



Exioty Smart Plug Works with Alexa User Guide

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Exioty Smart Plug Works with Alexa



Specifications

- **Product Name:** Exioty Smart Plug
- **Compatibility:** Requires Echo (2nd Gen and newer), Echo Dot (2nd Gen and newer), Echo Plus, Echo Show, Echo Studio, and more. Not supported by 1st Gen Echo and 1st Echo Dot.
- **App:** Amazon Alexa App
- **Signal Range:** Up to 30 feet in an open environment. Distance may be reduced by obstacles such as walls or doors.
- **Network:** Works under 5G WiFi network via Alexa Echo
- **Supported Functions:** Remote control, group control, schedule, timer, rename, and other functions

Product Usage Instructions

Pairing the Plugs

To pair the smart plugs, follow these steps:

1. Use Alexa Echo voice pairing. No app is required.
2. Refer to the video tutorial for visual instructions: [Video Tutorial](#)

Controlling the Smart Plugs

After setup, control the smart plugs using the Amazon Alexa App. The plug status will appear in the app. You can control lights, fans, and appliances with your voice and in the app. Use the app for remote control, group control, schedule, timer, rename, and other functions.

Resetting the Smart Plug

To reset your smart plug, follow these steps:

1. Press and hold the button on the side of the plug for 5 seconds.
2. Release the button once you see the blue LED light.
3. A blue LED will blink when the reset is complete. The LED flashing indicates entering pairing mode.

Troubleshooting

If the smart plug doesn't work, try the following steps:

1. Restart your device by unplugging it from the outlet and plugging it back in.
2. If restarting doesn't resolve the issue, reset your Smart Plug.
3. If the problem persists, please contact the service team for further assistance.

Extending Range

To extend the range of your smart plug:

1. Use BLE Mesh plug-to-plug connection to extend voice control capabilities beyond signal dead zones. Each BLE Mesh plug acts as its own hub beyond the Echo.
2. If a paired plug is disconnected, set up another plug between the disconnected plug and Echo to restore the connection.

Setting Timer

You can set a timer for the smart plug using either voice commands or the Alexa app.

- Voice command settings: Use Alexa Echo to set a timer using voice commands. For example: "Alexa, turn on the first plug at 4:15 pm." Refer to the video tutorial for more details: [Voice Command Tutorial](#)
- App settings: Use the Alexa app to set the timer. Refer to the video tutorial for more details: [App Setting Tutorial](#)

FAQ

Q: Can the smart plugs support Homekit, Google Home, Smartlife, and Smartthings?

A: No, the smart plugs are only supported by Alexa.

Q: Can the smart plug work with only the Alexa App without an Alexa Echo device?

A: No, an Alexa Echo device is required as a hub.

Q: Is this a WiFi smart plug?

A: No, it is a Bluetooth Low Energy Mesh smart plug (BLE Mesh Smart Plug).

Q: How many plugs can one Alexa Echo support?

A: One Alexa Echo can support up to 10 plugs.

USING INSTRUCTION

Question 1:

Can it work without Alexa Echo?

Answer:

No, Smart plug requires Echo, including: Echo (2nd Gen and newer), Echo Dot (2nd Gen and newer), Echo Plus, Echo Show, Echo Studio, and more. [Only the 1st Gen Echo and 1st Echo Dot are not supported]



Question 2:

How to pair plugs?

Answer:

Alexa Echo voice pairing, no app required.



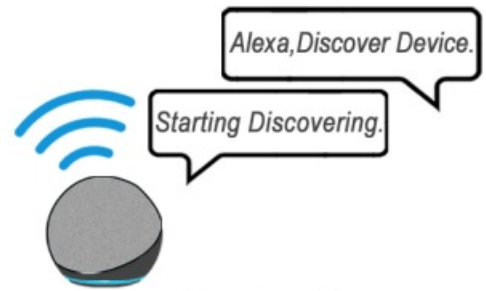
Setp 1

Plug your smart plug into a power outlet.



Setp 2

Pairing mode: Blue LED blinking
If not, press and hold the button for 8 seconds to reset the plug to pairing mode.



Setp 3

Say to the Echo:
"Alexa, discover device."
(No APP is required in this process.)

Please refer to video: https://drive.google.com/file/d/1p_46X-ebF0YDYKITB7VvRSRIZDg83QQ9/view?usp=sharing

Question 3:

What app can be used to control smart plugs? Answer: "Amazon Alexa" App.

- After setup, the plug status will appear in the Alexa App.
- You can control lights, fans and appliances with your voice and in the Alexa App— remote control, group control, schedule, timer, rename and other functions.

Question 4:

How to reset your smart plug?

Answer:

- Step 1: Press and hold the button on the side of the plug for 5 seconds.
- Step 2: Release the button once you see the blue LED light.
- Step 3: A blue LED blinks when reset is complete. The LED flashing enters paring mode.



Question 5:

What can I do if the smart plug doesn't work?

Answer:

Please try the following steps.

- **Step 1:** Restart your device first to see if it resolves the problem. To restart, unplug the device from the outlet and plug it back in.
- **Step 2:** If you have restarted your device and it still isn't working, reset your Smart Plug. Step 3: Please contact the service team if it still doesn't work.

Question 6:

How does it work under 5G WiFi network?

Answer

The smart plug works under 5G network via Alexa Echo.



Question 7:

What is its signal range?

Answer:

The signal can reach 30 feet in an open environment. Obstacles such as walls or doors will reduce the distance, but the signal range can be expanded through BLE mesh.

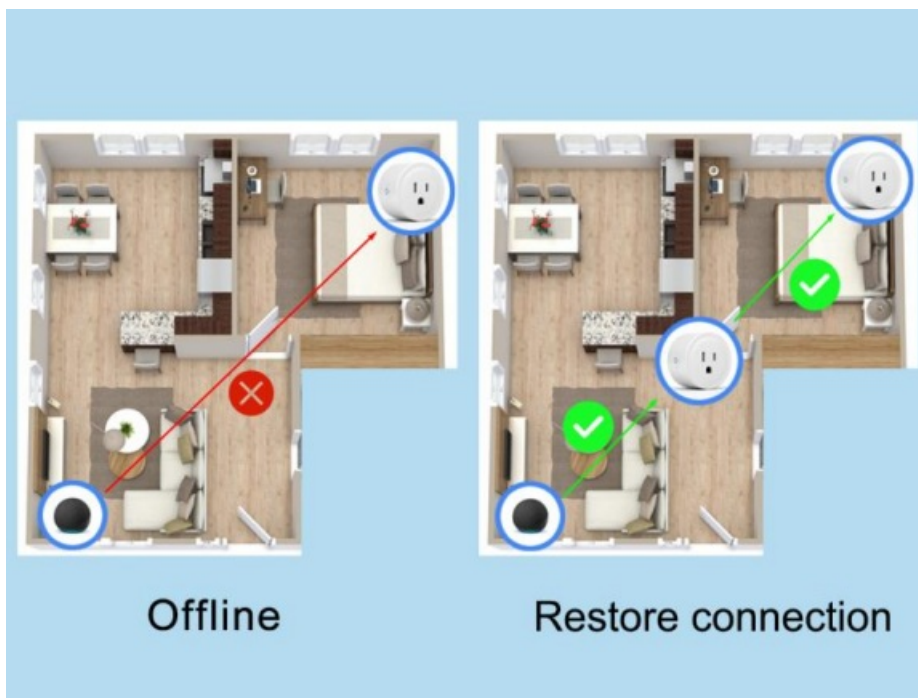


Question 8:

How to extend range?

Answer:

1. BLE Mesh plug-to-plug connection can extend your voice control capabilities beyond signal dead zones, each BLE Mesh plug act as its own hub beyond the Echo.
2. If the paired plug is disconnected, set up another plug between the plug and echo, and the disconnected plug can restore connection.



Question 9:

How to set timer?

Answer:

Voice command settings: You can set a timer with Alexa Echo using voice commands. For example: "Alexa, turn

on the first plug at 4:15 pm.” Please refer to the video: (<https://drive.google.com/file/d/1fECPFI5CeOSDMQR-x6osPWN4rqo5RVdi/view?usp=sharing>) or App settings: You can set the timer using the Alexa app.

Please refer to the video:(<https://drive.google.com/file/d/1QzlgbfjidxcYGNnTiUwl3L1D6X0g3tIz/view?usp=sharing>)

Question 10:

Can smart plugs support Homekit, Google Home, Smartlife, and Smarthings?

Answer:

Not supported, works with Alexa only.

Question 11:

Can it work if only the Alexa App but without the Alexa Echo device?

Answer:

No, requires Alexa Echo as a hub.

Question 12:

Is this a WiFi smart plug?

Answer:

No, It is a bluetooth low-energy mesh smart plug(BLE Mesh Smart Plug).

Question 13:

How many plugs can one Alexa Echo support?

Answer:

Within 10.

Documents / Resources

	<p>Exioly Smart Plug Works with Alexa [pdf] User Guide Smart Plug Works with Alexa, Smart, Plug Works with Alexa, Works with Alexa</p>
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References

- [User Manual](#)