



# Farmice Smart Bird Feeder with Camera User Manual

[Home](#) » [Farmice](#) » Farmice Smart Bird Feeder with Camera User Manual 

## Contents

- [1 Farmice Smart Bird Feeder with Camera](#)
- [2 Product Usage Instructions](#)
- [3 Customer Support](#)
- [4 About APP](#)
  - [4.1 Method A about message notify](#)
  - [4.2 Method B about message notify](#)
- [5 About Connection](#)
- [6 About Battery](#)
- [7 About Reset](#)
- [8 About Using](#)
- [9 Documents / Resources](#)
  - [9.1 References](#)
- [10 Related Posts](#)

# Farmice

**Farmice Smart Bird Feeder with Camera**



## Specifications

- **Product:** Smart Bird Feeder with Camera
- **Warranty:** 12 months from the date of delivery
- **Language:** Syncs with the phone system language
- **Wi-Fi Compatibility:** 2.4GHz Wi-Fi signal

## Product Usage Instructions

### About APP

#### **Q1: Does the APP have to be registered before it can be used?**

A1: Yes, both phone number and E-mail address are workable for registration. For Apple phones, the Apple ID can log in directly. The account is only used to identify the code. We ensure to protect your private data.

#### **Q2: Is the app only in English, or are other languages available?**

A2: The APP language syncs with your phone system language. So you don't have to worry about not understanding the APP language.

#### **Q3: How to turn on or turn off the message notification?**

**A3:**

1. **Method A:** Turning on or off the Motion Detection at the Features interface.
2. **Method B:**
  1. Enter the main page and find "Me" on the right bottom

2. Click the settings button in the upper right corner
3. Click "App Notification"
4. Click the "Alarm" icon to turn on or off enable notifications. You can also set a schedule for the Do Not Disturb Schedule at the same interface.

## About Connection

### Q1: How to get it to connect to two different routers?

A1: It cannot be connected to two different routers at the same time. If you want to change routers, you must reset the camera and reconnect your mobile and the camera. Please make sure that your phone and camera are both connected to the same WIFI network before pairing them.

### Q2: How to connect the camera with the App?

A2:

1. Press ON/OFF button and turn on the camera. The red light will turn on.
2. Insert the pin into the reset/Sync hole next to the USB hole and keep it for 5 seconds.
3. Make sure the red light flashes rapidly.
4. Open the App and add the device under the App guiding step by step.

### Q3: Does smart bird feeder camera need Wi-Fi to operate?

A3: Yes, for the bird feeder camera, only a 2.4GHz Wi-Fi signal is workable. If you're having trouble connecting your feeder to your Wi-Fi network, you may need to install a Wi-Fi extender to boost your signal into your backyard.

## FAQs

### • Q1: What is your Refund Policy and Warranty?

A1: Our standard warranty period is 12 months from the date of delivery, and it applies to all of our products completely free of charge.

### • Q2: How can I get in touch with Customer Support?

A2: Our team is happy to help! If you have any problems setting up or operating your bird feeder, please feel free to contact us via Email.

Support Email: [birdfeeder2023@gmail.com](mailto:birdfeeder2023@gmail.com), [mybirdfeederus@gmail.com](mailto:mybirdfeederus@gmail.com).

## Customer Support

### • Q1: What is your Refund Policy and Warranty?

A1: Our standard warranty period is 12 months from the date of delivery, and it applies to all of our products completely free of charge.

### • Q2: How can I get in touch with Customer Support?

A2: Our team is happy to help! If you have any problems setting up or operating your bird feeder, please feel free to contact us via Email.

Support Email: [birdfeeder2023@gmail.com](mailto:birdfeeder2023@gmail.com) [mybirdfeederus@gmail.com](mailto:mybirdfeederus@gmail.com).

## About APP

- **Q1: Does the APP have to be registered before it can be used?**

A1: Yes, both phone number and E-mail address are workable for registration. For Apple phones, the Apple ID can log in directly. The account is only used to identify the code. We ensure to protect your private data.

