



FAQs How Can I Screen Mirroring for My iPhone? User Manual

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Frequently Asked Questions

1. How Can I Screen Mirroring for My iPhone?

Please refer to the Page 7-10 of the User Manual.

If you are still confused, please follow the video instructions on the product page.

Feel free to let us know if you have more questions.

2. How Can I Screen Mirroring For My Android Phone?

Please refer to the Page 10-11 of the User Manual.

If you are still confused, please follow the video instructions on the product page.

Feel free to let us know if you have more questions.

3. How Can I Screen Mirroring with the Original USB Cable?

Please refer to the Page 12-14 of the User Manual.

If you are still confused, please follow the video instructions on the product page.

Feel free to let us know if you have more questions.

4. How Can I Connect My Macbook to the Projector?

- Open the System Preferences utility and select Displays.
- Select the VGA Display or Color LCD option, if necessary.
- Click the Arrange or Arrangement tab.
- Select the Mirror Displays checkbox.

5. How Can I Hook up to An External Speaker?

- Make sure your computer or video source is connected to the projector with both audio and video cables as necessary.
- Locate the appropriate cable to connect your external speakers.
- Connect one end of the cable to your external speakers as necessary.
- Connect the stereo mini-jack end of the cable to your projector's Audio Out port.

6. Do I need a dark environment to get the best image quality?

Yes. We recommend you use this projector in a relatively dark environment. The picture quality is good when it is dark and when there is a little light

7. What Should I Do to Get Rid of Blurry Images?

- a. Adjust the focus ring near the lens on the machine by moving it leftward/rightward till it shows the best images.
- b. Adjust keystone on the back and kickstand on the bottom of the machine to get the best images.
- c. Place projector on flat surface horizontally or vertically. The inclination of any angle may result in blurry displays or uneven colors.
- d. Darker environment suggested achieving the best projecting performance.
- e. Eligible distance between the projector and projecting screen/wall (see Page 14 of User Manual). To get the ideal projection display, we recommend you use it at the display of 60'.
- f. Projecting wall or screen is blank clean of the white color is needed.

8. How Can I Play 4K Video on This Projector?

When connecting your laptop or TV Stick to the projector via HDMI port, the native 1080p 4K projector can offer a 4K high-performance immersive movie experience. (The movie you play needs to be 4K format)

9. What Should I Do If the Projector Fails to Turn on?

- a. Check the power cord leading from the projector to the socket is securely connected and not loose at either end.
- b. If you are using a remote control to turn on the projector and the projector fails to Turn On, you may need to check the batteries in your remote-control set.
- c. After making sure the power is turned on and the cables are secure, you need to check whether the lamp is working or not.
- d. Check whether your projector is overheated. Mostly, when the projector gets heated, its fail-safe kicks in and it shuts off automatically.
- e. Check all the cables and parts of the projector that are movable. If any of them feels out of place to you, fix them firmly in their respective slot.
- f. Simply unplug the power cable from the electric supply, wait for a few seconds, and plug it back in.
- g. Press the projector's power button to wake it from standby or sleep mode.
- h. Solutions stated above work only if the projector does not have some big hardware or power failures. Nonetheless, if all of them are not applicable, the last resort is to call for professional help.

10. What Should I Do If There is Dark Spot/Shadow on the Projected Image?

- a. Tap projector slightly to shake off the small spot which would be caused by dust in installation or shaking during shipment. Please contact us to get the right ways to clean the dirt.
- b. Clean lens with clean non-woven fabrics.

11. What Should I Do If No Sound Is Coming From the Projector?

- a. Projector is muted
- b. Device (PC, TV, etc.) muted.
- c. Dolby sound is not supported, exit to play again.
- d. Profile audio format is not supported by the projector.
- e. Encryption applied on the videos or media player which holds the video. Try more videos to define this possibility.
- f. Exclude possibilities above, try another HDMI cable /external speaker, and a 2.0 USB disk/ Micro SD card

within 32G/USB hard disk within 1T8 to play directly to see if both video audio are available.

12. What Should I Do If the Sound Is Not Loud?

The sound is enough for indoor use, but you might think that the sound is not loud enough for a noisy or big-space environment. In this case, it is recommended to hook up an external speaker via the 3.5 mm audio output jack on the projector.

13. How to Fix Projector Lag Issues?

It is important that you aren't trying to project an image that has a higher quality than the projector is capable of handling. If you do, you will experience lag.

