



FAQs How to Record or Save Videos on a Micro SD Card? User Manual

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FAQs How to Record or Save Videos on a Micro SD Card?



CQ1 Camera

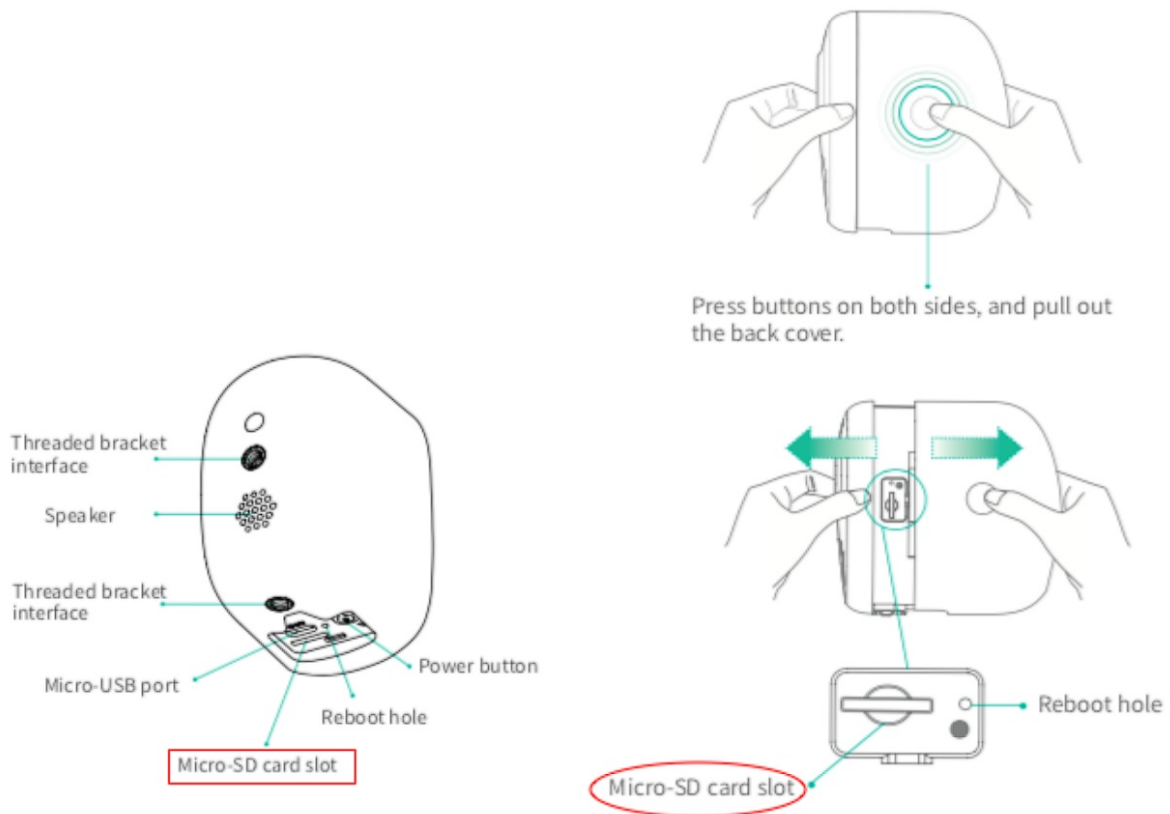
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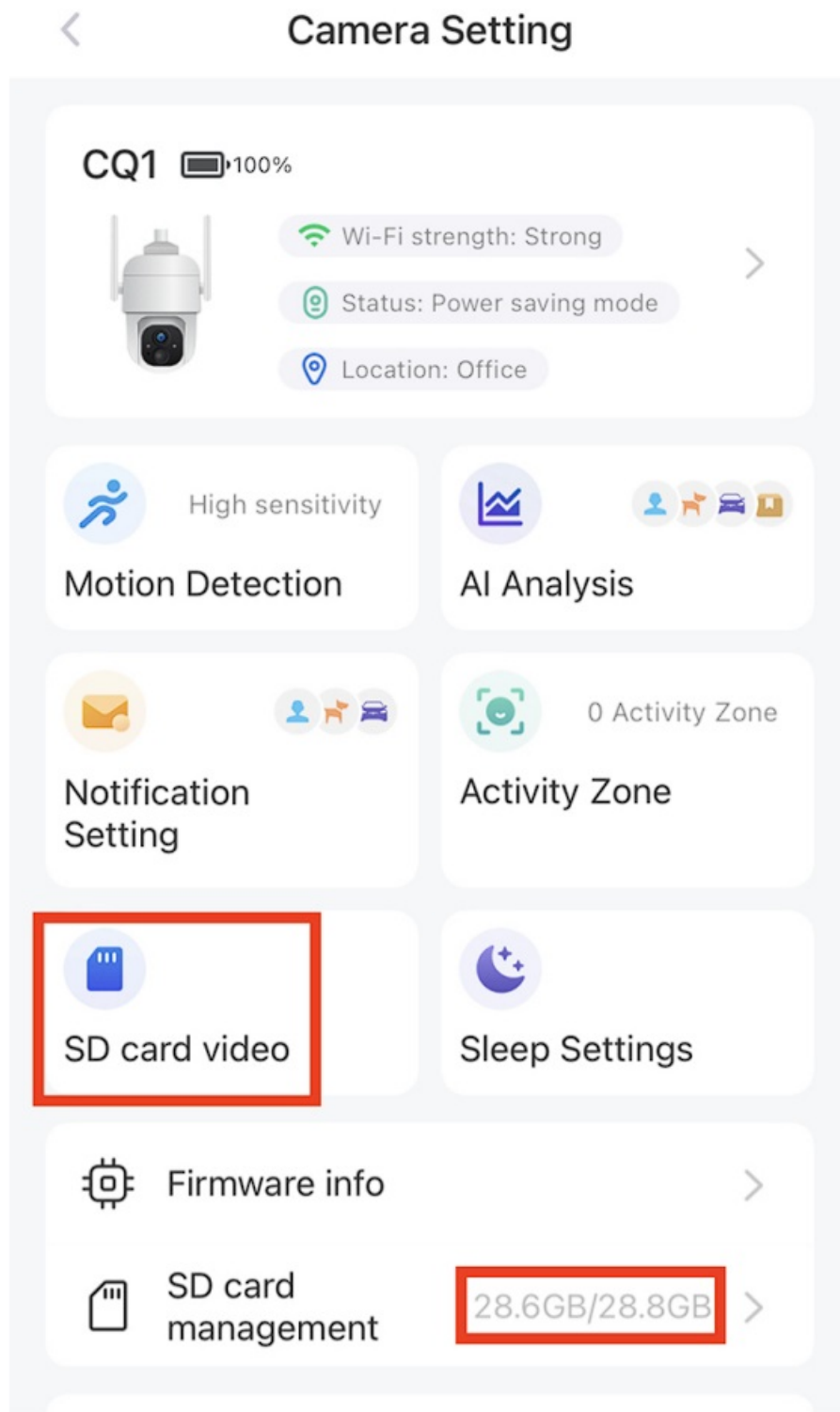
How to record/save videos on a Micro SD card?

