



## FDA Authenticator App User Guide

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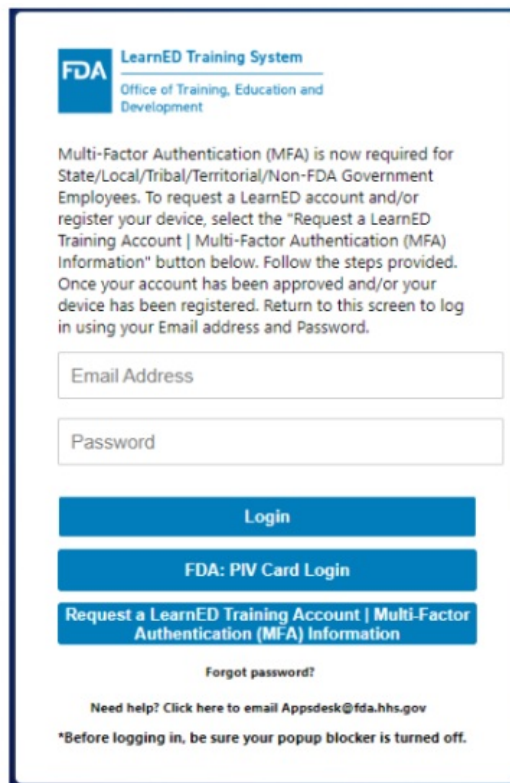
### Authenticator App

Multi-factor Authentication (MFA) is a security mechanism to build stronger authentication into the LearnED LMS standard login process. Non-FDA Users who are required to log in with MFA must use a mobile device, such as a smartphone, with a virtual authenticator app. Examples of suggested Authenticator Apps are Google Authenticator and Microsoft Authenticator. Though Google and Microsoft Authenticators are suggested and supported by the HelpDesk Administrators, there are several available Authentication apps in app stores which can be found here:

[Multi-Factor Authentication \(MFA\) Apps](#)

Upon your next log in, you will be required to register your device by following these steps.

1. Access the LearnED LMS as normal and enter your regular username and password.



**FDA LearnED Training System**  
Office of Training, Education and Development

Multi-Factor Authentication (MFA) is now required for State/Local/Tribal/Territorial/Non-FDA Government Employees. To request a LearnED account and/or register your device, select the "Request a LearnED Training Account | Multi-Factor Authentication (MFA) Information" button below. Follow the steps provided. Once your account has been approved and/or your device has been registered. Return to this screen to log in using your Email address and Password.

Email Address

Password

Login

FDA: PIV Card Login

Request a LearnED Training Account | Multi-Factor Authentication (MFA) Information

Forgot password?

Need help? Click here to email Appsdesk@fda.hhs.gov

\*Before logging in, be sure your popup blocker is turned off.

2. On your smartphone, open your virtual authenticator app.
3. In the app, select the option to add an account or scan a QR code.
4. Use your smartphone's camera to scan the QR code on your computer screen. The app will automatically recognize the code and add the account.



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### Multi-Factor Authentication

Multi-Factor Authentication has been enabled for your account. Please, open your company's authentication app to scan a QR code.

Scan the QR code and enter the code into the field below.

If the QR code does not work enter the key below into the authentication app.

2KMZN476HW7CYPNS  
HZPJCVLY73LN45G7

Enter MFA Code

Help Cancel Register

5. After adding the account to your virtual authenticator app, the app will generate a one-time code. Enter this code into the Cornerstone MFA page and click Register.

6. Once verified, your MFA device is active. Now, each time you log in to your account, you must open your virtual authenticator app to generate a temporary code to complete the login process.



## Documents / Resources

	<p><a href="#">FDA Authenticator App</a> [pdf] User Guide mfa_user_guide_learned_0.pdf, Authenticator App, App</p>
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## References

- [User Manual](#)

[Manuals+](#), [Privacy Policy](#)

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