



FAQs Camera does not power on or appear “Low battery”? User Manual

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FAQ

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Please read me carefully before installation

Thank you for choosing A1-4K dashcam. If this is your first dash cam purchase, then you have made the right choice in protecting yourself and your family. It's the best small investment you can do that goes a long way. Dash cameras can be tricky at first on how they are designed to work. But once you understand it, trust me it is super easy to operate and fun to use.

Warm Tips:

Please scan the code or visit below link to register your 12-month warranty for free



<https://www.peztio.com/apps/product-registration>

Why register?

Warranty – We're confident that nothing will go wrong, but if it does, we got your back. During the warranty period, we will either replace your camera.

Support – Get the most out of your products with easy access to lifetime support via email.

Offers and Updates – Get special offers, new product releases, and camera firmware and software update notifications.

Here are few Frequently Asked Questions

Q&A:

Q1: The camera does not power on or appear "Low battery"?

A1: Make sure to always keep the camera plugged into power because the camera's internal battery is NOT intended to last more than 3-5 minutes depending on the video resolution you choose.

Q2: Powers on and off consistently while driving?

A2: This situation may be caused by the SD card being full, please format the SD card first (see page 14 of the user manual).

If the issue still after you have the SD card formatted, then the root cause of this problem is the card speed can't support 4K video recording, please purchase a Class 10, U3 Speed Micro-SD Card, recommended SD card for A1 (support up to 256 GB): please go to amazon.com search: B0887GP791 and format the new SD card via the dashcam before use.

Q3: SD card error occurs or no saved videos in loop nothing at all.

A3: Format the SD card or replace the SD card.

NOTE: Class 10, U3 Speed Micro-SD Card for 4K Video is required. We recommend SAMSUNG Class 10, U3 Speed Micro-SD Card. Please DON'T USE any "SanDisk Ultra" or "Generic Class 10 for HD Video" Cards from third-party sellers. They are NOT made for 4K high-end dashcam. If you have any problems with the SD cards, please tell us and we will support you to solve them. Avoid fake cards.

Q4: Can't connect WiFi or the WiFi doesn't appear in cellphone settings.

A4: Please forget the WiFi and reconnect it.

Sometimes A1 dashcam WiFi will be delayed on cellphone settings. Please kindly wait 3-8 seconds then it appears.

We have tested almost all common smartphones with Android, and iOS systems on the market. If there still have problems connecting to the app, please feel free to contact us. We will give technical support.

About Parking Monitor

Unlike any other dash cams, A1-4K has two distinct parking mode features. (1) Internal Battery Parking Mode (NO additional accessories needed) This parking mode works from the camera's internal battery. NO additional accessories are needed. The camera's internal battery is designed to last about 3-5 minutes when fully charged.

How does it work? – When your car is parked and the camera is turned OFF, and if someone hits your car and if the impact reaches the set Parking Monitoring sensitivity level, then the camera will turn ON and record a 1-Minute video, then power off. It will lock and save that video in the emergency locked folder so it does not get deleted by the loop cycle function. (2) 24-Hours Parking Mode

-Requires continuous power and Navycrest Ultimate Hard Wire Kit

How does it work? – This parking mode allows you to record the whole night while you are away. Also if someone hits your car, and if the impact reaches its set G-Sensor level then the camera will record video capturing every detail. It will lock and save that video in the emergency locked folder so it does not get deleted by the loop cycle function.



CAUTION

This feature will keep the A1 dashcam recording video all the time until the hardwire kit disconnects power automatically when voltages reach below 11.6V or 23.5V, and then the A1 dashcam will be powered off. A1 dashcam will not power off as the car is shut off. So when connecting the hardwire kit, there is no need to connect the red wire ACC.

Dedicated hardwire kit link:

<https://www.amazon.com/dp/B09JG4MJPN>

(or just go to amazon.com search B09JG4MJPN)







Or you can contact us to apply for a free one as we are in promotion activities currently.



GOT QUESTION?


We are a very professional customer service team, and we strive to ensure that every customer who has purchased our products can enjoy the ultimate after-sales guarantee.

If you have any issues, questions, or concerns. Please contact us directly! We will try our best to help you resolve your problem and provide you with 100% satisfactory service.

 <p>Installation of Dashcam</p>	 <p>Installation of Hardwire kit</p>
<p>https://www.youtube.com/watch?v=duFRW3222mY</p>	<p>https://www.youtube.com/watch?v=2PaWFqYN9JM</p>
 <p>Scan to Email Us</p>	 <p>Scan to Text Us</p>
	<p>https://wa.me/qr/4XJBMELELYKWMK1</p>

Email: help@navycrest.net

Documents / Resources

	<p>FAQs Camera does not power on or appear "Low battery"? [pdf] User Manual</p> <p>Camera does not power on or appear Low battery, Powers on and off consistently while driving</p>
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References

- [a Amazon.com. Spend less. Smile more.](#)
- [a Amazon.com: Type C Dash Cam Hardwire Kit, 12-28V to DC 5V / 2A Hardwire Kit Fuse for Dash Camera with Fuse Taps and Installation Tools, Low Voltage Protection for Dash Cam 11.5ft : Electronics](#)

