



FELIWAY LLD01 Home Level Sensor Classic Fragrance Diffusor Instruction Manual

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FELIWAY LLD01 Home Level Sensor Classic Fragrance
Diffusor Instruction Manual



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I. Introduction

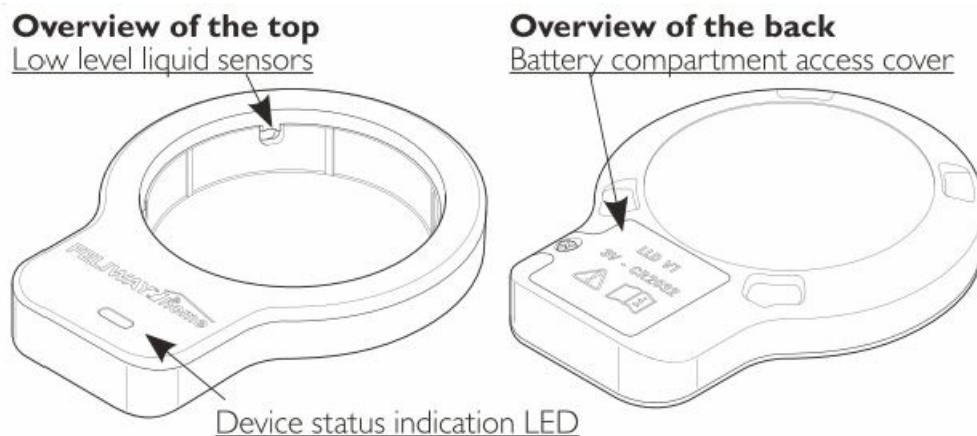
We have developed the FELIWAY® home Level Sensor so that you are automatically alerted when the liquid in the FELIWAY® refill reaches a low level and soon needs to be replaced.

You are informed by a flashing light on the device and by notifications sent to your smartphone. FELIWAY® home Level Sensor is connected to the FELIWAY® home application. It allows you to easily order a new FELIWAY® refill in a few clicks.

Before using the device, please read these instructions carefully.

2. Description of FELIWAY® home Level Sensor

The device comes in the form of a plastic disc with two LEDs located on its top part.



⚠ **WARNING:** This product contains a coin battery that is hazardous if ingested. Keep new and used batteries out of the reach of children. Seek immediate medical attention if a battery is ingested.

3. Important information

- Configuration requirements

You need a smartphone with iOS 14 (or higher) or with Android 8 (or higher).

The device communicates with the FELIWAY® home application installed on your smartphone, via Bluetooth®.

Please make sure that your Bluetooth is activated on your smartphone.

- Symbols and icons of FELIWAY® home Level Sensor



Compliance with the requirements set by the European Union regulations.



Compliance with applicable requirements for products sold in the UK.



Do not dispose of in ordinary garbage.
Presence of battery in the device.



Warnings and cautions: Refer to the user manual and notices accompanying your system for safety information.



See instructions for use.

4. Connecting FELIWAY® home Level Sensor to the FELIWAY® home application

The device works with the FELIWAY® home application.

Before using the device for the first time, you must connect it to the FELIWAY® home application on your smartphone, following the instructions in the application.

Logging into the application will allow you to:

- Receive notifications on your smartphone (low level alert; refill change reminder; battery level alert light saturation alert).
- Order a new FELIWAY® refill from your smartphone.
- Installing the FELIWAY® home application on your smartphone.

To install the FELIWAY® home application, scan the QR code located on the back of the device with your smartphone camera and follow the instructions.

⚠ CAUTION: It is necessary to keep the FELIWAY® home application running in the background and the Bluetooth® enabled in order to receive notifications. If you force the application to close, it will no longer be able to connect to your device.

Connecting FELIWAY® home Level Sensor to the FELIWAY® home application

The procedure for connecting the device to the FELIWAY® home application consists of 3 steps:

1. First step; create an account or login to your FELIWAY® account if you are already a customer.
2. Permissions: allowing or enabling Bluetooth®; receiving notifications.
3. Installation: connecting the device to your diffuser.

Before starting the connection procedure, make sure that the device is close to your smartphone, so that you can perform these few steps successfully.

5. Installing your FELIWAY® home Level Sensor

1. Remove the cap from the FELIWAY® refill.

2. Screw the FELIWAY® refill onto the diffuser
3. Attach the device to the bottom of the refill, ensuring that the square part, where the LEDs are located, is facing away from the wall, as shown in the picture below.



The LED will light up green for 3 second and then fish until connected to the FELIWAY® home application, for a maximum of 1 minute.

6. Receiving notifications on your smartphone

Once the installation is complete, the device enters normal operating mode.
No LEDs are lit.

Receiving notifications on your smartphone

To receive notifications, your smartphone must be in the immediate vicinity of the FELIWAY® home Level Sensor (maximum distance 8 meters).

- Low level notification

This notification indicates that the liquid in the refill has reached a low level and that it will soon be necessary to replace the refill.

- Reminder notification for refill change

This notification reminds you that it is time to replace the refill, by default 5 days after the low level notification.

Note; you can change the reminder time between 1 and 5 days in the application settings.

- Battery replacement notification

This notification tells the user that the battery (type CR2032) needs to be replaced soon.

- Light saturation notification

This notification tells you that level detection cannot be performed due to too much light around the diffuser for a period longer than twelve hours.

- Communication outage notification

This notification tells you that the device has not been able to communicate with your FELIWAY® home application for more than 4 days.

