



EZVIZ CSDB22C Wire-Free Video Doorbell User Guide

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EZVIZ CSDB22C Wire-Free Video Doorbell



Scan the QR code with the EZVIZ App to add the device to your account. Please keep it for further reference.

www.ezvizlife.com

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About this Manual

The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons.

Please find the latest version in the EZVIZ website <http://www.ezvizlife.com>

Revision Record

New release – January, 2021

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- B) THE PROTECTION OF NATIONAL OR PUBLIC INTERESTS;
- C) FORCE MAJEURE;
- D) YOURSELF OR THE THIRD PARTY, INCLUDING WITHOUT LIMITATION, USING ANY THIRD PARTY'S PRODUCTS, SOFTWARE, APPLICATIONS, AND AMONG OTHERS.

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IN THE EVENT OF ANY CONFLICTS BETWEEN THE ABOVE AND THE APPLICABLE LAW, THE LATTER PREVAILS.

Regulatory Information

FCC Information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Note: This product has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This product generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this product does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment should be installed and operated with a minimum distance 20cm between the radiator and your body.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following

two conditions:

1. this device may not cause interference, and
2. this device must accept any interference, including interference that may cause undesired operation of the device.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

EU Conformity Statement

This product and – if applicable – the supplied accessories too are marked with “CE” and comply therefore with the applicable harmonized European standards listed under the Radio Equipment Directive 2014/53/EU, the EMC Directive 2014/30/EU, the RoHS Directive 2011/65/EU.

2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see:

www.recyclethis.info

2006/66/EC and its amendment 2013/56/EU (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: www.recyclethis.info

Industry Canada ICES-003 Compliance

This device meets the CAN ICES-3 (B)/NMB-3(B) standards requirements.

EC DECLARATION OF CONFORMITY

Hereby, Hangzhou EZVIZ Software Co.,Ltd. declares that the radio equipment type [CS-DB2] is in compliance with Directive 2014/53/EU.

The full text of the EC DECLARATION OF CONFORMITY is available at the following web link:

<http://www.ezvizlife.com/declaration-of-conformity>

Safety Instruction

Note: Please read the manual before using the device.

Caution: Be sure to read these instructions before operating the equipment.

Due to the product shape and dimension, the name and address of the importer/manufacture are printed on the package.

Customer Service

For more information, please visit www.ezvizlife.com

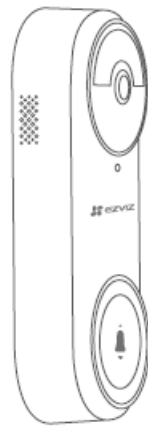
Need help?

Please visit “www.ezvizlife.com/inter/page/contact-us” for our local contact details.

SAVE THIS MANUAL FOR FUTURE REFERENCE

Overview

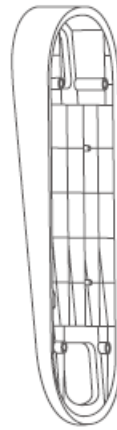
Package Contents



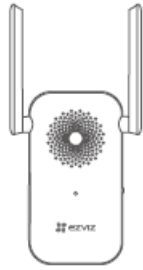
Doorbell (x1)



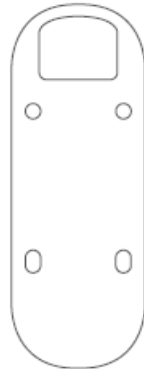
Mounting Plate (x1)



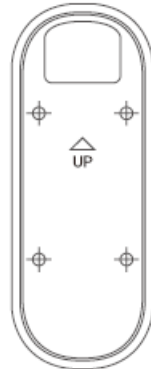
Inclined Mounting Plate (x2)



Chime (x1)



Foam Sticker (x1)



Drill Template (x1)



Plate Foam (x1)



Screwdriver (x1)



Wire Connector (x3)



U-shaped Wire (x2)



Pin (x1)



Screw Kit (x1)



Power Adapter (x1)



Power Cable (x1)



Quick Start Guide (x1)

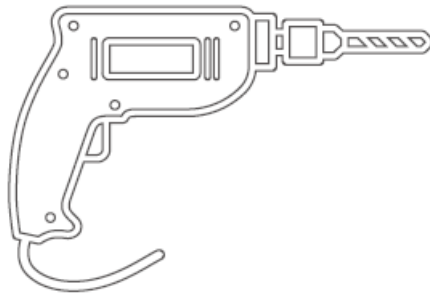
CAUTION:

The appearance of chime and power adapter is subject to the actual one you have bought.

Tools You May Need

- Drill (x1)

It is recommended to use a drill with diameter of 6mm.



