



ezviz Security Camera User Guide

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Quick Start Guide

www.ezvizlife.com

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About this Manual


The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the

EZVIZ™ website (<http://www.ezvizlife.com>).

Revision Record

New release – January, 2019

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RISKS; HOWEVER, EZVIZ WILL PROVIDE TIMELY TECHNICAL SUPPORT IF REQUIRED.

SURVEILLANCE LAWS AND DATA PROTECTION LAWS VARY BY JURISDICTION. PLEASE CHECK ALL RELEVANT LAWS IN YOUR JURISDICTION BEFORE USING THIS PRODUCT IN ORDER TO ENSURE THAT YOUR USE CONFORMS TO THE APPLICABLE LAW. EZVIZ SHALL NOT BE LIABLE IN THE EVENT THAT THIS PRODUCT IS USED WITH ILLEGITIMATE PURPOSES.

IN THE EVENT OF ANY CONFLICTS BETWEEN THE ABOVE AND THE APPLICABLE LAW, THE LATTER PREVAILS.

Regulatory Information

FCC Information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

Note: This product has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This product generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this product does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/TV technician for help.

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment should be installed and operated with a minimum distance 20cm between the radiator and your body.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

1. this device may not cause interference, and

2. this device must accept any interference, including interference that may cause undesired operation of the device.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

EU Conformity Statement



This product and – if applicable – the supplied accessories too are marked with “CE” and comply therefore with the applicable harmonized European standards listed under the Radio Equipment Directive 2014/53/EU, the EMC Directive 2014/30/EU, the RoHS Directive 2011/65/EU.



2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: www.recyclethis.info.



2006/66/EC and its amendment 2013/56/EU (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: www.recyclethis.info.

Industry Canada ICES-003 Compliance

This device meets the CAN ICES-3 (B)/NMB-3(B) standards requirements.

EC DECLARATION OF CONFORMITY

Hereby, Hangzhou EZVIZ Software Co.,Ltd. declares that the radio equipment type [CS-C1C-D0-1D1WFR, CS-C1CD0-1D2WFR, CS-C1C-D0-1D2WPFR, CS-CTQ1C-D0-1D1WFR, CS-CTQ1C-D0-1D2WFR, CS-C1HC-D0-1D2WPFR] is in compliance with Directive 2014/53/EU. The full text of the EC ECLARATION OF CONFORMITY is available at the following web link: <http://www.ezvizlife.com/declaration-of-conformity>.

Safety Instruction

Due to the product shape and dimension, the name and address of the importer/manufacture are printed on the package.

Customer Service

For more information, please visit www.ezvizlife.com.

Need help? Please visit “www.ezvizlife.com/inter/page/contact-us” for our local contact details.

SAVE THIS MANUAL FOR FUTURE REFERENCE

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Box Content



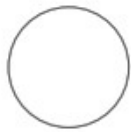
Internet Camera (x1)



USB Cable (x1)



Power Adapter (x1)



Foam Sticker (x2)



Metal Plate (x1)
(3.5mm Hole Diameter)

