



Fanvil FDMS Device Management System Software Update User Guide

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FDMS Update Guide






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FDMS Device Management System Software Update

Note:

1. The following steps are performed under the administrator account.
 2. This document is only for customers who have installed V2.4 FDMS and need to upgrade to the latest version
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1. Unzip the patch file provided by Fanvil, which contains the following;

名称	修改日期	类型	大小
 DeviceOrientator.zip	2019/5/31 10:42	好压 ZIP 压缩文件	833 KB
 FDMS_Client.zip	2019/5/31 10:42	好压 ZIP 压缩文件	13,167 KB
 FDMS-Patch-XXXXXXX.zip	2019/5/31 11:54	好压 ZIP 压缩文件	39,397 KB
 FdmsUpdater.zip	2019/5/31 10:42	好压 ZIP 压缩文件	147 KB
 OverdueTracker.zip	2019/5/31 10:42	好压 ZIP 压缩文件	2,225 KB

2. Login FDMS and click “Stop OTS” and “ Stop DOS” service;

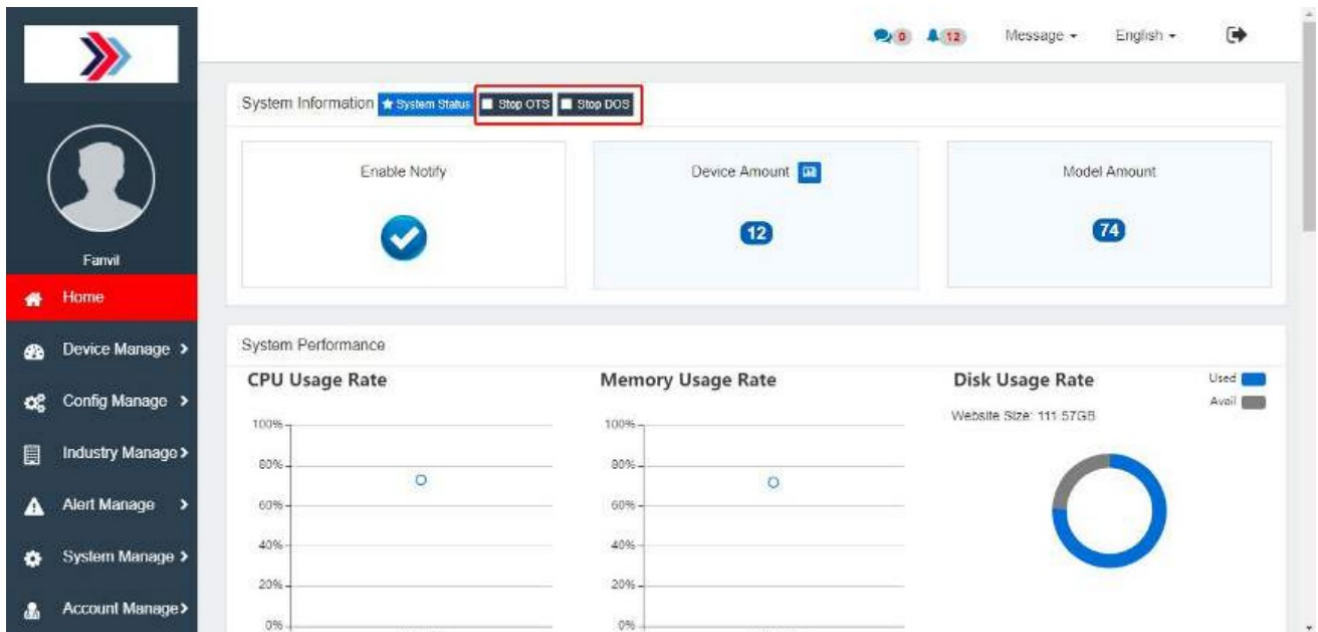
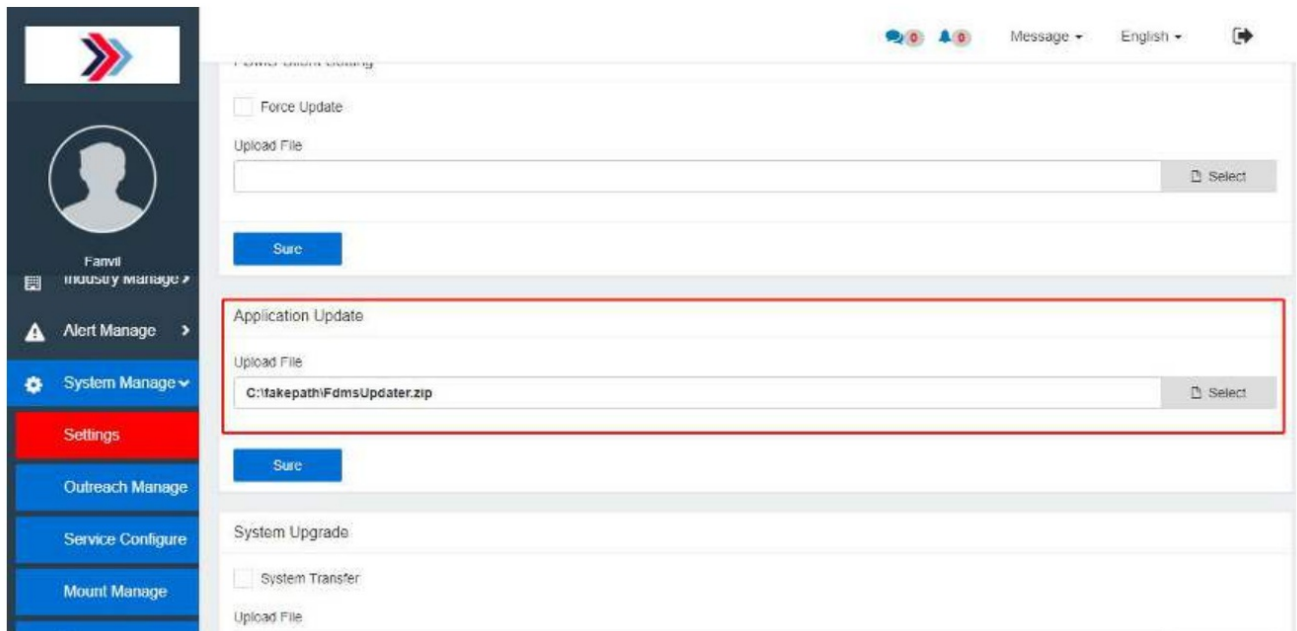


Figure 1-2

3. In the “System Manage→ Settings”, upgrade “FdmsUpdater.zip” in “Application Upgrade” module;



4. After the upgrade is completed, in the System Manage→ Settings, upgrade “FDMS-Patch-xxxxxxx.zip” in the “System Upgrade” module;

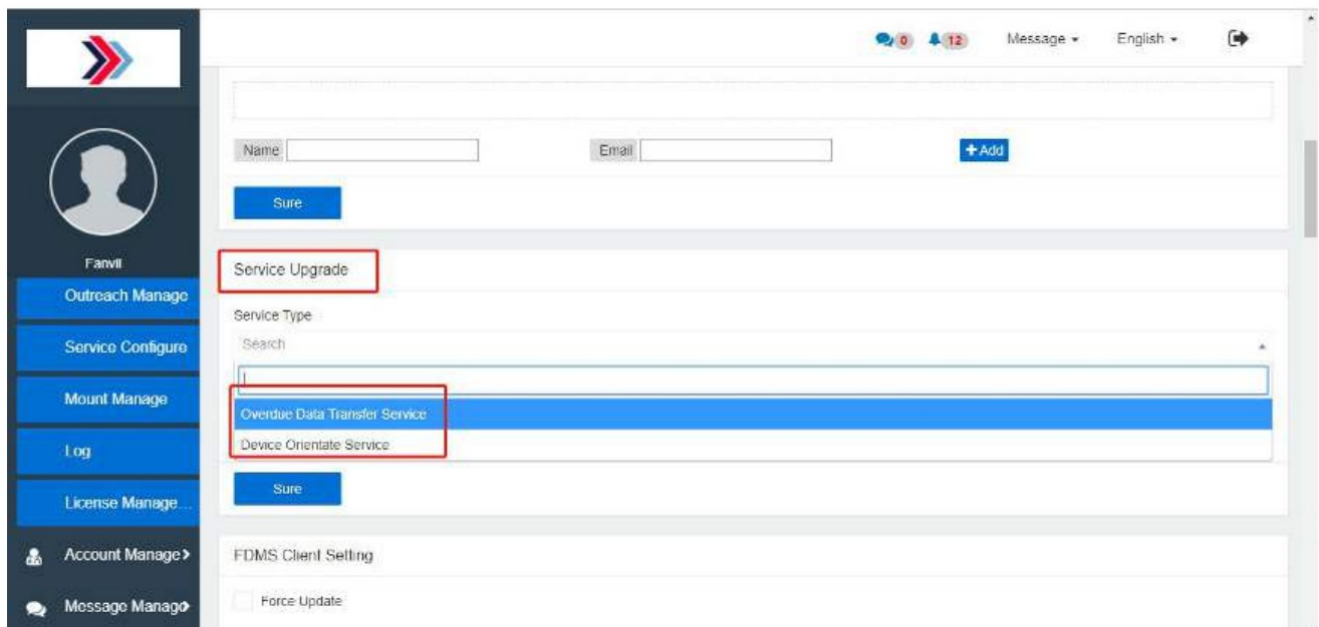
Note: Don’t check System Transfer.