Basics

Doorbell

Name

- LED Indicator

Description

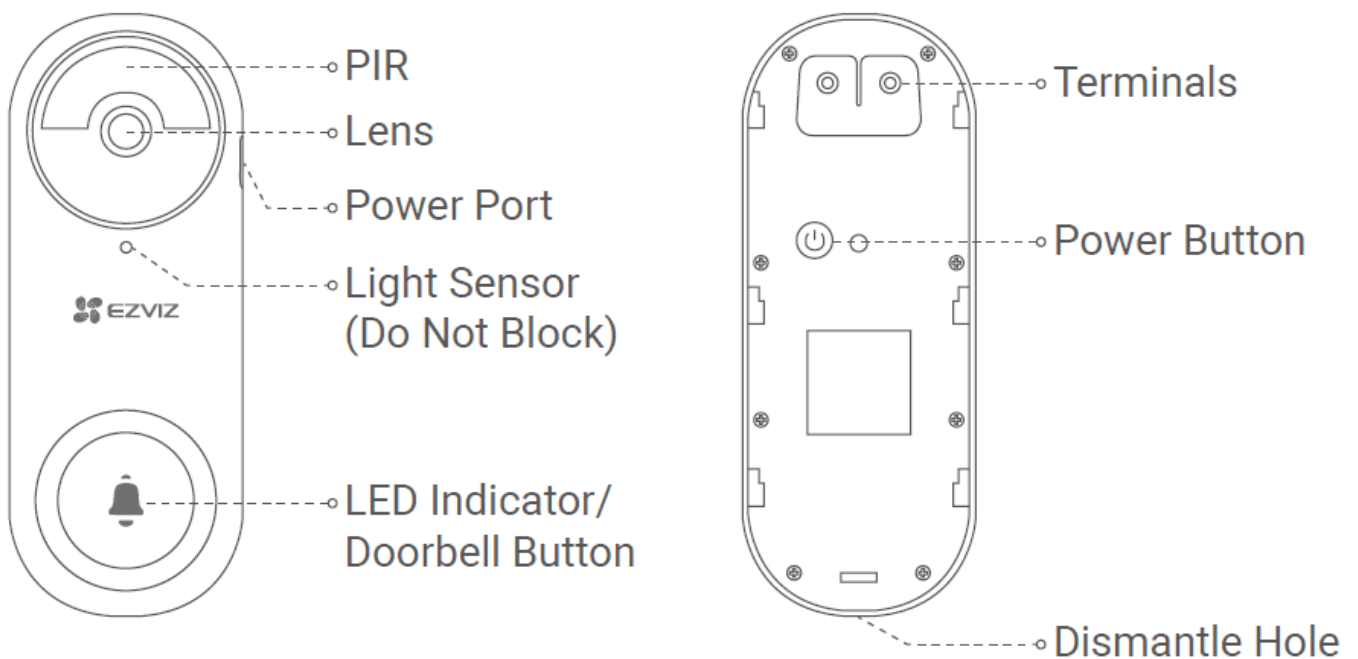
- Solid Red: Less than 20% battery left.
- Slow-Flashing Red: Charging.
- Solid Blue: Person detected or doorbell pressed/fully charged/more than 20% battery left.

Name

- Power Button

Description

- Short press for 1 second: Turn on the doorbell.
- Long press for 5 seconds: Turn off the doorbell.



Chime

Name

- LED Indicator

Description

- Solid Red: Chime is starting up.
- Fast-Flashing Red: Disconnected from the doorbell or SD card error.
- Slow-Flashing Red: Wi-Fi connection has failed.
- Solid Blue: Chime is functioning properly.
- Fast-Flashing Blue: Chime is ready for Wi-Fi connection.

Name

- Reset Button

Description

- Reset Button Long press for 5 seconds to restart and all parameters are reset to default.

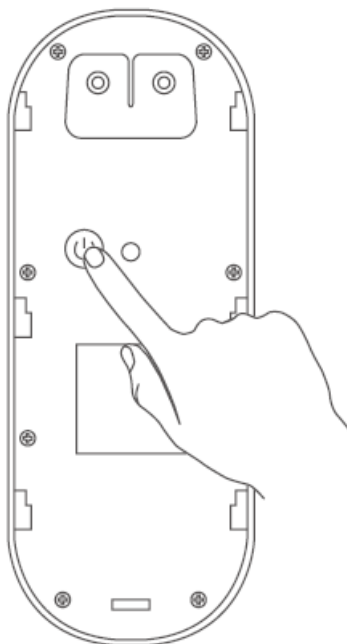
Setup

CAUTION: It is recommended to place the chime within 4 meters from where the doorbell is installed.

Power-on

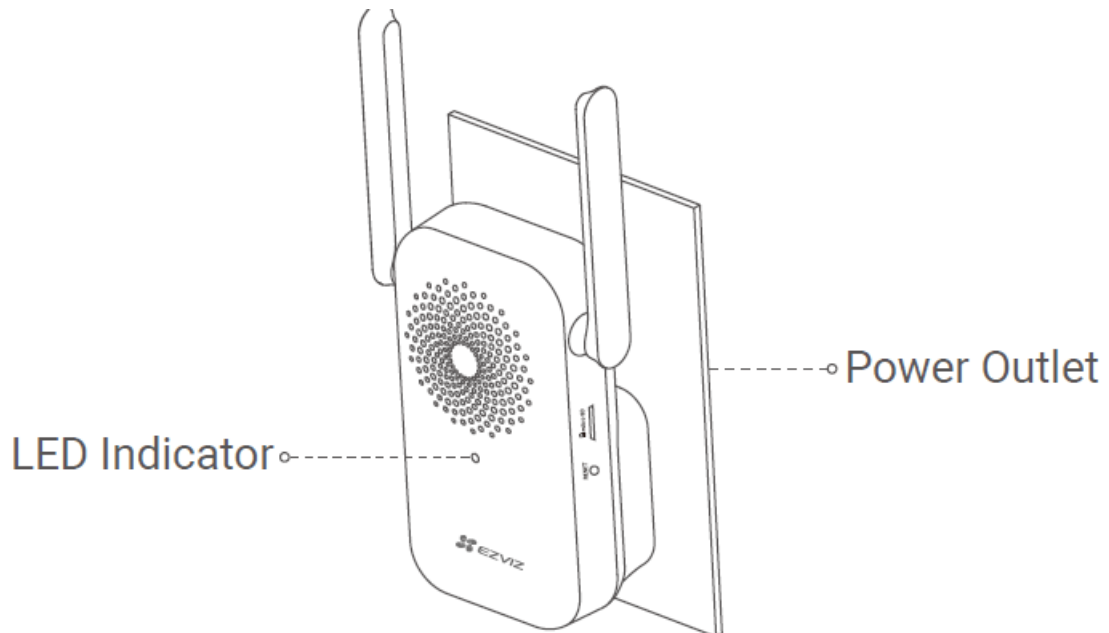
1. Short press the power button for 1 second to turn on the doorbell.

