



## FAQs Can Life P2 be pair with multiple devices at the same time? User Manual

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**soundcore**

## FAQs Can Life P2 be pair with multiple devices at the same time?



## FAQ

### BLUETOOTH

#### Can Life P2 be pair with multiple devices at the same time?

This feature is currently not supported. If you want to pair Life P2 with a second device, please use one of the following methods: Turn off Bluetooth on the currently connected device and then connect another Bluetooth device. Or Hold down the button on either earbud for 3 seconds to turn it off first, and then turn on Bluetooth on another device and hold the button on either earbud until you see the white light flashing quickly.

#### How do I reset Life P2?

1. Place the earbuds into the charging case and make sure they are being charged.
2. Press and hold the button on both earbuds for 3 seconds. The LED indicators will flash red 3 times and then turn white.

#### What should I do if the earbuds don't pair with my device?

1. Ensure your device's Bluetooth setting is enabled and your device is within 1 m (3 ft).
2. Clear the Bluetooth connection record on your phone and re-pair.
3. Reset your earbuds. See "How do I reset Life P2?"
4. Try to pair with another device.

#### What should I do if Life P2 disconnects from my device?

1. Reset the earbuds. See “How do I reset Life P2?”.
2. While the range of most Bluetooth devices is 33 feet (10 meters), the optimal range for any Bluetooth audio device is about 2 feet (60 centimeters) from the audio source.
3. Some environments (such as airports, offices, crowded public spaces etc.), other Bluetooth connections, and Wi-Fi can interfere with your Bluetooth connection. Optimizing your Bluetooth connection:
  1. If you are in a busy place, ensure your phone is on your right side when using Life P2.
  2. Download videos and songs instead of streaming.
  3. If you have an Android phone, temporarily disable unnecessary apps running in the background.
  4. Stay away from Wi-Fi transmitters.

**What should I do if the secondary earbud doesn't connect with my device when the primary earbud is turned off?**

- Normally, when the primary earbud is turned off you'll need to wait 3-4 seconds for the secondary earbud to automatically connect to your device.
- If it doesn't connect, you can manually connect by clicking on the secondary earbud's Bluetooth name in your phone's Bluetooth list.
- If this doesn't work, reset the earphones. See “How do I reset Life P2?”.

**CHARGING**

**How long will it take to charge Life P2?**

1. About 2 hours.
2. After exercise, wipe the charging port dry with a cotton cloth to ensure there's no sweat on the port before charging.

**What should I do if the earbuds don't turn on or charge?**

1. Make sure the protective film below the earbud has been removed.
2. Try another charging cable and wall charger to charge the case with the earbuds in it. There will be one steady white light on the case while it's charging and a steady white light on each earbud to indicate the earbuds are charging in the case. The light will turn off when they are fully charged.
3. Clean the charging pin with a dry cloth, then put the earbuds into the charging case, and charge the case and earbuds with the charging cable at least for 10 minutes.

**Why doesn't the light on the charging case light up?**

The light on the charging case only lights up when it has less than 10% battery life (red indicator) or when the case is charging (white indicator).

**Does Life P2 support wireless charging?**

**WATERPROOF**

**Is the charging case waterproof?**

No, the case is not waterproof. Wipe the earbuds dry with a dry, lint-free cloth after workouts, heavy sweating, or

getting splashed with water. Ensure the earbuds are completely dry before placing them in the charging case.

### **What's the waterproof rating of the earbuds?**

The earbuds have an IPX7 Waterproof rating under IEC standard 60529, which means they are designed to handle rain and workout conditions. The earbuds are not designed for swimming, showering, or exposure to pool or ocean water. Do not wear the earbuds in a sauna or steam room. **Note:** The waterproof function's effectiveness may reduce over time as a result of daily use.

## **SOUND**

### **What Bluetooth codecs are supported?**

Life P2 supports aptX, SBC, and AAC.

### **What should I do if only one earbud works or no music plays from both earbuds while connected?**

1. Place both earbuds back in the charging case and close it, then take them both out at the same time and try again.

If this doesn't work, reset your earbuds. Follow the steps below:

1. Forget the pairing records (both Soundcore Life P2 and Soundcore Life P2 L) on your device and turn off Bluetooth.
2. Place the earbuds into the charging case and make sure they are being charged.
3. Press and hold the button on both earbuds for 3 seconds. The LED indicators will flash red 3 times and then turn white.
4. After resetting, take both earbuds out of the charging case to make sure they have paired successfully. If the pairing is successful, you will see a white light flashing quickly on one earbud and a white light flashing slowly on the other.
5. Turn on Bluetooth again and search for Soundcore Life P2 (not Soundcore Life P2 L) and pair.

### **How do I switch between stereo and mono mode?**

When you use Life P2 for the first time the right side is the primary earbud and the left is the secondary by default. Wait for Soundcore Life P2-L (or headset on some devices) pairing request and click "pair". If you click "cancel" this will not affect your use of the earbuds in stereo mode, but will affect your ability to switch between stereo and mono mode.

### **Ways to Switch**

1. Place either one of the earbuds in the charging case or hold down the button on one earbud to turn it off manually, you can keep using the other one.
2. If either one of the earbuds is out of battery and powered off, you can keep using the other one.

### **Notes:**


- For iPhone 11 Series: Manually switch between the primary and secondary earbuds by clicking on the Bluetooth name of the secondary earbud on your device.
- When you switch from stereo to mono, the audio will pause. Within 2-4 seconds Life P2 will connect again so press play to continue listening.

- If switching to mono mode fails, clear Life P2 from your phone's Bluetooth connection record and pair again.

### Can I use my earbuds in mono mode?

Yes, simply remove one earbud from the charging case while the other is charging. If the earbud has not previously been connected to your device, manually click the earbud's Bluetooth name on your device to pair it to use.

## Documents / Resources

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## References

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