- **Q2: Is the app only in English, or are other languages available?**

A2: The APP language is synced to your phone system language. So don't worry about not understanding the APP language.

- **Q3: How to turn on or turn off the message notification?**

A3: Can you try to follow the steps below

**Method A:**

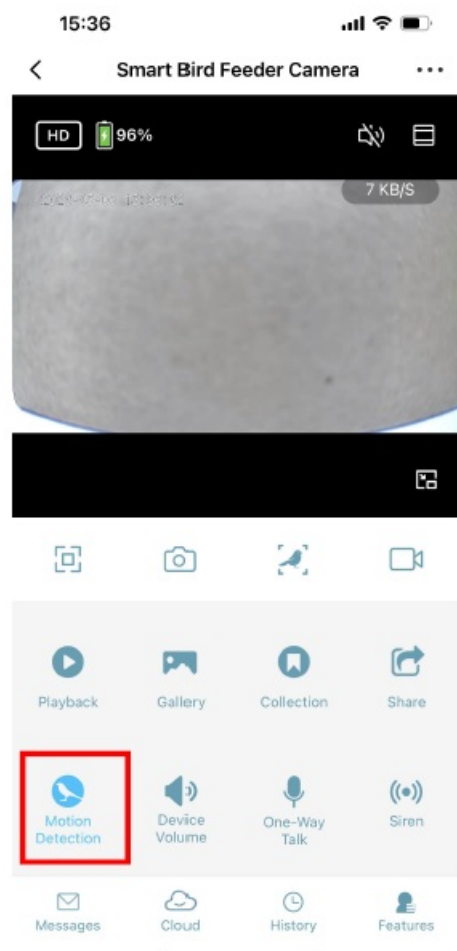
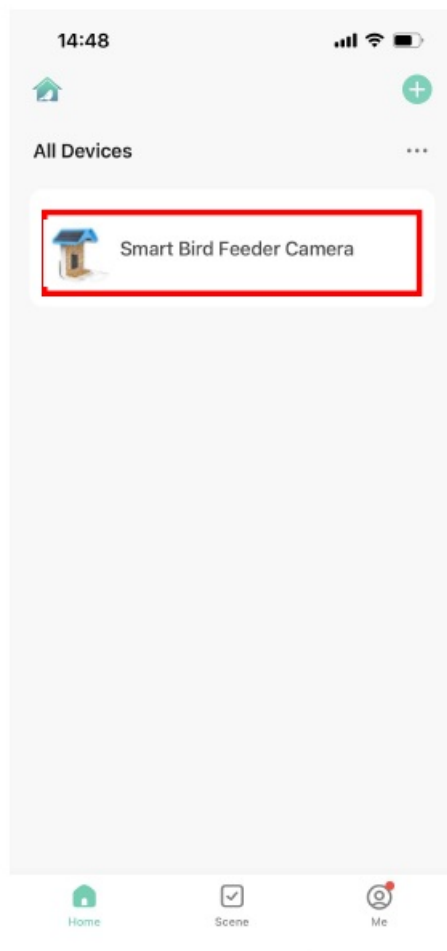
Turning on or off the "Motion Detection" at the Features interface.

**Method B:**

1. Enter the main page and find "Me" on the right bottom
2. Click the settings button in the upper right corner
3. Click App Notification
4. Click the "Alarm" icon to turn on or off to enable notifications. You also can set a schedule for the "Do Not Disturb Schedule" at the same interface.