- a. Identify the Cause of the Lag-to see if you are experiencing video, input, or component lag.
- b. Check Projector Settings-You need to check the settings on your projector to make sure that it is configured properly.
- c. Check Streaming Device-Check for various issues, including the following:
 - Ø Your device is low on battery
 - Ø Your device is overheating
 - Ø Your device takes a long time to load
 - Ø Your device has a slow response
 - Ø Your media streaming software is out of date
 - Ø You need to update your operating system
- d. Check the room temperature-You should check that your projector hasn't overheated because when it gets hot, it can stop functioning as well.
- e. Check for Compatibility Issues-When you are using 2 devices or software that aren't compatible with each other, you are very likely to encounter some performance issues that cause the lag. You can also check your projector or device manual for more information.

14. How to Keep a Projector From Lagging?

- a. Keep the projector clean
- b. Have only the required application open when streaming media
- c. Avoid overheating the projector
- d. Avoid overheating the streaming device
- e. Make sure all cables are connected properly
- f. Avoid eating or drinking next to the projector. Electronic devices don't do well if they get wet

15. What Should I Do If the Remote Control Doesn't Work?

- a. Make sure batteries are installed correctly and power is enough.
- b. Make sure that you use the right remote control. Our remote control cannot be used as a TV remote.
- c. Remote works with projector through IR. Some models have an IR button installed on the back. Remote works only when IR is in direct reaction distance and will be unresponsive if the IR button is blocked or covered.

16. Can I play Netflix, Amazon Prime Video, and Hulu Normally?

Due to copyright protection issues from Netflix, Hulu, and similar services, the content may not be mirrored or cast. You can use a TV Stick/Chromecast/Wireless Dongle to connect the projector to watch the content from Netflix, Hulu, and similar services, or connect your projector to your computer via the HDMI cable to play the videos.

17. What Should I Do If No Image Appears?

If no image appears, try the following solutions:

- a. Make sure the lens cover is open all the way.

- b. Make sure all necessary cables are securely connected and the power is on for the projector and connected video sources.
- c. Press the projector's power button to wake it from standby or sleep mode.
- d. Check if the connected computer is in sleep mode or displaying a blank screen saver.
- e. Adjust the Brightness setting in the projector's Image menu.
- f. The projector may not be able to project copyrighted videos that you play back on a computer.
- g. Contact our customer service for more help.

18. What Should I Do If There Is A Line on the Screen?

- a. Check the power cord leading from the projector to the socket is securely connected and not loose at either end.
- b. Try another HMI cable or USB cable.
- c. Reset the projector. Go to Menu>OPTION>Restore Factory Default to restore the projector to default settings.
- d. If the projector is overheating, it will activate the built-in power-off protection. Turn off the projector and restart the machine after cooling.

19. What Should I Do If The Accessory Is Missing?

Please contact our customer service, and we will send the missing parts immediately.

20. What Should I Do If the Image Flashes on and off?

- a. Make sure the signal cable is securely connected.
- b. Try another video input source or cable or device to crosscheck.
- c. Online video may affect the smoothness of the streaming. Please play some downloaded videos to see if there are still problems.
- d. Check the power cord leading from the projector to the socket is securely connected and not loose at either end.
- e. Check the current resolution and refresh rate set in the graphic card or video source is
- f. compatible with the projector.
- g. Reset the projector. Go to Menu>OPTION>Restore Factory Default to restore the projector to default settings.

21. What Should I Do If the Projector Auto Power off?

Reset the projector. Go to Menu>OPTION>Restore Factory Default to restore the projector to default settings.

22. What Should I Do If the Fan Noise Is Loud?

Projectors make more noise than TV. This is due to the bad ventilation, prolonged use, and dirt and dust buildup.

How to reduce the noise:

- a. Clean the Projector. Keeping your projector clean to ensure proper ventilation for it.
- b. Clear the Projector Area. Nearby objects are another way projectors retain heat.
- c. Mount the Projector. The best way to maximize air circulation is to mount it to the wall or ceiling.
- d. Avoid prolonged use and shut down your projector after use. e. Make sure your room is cool and well ventilated, for it can help the device run smoother

23. What Should I Do If the Focus Ring Is Stuck?

Please contact our customer service, and we will send you a video instruction to fix it.

24. What Should I Do If the Image Is Not Rectangular?

- a. Adjust keystone on the back and kickstand on the bottom of the machine to get the best images.

- b. Place the projector on a flat surface horizontally or vertically. The inclination of any angle may result in blurry displays or uneven colors.

