



Eyoyo EY-016ZP QA 2D QR Ring Barcode Scanner User Manual

[Home](#) » [Eyoyo](#) » Eyoyo EY-016ZP QA 2D QR Ring Barcode Scanner User Manual 

Eyoyo EY-016ZP QA 2D QR Ring Barcode Scanner



Contents

[1 Warm Tips](#)

[2 Documents /
Resources](#)

[2.1 References](#)

[3 Related Posts](#)

Warm Tips

Warm Tips:

If this document does not help you, please contact our after-sale email support@eyoyousa.com and we will be sure to help you as soon as possible. Eyoyo promises to provide a one-year warranty and lifetime technical

1. I cannot scan Interleaved 2/5 barcodes. Is there a way to enable them?

Answer: Please scan this setup code to enable it. (If there are other barcodes that need to be turned on or off, please contact us at support@eyoyousa.com)



C_CMD_IT01

*Enable Interleaved 2 of 5

2. How do i pair this with scoutiq or any apps?

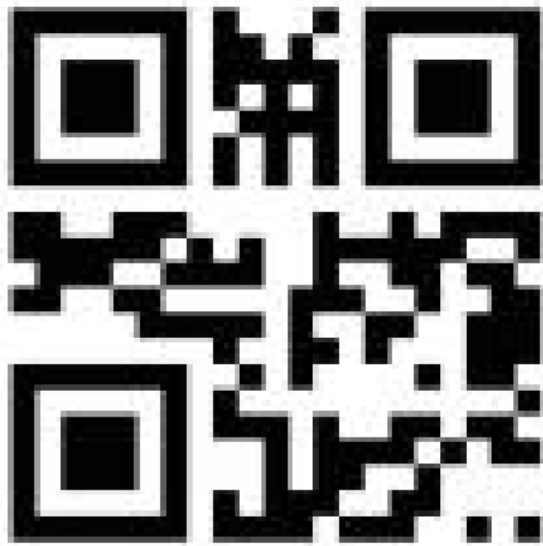
Answer: You don't have to pair it. As long as it's paired with your phone just open up the app and go. A scan on your scanner acts like input on your phone. Wherever your cursor is it'll put the scanned numbers.

3. My scanner is not holding charge anymore, what should i do?

Answer: Please take a video about your problem to support@eyoyousa.com, and we will help you solve your problem.

4. Can it convert upc-e to upc-a?

Answer: Please scan the setup codes below to enable it.



C_CMD_E0T1



C_CMD_E0T0

Enable UPC-EO to UPC-A

*Disable UPC-EO to UPC-A



C_CMD_E1T1



C_CMD_E1T0

Enable UPC-E1 to UPC-A

*Disable UPC-E1 to UPC-A

5. Will it work with Chromebooks?

Answer: Not, it can't work with Chromebooks.

6. Can you set tabs so you can enter quantities?

Answer: Please scan this setup code to enable it.



^&303&^

Add TAB

7. **Are there any ways we can turn off the light when scanning?**

Answer: Scanning lights is not supported to be switched off. It is a treasure that assists the scanner to quickly identify barcodes.

8. **Does it work with an iPhone?**

Answer: Yes, it can work with your phone(iPhone, Samsung or any other brand).

9. **Can you configure the options for upce such as transmitting check digits ?**

Answer: Please scan the setup code below as you need. If it is not clear whether your barcode is UPC-E0 or UPC-E1, the set-up codes for both can be scanned.



C_CMD_E003



C_CMD_E002

*Enable Transmit
UPC-E0 Check Digit

Disable Transmit
UPC-E0 Check Digit



C_CMD_E103



C_CMD_E102

*Enable Transmit
UPC-E1 Check Digit

Disable Transmit
UPC-E1 Check Digit

10. Can you configure the options for upc-e such as transmitting or not the leading zeroes?

Answer: Please scan the setup code below as you need. If it is not clear whether your barcode is UPC-E0 or UPC-E1, the set-up codes for both can be scanned.



C_CMD_E005



C_CMD_E004

Enable Transmit UPC-EO
System Number

Disable Transmit UPC-EO
System Number



C_CMD_E105



C_CMD_E104

*Enable Transmit UPC-E1
System Number

Disable Transmit UPC-E1
System Number

11. Can you configure the options for upc-a such as transmitting check digits ?

Answer: Please scan the setup code below as you need.