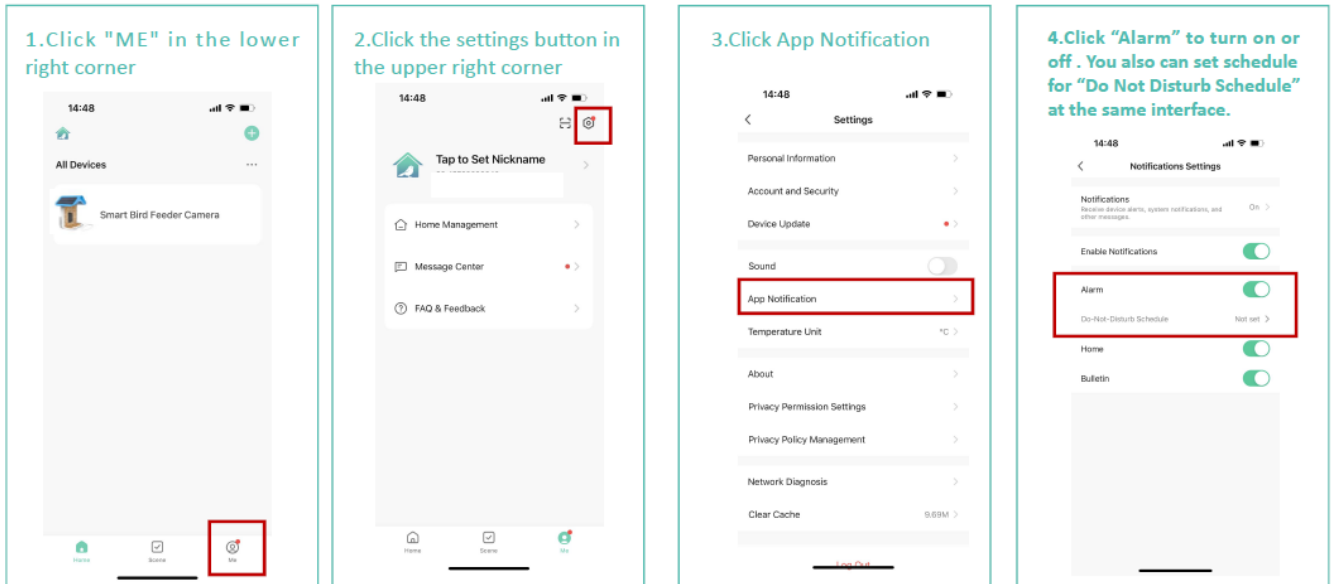
**Method A about message notify**

Turning on or off the "Motion Detection" at the Features interface.



## Method B about message notify

1. Click "ME" in the lower right corner
2. Click the settings button in the upper right corner
3. Click App Notification
4. Click "Alarm" to turn on or off. You also can set a schedule for the "Do Not Disturb Schedule" at the same interface.



## About Connection

### Connection

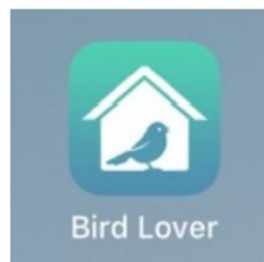
- **Q1: How to get it to connect to two different routers?**

A1: It cannot be connected to two different routers at the same time. If you want to change the routers, you must reset the camera and reconnect your mobile and the camera. By the way, please make sure that your phone and camera are both connected to the same WIFI network before pairing them.

- **Q2: How to connect the camera with the App?**

A2: Can you try to follow the steps below:

1. Press the ON/OFF button and turn on the camera. The red light is on.
2. Insert the pin into the reset/Sync hole which is next to the USB hole, and keep 5s.
3. To make sure the red light flashes rapidly.
4. Then open the App and add the device under the App guiding step by step.



Add the device under guiding step by step.



unstable signal. Confirm whether your phone system is supported or not. ( IOS>V10.0 version, Android≥V5.0 version ) Whether the Wi-Fi is 2.4GHz or not, the Wi-Fi password is entered correctly. If there are multiple Wi-Fi at home, please check whether the phone and camera are connected to the same WiFi. The waiting time can reach up to 120.

