



FAQs Can I use Air Buds as a single earbud while listening to music User Manual

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FAQs

FAQs Can I use Air Buds as a single earbud while listening to music



About the product

Can I use Air Buds as a single earbud while listening to music?

Yes, you can. Place one earbud inside the case and use the other one and pair it with your device. Please note that both the earbuds would be connected to the phone.

Do Air Buds have a touch feature to change tracks?

Yes, you can change tracks by tapping the earbuds. Triple tap left earbud to go to the previous track. Triple tap right earbud to go to the next track.

How is the calling?

The call quality is good as long as the network is good and there are no disturbances in the surroundings.

During calls is the audio available in both ears?

Yes, Noise Air Buds support stereo mode during calls.

What is the internal memory?

Air Buds do not have any internal memory.

Does it announce caller name or number on incoming calls?

No, it doesn't.

What is the exact use of that case?

The case works as a charging and holding case for the Air Buds earbuds on the go.

Is noise cancellation available?

No, there is no active noise cancellation available.

Are Air Buds waterproof?

Air Buds earbuds have an IPX4 rating which means that they are sweat-resistant. However, the buds need to be completely dried before placing them back in the case to maintain their long life.

What are the colour options?

Air Buds come in only 2 colour- Icy White & Jet black.

Compatibility

Are Air Buds compatible with iPhones?

Yes, they are compatible with iPhones.

Are Air Buds compatible with Android smartphones?

Yes, they are compatible with Android smartphones.

Can Air Buds be connected to a laptop/computer?

Yes, they can be connected to the laptop/computer as long as it is equipped with Bluetooth connectivity provision.

Do they support Bluetooth 4.0?

Air Buds are best suited with Bluetooth v5.0. However, they also support smartphones with Bluetooth v4.0 as well.

What is the Bluetooth range from the phone?

The Bluetooth range is 10 meters without any obstacle.

Can I use Siri/Google Assistant?

Yes, you can use Siri & Google Assistant.

Battery Charging

What is the battery backup?

The battery backup of earbuds is up to 4 hours in a single charge and backed with charging case, they provide a total playtime of up to 20 hours.

How much time does it take to charge?

Air Buds take up to 2 hours to fully charge.

Can Air Buds be charged without putting them into the case?

No, they cannot be charged without the case.

What to do in case the charger is not charging?

You can reach out to us on the following link –

<https://www.gonoise.com/pages/register-your-complaint>

How do I check the Air Buds earbuds battery level?

You can check the battery level of the Air Buds earbuds on your smartphone. Go to the notification bar and look at the Bluetooth icon. The battery level is mentioned under it.

Can I charge Air Buds with my PC/laptop?

Yes, you can charge the earbuds with your PC/laptop.

Do Air Buds have a fast charging provision?

No, they do not have fast charging.

Getting started

How to turn the Air Buds on and off?

Follow the video link to know how to set up Air Buds:

<https://www.youtube.com/watch?v=P8nzt1WleJ0&t=10s>

Or follow the shared steps, take out the earbuds from the charging case to turn them on. Place the earbuds inside the charging case to turn them off.

How to pair Air Buds with your smartphone?

Follow the video link to know how to pair Air Buds:

<https://www.youtube.com/watch?v=P8nzt1WleJ0&t=10s>

Or follow the steps, before starting, make sure that the earbuds are charged. Take out both earbuds from the charging case. Turn on the Bluetooth on your device and open the Bluetooth list. Select 'Add Device' and from the list of devices, select Air Buds to complete the pairing process.

Note: Your Noise Air Buds will automatically connect to the last paired device as soon as you turn them on again.

Troubleshooting

Only one bud is working, what do I do?

Check if the non-working earbud is charged and connected to your device. Try to reset the earbuds and connect them, if they still don't work please raise a support ticket at support.gonoise.in

How to reset Air Buds?

Follow the video link to know how to pair Air Buds:

<https://www.youtube.com/watch?v=P8nzt1WleJ0&t=10s>

Or follow the steps, before resetting, ensure that the earbuds and the case are charged fully. Unpair/forget Air Buds from 'Saved Devices' on your smartphone. Place both the earbuds inside the charging case. Long press both the earbuds for 6 seconds or until white LED flashes quickly while they are inside. Your Air Buds have now been reset and are ready to pair again.

Is single earbud available if one of them goes missing?

No, single earbuds are not available.

Documents / Resources

[illegible]

References

-  YouTube