The doorbell beeps once and LED indicator flashes twice, indicating that the doorbell is turned on.



2. Plug the chime into a power outlet (within 4 meters from the doorbell). When the LED indicator is fast-flashing

blue, it is ready for Wi-Fi connection.



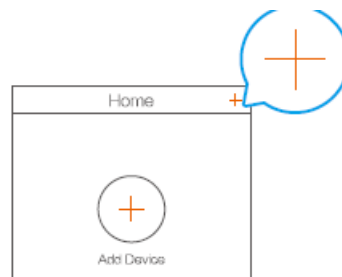
Add to EZVIZ App

1. Create a user account.
 - Connect your mobile phone to Wi-Fi (suggested).
 - Search for “EZVIZ” in the App Store or Google PlayTM.
 - Download and install the EZVIZ app.
 - Launch the app and register an EZVIZ user account.

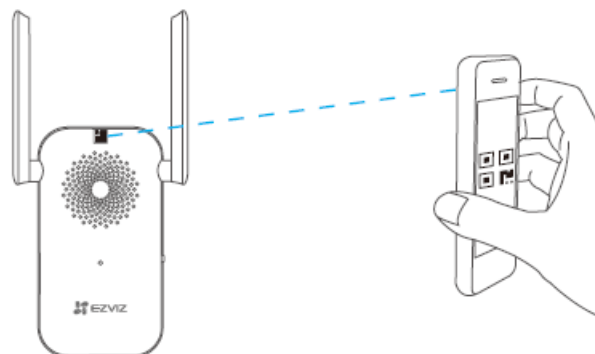
2. Add chime to EZVIZ.

Log in the EZVIZ app.

On the Home screen, tap “+” on the upper-right corner to go to the scan QR code page.

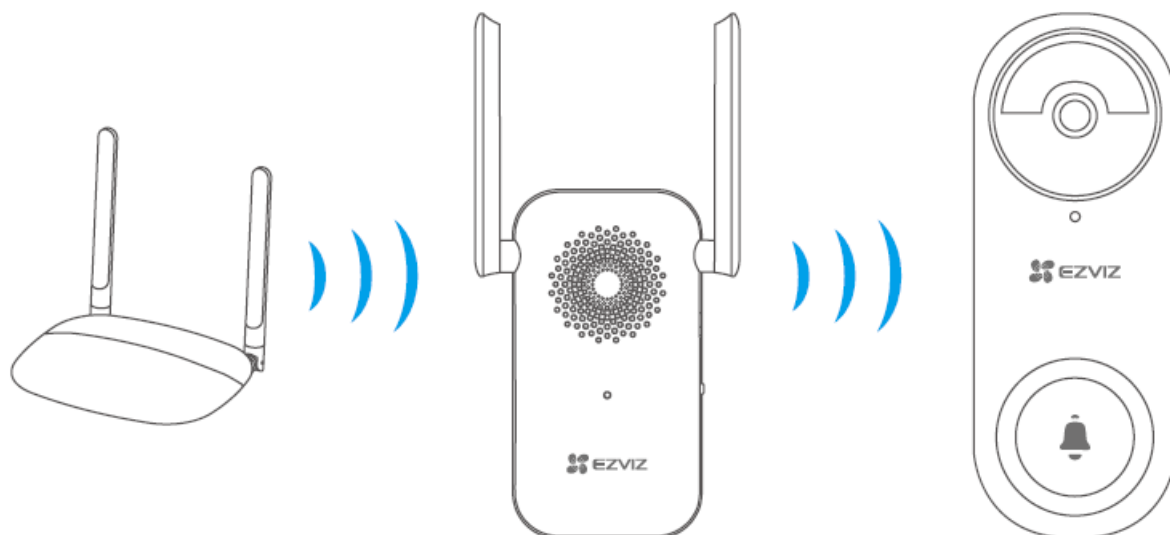


Scan the QR code on the body of the chime.



Follow the EZVIZ app wizard to finish Wi-Fi configuration.

The doorbell will connect to the network by automatically connecting to the chime. Please press the doorbell to check. The chime rings indicating that the connection is successful.