Installing a Micro SD card does not mean the camera will record a video to the Micro SD card all the time. When the camera detects a movement, it will record a video to the cloud and the cloud recording will display in the Library in the app. **If apart from the cloud recordings you want to save backup videos on a Micro SD card at the same time, you can insert a Micro SD card into the camera.** Here are tips:

1. **Find the Micro SD card slot and insert your Micro SD card:** Mostly, the Micro SD card slot is next to the power button and is under the rubber plug of the camera body. However, for some models of cameras, you may need to take off the outer shell of the camera to find the Micro SD card slot.




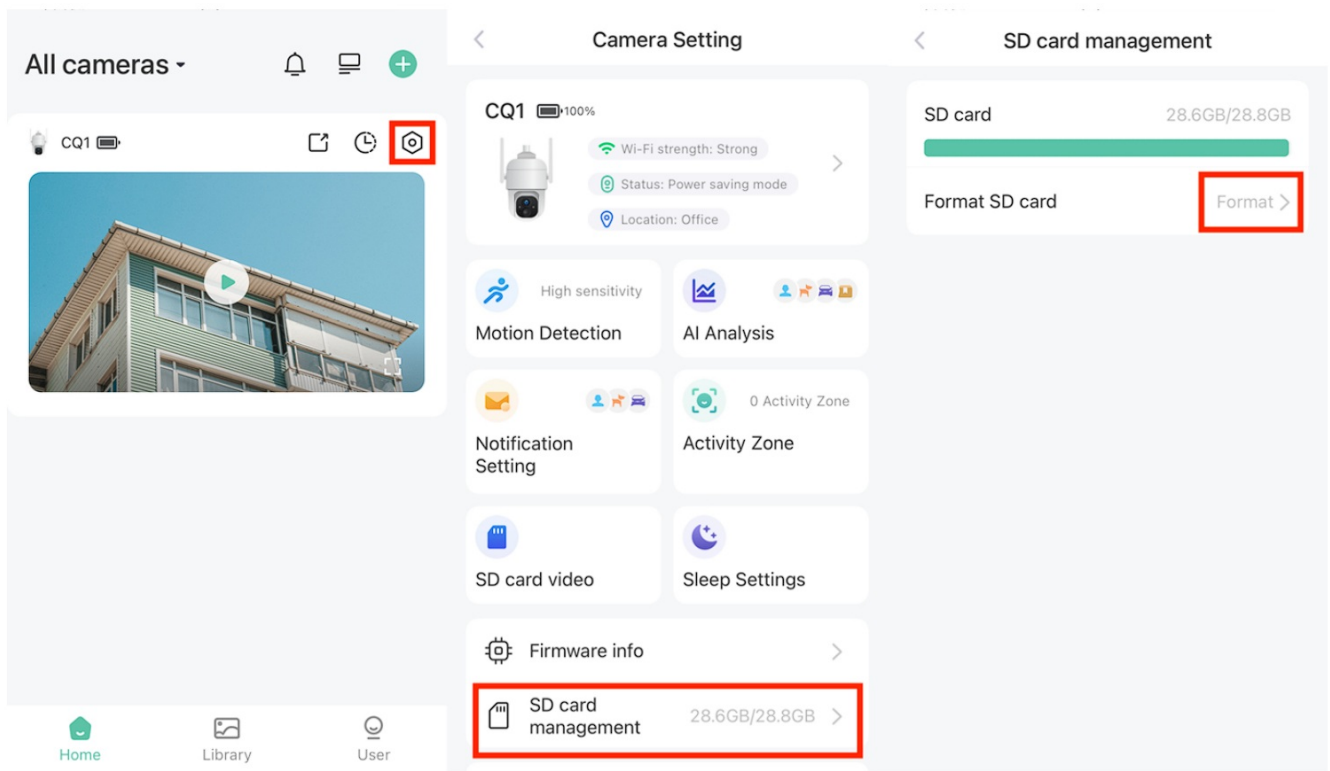