7. Meaning of the light alerts on FELIWAY® home Level Sensor

The device is equipped with two LEDs (green and red) on its top.

These LEDs serve to confirm that:

- The device is working properly when installed (green LED).
- The liquid in the refill has reached a low level and needs to be replaced (red LED).
- Meaning of the light alerts

| LEDs behaviour | Meaning |
|---|---|
| Continuous green LED 3 seconds | Correct installation of the device under the refill. |
| Green LED flashing (for up to one minute) | The FELIWAY® home Level sensor works properly. |
| LEDs off | Your device is working correctly. |
| Red LED flashing every 10 seconds | <ul style="list-style-type: none">- Low liquid level detection- Low battery- Light too high to allow level detection Bring the smartphone closer to the device* and refer to the FELIWAY® home application for the exact cause. |
| Red LED flashing every 30 seconds | <ul style="list-style-type: none">- Low liquid level detection- Low battery- Light too high to allow level detection The corresponding notification has been sent to your smartphone. Refer to the FELIWAY® home application for the exact cause. |

(*): your smartphone must be within 8 meters of the device to receive the notification.

8. FELIWAY® home Level Sensor power supply

- Battery characteristics

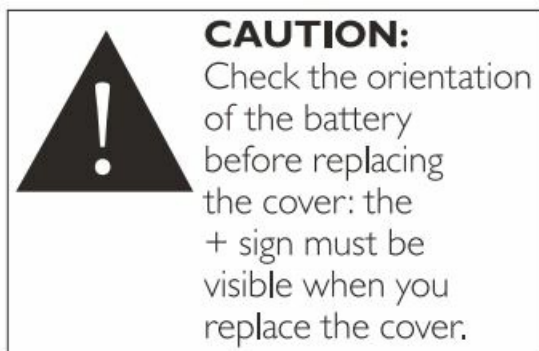
The device is powered by a standard button cell battery (type CR2032).

- Replacement of the battery

Using a screwdriver, open the cover on the bottom of the device.

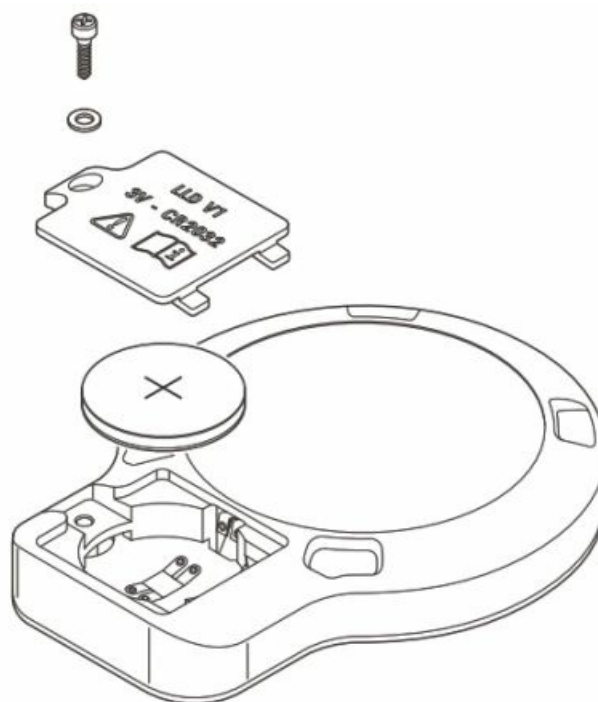
Keep the screw and its washer to be able to close the battery access cover properly. Remove the old battery from compartment and install a new battery.

Keep new and used batteries out of the reach of children. Seek immediate medical attention if a battery is ingested.



- **Battery recycling**

Batteries should not be disposed of with household waste. Please dispose of them at a dedicated collection point.



9. Cleaning FELIWAY® home Level Sensor

Clean the device with a clean, dry cloth or tissue. Never use alcohol or other solvents.

10. Recycling FELIWAY® home Level Sensor

Do not dispose of the device with household waste.
Return the device to an authorized disposal company or to your local waste disposal center.
This product is subject to the European directive 2012/ 19/EU (WEEE).

11. Warranty

FELIWAY® home Level Sensor has a 2-year warranty from the date of purchase.

12. FELIWAY® home Level Sensor technical features

| | |
|----------------------------|--|
| Dimensions | H = 13 mm ; L = 60 mm ; P = 76 mm |
| Weight | 20 grams |
| Composition | PC (polycarbonate) ; electronic card. |
| Conditions of use | Inside the house; 7° - 40°. |
| Storage and transportation | In its original packaging. |
| Battery | Standard button cell battery (CR2032). |
| Communication | Bluetooth® Low Energy. |
| Recycling | Dedicated collection point. |

FCC CAUTION: This device complies with Part 15 of the FCC. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference

received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can transmit radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment

does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

MPE Reminding: The equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment this transmitter must not be collocated or operating in conjunction with any other antenna or transmitter.

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FELIWAY® is a registered trademark of Ceva Sante Animale S.A.

Bluetooth® is a registered trademark of the Bluetooth Special Interest Group (SIG).

www.feliway.com

Documents / Resources



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2BBPM-LLD01, 2BBPM LLD01, LLD01 Home Level Sensor Classic Fragrance Diffusor, Home Level Sensor Classic Fragrance Diffusor, Classic Fragrance Diffusor, Fragrance Diffusor, Diffusor