C_CMD_E104



C_CMD_CA02

*Enable Transmit UPC-A
Check Digit

Disable Transmit UPC-A
Check Digit

12. Can you configure the options for upc-a such as transmitting or not the leading zeroes?

Answer: Please scan the setup code below as you need.



C_CMD_CA05



C_CMD_CA04

*Enable Transmit UPC-A
System Number

Disable Transmit UPC-A
System Number

13. Does it have a beam aiming guide?

Answer: Yes, it has.

14. May i connect it to ipad via bluetooth and a pc via your usb adapter. in other words, have two devices

connected at the same time?

Answer: No, you can only operate your computer or iPhone individually.

15. How can i turn off sound?

Answer: Please scan the setup code below to turn on/off sound.

 ^&03A&^	 ^&03B&^
Volume Off	Volume High

16. Does it work with Amazon seller/Scoutly/ ebay app in Iphone?

Answer: Yes, it can support work with Amazon seller/Scoutly/ ebay app.

17. Can you use Bluetooth mode only without the receiver, for an android cellphone?

Answer: Yes, please press and hold the scan button for 8~10 seconds to turn on Bluetooth.

18. The USB charging cable is type-c?

Answer: Yes, the USB charging cable is type-c.

19. How do you switch from scan mode to keyboard mode on this model?

Answer: If you want to pull up the IOS keyboard on your phone, you can double click
The scan button.(Android devices do not support this function)

20. Will Bluetooth connect to an android tablet on Bluetooth option without going through settings?

Want to setup 100s of tablets using scanner.

Answer: Not supported. It can only be set by long pressing the scan button for 8-10 seconds or by scanning
the code below.



^&C0F&^

Bluetooth HID Pairing Mode

21. Can it scan 1D, 2D or on-screen codes?

Answer: Yes, it can scan 1D, 2D or on-screen codes.

22. Does this scan work with mobile directly without the adapter piece ?

Is the adapter piece can be connected to Android or iPhone.

Answer: The adapter is used for computer connection, if you want to connect to Android, iPhone or tablet, you can connect by Bluetooth.

23. Does this scanner work in SPP mode?

Answer: it supports Bluetooth HID, SPP and BLE protocols.

24. dididi does not work after three sounds

Answer: No power, please to charge immediately

25. When I connect the scanner to my phone or computer, I scan the code, but I don't see any change, where is my barcode?

Answer: Please open an Excel sheet, word, TXT document or other program with a cursor and text input box on your phone or computer and place the cursor in the input box before scanning the code.

26. How to turn the scanner off

Answer: Please scan this setup code.



^&041&^

Sleep Now

27. Is it possible to connect without Bluetooth?

I just want to connect the scanner to my computer using a 2.4G wireless receiver.

Answer: PC terminals ,like desktop computer, which is not equipped with Bluetooth, please pair it with Dongle,
Dongle Pairing Steps:

A. Scan the “2.4G Wireless Pairing Mode”



^&010&^

2.4G Wireless Pairing Mode

B. Scan “Match the Receiver” so that enter into pairing state. The blue light on the left flickers quickly.



^&021&^

Match the Receiver

C. Plug the receiver, If pair successfully, you will hear a beep. The blue light on the right will always be bright.

28. **Is this product water proof or IP rated for outdoor use?**

Answer: This product is not waterproof. Please protect it well when using it in humid environments.

29. **My scanner is not scanning and the red beam only flashes, it does not stay on.**

Answer: Please contact our email support@eyoyousa.com

30. **Can this scanner send multiple character prefix/suffix?**

Answer: Yes, it can add multiple character as prefix/suffix. Please contact our email support@eyoyousa.com

31. **If your scanner is not working or not scanning anymore, but you don't know what is causing it yet, please scan these setting codes below to restore the factory settings first.**

Answer: If this method still does not work, please contact our email support@eyoyousa.com



^&002&^

Restore Defaults



S_CMD_FFFF

32. **Can i stop scanner from activating music on my iphone? every time i ' m scanning it triggers the music to come on in my phone**

Answer: Please help us to download the upgrade package via the link below to resolve the issue. (If the link expires, please contact us.) <https://pixeldrain.com/u/9uq61p3q>



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References

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