

# **ETC High End Systems Solaframe Studio Automated Luminaire User Manual**

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You can find complete High End Systems terms and conditions and warranty information at <a href="mailto:etcconnect.com/Support/Warranty.aspx">etcconnect.com/Support/Warranty.aspx</a>.

ETC intends this document, whether printed or electronic, to be provided in its entiret

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### Introduction

Congratulations on your purchase of the SolaFrame Studio automated framing fixture. This manual provides important information for the safe installation, configuration, and maintenance of your SolaFrame Studio fixture.

### **Important Safety Information**

Please read all instructions prior to assembling, mounting, and operating this equipment.

Continued and safe operation of this fixture is the responsibility of the operator. This manual will give tips for that continued safe operation. At any time please contact Technical Services for any safety concerns.

The following international note, caution, and warning symbols appear in margins throughout this manual to highlight important messages.



Note: Notes are helpful hints and information that is supplemental to the main text.

CAUTION: Hot Surfaces. This statement indicates that while operating, equipment surfaces may reach very high temperatures. Allow the fixture to cool before handling or servicing.



CAUTION: A Caution statement indicates situations where there may be undefined or unwanted

consequences of an action, potential for data loss or an equipment problem.

WARNING: A Warning statement indicates situations where damage may occur, people may be harmed, or there are serious or dangerous consequences of an action

WARNING: RISK OF ELECTRIC SHOCK! This warning statement indicates situations where there is a risk of electric shock.

All ETC High End Systems documents are available for free download from our website: etcconnect.com/Products/High-End-Systems.

Please email comments about this manual to: <u>TechComm@etcconnect.com</u>.

## **Help from Technical Services**

If you are having difficulties and your problem is not addressed by this document, try the ETC support website at <a href="mailto:support.etcconnect.com">support.etcconnect.com</a> or the High End Systems product website at <a href="mailto:etcconnect.com/Products/High-End-Systems">etcconnect.com/Products/High-End-Systems</a>. If none of these resources are sufficient, contact

ETC Technical Services directly at one of the offices identified below. Emergency service is available from all offices outside of normal business hours.

When calling for help, take these steps first:

- Prepare a detailed description of the problem
- Go near the equipment for troubleshooting
- Find your notification number if you have called in previously

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# **Safety Considerations**

To ensure safe operation, follow the safety instructions and warning notes in this user manual.

- The SolaFrame Studio is intended for professional use only. Not for residential use. Read the entire manual before using this equipment.
- Contact your authorized ETC dealer or Technical Services before performing any service in order to maintain warranty coverage.

Symbols used on the product label are defined below:

<u></u>	The luminaire must be installed at least 2.0 m (6 ft 7 in ) away from all lighted objects
<u>?</u>	General warning
	Do not stare at the operating light source.
	This product should not be discarded as unsorted wast e but must be sent to separate collection facilities for r ecovery and recycling.
ta or Ta	Rated maximum ambient temperature
tc or Tc	Rated maximum case temperature
	Operate indoors only, not where this product would be exposed to the weather.



**WARNING**: Note the following safety warnings before use:

- This equipment is designed for operation by qualified personnel only.
- Replace fuses with the specified type and rating only. See page 28.
- Make sure that the available voltage is within the stated range. See page 7.
- Do not use this fixture with a damaged power lead (cord set). If the lead is damaged, it must be replaced by a qualified technician with an equivalent type before use. Contact your local authorized dealer for spare power leads.
- Do not use this fixture if the lens is damaged. Damaged lenses must be replaced before use. Contact your local authorized dealer for a replacement.
- Do not mount the fixture on or near flammable surfaces.
- Minimum distance from fixture head to combustible materials: 0.1 m (4 in).
- Minimum distance to lighted objects: 2 m (6 ft 7 in).

**AVERTISSEMENT**: Pour votre sécurité, lisez les mises en garde et les avis suivants avant toute utilisation:

- Remplacez les fusibles uniquement par le type et le calibre indiqués. Voir page 28.
- Veillez à ce que la tension disponible soit dans la plage indiquée. Voir page 7.
- N'utilisez pas ce projecteur avec un cordon d'alimentation endommagé (fils électriques). Si le cordon est endommagé, un technicien qualifié doit le remplacer par un cordon de type équivalent avant que l'appareil ne

puisse être utilisé. Contactez votre distributeur agréé local pour obtenir des cordons d'alimentation de rechange.

- N'utilisez pas cet appareil si la lentille est endommagée. Les lentilles endommagées doivent être remplacées avant l'utilisation. Contactez votre revendeur agréé local pour un remplacement.
- Distance minimum entre la tête du luminaire et les matériaux combustibles : 0.1 m (4 in).
- Distance minimum avec les objets éclairés : 2 m (6 ft 7 in).

#### WARNING: RISK OF ELECTRIC SHOCK!

- Do not operate this device with the cover open.
- Disconnect the fixture from power and DMX and allow it to cool before performing any cleaning and maintenance.



AVERTISSEMENT : RISQUE DE CHOC ÉLÉCTRIQUE!

- N'utilisez pas cet appareil avec le couvercle ouvert.
- Débrancher la lampe de son alimentation et du DMX et la laisser refroidir avant d'effectuer un nettoyage ou un entretien.

RISK GROUP 2: CAUTION. Possibly hazardous optical radiation emitted from this product. Do not stare at operating lamp. May be harmful to the eyes.

**GROUPE DE RISQUE 2 (RISQUE MODÉRÉ): ATTENTION**. Rayonnement optique potentiellement dangereux émis par ce produit. Ne regardez pas la lampe en fonctionnement. Peut être nocif pour les yeux





CAUTION: Hot Surfaces. Allow the device to cool completely before handling and servicing.

**ATTENTION** : Surfaces chaudes. Laissez le luminaire refroidir complètement avant de le manipuler et de procéder à son entretien.

Note: The light source in this luminaire is not user-replaceable, and must be replaced only by a qualified technician. Contact ETC Customer Support for assistance

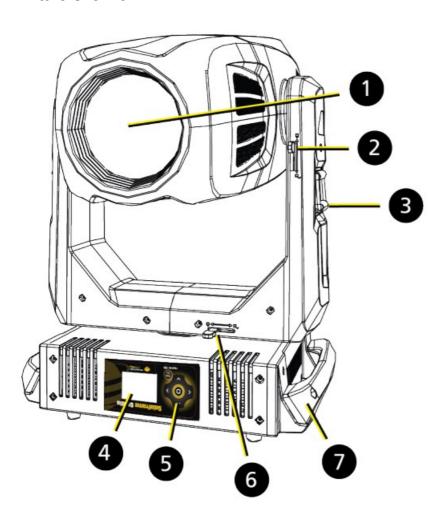
### **General Operation and Use Guidelines**

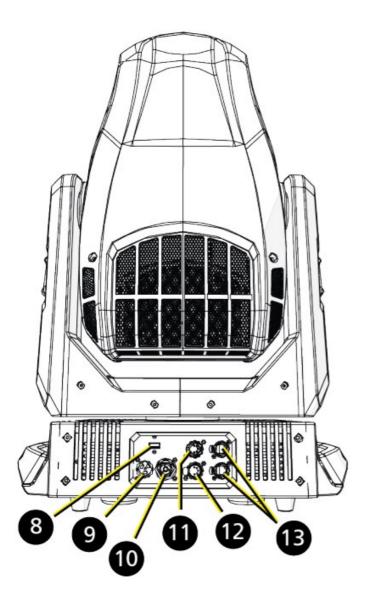
- This fixture is only allowed to be operated with the maximum alternating current that is stated in the technical specifications label provided on the fixture.
- Lighting effects are not designed for permanent operation. Consistent operation breaks may extend the life of the fixture.
- When choosing the installation location, make sure the fixture will not be exposed to extreme heat, moisture, or dust.
- Do not point the lens toward the sun or other bright light source. Doing so could damage the fixture.
- If using the supplied Omega brackets with quick-locking thumb screws for fixture hanging, ensure that the

thumb screws have engaged a complete 90-degree positive latch.

- Operate the fixture only after having familiarized yourself with its functions. Do not permit persons who are not qualified and familiar with its functions to operate the fixture.
- Do not modify the fixture. Any modifications will void the warranty.
- This manual describes the proper installation and operation of this fixture. Using this fixture in any way other than the intended use may cause damage and void the warranty.
- When the fixture has been stored or transported in cold temperatures, allow it to warm to room temperature for a minimum of one hour before applying power. Applying power to a cold fixture may cause damage to the fixture and void the manufacturer warranty.
- When you power on the fixture, you may notice smoke or odor. This is normal and should decrease gradually. If smoke or odor persists, disconnect the fixture from power and contact your ETC dealer or Technical Services.
- Please use the original packaging if the fixture is to be transported. ETC will not be responsible for the fixture if packaging other than manufacturer provided packaging is used.

### **Fixture Overview**





- 1. Lens
- 2. Tilt Lock
- 3. Yoke Handle
- 4. Display
- 5. Navigation Controls
- 6. Pan Lock
- 7. Enclosure Handle
- 8. USB
- 9. Power In
- 10. Power Out
- 11. DMX Thru
- 12. DMX In
- 13. Ethernet ports (x2)

# **Specifications**

For complete technical specifications, see the technical datasheet: <a href="https://example.com/Products/High-End-Systems/LightingFixtures/SolaFrame/Studio/Documentation.aspx">etconnect.com/Products/High-End-Systems/LightingFixtures/SolaFrame/Studio/Documentation.aspx</a>

# **Environment**

- Ambient operating temperature range: -10°C to 35°C (14°F to 95°F).
- Relative humidity: 0-90%, non-condensing.
- Storage temperature: -20°C to 60°C (0°F to 140°F).
- · Indoor use only.
- Dry locations only, IP20 rated

#### **Power**

**WARNING**: Connect the fixture to a non-dimmable power source in order to avoid damage to the fixture's internal power supply and other electrical components. Using a dimmable power source can damage the fixture and will void the warranty

# **Electrical Specifications**

- 100-240 VAC at 50/60 Hz
- Maximum power consumption: 629 W

### **Input and Power Factor**

The values listed below were measured with the fixture in Standard mode with LEDs at full and all motors functioning.

VAC	Amps	Hz	Watts	VA	PF
100	6.3	50	629	628	0.99
120	5.2	60	614	619	0.99
200	3.0	50	588	610	0.97
208	2.9	60	587	604	0.97
220	2.8	50	586	613	0.96
230	2.7	50	592	615	0.96
240	2.5	60	585	607	0.96

**CAUTION:** Using this fixture below 100 V on a 15 A breaker may cause the breaker to trip. Ensure that the circuit can handle the fixture's maximum potential draw before you connect it.

# **Connector Specification**

**WARNING**: Risk of Shock and Fire. Assemble a grounding-type attachment plug with integral cord grip that is within the voltage and amperage rating of this luminaire.

A power input cable with powerCON® TRUE1® TOP input to bare ends is provided. The power input cable is rated for maximum 20 A/120 VAC and 16 A/240 VAC. Install a suitable connector to meet the installation requirements. See the following wire color code chart:

Wire Color Code (EU)	Wire Color Code (US Standard)	Connection type	Terminal
Green/Yellow	Green	Earth/Ground	
Blue	White	Neutral	N
Brown	Black	Line (Live)	L

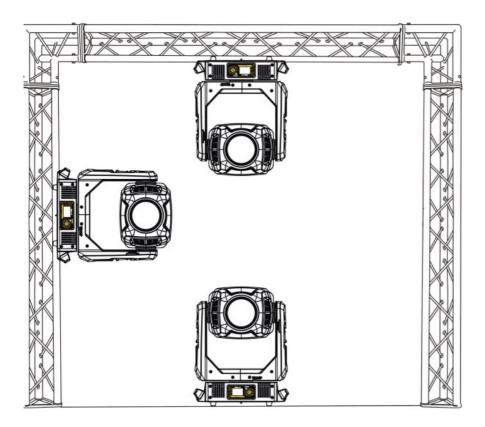
### Install the Fixture



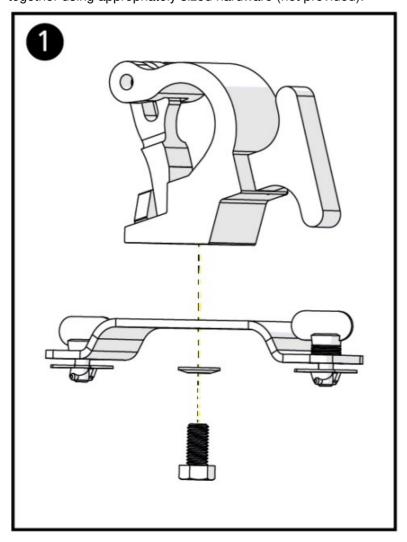
- The installation location must support a minimum point load of 10 times the weight of the fixture.
- The installation must always be secured with a secondary safety attachment. An appropriate safety cable is supplied.
- Safety cable attachment must be rated by a safety factor of 10.
- Use of third party clamps are permitted, but they should comply with, and be approved by, the Authority Having Jurisdiction (AHJ).
- The fixture should be positioned so that prolonged staring into the fixture at a distance closer than 6.4 m (21 ft) is not expected.
- A supportive and stable surface must be used when the fixtures are placed on the feet.
- Never stand directly below the installed fixture when mounting, removing, or servicing the fixture.
- All safety and technical aspects of fixture installation must be approved by a qualified personnel before operation.
- The installation must be regularly inspected by qualified personnel.
- Overhead rigging must be performed by qualified personnel.

**CAUTION**: Follow all local codes and recommended practices by the Authority Having Jurisdiction. The installation must only be carried out by qualified personnel.

You can install the fixture in any of the orientations shown below.

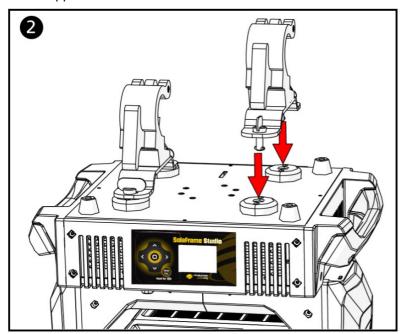


1. Assemble the clamp (provided by others) to the Omega bracket that was provided with the fixture and secure together using appropriately sized hardware (not provided).

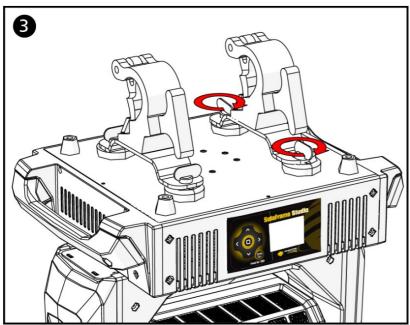


2. Align the assembled Omega bracket and quick-lock fasteners into the respective holes on the bottom of the

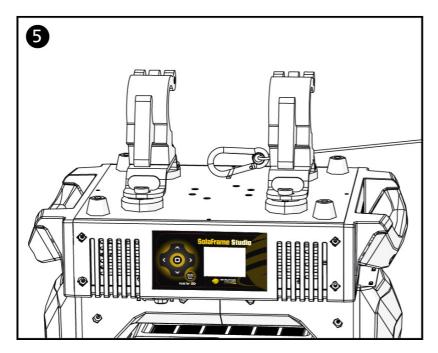
fixture upper enclosure.



3. Tighten each of the quick-lock fasteners fully, turning clockwise. You will hear and feel a click when the fastener is fully secured.



- 4. Repeat steps 1 through 3 for the second clamp and bracket.
- 5. Attach the provided safety cable through the attachment point on the bottom of the fixture upper enclosure and secure to the trussing system or other safe installation point. Follow local codes and recommended safety standards for securing the fixture to the installation location.



- 6. Attach the fixture to the installation location using the installed clamps, using the clamp manufacturer's instructions for a secure fit. When using an Omega clamp, close the safety and fully tighten the clamp wing nut until secure.
- 7. Inspect the installation prior to lifting the fixture overhead.

### **DMX Control**

The SolaFrame Studio fixture operates on standard DMX-512 control bus, controlled by a DMX console. The fixture requires 48 channels of DMX-512 in standard mode.

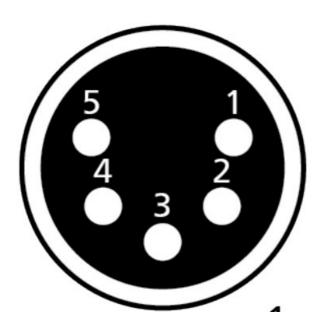
Attach the fixture to the control bus using a two-core, shielded cable with a 5-pin XLR connector (Belden 9729 is preferred).

Two XLR termination receptacles are available: one for connection of DMX Input, and one for DMX Thru (used when daisy-chaining to additional fixtures on the DMX control bus).

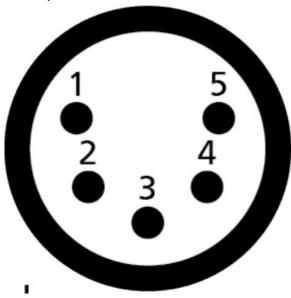
# **DMX Connector Pinout**

For DMX Input, the DMX cable must have a XLR plug connector on one end of the cable that connects to the fixture. When daisy-chaining DMX to the next device, prepare a DMX cable with a XLR socket connector on one end and a XLR plug connector on the other end. Terminate the cable ends as indicated in the pinout image below.

DMX Thru 5-oin xir



DMX input 5-oin xir



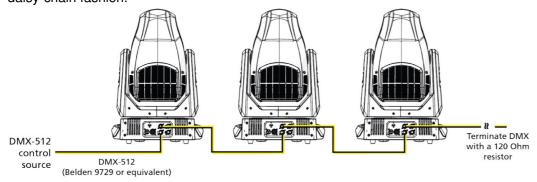
- 1. Ground
- 2. Signal (-)
- 3. Signal (+)
- 4. N/A
- 5. N/A

### **Connect DMX Cables to Fixture**

The following instructions are guidelines for connecting DMX to your fixture. Your installation may vary.

- 1. Connect the XLR plug connector of a DMX data cable to the DMX Thru connector on the DMX control source.
- 2. Connect the XLR socket connector of the DMX data cable to the DMX In connector of the first fixture on the DMX control run.
- 3. Continue linking the remaining fixtures by connecting a cable from the DMX Thru connector of a fixture to the DMX In connector of the next fixture on the control run.

Note: A maximum of 32 DMX devices may be connected in any one DMX data run when installed in a daisy-chain fashion.



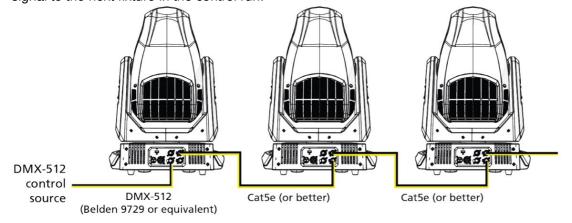
### **Terminate DMX**

Use a DMX terminator or install a resistor on the last fixture of the DMX control run to prevent corruption (data reflection) of the digital control signal by electrical noise.

A DMX terminator is an XLR plug with a 120  $\Omega$  resistor connected between pins 2 and 3 that can be installed into the DMX output receptacle of the last fixture in the DMX control run. Contact your authorized dealer or ETC for ordering information (etcconnect.com/contactETC), or purchase an XLR DMX terminator from the ETC Online Shop (shop.etcconnect.com).

# **DMX Control and Ethernet Output**

You can use DMX-512 control and Ethernet output. When a fixture is set up to receive DMX-512 control input, it converts the signal to Art-Net on IP10 and sends the signal to the Ethernet port, continuing the Art-Net on IP10 signal to the next fixture in the control run.



### Set the DMX Start Address

Give each fixture a unique DMX starting address so that the correct fixture responds to the control signals. This DMX start address is the channel number from which the fixture starts to "listen" to the digital control information sent out from the control source.

Modify the fixture DMX start address on the user interface, located on the upper enclosure. See DMX Address on page 17.

**Example**: The SolaFrame Studio has 48 channels. If you set the DMX starting address of the first fixture to 1, you could set the second fixture to 49 (48+1), the third to 97 (48+49), and so on.

#### **DMX Channels**

The current DMX channel map for the SolaFrame Studio can be found on the ETC website: <a href="mailto:etcconnect.com/Products/High-End-Systems/LightingFixtures/SolaFrame/Studio/Documentation.aspx">etcconnect.com/Products/High-End-Systems/LightingFixtures/SolaFrame/Studio/Documentation.aspx</a>

### **Ethernet Control**

The SolaFrame Studio fixture includes two Ethernet ports that allow sending and receiving of control signals using the Art-Net protocol or sACN.

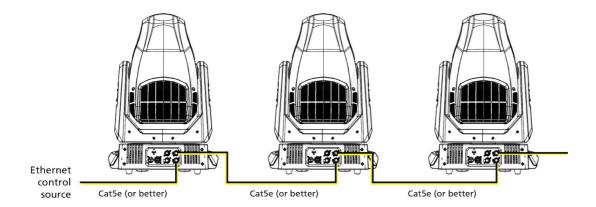
Use a Cat5e (or better) cable and terminate to RJ45 connectors following the TIA/EIA 568B wiring standard.

### **Connect Ethernet Cables to a Fixture**

The following instructions are guidelines for connecting Ethernet to your fixture. Your installation may vary.

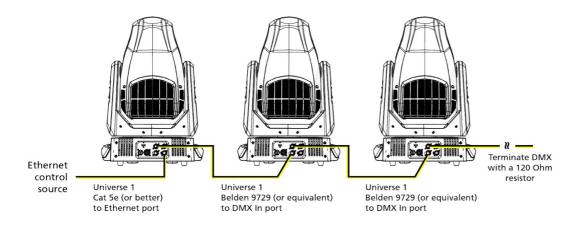
- 1. Connect a cable from the Ethernet control source to one of the Ethernet ports on the first fixture in the Ethernet control run.
- 2. Connect the first fixture to a second fixture by connecting a cable from the second Ethernet port on the first fixture to one of the Ethernet ports on the second fixture.
- 3. Continue linking the remaining fixtures by connecting a cable from Ethernet port to Ethernet port on the fixtures on the control run.

Note: The Cat5e cable distance should not exceed 100 m (328 ft), and you should not connect more than 20 fixtures in one Ethernet control run when the fixtures are linked together



## **Ethernet Control and DMX Thru**

You can use Ethernet control and DMX Thru. When a fixture is set up to receive Ethernet control input, it automatically distributes DMX via the DMX Thru port. The DMX-512 signal is sent as a single universe that corresponds to the universe of the fixture that is receiving Ethernet control.



#### **Terminate DMX**

Use a DMX terminator or install a resistor on the last fixture of the DMX control run to prevent corruption (data reflection) of the digital control signal by electrical noise.

A DMX terminator is an XLR plug with a 120  $\Omega$  resistor connected between pins 2 and 3 that can be installed into the DMX output receptacle of the last fixture in the DMX control run. Contact your authorized dealer or ETC for ordering information (etcconnect.com/contactETC), or purchase an XLR DMX terminator from the ETC Online Shop (shop.etcconnect.com).

### Set the DMX Start Address

Give each fixture a unique DMX starting address so that the correct fixture responds to the control signals. This DMX start address is the channel number from which the fixture starts to "listen" to the digital control information sent out from the control source.

Modify the fixture DMX start address on the user interface, located on the upper enclosure. See DMX Address on page 17.

**Example**: The SolaFrame Studio has 48 channels. If you set the DMX starting address of the first fixture to 1, you could set the second fixture to 49 (48+1), the third to 97 (48+49), and so on.

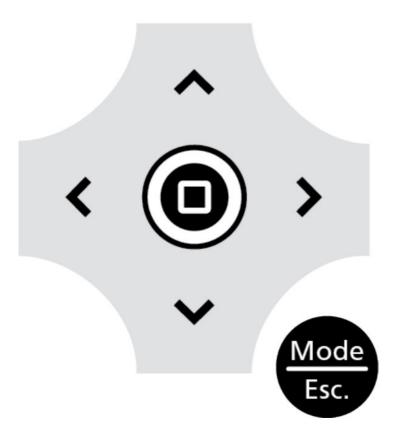
### Set the Control Input and Universe

For Ethernet control, you must configure the control input (Art-Net on IP2, Art-Net on IP10, or sACN) and set a universe for each fixture. See Select Input on page 20 and Set Universe for Art-Net and sACN on page 20 for details.

# **Configure the Fixture**

You can configure SolaFrame Studio fixtures through the onboard user interface.

### **Navigate the User Interface**



- 1. Press the [MODE/ESC] button Mode Esc. to access the main menu. (The display is powered by battery when the fixture has no power; press and hold the [MODE/ESC] button Mode Esc. for three seconds to access the main menu.)
- 2. Browse the menu by pressing the up, down, left, or right navigation buttons.
- 3. Press the Enter button to select a menu item.
- 4. Modify the selection by pressing the up, down, left, or right navigation buttons according to the selection.
- 5. Press the Enter button to confirm a modified selection.
- 6. To exit the menu, press the [MODE/ESC] Mode Esc. button

**Note**: If you press the Enter button to confirm a selection and push no other buttons, the user interface returns to the default display after 15 seconds.

# **Set Fixture Parameters**

This section provides instructions to configure and set up the SolaFrame Studio. See Navigate the User Interface on page 16 for information about the navigation buttons.

Provide power to the fixture before configuring it. If you do not provide power, the fixture will use battery power to power the user interface.

### **DMX Address**

Navigate: Main Menu → Address

Set the DMX address for the fixture. The default value is 001.

### Info Menu

Set the Time Information

Navigate: Main Menu → Info → Time Info

Parameter	Value	Description
Current Time	XXXX (Hours)	Running time of the fixture from the last time that the fixture was powered on, shown in hours (h). The counter resets after the fixt ure is turned off.
Ttl Life Hrs	XXXX (Hours)	Total running time of the device, shown in hours (h).
Last Run Hrs	XXXX (Hours)	Running time of the fixture from the last time that the run time v alue was reset, shown in hours (h).
LED Hours	XXXX (Hours)	Total running time of the fixture LEDs, shown in hours (h).
Timer PIN	Timer PIN XXX	You must enter the Timer PIN in order to access the Clr Last Ru n menu item. The default Timer PIN is 038.
Clr Last Run	• ON • OFF	This password-protected menu item resets the Last Run Hrs value. You must enter the Timer PIN to access this menu item. Select ON to clear the value for the Last Run Hrs parameter for the fixture.
LED Time PIN	LED Time PIN XXX	You must enter the LED Time PIN in order to access the Clear L ED Time menu item. The default LED Time PIN is 038.
Clear LED Time	• ON • OFF	This password-protected menu item resets the LED Hours value . You must enter the LED Time PIN to access this menu item.Se lect ON to clear the value for the LED Hours parameter.

### **View Fixture Errors**

Navigate: Main Menu  $\rightarrow$  Info  $\rightarrow$  Error Info

Displays any current fixture errors. See Error Codes on page 26 for information about the errors

# **View DMX Values for Channels**

Navigate: Main Menu → Info → DMX Value

View the DMX value of each of the fixture's channels (parameters of the fixture). Scroll to the parameter that you

want to view (Pan, Tilt, etc.) and view the value. The DMX value that you view is the DMX value that displays on the main window of the UI until you select a different DMX value to view.

## **View Fixture Head Temperature**

Navigate: Main Menu → Info → Head Temp

Displays the current fixture temperature as read from the fixture head (near the CMY filter).

### **View Power Temperature**

Navigate: Main Menu → Info → Power Temp

Displays the current temperature as read from the power supply in the fixture base, which can help you to determine if the power supply is overheating.

### **View Sensor Status**

Navigate: Main Menu → Info → LED Sensor

Displays the status of the sensors, which can help you to determine whether the fixture is recognizing the movement and position of the wheel. The display toggles between ON and OFF as the magnet passes the sensor. View Ethernet IP Address

Navigate: Main Menu → Info → Ethernet IP

Displays the Ethernet IP address for the fixture. You can modify this value in the Set menu. See Access Service Settings on page 20.

### **View Software Version**

Navigate: Main Menu → Info → Software Ver

Displays the software version for the fixture.

**Set Menu Set the Status Options** 

Navigate: Main Menu → Set → Status

Parameter	Value	Description
No DMX Mode	<ul><li> Close Shutter</li><li> Hold</li><li> Auto Program</li></ul>	Control mode when DMX is absent. The default value is Hold.
Pan Reverse	• ON • OFF	Reverse the pan movement of the fixture. The default value is OFF.
Tilt Reverse	• ON • OFF	Reverse the tilt movement of the fixture. The default value is O FF.
Pan Degree	• 630 • 540	Change the pan rotation of the fixture from the default setting o f 540 degrees to 630 degrees.

Parameter	Value	Description
Encoders	• ON • OFF	Turn on or off the encoder feedback for pan and tilt movement. You may want to turn off encoders when working on a fixture s o that you can move pan and tilt without the fixture automaticall y moving back to position.
Pan/Tilt Spd	1–4	Set the speed (scan mode) of pan and tilt movement. The defa ult value is 1. Use this parameter to make fine adjustments to pan and tilt movement in order to correct for mis-stepping when the fixture is installed on its side (side-hung, or "Outrig").
Hibernation	OFF 1–99 minutes	Hibernation mode forces the LEDs and stepper motors to power off when the fixture loses DMX control signal for a set pe riod of time. The default time setting is 15 minutes.

Defogger	<ul><li>Defog OnOP</li><li>Defog OnPwr</li><li>Defog Off</li></ul>	Set when the Defogger (heater for the front lens) is turned on:  • Defog OnOP: Turn on Defogger when LEDs are above 0% intensity  • Defog OnPwr: Turn on Defogger when the fixture is powered (default value)  • Defog Off: Turn off Defogger
Dimming Mode	• 16 kHz • 2.4 kHz	Set the dimming curve and pulse width modulation (PWM) freq uency. The default value is 16 kHz.16 kHz is quieter than 2.4 kHz and creates a beam that does not flicker when shown on ca mera. 2.4 kHz prioritizes flawless, stepless dimming.
P/T Home Mode	<ul><li>Standard</li><li>Tilt First</li><li>Pan First</li></ul>	<ul> <li>Set the order in which pan and tilt homing is performed.</li> <li>Standard: the pan and tilt home procedures run simultaneou sly.</li> <li>Tilt First: the tilt home procedure runs to completion, then the pan home procedure begins.</li> <li>Pan First: the pan home procedure runs to completion, then the tilt home procedure begins.</li> </ul>
Prism/Frost Sel	Prism Mode     Dual Frost Mode	If you have installed a diffusion in the prism slot, select Dual Fr ost Mode so that the fixture will home appropriately. The defaul t setting is Prism Mode.

Select Input

Navigate: Main Menu  $\rightarrow$  Set  $\rightarrow$  Select Input

# Select the control input for the fixture:

• DMX Only

• Art-Net on IP2

• Art-Net on IP10

• sACN

# Set Universe for Art-Net and sACN

**Navigate**: Main Menu  $\rightarrow$  Set  $\rightarrow$  Set Universe

When using Art-Net control input, set a universe value of 000–255.

When using sACN control input, set a universe value of 001–255.

# **Access Service Settings**

**Navigate**: Main Menu → Set → Service Setting

Parameter	Value	Description
Service PIN	Service PIN XXX	You must enter the Service PIN in order to access the other S ervice Setting parameters. The default Service PIN is 050.
Ethernet Mask IP	XXX.XXX.XXX	This password-protected menu item lets you modify the IP sub net mask. You must enter the Service PIN to access this menu item. The default IP subnet mask is 255.000.000.000.
Clr Err Info	• ON • OFF	This password-protected menu item lets you clear error messages after you have fixed the errors. You must enter the Service PIN to access this menu item.Set this parameter to O N in order to clear the error messages. The default setting is O FF.

# **Set Display Settings**

Navigate: Main Menu  $\rightarrow$  Set  $\rightarrow$  Disp. Setting

Parameter	Value	Description
Shutoff Time	02–60 minutes	Enter the amount of time the fixture waits after the last user interface button press until the display goes to sleep. The default value is 5 minutes.
Flip Display	• ON • OFF	Flip the display 180° when the fixture is mounted vertically. The default value is OFF.  Shortcut: With the main UI window displayed, press [>] to flip the display 180°. Press [<] to flip it back to its original orientation.
Key Lock	• ON • OFF	Lock the user interface. The default value is OFF. To unlock the user interface buttons, press and hold the [MODE/ESC] button f or three seconds.

# **Set the Temperature Scale**

Navigate: Main Menu → Set → Temp. C/F

### Select the temperature scale for the fixture:

- Celsius (default value)
- Fahrenheit

# **Update Fixture Firmware Using the USB Port**

Navigate: Main Menu → Set → USB Update

Fixture firmware updates are available on the ETC website at etcconnect.com/Products/HighEnd-Systems.

**Note**: SolaFrame Studio firmware versions 1.4.1 and later are not backwards compatible with earlier versions of firmware. After you update a fixture to firmware version 1.4.1 or later, you will be unable to upload firmware versions 1.3.4 or earlier to that fixture.

For assistance, contact ETC Technical Services. See Help from Technical Services on page 2.

- 1. Save the firmware update file to a USB drive.
- 2. Insert the USB drive in the fixture base (see Fixture Overview on page 6 for the USB port location).
- On the Main Menu, select Set → USB Update. The fixture reads the USB drive and displays a list of any firmware update files on the USB drive.
- 4. Select the appropriate file and then press the Enter button.
- 5. The software prompts you to confirm the update with the message "Update fixture?" Use the navigation buttons to select "Yes," and then press the Enter button to start the firmware update.
  - A progress monitor shows you the progress of the update.

 When the update is complete, the fixture performs a data check to verify the update and then the fixture restarts itself.

• The firmware update is complete when the display returns to its default state.

6. Remove the USB drive from the fixture.

## **Reset Fixture to Factory Default Settings**

**Navigate:** Main Menu → Set → Reset Default

Select ON to reset the fixture to the factory default settings. Test Menu

Reset (Home) the Mechanical Positions on the Fixture

Navigate: Main Menu → Test → Home

Reset ("home") all features on the fixture, including, pan, tilt, colors, gobos, etc.

### **Test the Fixture**

Navigate: Main Menu → Test → Self Test

Run a self-test program on the fixture. When you run the test, the display indicates "Running" and the fixture automatically runs a self-test procedure, testing each of the functions. Press [MODE/ESC] button to end the self-test and return the display to the previous menu.

### **Test an Individual Channel**

Navigate: Main Menu → Test → Test Channel

Run a self-test program on individual channels. The default value is Control. Select a different channel to run a self-test on that channel.

# **Manually Set an Individual Channel**

Navigate: Main Menu → Test → Manual Ctrl.

Select an individual channel on the fixture and manually set the channel value. While in Manual Control mode, all effects are canceled, the shutter opens, and the dimmer intensity is set to 100%.

### Re-Calibrate an Individual Feature

**Navigate**: Main Menu → Test → Calibration

Please contact Technical Services before using this parameter. See Help from Technical Services on page 2.

You must enter the Calibration PIN in order to access the Calibration menu items. The default Calibration PIN is 050.

Once you have accessed the Calibration menu, select an individual feature on the fixture and manually calibrate it to a new "home" setting.

**Note**: Changes you make to the fixture settings in the Calibration menu are not changed if you reset the fixture to the factory default settings. The Calibration settings are saved until they are changed in the Calibration menu.

### **Preset Menu**

Navigate: Main Menu → Preset

Presets are built by combining scenes into programs and then assigning the programs to Program Partitions for playback. For information about the Preset menu, access the High End Systems Preset Menu Guide from the ETC support website: <a href="mailto:support.etc.com.">support.etc.com.</a>

# **Install the Secondary Diffusion Accessory**

WARNING: RISK OF ELECTRIC SHOCK! Failure to disconnect all power to the fixture before working inside could result in serious injury or death.

Disconnect power from the fixture and follow appropriate Lockout/Tagout procedures as mandated by NFPA 70E. Any work must comply with OSHA Safe Working Practices and follow requirements by local code.

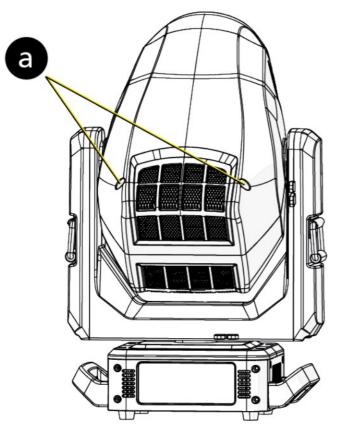
A secondary diffusion accessory for the SolaFrame Studio fixture is available separately for purchase. The secondary diffusion is installed in place of the prism in the head of the fixture. When the secondary diffusion is installed, you must set the Prism/Frost Sel menu option to Dual Frost Mode. (See Set Menu on page 18 for details.)

To purchase the accessory, contact ETC Technical Services or your authorized ETC dealer. See Help from Technical Services on page 2 for contact information.

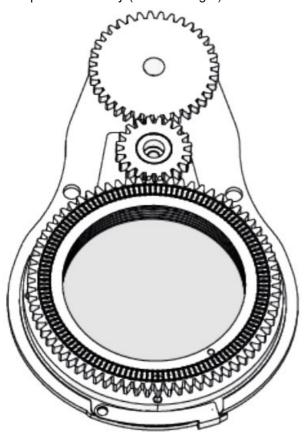
### Tool needed:

#3 Phillips screwdriver

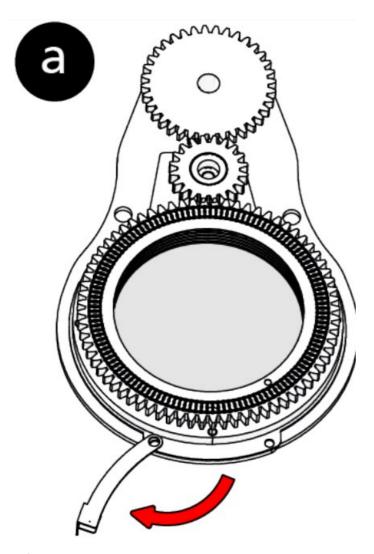
- 1. Disconnect power to the fixture and allow it to cool completely before continuing.
- 2. Remove the head cover. You only need to remove the head cover that is on the top of the fixture when the front lens is facing away from you and the tilt lock is to the right of the fixture head.
  - a. Using a #3 Phillips screwdriver, loosen the captured Phillips screws that secure the cover to the fixture.



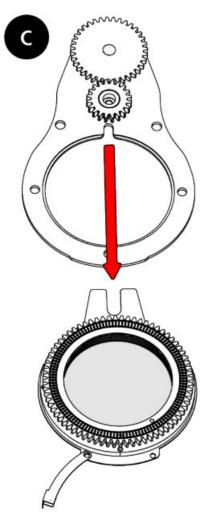
**b.** Lift the cover, and then detach the safety lanyard from the fixture to completely remove the cover. The prism assembly (shown at right) is located near the front lens



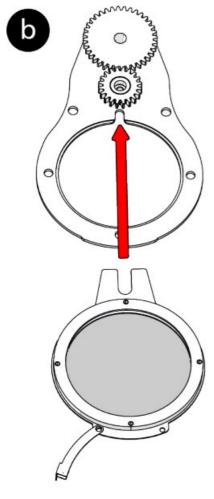
- 3. If necessary, gently push the zoom lens toward the front lens to move it away from the prism assembly. Take care to not touch the zoom lens itself.
- 4. Remove the prism carrier from the prism assembly.
  - a. Open the clip on the front edge of the prism carrier.



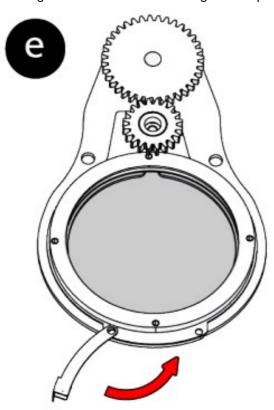
**b.** Grasp the edges of the prism carrier and lift it slightly to separate it from the prism assembly.



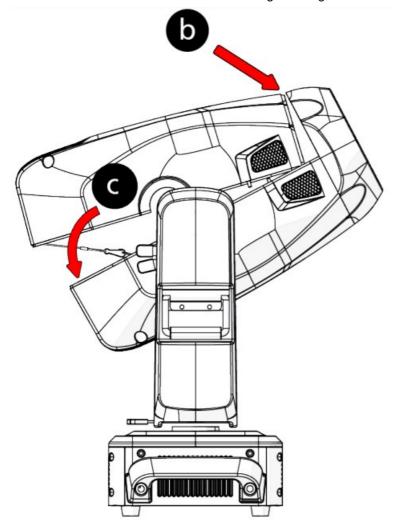
- c. Slide the prism carrier from the assembly.
- 5. Install the diffusion carrier.
  - **a.** Open the clip on the front edge of the diffusion carrier.
  - **b.** Slide the carrier into the prism assembly so that the forks on the edge of the carrier are positioned on either side of the gear stem and are beneath the retaining ring of the small gear.



- **c.** Push the carrier into the prism assembly until it is fully seated against the gear stem.
- **d.** Using your thumb and forefinger, squeeze the diffusion carrier and the prism assembly together to seat the carrier firmly on the prism assembly.
- **e.** Close the clip to secure the diffusion carrier to the prism assembly. Make sure the clip encompasses both the edge of the carrier and the edge of the prism assembly.



- 6. Reinstall the head cover.
  - a. Align the head cover with the fixture and reattach the safety laynard to the fixture.
  - **b.** Angle the cover under the front housing.
  - c. Slide the back of the cover down and align its edges with the edges of the other cover.



**d.** Secure the cover in place by tightening the captured Phillips screws.

### **Error Codes**

When you apply power to the fixture, it runs a calibration (homing) sequence and displays any errors that it detects.

**Example**: When the display shows "Err channel: Pan Movement", it means there is an error in channel 1. When multiple errors are present they will cycle on the display twice, and then the fixture will reset (restart). Any errors that remain after two reset cycles are not correctable by reset alone and will require service. These errors are stored in the fixture error history until the errors are cleared. Please contact Technical Services for assistance.

### **Animation**

This message displays after the reset of the fixture if any of the following conditions exist:

- the magnetic-indexing circuit malfunctions (optical or magnetic sensor failure)
- the stepper motor is defective or the related IC driver on the main PCB has failed
- the Animation wheel is not located in the default position after the reset

# Animation\_Rot

This message displays after the reset of the fixture if any of the following conditions exist:

- the magnetic-indexing circuit malfunctions (optical or magnetic sensor failure)
- the stepper motor is defective or the related IC driver on the main PCB has failed
- the Animation Rotating wheel is not located in the default position after the reset

### **Blade Rot**

This message displays after the reset of the fixture if any of the following conditions exist:

- the magnetic-indexing circuit malfunctions (optical or magnetic sensor failure)
- the stepper motor is defective or the related IC driver on the main PCB has failed
- the Blade rotation is not located in the default position after the reset

#### Color

This message displays after the reset of the fixture if any of the following conditions exist:

- the fixture head's magnetic-indexing circuit malfunctions (optical or magnetic sensor failure)
- the stepper motor is defective or the related IC driver on the main PCB has failed
- the Color wheel is not located in the default position after the reset

# **CMY**

This message displays after the reset of the fixture if any of the following conditions exist:

- the fixture head's magnetic-indexing circuit malfunctions (optical or magnetic sensor failure)
- the stepper motor is defective or the related IC driver on the main PCB has failed
- the CMY wheel is not located in the default position after the reset

## **CTO**

This message displays after the reset of the fixture if any of the following conditions exist:

- the fixture head's magnetic-indexing circuit malfunctions (optical or magnetic sensor failure)
- the stepper motor is defective or the related IC driver on the main PCB has failed
- the CTO wheel is not located in the default position after the reset

### **Focus**

This message displays after the reset of the fixture if any of the following conditions exist:

- the magnetic-indexing circuit malfunctions (optical or magnetic sensor failure)
- the stepper motor is defective or the related IC driver on the main PCB has failed

• the Focus wheel is not located in the default position after the reset

### **Frost**

This message displays after the reset of the fixture if any of the following conditions exist:

- the magnetic-indexing circuit malfunctions (optical or magnetic sensor failure)
- the stepper motor is defective or the related IC driver on the main PCB has failed
- the Frost wheel is not located in the default position after the reset

### Gobo 1

This message displays after the reset of the fixture if any of the following conditions exist:

- the magnetic-indexing circuit malfunctions (optical or magnetic sensor failure)
- the stepper motor is defective or the related IC driver on the main PCB has failed
- Gobo Wheel 1 is not located in the default position after the reset

### Gobo Rot 1

This message displays after the reset of the fixture if any of the following conditions exist:

- the magnetic-indexing circuit malfunctions (optical or magnetic sensor failure)
- the stepper motor is defective or the related IC driver on the main PCB has failed
- Gobo Rotating Wheel 1 is not located in the default position after the reset

### Pan

This message displays after the reset of the fixture if any of the following conditions exist:

- the yoke's magnetic-indexing circuit malfunctions (optical or magnetic sensor failure)
- the stepper motor is defective or the related IC driver on the main PCB has failed
- the Pan movement is not located in the default position after the reset

### **Prism**

This message displays after the reset of the fixture if any of the following conditions exist:

- the fixture head magnetic-indexing circuit malfunctions (optical or magnetic sensor failure)
- the stepper motor is defective or the related IC driver on the main PCB has failed
- the fixture has a diffusion installed in the prism slot and the Prism/Frost Sel parameter is not set to "Dual Frost Mode"
- the Prism wheel is not located in the default position after the reset

## Prism\_Rot

This message displays after the reset of the fixture if any of the following conditions exist:

- the fixture head magnetic-indexing circuit malfunctions (optical or magnetic sensor failure)
- the stepper motor is defective or the related IC driver on the main PCB has failed
- the fixture has a diffusion installed in the prism slot and the Prism/Frost Sel parameter is not set to "Dual Frost Mode"
- the Prism wheel is not located in the default position after the reset

### Tilt

This message displays after the reset of the fixture if any of the following conditions exist:

- the fixture head magnetic-indexing circuit malfunctions (optical or magnetic sensor failure)
- the stepper motor is defective or the related IC driver on the main PCB has failed
- the Tilt movement is not located in the default position after the reset

#### Zoom

This message displays after the reset of the fixture if any of the following conditions exist:

- the magnetic-indexing circuit malfunctions (optical or magnetic sensor failure)
- the stepper motor is defective or the related IC driver on the main PCB has failed
- the Zoom wheel is not located in the default position after the reset

### **Maintenance**



CAUTION: RISK OF ELECTRIC SHOCK! Disconnect power before servicing.

Keep the following in mind during regular service and inspection:

- All screws for installing the fixture or parts of the fixture must be tightly connected and must not be corroded.
- There must not be any deformations to the housing, lenses, rigging, and installation points (ceiling, suspension, trussing).
- · