Manuals+

eufy

Contents

eufy C10 Robot Vacuum With Auto Empty Station

Product Information

Specifications

- Model: eufy Robot C10

- Obstacle Avoidance Ability

- BoostIQ settings for enhanced performance

- Auto-empty feature

- Zone Cleaning and No-Go zones functionality

Product Usage Instructions

How to ensure your C10 cleans the entire house in one go
Collect small objects before cleaning to prevent entanglement. Create No-Go zones for specific carpets. Enable the Auto-return cleaning feature to prevent interruptions.

What should I do if my C10 is not charging
Disconnect the power supply, wipe the charging pins, ensure dryness, and ensure proper connection between the robot and the base station.

What Should I Do If the C10 Can't Connect to WiFi?
Ensure the home network is 2.4GHz WiFi. Reconnect to WiFi for successful configuration.

Tips on using the C10.

Obstacle Avoidance Ability
To maximize the C10 robot vacuum's cleaning performance, please remove any loose objects, such as wires, small toys, socks, and clothes, from the floor to prevent the robot from vacuuming them. Additionally, it is recommended to tie up curtains so the robot can easily pass through them as it performs cleaning tasks.

Note: If you have too many small items at home or do not want the robot to clean certain areas, please set up No-Go zones in the app to prevent the robot from entering these areas.
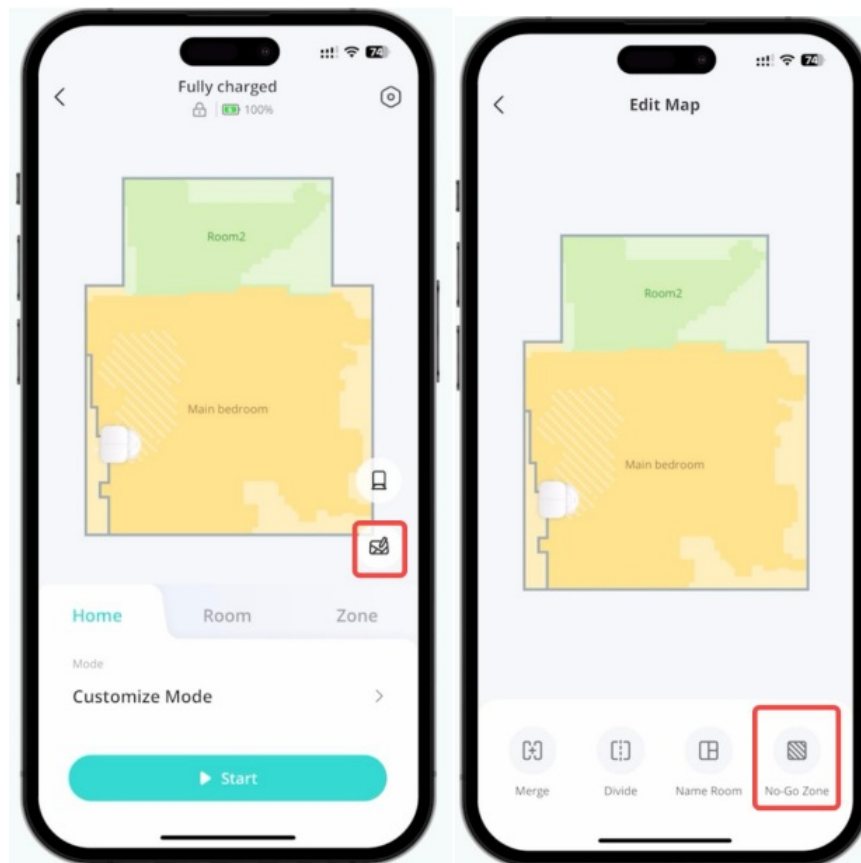
Dynamic Obstacles

People or pets that are constantly moving may affect the navigation accuracy of the C10 robot vacuum. Therefore, please avoid standing in front of the robot for an extended time. Additionally, please avoid moving large objects, such as boxes/furniture, during the robot's cleaning process, as this may result in the robot not cleaning that area during its cleaning session.

How to improve the cleaning performance of your C10?

- If you have pets or kids, use Turbo or Max suction mode and set the empty frequency to Higher via the eufy Clean app for better cleaning performance.

- For carpet cleaning, it is recommended to use the "Zone Cleaning" feature to increase the robot's vacuuming frequency and increase the robot's suction level.

