

feradyne WC20-A Cellular Camera Instructions

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feradyne WC20-A Cellular Camera



Product Information

Specifications

• Model: WC20-A/V 55

• Compatibility: Not compatible with tablets or cellular devices for firmware update

• Operating System: MAC/Apple Computer recommended for firmware update

Product Usage Instructions

Step 1: Firmware Update

• Ensure you are using a desktop computer, preferably a MAC/Apple Computer, for the firmware update.

Step 2: File Download

• Do not change the file name. Download the firmware file only once. Multiple downloads or files with numbers beside them will cause the update to fail.

Step 3: Check Firmware Status

• Wait for the camera to show either connection success or connection failure before accessing the MENU to verify the firmware status. If the firmware is up to date, you can proceed to the next steps.

Step 4: Testing

• To send a test photo to the app, follow the provided instructions. If the test photo is received on the app, you can proceed to work mode and trigger photos as needed.

Frequently Asked Questions

Q: Can I perform the firmware update on a tablet or cellular device?

A: No, the firmware update cannot be done on a tablet or cellular device. Please use a desktop computer.

Q: What should I do if there are multiple downloaded files with numbers beside them?

A: Multiple downloaded files or files with numbers beside them will cause the update to be unsuccessful. Make sure to download the file only once without changing its name.

Q: How can I check if the firmware is up to date?

A: Wait for the camera to display connection success or connection failure before accessing the MENU to verify the firmware status.

THE FILE CANNOT BE OPENED! *This Firmware update Cannot be done on a Tablet or with a cellular device.

SD CARD SPECIFICATIONS

- Our cameras function with a Standard SD card, Class 10, between 8-32 GB. *We ONLY recommend Sony,
 ONN, or Covert SD cards.
- We don't recommend using the San Disk brand, as they do not meet the requirements for the cameras.
- Please, don't use any cards that say Ultra/Ultra Plus, High Performance, Platinum, Extreme, Premium, Tough, HD/High Definition, Plus, Elite, Pro, Image Mate, Edge, MICRO adapter, etc.
- These types of SD cards do not work well with our devices. They are designed to operate at a faster speed than our cameras' capability. This will cause the internal components to malfunction.

Before Beginning

- Make sure your SD card is formatted. If there are any other files on the SD card, the firmware will not update.
- You can do this on the camera in the ON Position. You must wait for the camera to either "connection success" or "connection failed" before it will let you into the MENU. (This can take a couple minutes)
- Once you see either, hit the MENU(M) button, arrow RIGHT to FORMAT, Select OK, arrow to YES, Select OK.
- Arrow right to Default, select OK, (on the keypad), arrow to YES, Select OK. (This will restore camera back to factory settings.)
- You can then turn the camera OFF.
- 1. **STEP 1** Insert the SD card into the computer!
- 2. STEP 2 *Please do not change the file name! Only download the File once! If you download the individual file more than once and there is a number beside them (1),(2) and so on. Any of these things will cause the update to be unsuccessful.
 - (Using a Windows Computer)

- · Download the WC20 firmware file.
- (If you do not have a "Download" option. You will have "SAVE AS", do not change the file name!)
- · You can then minimize your browser.
- You will then need to open your downloads folder.
- You should see the file [CT66ONx55.J7Z]. You can then click & hold, drag, and drop it onto your main desktop.
- Once on your desktop. You can then pull up your FILE Explorer
- Once opened, on the left side scroll to the bottom and click on the SDHC file SDHC (E:) or whichever your SD card is reading.
- You will then click & hold, drag, and drop the file from the desktop onto the SD card.
- Please make sure this file is the only thing on the SD card [CT66ONx55.J7Z].
- (Using a MAC/Apple Computer)
- Download the WC20 firmware file and drop it onto your Removable disk or SD icon. (Whichever it reads as)
- Please make sure this file is the only thing on the SD card [CT66ONx55.J7Z].

3. STEP 3

- With the camera in the OFF position, Insert the SD card and turn the camera ON.
- Once the camera screen turns ON. It will ask YES or NO for updating, you will arrow to YES and press OK.
- The camera will show in percentage as the firmware is updating.
- You must wait for the camera to either "connection success" or "connection failed" before it will let you into the MENU to check that the firmware is up to date.
- Once you see "success" or "failed", hit the MENU button, and arrow to the right to FIRMWARE version, You can check that the current firmware reads CT660Nx055.
- If the firmware is up to date, you can turn the camera OFF and proceed with the next steps below.
- 4. **STEP 4** To send a TEST photo to the app, follow the instructions below.
 - Put the camera into the ON position and wait for it to show "connection success".
 - Once you receive "connection success" Press the left arrow key 1 time. (It will pop up a few different things during this cycle)
 - Once you see "Upload Thumbnail", when that goes away, check your app for the manual photo.
 - If the manual photo was received on the app, you can let the camera countdown to WORKMODE and let it trigger photos!

Documents / Resources



feradyne WC20-A Cellular Camera [pdf] Instructions

WC20-A, WC20-AV 55, WC20-A Cellular Camera, WC20-A, Cellular Camera, Camera

References

• User Manual

Manuals+, Privacy Policy

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