## About Battery

- **Q1: How long does the battery last?**

A1: Built-in 5200mAh battery, birdhouse camera can run for about 4-6 months on standby under normal conditions.

- **Q2: How is it charged?**

A2: A solar charging panel integrated into the roof can provide a constant source of power support for the smart bird camera, and save electricity expenses. We also provide the USB cable included in the order. You can charge the bird feeder camera battery via USB for a continuous charge during night and rainy days.

- **Q3: Why is the camera battery draining so fast?**

A3: It is a low power consumption camera. Plus the solar panel power in charge can maintain the daily energy consumed on sunny days. If the battery drains too fast you should check:

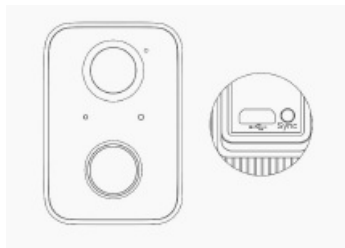
1. Whether you check the camera with APP too often.
2. Whether the camera always wakes up due to too many birds visiting.
3. Is the Wi-Fi performance good or not? Once the camera loses Wi-Fi or Wi-Fi is too weak, the camera will scour the Wi-Fi signal again and again, till the power is used up.

## About Reset

- **Q1: How to reset the bird feeder?**

A1: Can you try to follow the steps below and reset the bird feeder camera:

- Turn on the camera;
- Insert the pin into the reset/Sync hole next to the USB hole, and keep 5s; ( Please check the attachment);
- Turn off the camera and wait 30; Turn on the camera and reconnect again.



- **Q2: Why can I connect before but can't connect now?**

A2: Can you try to follow the steps below:

1. Click the three dots in the upper right corner of the APP, and then select "Delete Device" at the bottom.
2. Reset the bird feeder camera.
3. Reconnect the Wi-Fi and device.

## About Using

- **Q1: How to add bird food to this bird feeder?**

A1: It's very simple. Just open the bird feeder's roof flap and add bird food easily.