Enable the BoostIQ setting.
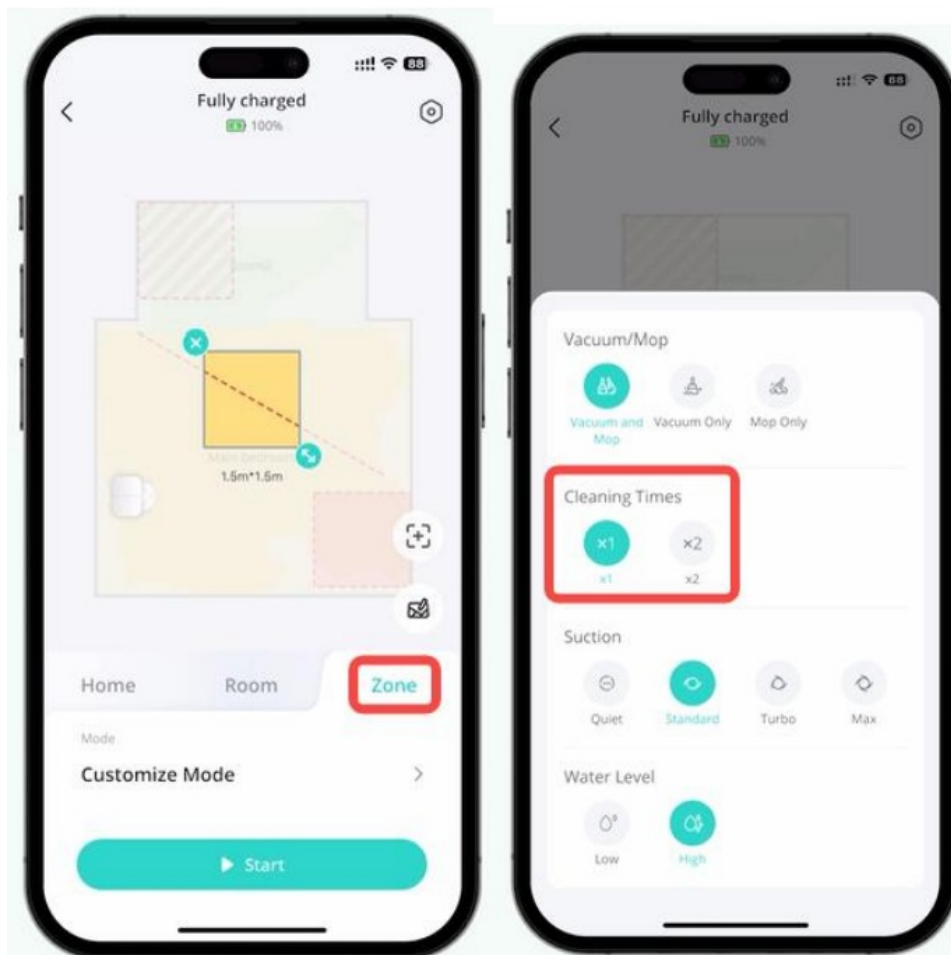
Increase the robot's auto-empty frequenc.y
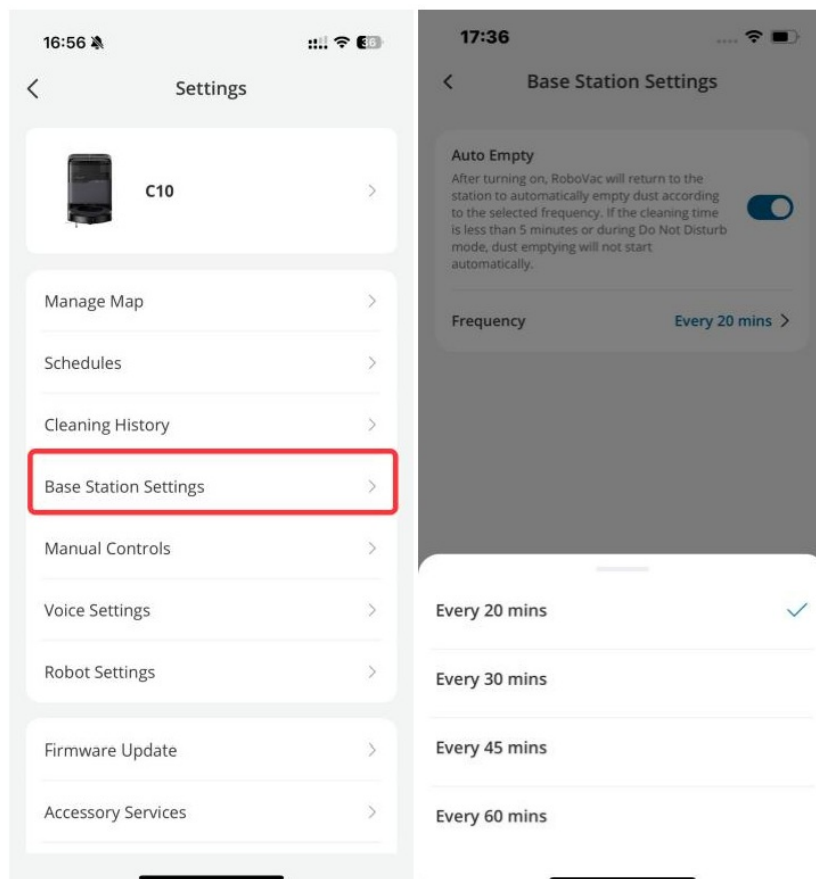
Regularly clean and maintain accessories to ensure the robot's optimal cleaning performance.

**How to ensure your C10 cleans the entire house in one go?**

Collect Small Objects
Collect cords, socks, toys, towels, clothes, etc., before using the Omin C20 to avoid it getting stuck.

Customizable No-Go Zones
For carpets with a long-pile or those that are particularly light and thin, create no-go zones within the app. This prevents the robot from getting trapped or tangled in carpet fibers.
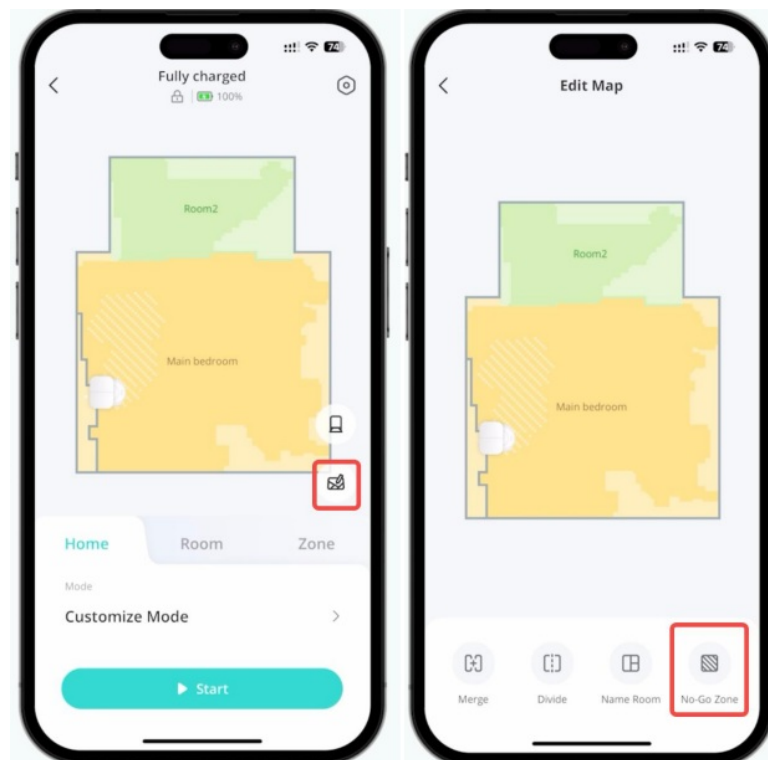
Auto-return Cleaning Feature
Enable the Auto-return cleaning feature to ensure that the cleaning process will not be interrupted.

What should I do if my C10 is not charging?

- Please disconnect the power supply, then gently wipe the base station and the main unit's charging pins with a cloth. Wait until they are dry before placing the machine on the base station for charging.
- Please ensure that the base station's plug is properly inserted into place.
- Please ensure that the pins of the robot vacuum and the pins of the base station are correctly connected.

What Should I Do If the C10 Can't Connect to WiFi?

- 2.4GHz WiFI Needed: Please make sure your home network is 2.4Ghz WiFi.
- Reconnect WiFi: Reconnect to ensure the network is successfully configured.
- Try Hotspot/Another WiFi: Try using a hotspot or switch to another WiFi network for configuration.

If it still fails, please contact eufy customer support for assistance.

Contact Us

- **US A** For eufy Clean / MACH / Health+1-**800-994-3056**
- **Mon-Fri** 6:00 AM – 5:00 PM (PT)
- **Sat** 7:00 AM – 3:30 PM (PT)
- **Email**: **support@eufy.com**

(We will respond to you within 24 hours on workdays.)

FAQs

Q: How often should accessories be cleaned for optimal performance?
A: Regularly clean and maintain accessories to ensure the robot's optimal cleaning performance.

Q: Can the C10 be used on all types of carpets?
A: For carpets with long-pile or thin fibers, create no-go zones within the app to prevent entanglement.

Documents / Resources

eufy C10 Robot Vacuum With Auto Empty Station [**pdf**] Instruction Manual
C10, C10 Robot Vacuum With Auto Empty Station, Robot Vacuum With Auto Empty Station, Vacuum With Auto Empty Station, Auto Empty Station

References

- **User Manual**