photos and videos.

How do I reset my Ferera digital photo frame?

If your frame becomes unresponsive or you need to restore it to factory settings, press the reset button using a paperclip or pin. Hold it for a few seconds until the frame restarts.

How do I connect the Ferera photo frame to WiFi?

During the initial setup, you will be prompted to connect to a WiFi network. Make sure the frame is within range of your 2.4 GHz WiFi signal and follow the on-screen instructions to connect. If you need to change the WiFi later, go to the settings menu to update the network.

How much storage does the Ferera photo frame have?

The frame comes with 32 GB of internal storage, allowing you to store thousands of photos and videos. You can also expand the storage by adding a MicroSD card up

to 32 GB.

Can I adjust the brightness of the screen?

Yes, you can adjust the brightness in the settings menu. Go to the display settings to modify the brightness level to your preference.

# **Documents / Resources**



Ferera Digital Photo Frame [pdf] User Manual

Digital Photo Frame, Photo Frame, Frame

#### References

- User Manual
  - Digital Photo Frame, Ferera, Frame, Photo
- Ferera Frame

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