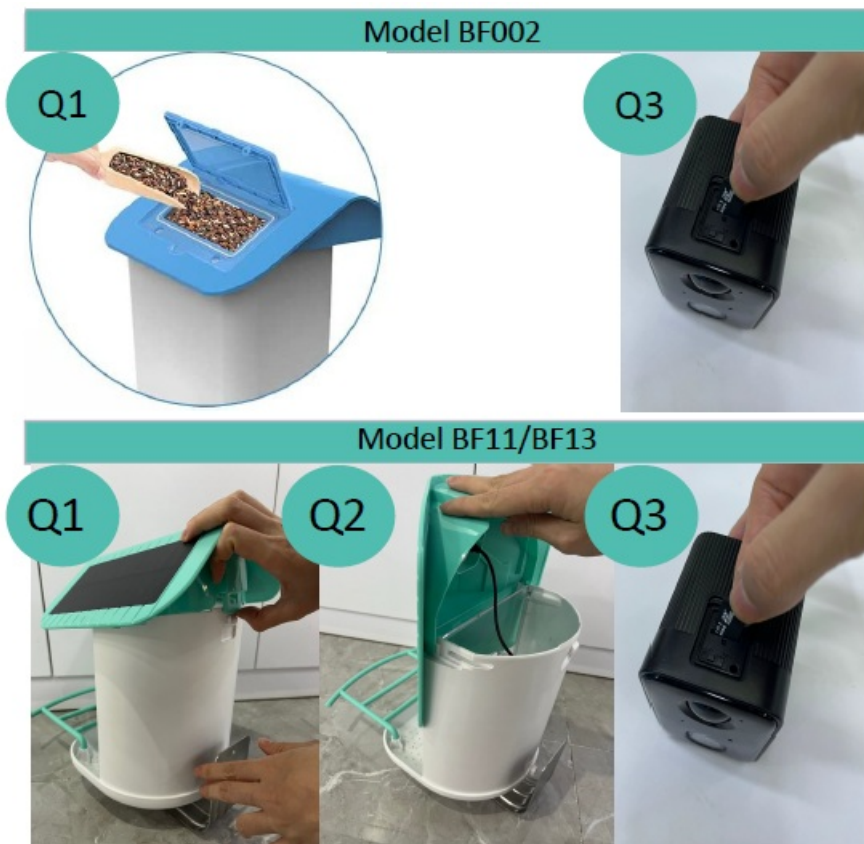


- **Q2: How to Install a Roof**

A2: Place the roof at an angle and press down firmly

- **Q3: How to install a storage card?**

A3: The smart bird feeder uses a TF card, and the TF card is installed on the top of the camera. TF card is not included in the package



- **Q4: Is there a subscription cost to the AI service?**

A4: AI service does not need to be paid, it is free.

- **Q5: How to identify bird species?**

A5: Just click on the “recognition” icon, APP will identify the bird species and provide the bird introduction.  
Detailed steps are on page 20

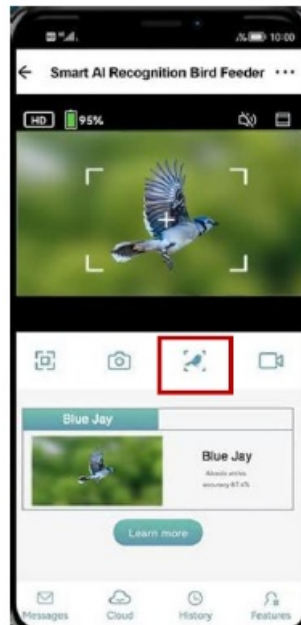
- **Q6: Why the recognition result is wrong?**

A6: The resulting accuracy depends on the angle and clarity of the bird pictures. To ensure get a correct result, please ensure the picture is clear enough. The identify features (bird’s head, tail, wings, or pattern on feathers) should not be obscured by obstructions. The bird should occupy the main position of the picture. Try to capture the best moment to recognize the bird if the previous recognition accuracy rate is too low. If there are two or more bird species in one picture the identified result will be the one on the main position.

**Identify live birds**

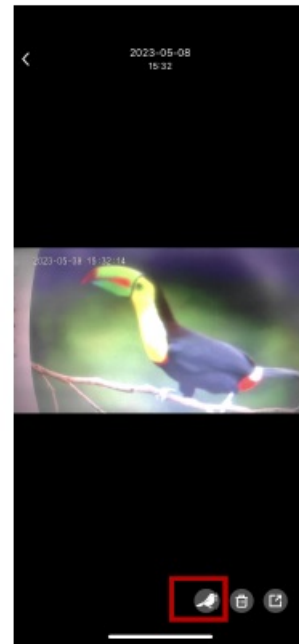
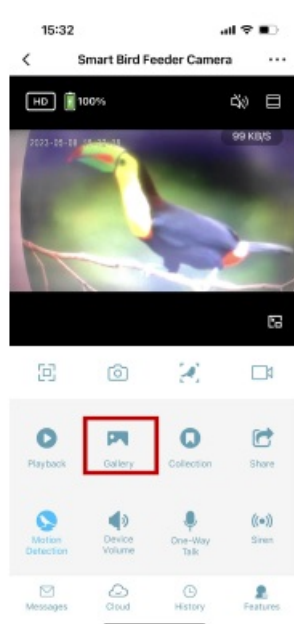
Click the “bird” icon





### Identify saved screenshots

Click "Gallery"-Click "photo"-Click "bird" icon



- **Q7: How many accounts can connect to this Smart Bird Feeder?**

A7: Only one account can connect to the Smart Bird Feeder. If the device has been occupied by another account, but you don't know whom, please reset the camera, and then connect.

- **Q8: What are the operating temperatures?**

A8: Bird feeder can work at a minimum temperature of  $-5^{\circ}\text{F}$  ( $-20.5^{\circ}\text{C}$ ) and a maximum temperature of  $120^{\circ}\text{F}$  ( $48.5^{\circ}\text{C}$ ). If this temperature range is exceeded, we recommend that the product be returned to the room to avoid damage.

- **Q9: Can I use the bird feeder camera without a TF storage card?**

A9: It is not affected for daily use without a TF storage card. Without a storage card, it can receive notifications, watch in real-time, take pictures, and record videos (It will be stored in the APP Gallery); just can't use the Playback function.

- **Q10: Is this bird feeder weatherproof?**

A10: Yes, the feeder itself is weatherproof! It is made from premium quality IP65 weatherproofing done

stainless steel brackets. The durable materials used are Weatherproof and extremely durable, lasting for many years.

- **Q11: Can the bird feeder camera connect to an iPad?**

A11: It can connect to iPhone & iPad, Android phone and Pad. But it cannot connect to a Mac, computer, or smart TV.

- **Q12: Can bird feeders be hung from trees?**

A12: Our smart bird feeder is equipped with screws, which can be installed in a suitable place with screws. We do not recommend hanging up, because shaking will affect the accuracy of AI recognition.

- **Q13: How to share the device with others?**

A13: Everyone who wants to be shared or use this smart bird feeder, needs to install this “Bird Lover” APP, and you have the below methods to share the device:

1. Share the device by adding the other’s APP account name.
2. Add another account to your family group.
3. Give your account name and code for others to log in.

- **Q14: How to install the Bird Lover APP?**

A14: Please follow the steps below and install the Bird Lover APP:

- **Method 1:** Scan the QR code on the color box or instruction manual to download the APP.
- **Method 2:** For the Android system, please go to Google Play and input “Bird Lover” to search the App then download it. For the IOS system, please go to the App Store and input “Bird Lover Feeder” to search for the APP then download it.



- **Q15: What’s the specification of the camera? Can I see it clearly as outdoor?**

A15: It’s able to output 1080P live stream video and 2-megapixel pictures. It ensures you will enjoy vivid images and live stream of birds.

- **Q16: Why the “Playback” is not available?**

A16:

1. Please confirm you have input the TF card or purchased the iCloud storage (The first month is free).
2. Please make sure you have allowed the “Recording Settings”.
3. The camera only supports a TF memory card.

- **Q17: Does it have local storage?**

A17: There’s no local storage in the bird feeder. You need to input a TF storage card on the camera. After inserting a TF card, the feeder will record videos of visiting birds when it senses a visitor. Those videos will be saved on a TF card. However, without a TF card, you also can get the bird coming notification and watch a bird in real time.

- **Q18: What is the use of solar panels?**

A18: The solar charging panel integrated into the roof can provide constant power support for the smart bird camera on sunny days, which means you don’t have to worry about running low on the battery. At the same time, the sun provides free energy to the battery, helping you save on your electricity bill.

- **Q19: Do the phone and camera have to be on the same wifi to watch? Or can I watch birds while I’m**

away from home?

A19:Yes, you can watch birds out of home. Only when the camera is connected to the network for the first time, it is necessary to ensure that the mobile phone and the camera are connected to the same WiFi.

- **Q20: Will this camera show video through the app if my phone is 5g?**

A20: Yes

- **Q21: Can I share the video with my friends? Her phone never connected to my house's wifi.**


A21:Yes

#### Support Email:

- [birdfeeder2023@gmail.com](mailto:birdfeeder2023@gmail.com).
- [mybirdfeederus@gmail.com](mailto:mybirdfeederus@gmail.com).

---

#### Documents / Resources

 Q & A <small>SMART BIRD FEEDER WITH CAMERA</small>	<a href="#">Farmice Smart Bird Feeder with Camera</a> [pdf] User Manual Smart Bird Feeder with Camera, Smart, Bird Feeder with Camera, Feeder with Camera, Camera
---	--

#### References

- [User Manual](#)