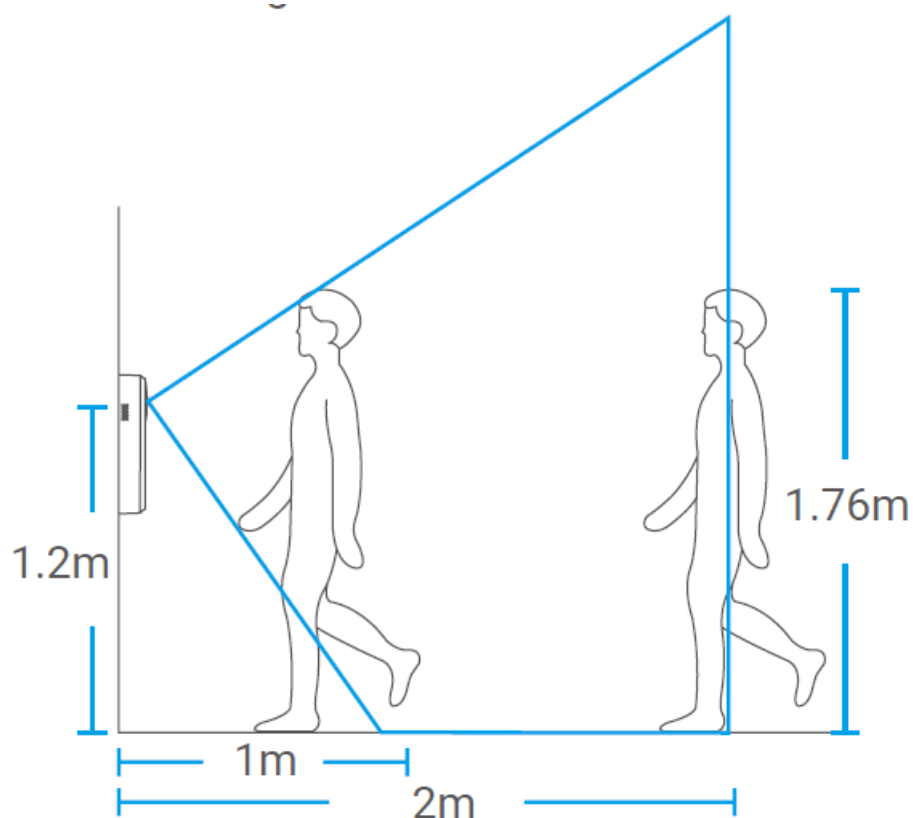


CAUTION: If the network connection of doorbell fails, please adjust the position of the chime. It is recommended to put the chime and doorbell within 4 meters.

Installation

1. Doorbell Installation

- Recommended installation height: 1.2m-1.5m.



- The following situations are not recommended for installation. Otherwise the network connection may be affected:
 1. Iron doors;
 2. Corners of load-bearing walls.
- Please make sure you have finished Wi-fi configuration of the chime and its LED indicator is solid blue before installation.

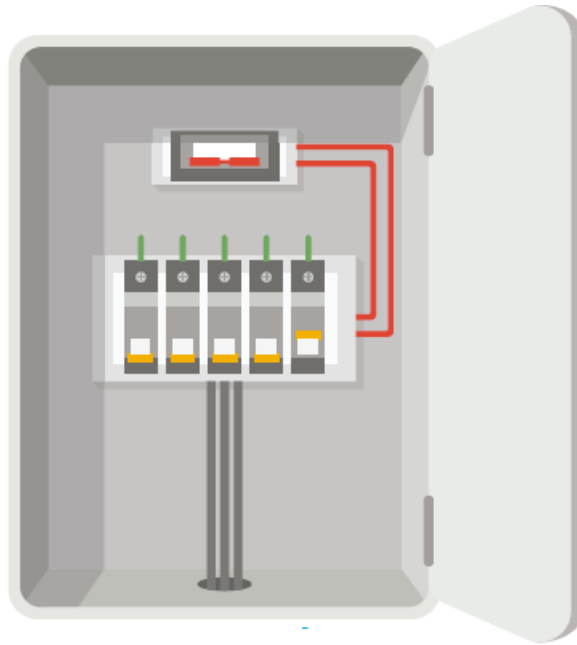
Step 1: Installation preparation.

If you have an existing doorbell system or have installed a mechanical or electronic chime, you can replace the existing doorbell with the EZVIZ doorbell.

- Please ring the existing doorbell first to make sure it's working.
- Determine the mounting position of the doorbell, and check if you can reuse the existing holes on the wall.

CAUTION: If you don't have a doorbell or chime installed, skip step 1 and directly go to step 2.

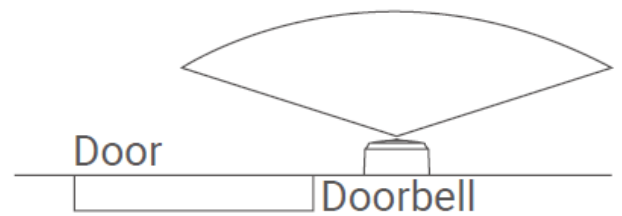
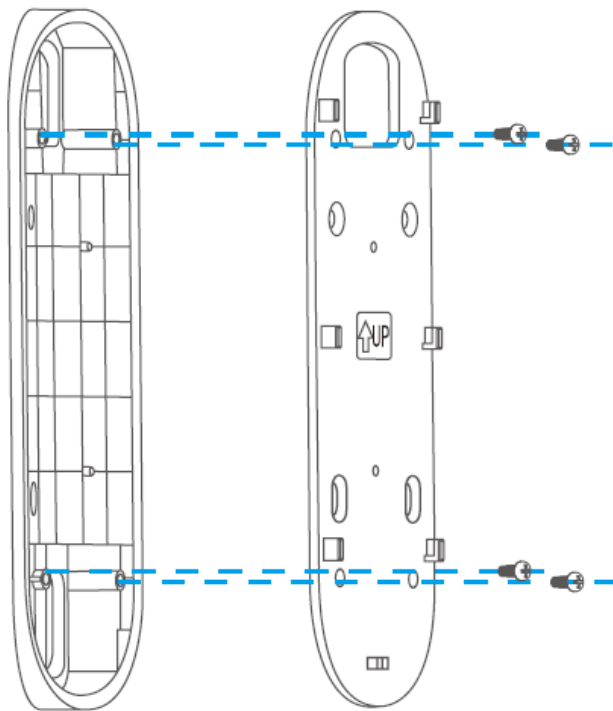
Step 2: Shut off the electricity at the breaker.



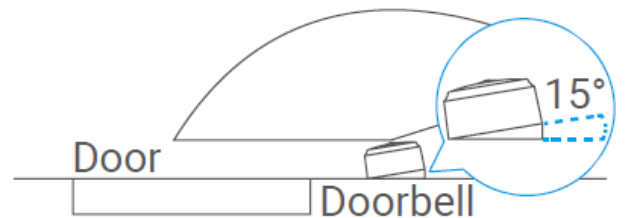
Note: Always be careful when handling electricity wiring. If you're not comfortable to do it yourself, do consult a qualified electrician.

Step 3: Select the mounting plate.

Install directly by the mounting plate, or use one of the inclined mounting plates as a supplementary mounting bracket if you wish to see more on a specific side.



Without Inclined Mounting Plate

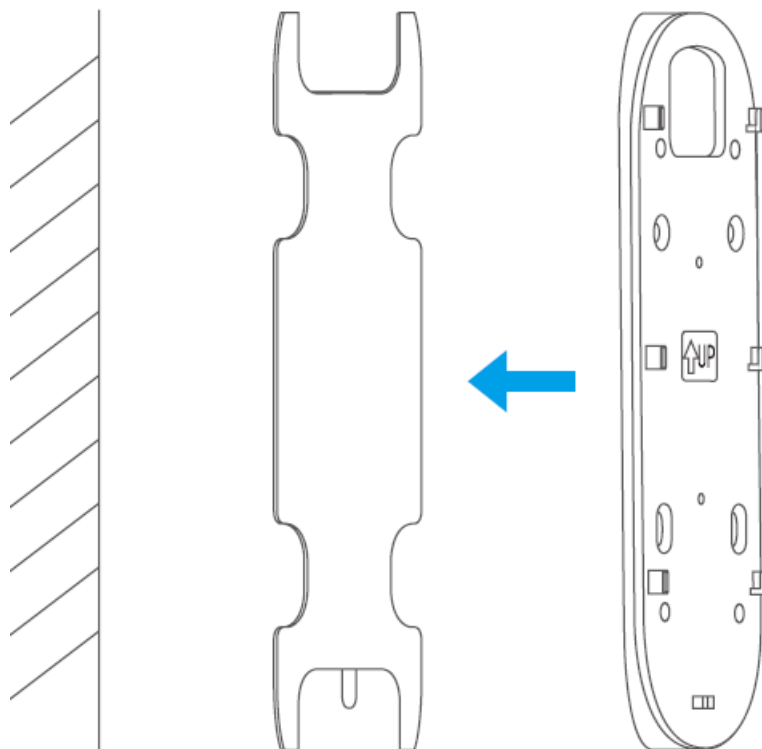


With Inclined Mounting Plate

Step 4: Install the mounting plate.

If the wall is smooth:

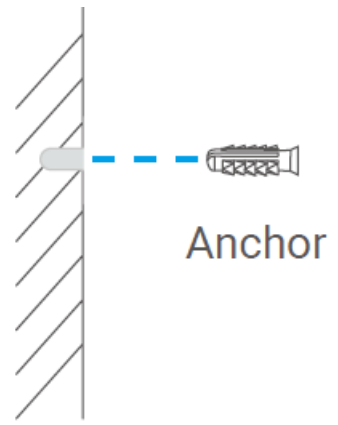
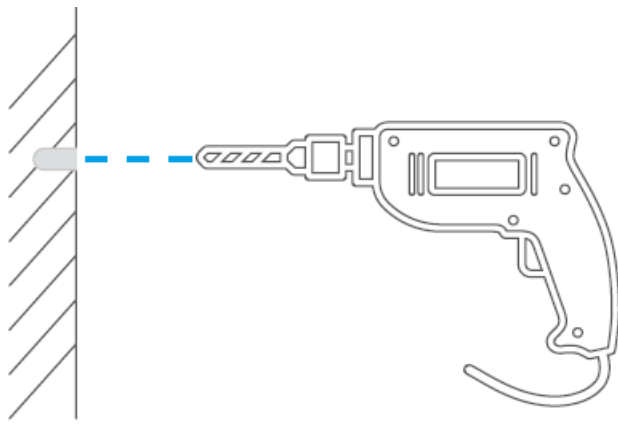
Stick the plate foam on the mounting plate and then paste them to the wall.



If the wall is uneven,

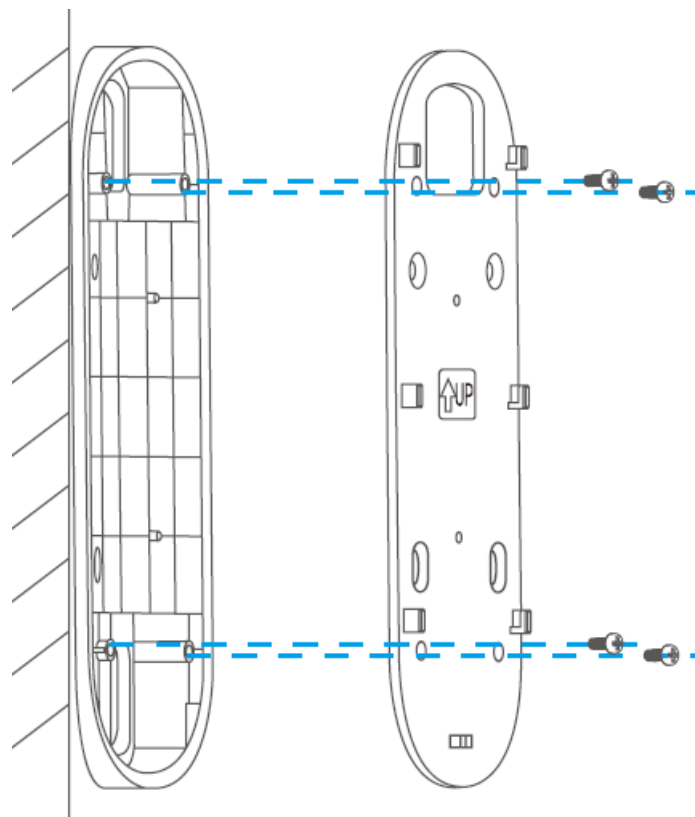
Place the drill template onto the surface you have chosen to mount the doorbell.

(Optional) Drill four screw holes and insert anchors. There is no need to use anchor if you were installing on wooden doorframe.



NOTE: It is recommended to use a drill with diameter of 6mm.

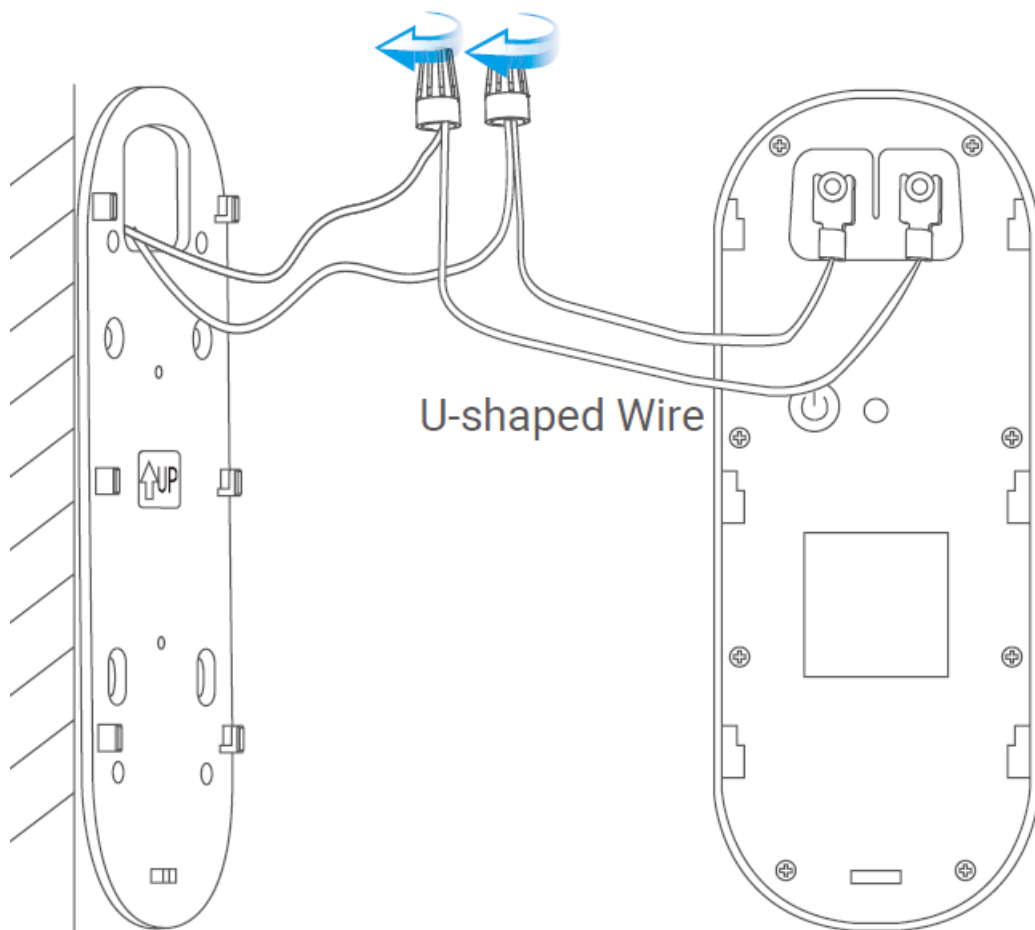
Fix the mounting plate to the wall.
(Please fix the upper two screws first.)



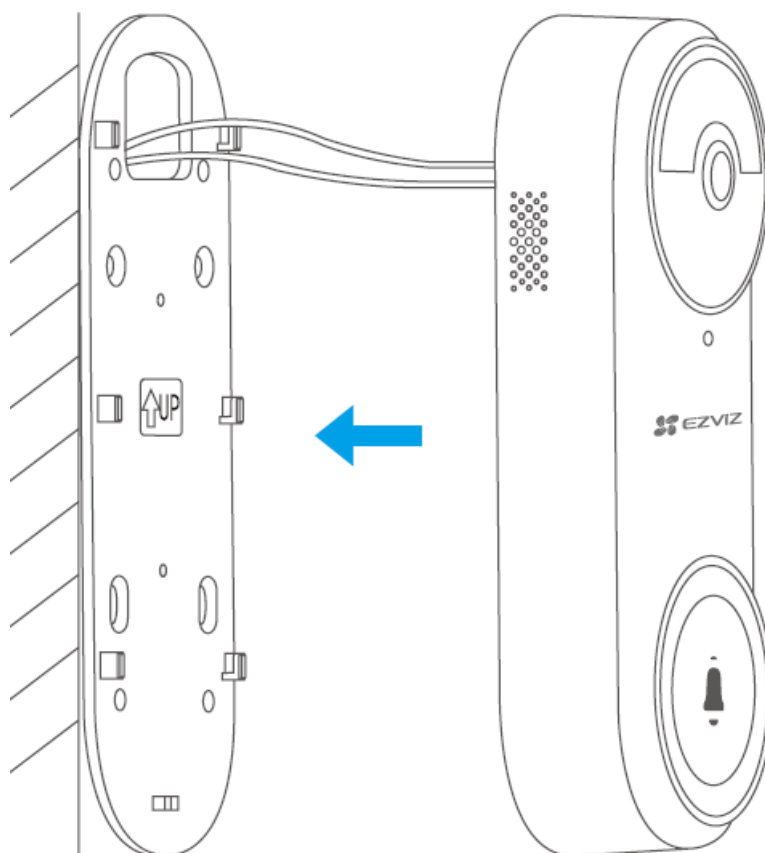
Step 4: Install the doorbell.

- (Optional) For users who have previously installed a doorbell, connect the existing doorbell wires to the terminals at the back of the EZVIZ doorbell, then tighten the terminal screws.

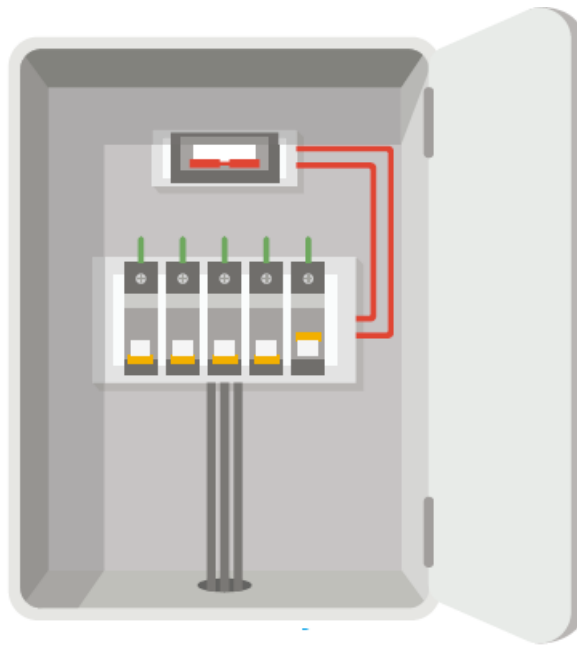
Wire Connector



Install the doorbell to the mounting plate.

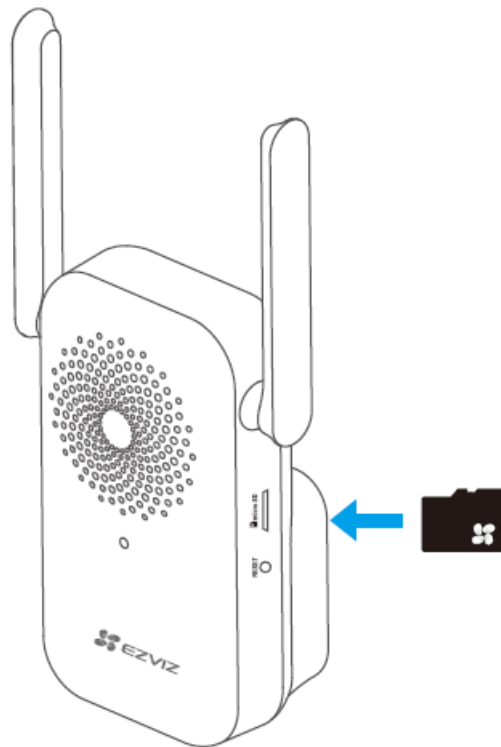


Step 4: Restore power at the breaker.



Micro SD Card Installation (Optional)

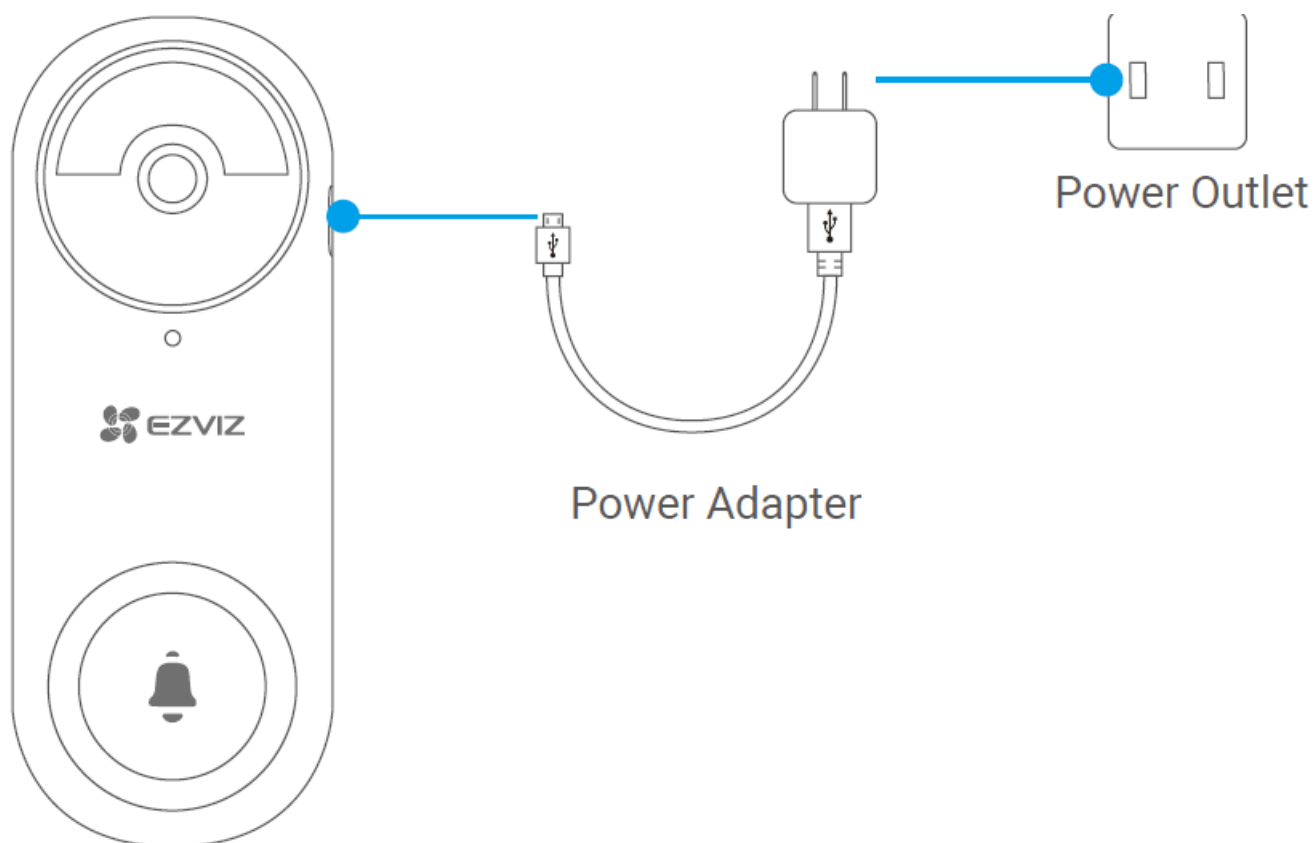
- Insert the micro SD card (sold separately) into the card slot as shown in the figure below.



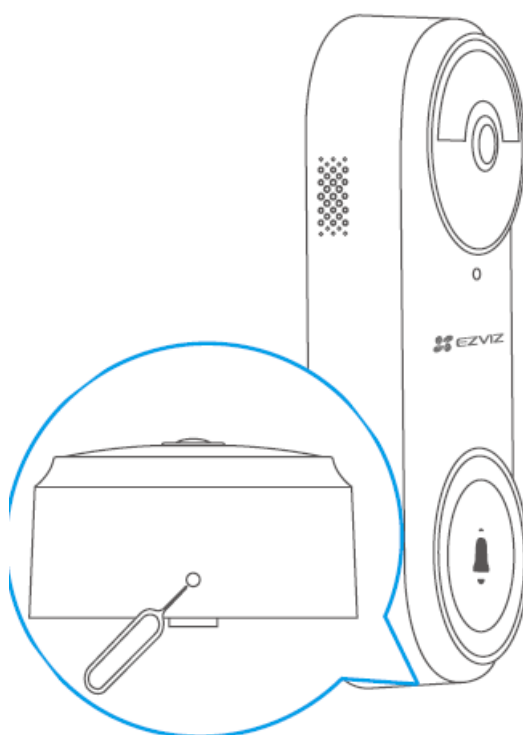
- In the EZVIZ app, tap the Storage Status in the Device Settings interface to check the SD card status.
- If the memory card status displays as Uninitialized, tap to initialize it. The status will then change to Normal and it can store videos.

Maintenance

When the doorbell battery is low, connect the doorbell to power outlet via power adapter.



You can also remove the doorbell from the mounting plate to charge by using the pin provided. Press and hold the hole on the bottom of the doorbell and then take it off.



NOTE:

- When charging, the doorbell will automatically turn on.
- Please make sure to shut off the electricity at the breaker before removing the doorbell if it's wire connected.

LIMITED WARRANTY

Thank you for purchasing Hangzhou EZVIZ Software Co., Ltd. (“EZVIZ”) products. This limited warranty (“warranty”) gives you, the original purchaser of the EZVIZ product, specific legal rights. You may also have other legal rights that vary by state, province or jurisdiction. This warranty applies only to the original purchaser of the product. “Original purchaser” means any consumer having purchased the EZVIZ product from an authorized seller. The disclaimers, exclusions, and limitations of liability under this warranty will not apply to the extent prohibited by applicable law. No distributor, reseller, agent, or employee is authorized to make any modification, extension, or addition to this warranty. Your EZVIZ product is warranted for a period of two (2) years from the date of purchase against defects in materials and workmanship, or such longer period as may be required by law in the country or state where this product is sold, when used normally in accordance with user manual.

You can request warranty service by contacting our Customer Service. For any defective EZVIZ products under warranty, EZVIZ will, at its option,

- (i) repair or replace your product free of charge;
 - (ii) exchange your product with a functional equivalent product; or
 - (iii) refund the original purchase price, provided you provide the original purchase receipt or copy, a brief explanation of the defect, and return the product in its original packaging. At EZVIZ’s sole discretion, repair or replacement may be made with a new or refurbished product or components. This warranty does not cover the shipping cost, insurance, or any other incidental charges incurred by you in returning the product.
- Except where prohibited by applicable law, this is your sole and exclusive remedy for breach of this warranty. Any product that has either been repaired or replaced under this warranty will be covered by the terms of this warranty for the longer of ninety (90) days from the date of delivery or the remaining original warranty period.

This warranty does not apply and is void:

- If the warranty claim is made outside the warranty period or if the proof of purchase is not provided;
- For any malfunction, defect, or failure caused by or resulting from the evidence of impact; mishandling; tampering; use contrary to the applicable instruction manual; incorrect power line voltage; accident; loss; theft; fire; flood; or other Acts of God; shipping damage; or damage resulting from repairs performed by unauthorized personnel;
- For any consumable parts, such as batteries, where the malfunction is due to the normal aging of the product;
- Cosmetic damage, including but not limited to scratches, dents, and broken plastic on ports;
- Any software, even if packaged or sold with EZVIZ hardware;
- For any other damages free from defects in material or workmanship;
- Routine cleaning, normal cosmetic and mechanical wear and tear. Please do not hesitate to contact your seller or our Customer Service, with any questions.

Documents / Resources

	EZVIZ CSDB22C Wire-Free Video Doorbell [pdf] User Guide CSDB22C, 2APV2-CSDB22C, 2APV2CSDB22C, CSDB22C Wire-Free Video Doorbell, Wire-Free Video Doorbell, Video Doorbell
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