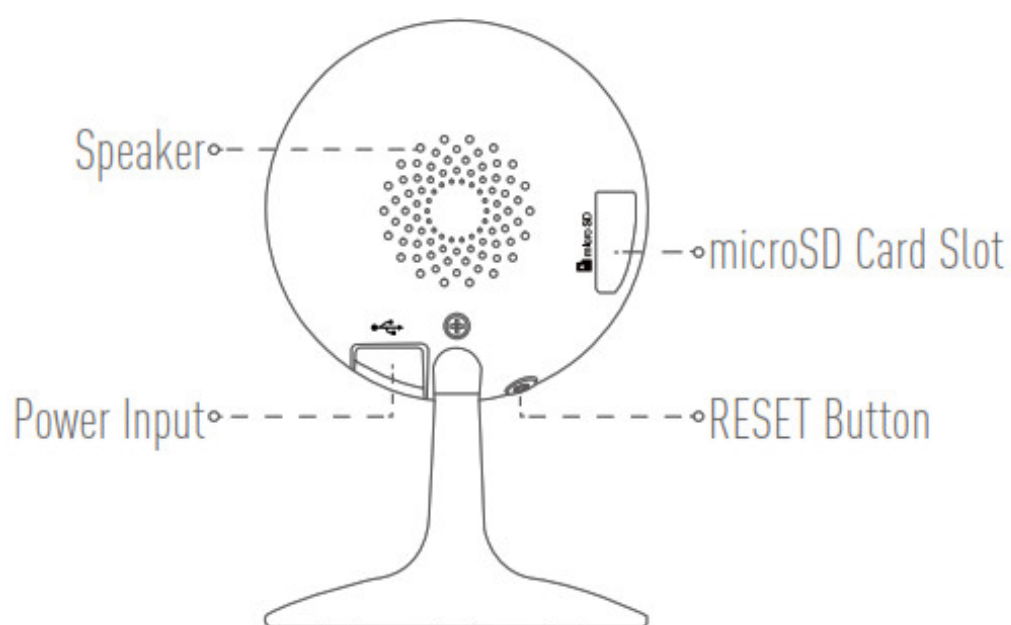
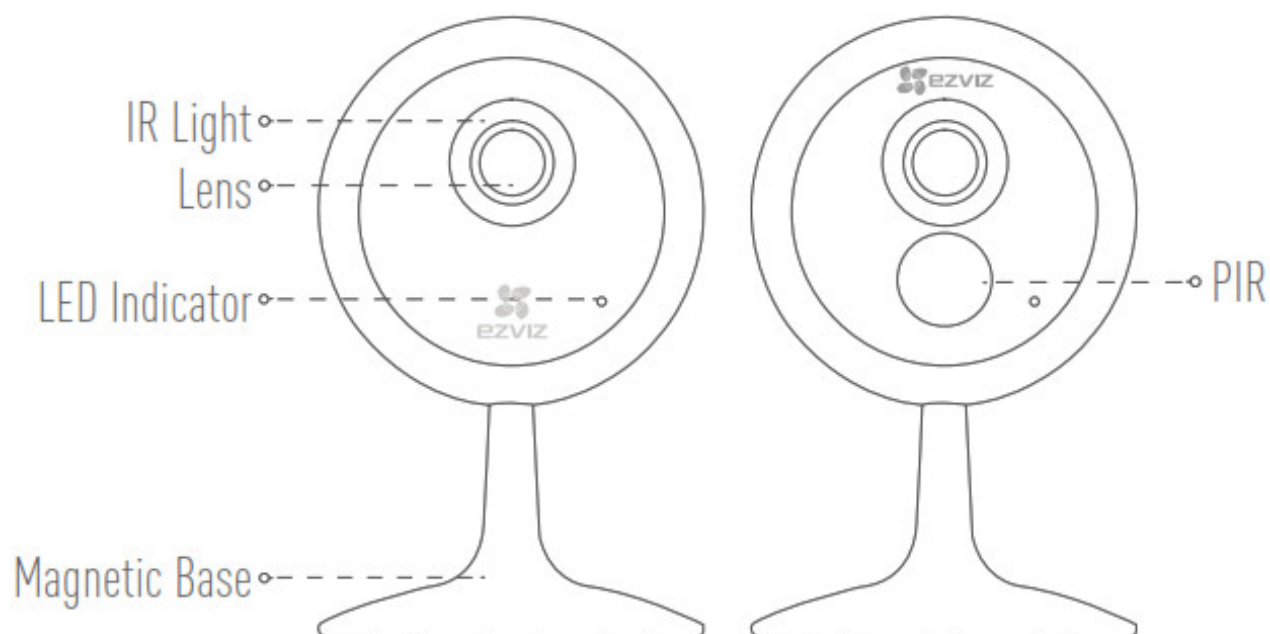


Quick Start Guide (x1)



The camera appearance is subject to the actual one you have bought.

Basics

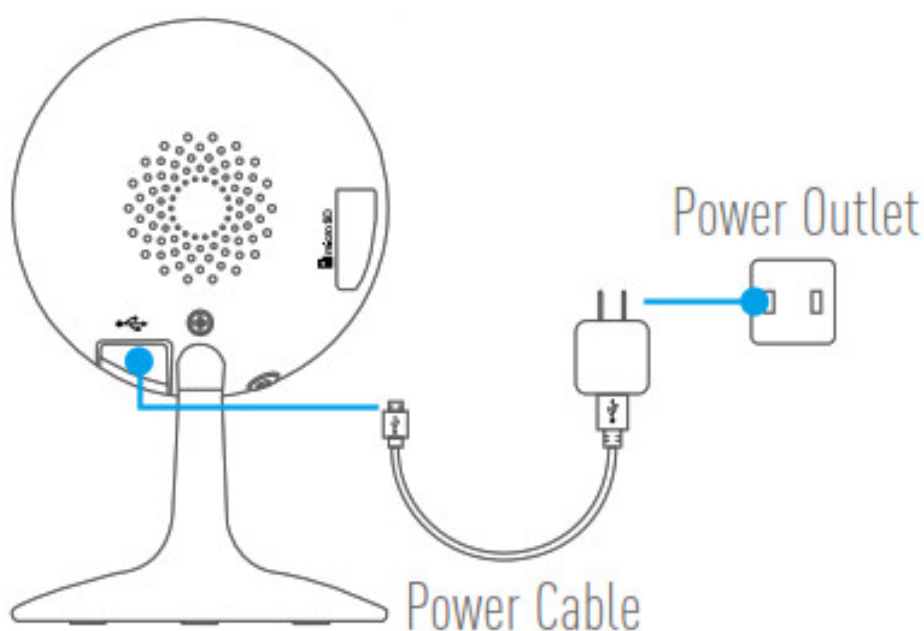


Name	Description
LED Indicator	<ul style="list-style-type: none"> • Solid Red: Camera is starting up. • Slow-flashing Red: Wi-Fi connection has failed. • Fast-flashing Red: Device exception (e.g. microSD card error). • Solid Blue: Video is being viewed or played back in EZVIZ App. • Fast-flashing Blue: Camera is ready for the Wi-Fi connection. • Slow-flashing Blue: Camera is running properly.
microSD Card	<ul style="list-style-type: none"> • microSD Card should be purchased separately. • Initialize the card in the EZVIZ app before using it.
RESET Button	Hold down the RESET button for 5 seconds while the camera is running, the camera restarts and all parameters are reset to default.

Setup


Step 1 Power-on

Plug the power cable into the camera and to the power adapter and then into a power outlet, as shown in the figure below.