The screenshot shows the 'System Upgrade' module. On the left is a sidebar with a user profile 'Farwil' and a menu including 'System Manage', 'Settings', 'Outreach Manage', 'Service Configure', 'Mount Manage', 'Log', and 'License Manage...'. The 'Settings' option is highlighted in red. The main content area has a top bar with 'Application Update', 'Upload File' (with a 'Select' button), and a 'Sure' button. Below this is the 'System Upgrade' section, which is highlighted with a red border. It contains a 'System Transfer' checkbox, an 'Upload File' field with the text 'C:\fakepath\FDMS-Patch-xxxxxx.zip' and a 'Select' button, and a 'Sure' button. At the bottom is a 'System Setting' section.

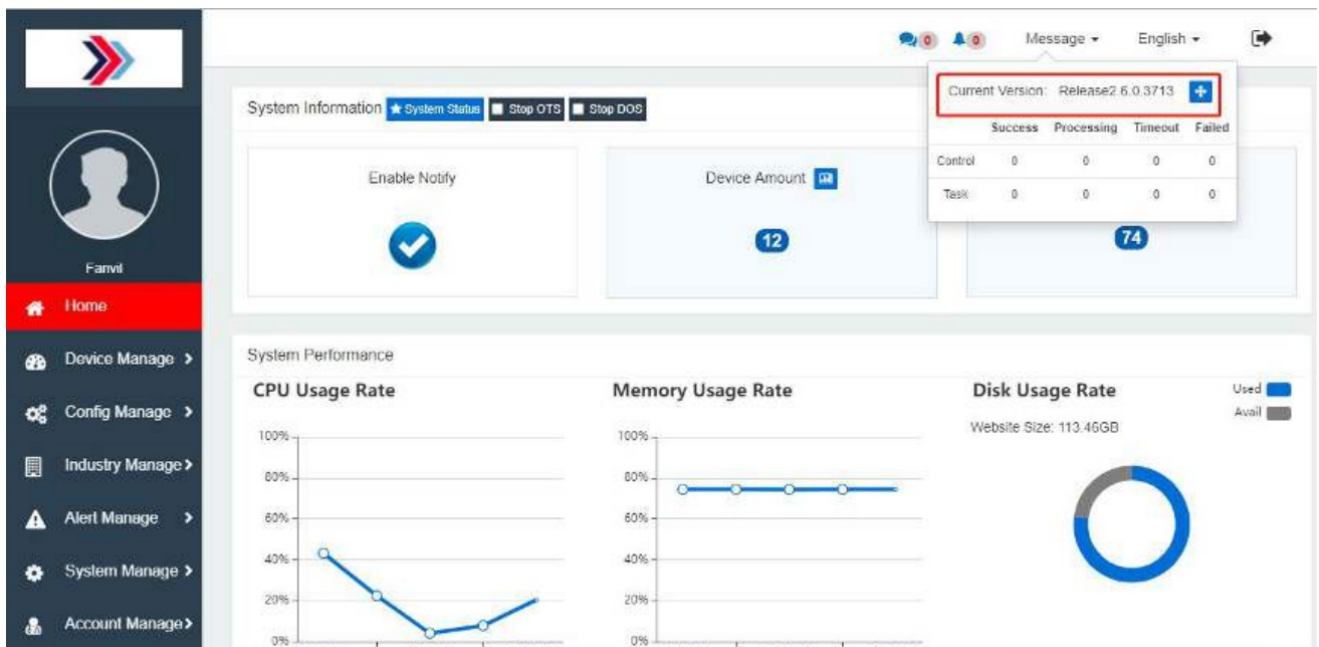
5. After the system upgrade, the system will display “login timeout” to log out of the administrator account.
6. Login the system administrator account again, in the System Manage→ Settings, check “Force Update” and upgrade “Fdms_Client.zip” in the “FDMS client Setting”module;

The screenshot shows the 'FDMS Client Setting' module. The sidebar is identical to the previous screenshot, with 'Settings' highlighted. The main content area shows a 'Sure' button at the top. Below it is the 'FDMS Client Setting' section, highlighted with a red border. It contains a 'Force Update' checkbox that is checked, an 'Upload File' field with the text 'C:\fakepath\FDMS_Client.zip' and a 'Select' button, and a 'Sure' button. Below this is the 'Application Update' section, which has an 'Upload File' field with a 'Select' button and a 'Sure' button at the bottom.

7. In the System Manage→ Settings, Upgrade two services: Overdue Data Transfer Service (OverdueTracker. Zip) and Device Orientate service (DeviceOrientator. zip) in the “Service Upgrade” module;



8. After all upgrades are completed, login to view the latest version of the current system;

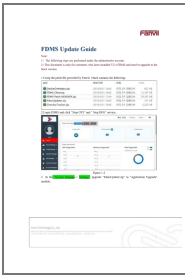


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Documents / Resources



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V2.4, FDMS Device Management System Software Update, Device Management System Software Update, Management System Software Update, Software Update, Update