2. If the Micro SD card is detected, you will hear "SD card detected" at the time when it is inserted, and you can see both the storage of the Micro SD card and "SD Card Video" in the app. Please note that the camera only supports legitimate brand-name (SanDisk, Samsung, Kingston) Micro SD cards, but may not be able to support no-brand, fake, expansion (the storage is extended), and read-only (you aren't able to put a file to it) Micro SD cards.



How to format a Micro SD card?

Sometimes after inserting a Micro SD card, the camera will report “Please use the app to format your SD card first”, that’s because your Micro SD card is not the FAT32 format that the camera supports.

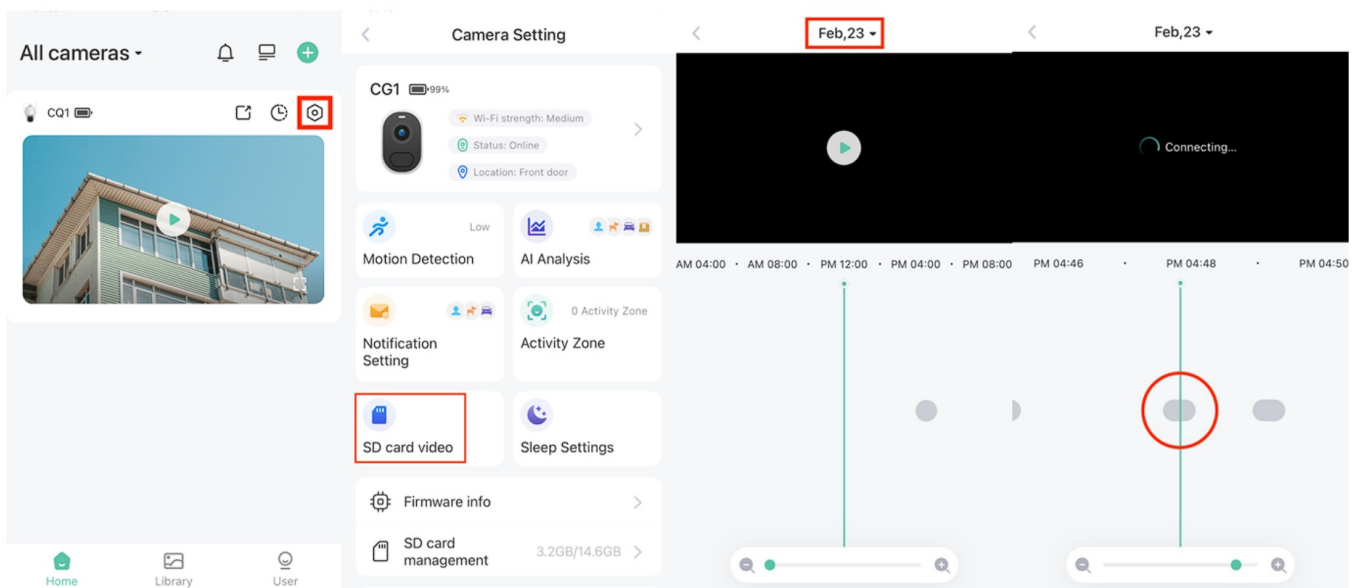
In this case, please tap the camera Setting icon () > tap **SD card management** > tap **Format** to format it first. If it fails, please use a computer to format it into FAT32.



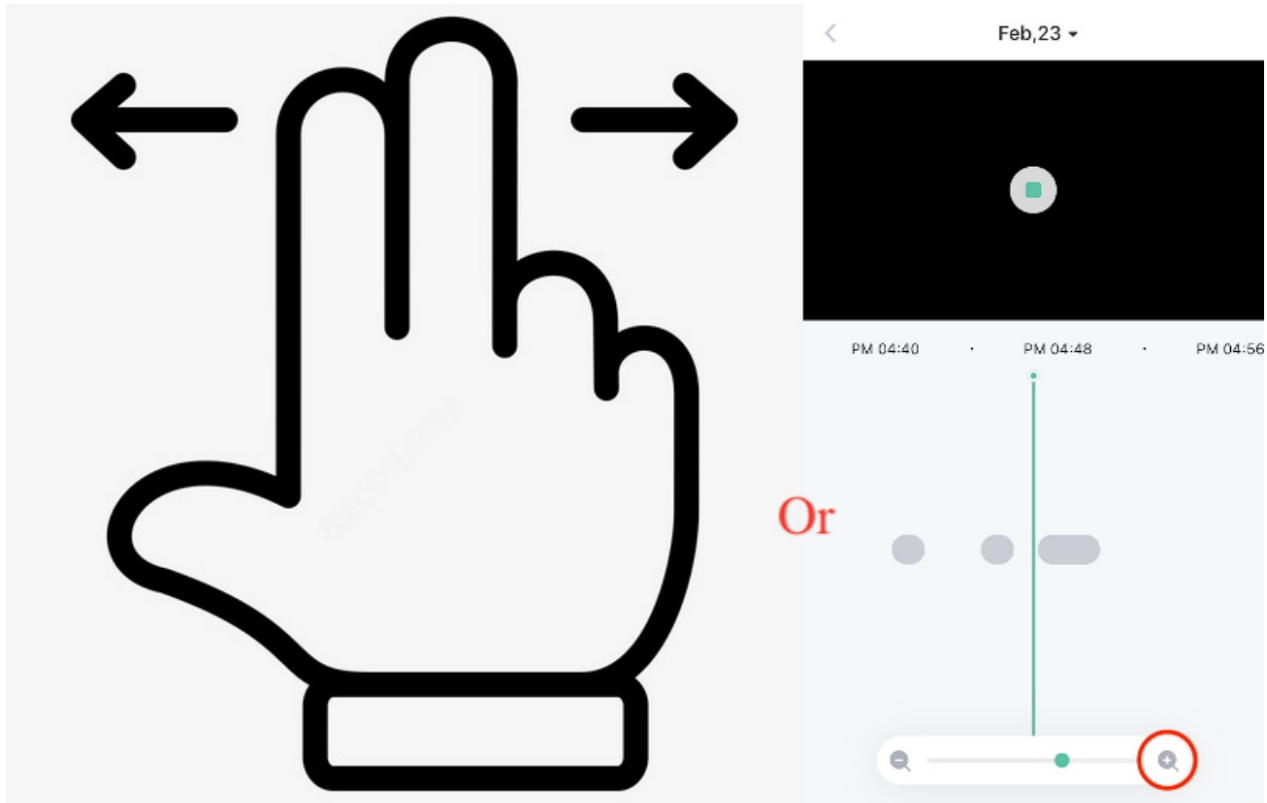
How to view videos on the Micro SD card?

You can view videos on the Micro SD card from the app or on your computer.

To view videos on the Micro SD card from the app, please tap the camera **“setting”** icon on the app homepage > tap **“SD card video”** on the **“Camera Setting”** page > select the date on the top > swipe the screen left and right until the **green vertical line** overlaps the grey “bubble” (If there is no grey “bubble”, that means there are no motions detected in that period).




If you want to zoom in on the specific time before playing a video, you can swipe two fingers left and right at the same time or tap the “magnifying glass” icon.



To view videos on the Micro SD card on your computer, please take out the Micro SD card > insert the Micro SD card to a Micro SD card reader > connect the Micro SD card reader to your computer > find the Micro SD card on your computer and play videos one by one.

Documents / Resources

	<p>FAQs How to Record or Save Videos on a Micro SD Card? [pdf] User Manual</p> <p>How to Record or Save Videos on a Micro SD Card</p>
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