25. What Should I Do If It Is Difficult to Focus?

6 Steps to Refocus the Projector

Step 1

Clean out your lens with a soft cloth to remove all the dust, fingerprint smudges, or any grime that might be accumulating on the lens. Microfiber cloths are excellent when you're dealing with delicate lenses to clean them out.

Step 2

After cleaning the lens out, slowly start adjusting the focus through the focus knob until you reach a point where the image looks in focus, and then start turning the knob back to the point it is blurry. This step may seem absurd but it makes sure you get the setting that doesn't give you blurry images.

Step 3

Now, start setting up the right resolution for your projector by connecting it to your laptop or personal computer, and configuring the resolutions to match the native resolutions of your projector. This will make sure your projector doesn't end upscaling the image itself which will make it lose the image resolution as well.

Step 4

The projected image screen size should be small by default so that it doesn't start blowing up the image too much. A smaller image will make it appear brighter as well.

Step 5

Use the "Zoom" function of your projector lens to adjust the visuals without having to move the projector. This is especially useful if your projector is mounted and isn't portable. It is better to position the projector closer to the screen and decrease the zoom setting, but it varies from projector to projector, so adjust as it seems fit for yours.

Step 6

Avoid tilting the projector as it will make the projected image against the screen appear narrow or crooked. Keep it square and flat on the screen for good results.

26. How Can I Improve the Image Quality Of the Projector?

- a. Adjust the projector focus
- b. Check the lens for dust or condensation
- c. Change the positioning of the projector relative to the screen

27. Where Is the Dust From? How to Properly Clean It?

Source: Dirt and dust typically come from two sources: the oils and contaminants on our hands and debris like skin cells and fabric fibers floating in the air. Cleaning Ways:

- a. Use a manual lens blower to blow away any debris that has gathered on the lens.
- b. Use Len Brushes to brush the lens in a circular motion to remove the dust and debris.
- c. Using lens-cleaning paper to gently wipe the lens to remove dust or smudges.
- d. Clean the projector's lens periodically, or whenever you notice dust or smudges on the surface.

28. What should I do If the Projected Image Freezes when Switching Mirroring Interfaces?

You can try to hold the "OK" button for 5 seconds on the projector/remote control to do a reset. The reset

process will be complete in 2 minutes, please wait patiently

29. What Can I Do to Improve the Brightness of the Projector?

- Make the room darker
- Change to a white projector screen
- Use high gain projector screens
- Reduce the size of the projected image
- Adjust keystone on the back and kickstand on the bottom of the machine to get the best images.
- Place projector on flat surface horizontally or vertically. The inclination of any angle may result in blurry displays or uneven colors.

30. What Should I Do If the Product Is Dead Out of Box?

The projector might be defective on rare occasions. If that happens, we will send you a new one.

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| <p>Frequently Asked Questions</p> <p>Q. How Can I Screen Mirroring for My iPhone? Answer: Please refer to the following steps to complete the screen mirroring process. 1. Make sure the projector is powered on and the screen is displayed. 2. Connect the projector to the internet. 3. Open the "Screen Mirroring" app on your iPhone. 4. Select the projector from the list of available devices. 5. Tap "Screen Mirroring" to start the process.</p> <p>Q. How Can I Screen Mirroring for My Android Phone? Answer: Please refer to the following steps to complete the screen mirroring process. 1. Make sure the projector is powered on and the screen is displayed. 2. Connect the projector to the internet. 3. Open the "Screen Mirroring" app on your Android phone. 4. Select the projector from the list of available devices. 5. Tap "Screen Mirroring" to start the process.</p> <p>Q. How Can I Screen Mirroring for My Windows PC? Answer: Please refer to the following steps to complete the screen mirroring process. 1. Make sure the projector is powered on and the screen is displayed. 2. Connect the projector to the internet. 3. Open the "Screen Mirroring" app on your Windows PC. 4. Select the projector from the list of available devices. 5. Tap "Screen Mirroring" to start the process.</p> <p>Q. How Can I Screen Mirroring for My Mac? Answer: Please refer to the following steps to complete the screen mirroring process. 1. Make sure the projector is powered on and the screen is displayed. 2. Connect the projector to the internet. 3. Open the "Screen Mirroring" app on your Mac. 4. Select the projector from the list of available devices. 5. Tap "Screen Mirroring" to start the process.</p> | <p>FAQs How Can I Screen Mirroring for My iPhone? [pdf] User Manual</p> <p>How Can I Screen Mirroring for My iPhone</p> |
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