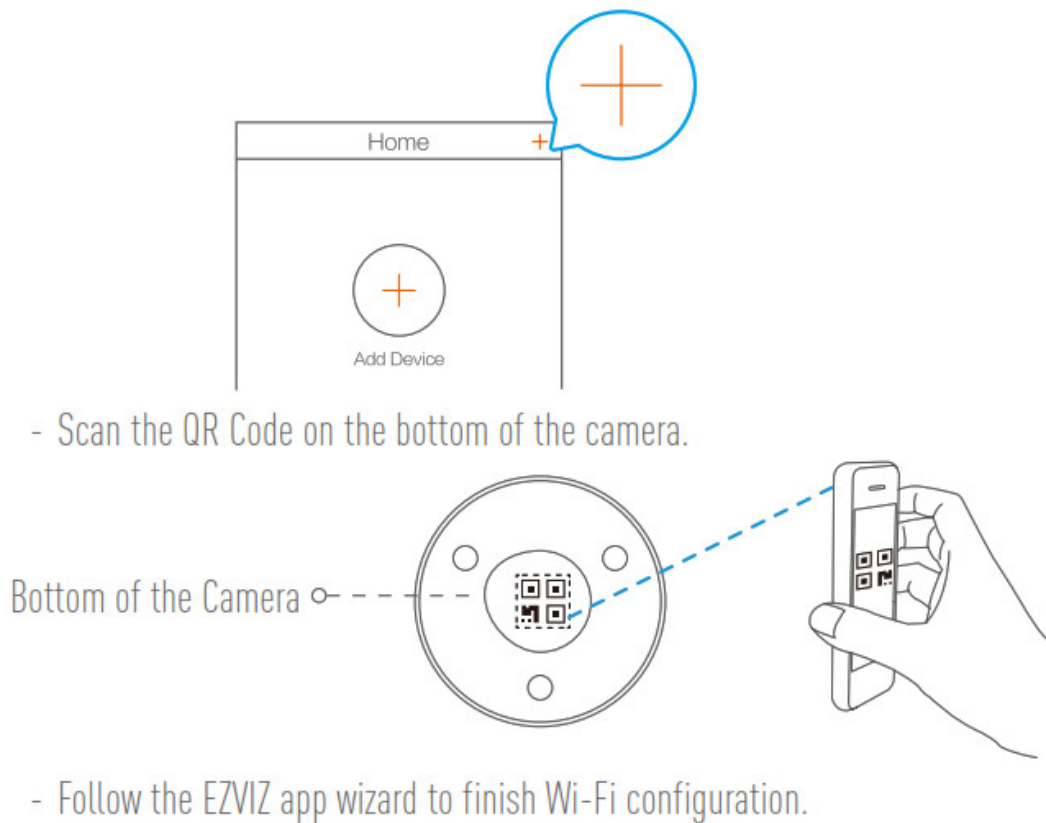


Step 2 Camera Setup

1. Create a user account
 - Connect your mobile phone to Wi-Fi.
 - Download and install the EZVIZ app by searching “EZVIZ” in App Store or Google PlayTM.
 - Launch the app and register for an EZVIZ user account following the startup wizard.

2. Add a camera to EZVIZ 

- Log in the EZVIZ app.
- From the EZVIZ app Home screen, tap “+” on the upper-right hand corner to go to the scan QR code interface.



Please make sure your phone is connected to the 2.4GHz Wi-Fi from the router for Wi-Fi configuration.

Installation

Step 1 Install the Metal Plate (Optional)

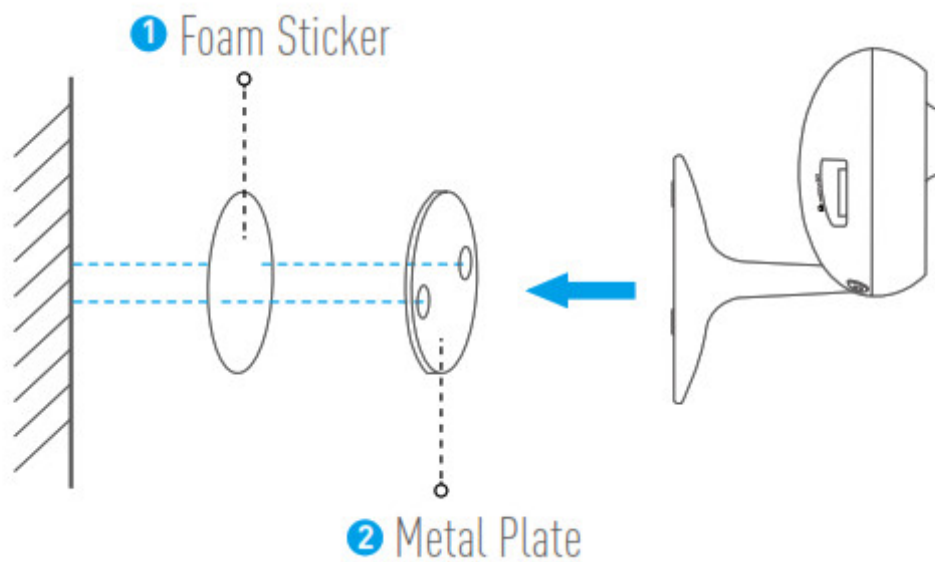
Pick a clean and flat surface and secure the metal plate to the desired position with the foam stickers or screws (not included).



There's a magnet piece inside the camera. You can skip this step if the surface is made of metal.

Step 2 Install the Camera

Secure the camera magnetically to the metal plate or metal surface (see figure below).



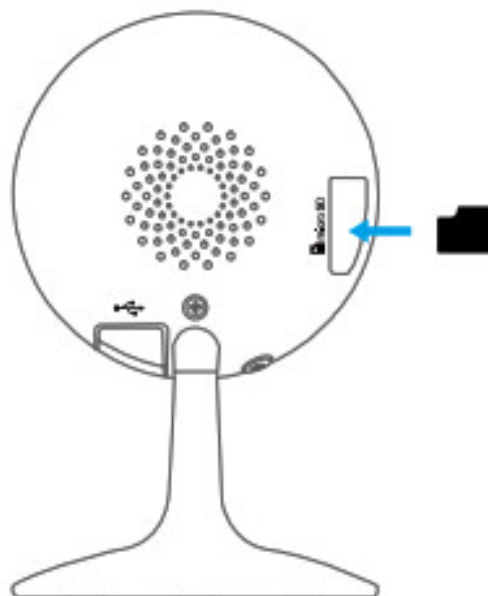
Step 3 Complete Installation

Adjust the camera angle as required.

Appendix

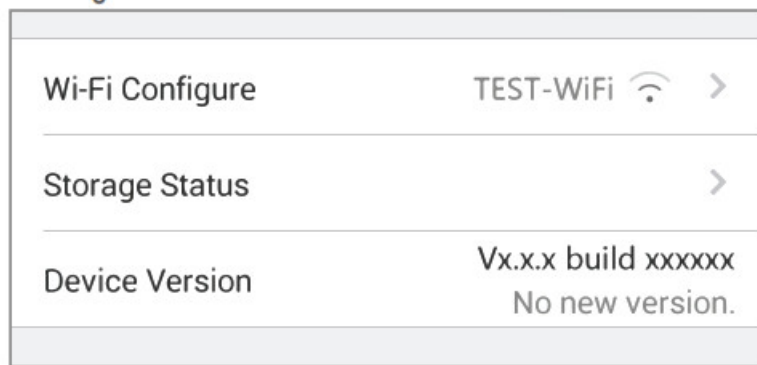
Install Memory Card

Insert a microSD card into the slot until a click.



Initializing Memory Card

1. In the EZVIZ app, check the memory card status by tapping on the Storage Status in the **Device Settings** interface.



2. If the memory card status displays as Uninitialized, tap to initialize it. The status will then change to Normal.



For detailed information, please visit www.ezvizlife.com.

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Your EZVIZ product is warranted for a period of one (1) year from the date of purchase against defects in materials and workmanship, or such longer period as may be required by law in the country or state where this product is sold, when used normally in accordance with user manual.

You can request warranty service by contacting our Customer Service.

For any defective EZVIZ products under warranty, EZVIZ will, at its option, (i) repair or replace your product free of charge; (ii) exchange your product with a functionally equivalent product; or (iii) refund the original purchase price, provided you provide the original purchase receipt or copy, a brief explanation of the defect, and return the product in its original packaging. At EZVIZ’s sole discretion, repair or replacement may be made with a new or refurbished product or components. This warranty does not cover the shipping cost, insurance, or any other incidental charges incurred by you in returning the product. Except where prohibited by applicable law, this is your sole and exclusive remedy for breach of this warranty. Any product that has either been repaired or replaced under this warranty will be covered by the terms of this warranty for the longer of ninety (90) days from the date of delivery or the remaining original warranty period.

This warranty does not apply and is void:

- If the warranty claim is made outside the warranty period or if the proof of purchase is not provided;
- For any malfunction, defect, or failure caused by or resulting from the evidence of impact; mishandling; tampering; use contrary to the applicable instruction manual; incorrect power line voltage; accident; loss; theft; fire; flood; or other Acts of God; shipping damage; or damage resulting from repairs performed by unauthorized personnel;
- For any consumable parts, such as batteries, where the malfunction is due to the normal aging of the product;
- Cosmetic damage, including but not limited to scratches, dents, and broken plastic on ports;
- Any software, even if packaged or sold with EZVIZ hardware;
- For any other damages free from defects in material or workmanship;
- Routine cleaning, normal cosmetic, and mechanical wear and tear.

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Documents / Resources

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