



Faultless TPD Z-Wave A15-WG014 Manual

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Faultless

TPD Z-Wave

SKU: A15-WG014





Quickstart

This is a

Door Lock
for

U.S. / Canada / Mexico.

To run this device please connect it to your mains power supply.

To add this device to your network execute the following action:

1. Press [SET] for 1 second
2. Enter 4-8 digits Programming Code
3. Press the buttons #90#
4. Include successfully (beep * 1)

Please refer to the

[Manufacturers Manual](#) for more information.

Important safety information

Please read this manual carefully. Failure to follow the recommendations in this manual may be dangerous or may violate the law.

The manufacturer, importer, distributor and seller shall not be liable for any loss or damage resulting from failure to comply with the instructions in this manual or any other material.

Use this equipment only for its intended purpose. Follow the disposal instructions.

Do not dispose of electronic equipment or batteries in a fire or near open heat sources.

What is Z-Wave?

Z-Wave is the international wireless protocol for communication in the Smart Home. This device is suited for use in the region mentioned in the Quickstart section.

Z-Wave ensures a reliable communication by reconfirming every message (**two-way communication**) and every mains powered node can act as a repeater for other nodes (**meshed network**) in case the receiver is not in direct wireless range of the transmitter.



This device and every other certified Z-Wave device can be **used together with any other**

certified Z-Wave device regardless of brand and origin as long as both are suited for the same frequency range.

If a device supports **secure communication** it will communicate with other devices secure as long as this device provides the same or a higher level of security. Otherwise it will automatically turn into a lower level of security to maintain backward compatibility.

For more information about Z-Wave technology, devices, white papers etc. please refer to www.z-wave.info.

Product Description

Great Convenience
Touch to activate, touch to lock
Connect your Z-Wave smart home system and operate from anywhere
Holds up to 25 user codes
Holds up to 4 single-entry codes
Vacation mode (deactivates all user codes temporarily)
Auto-lock with adjustable delay (10 – 99 seconds)
Back-up mechanical keyway
Uncompromised Security
ANSI Grade 2 quality deadbolt operates over 150,000 times
ANSI A156.25 compliant – resistant to dust, rain, and corrosion under variable temperatures
4-digit random guiding code prevents code-probing
Touch screen is temporarily disabled after 4 consecutive incorrect entries
Easy Installation
Easy installation with a Philips screwdriver
Fits most standard door preparations
Online video instruction available (please scan the QR code on this box)

Prepare for Installation / Reset

Please read the user manual before installing the product.

In order to include (add) a Z-Wave device to a network it **must be in factory default state**. Please make sure to reset the device into factory default. You can do this by performing an Exclusion operation as described below in the manual. Every Z-Wave controller is able to perform this operation however it is recommended to use the primary controller of the previous network to make sure the very device is excluded properly from this network.

Reset to factory default

This device also allows to be reset without any involvement of a Z-Wave controller. This procedure should only be used when the primary controller is inoperable.

1. Remove one battery.
2. Press and hold SET button while inserting the battery back. Hold the set button until long beep has finished.
3. Restoring the lock to factory settings will remove its connection to your network and clear all devices from its association group. The reset procedure should only be used when the primary controller is missing or inoperable.
4. Please re-enter the default Programming Code to set up the lock after restoring to factory settings.

Safety Warning for Mains Powered Devices

ATTENTION: only authorized technicians under consideration of the country-specific installation guidelines/norms may do works with mains power. Prior to the assembly of the product, the voltage network has to be switched off and ensured against re-switching.

Inclusion/Exclusion

On factory default the device does not belong to any Z-Wave network. The device needs to be **added to an existing wireless network** to communicate with the devices of this network. This process is called **Inclusion**.

Devices can also be removed from a network. This process is called **Exclusion**. Both processes are initiated by the primary controller of the Z-Wave network. This controller is turned into exclusion respective inclusion mode. Inclusion and Exclusion is then performed doing a special manual action right on the device.

Inclusion

1. Press [SET] for 1 second
2. Enter 4-8 digits Programming Code
3. Press the buttons #90#4. Include successfully (beep * 1)

Exclusion

1. Press [SET] for 1 second
2. Enter 4-8 digits Programming Code
3. Press the buttons #90#4. Exclude successfully (beep * 1)

Quick trouble shooting

Here are a few hints for network installation if things don't work as expected.

1. Make sure a device is in factory reset state before including. In doubt exclude before include.
2. If inclusion still fails, check if both devices use the same frequency.
3. Remove all dead devices from associations. Otherwise you will see severe delays.
4. Never use sleeping battery devices without a central controller.
5. Don't poll FLIRS devices.
6. Make sure to have enough mains powered device to benefit from the meshing

Association – one device controls another device

Z-Wave devices control other Z-Wave devices. The relationship between one device controlling another device is called association. In order to control a different device, the controlling device needs to maintain a list of devices that will receive controlling commands. These lists are called association groups and they are always related to certain events (e.g. button pressed, sensor triggers, ...). In case the event happens all devices stored in the respective association group will receive the same wireless command, typically a 'Basic Set' Command.

Association Groups:

Group Number Maximum Nodes Description

1	5	Z-Wave Plus Lifeline; A NOTIFICATION frame is sent to the nodes in this association group when a lifeline event occurs.
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Technical Data

Hardware Platform	ZM5202
Device Type	Door Lock Keypad
Network Operation	Listening Sleeping Slave
Firmware Version	255.1.66.1.1
Z-Wave Version	6.51.07
Certification ID	ZC10-16095240
Z-Wave Product Id	0x0X26.0x0X03.0X0001
Door Lock Type	
Frequency	XXfrequency
Maximum transmission power	XXantenna

Explanation of Z-Wave specific terms

- **Controller** — is a Z-Wave device with capabilities to manage the network.
Controllers are typically Gateways, Remote Controls or battery operated wall controllers.
- **Slave** — is a Z-Wave device without capabilities to manage the network.
Slaves can be sensors, actuators and even remote controls.
- **Primary Controller** — is the central organizer of the network. It must be a controller. There can be only one primary controller in a Z-Wave network.
- **Inclusion** — is the process of adding new Z-Wave devices into a network.
- **Exclusion** — is the process of removing Z-Wave devices from the network.
- **Association** — is a control relationship between a controlling device and a controlled device.
- **Wakeup Notification** — is a special wireless message issued by a Z-Wave device to announces that is able to communicate.
- **Node Information Frame** — is a special wireless message issued by a Z-Wave device to announce its capabilities and functions.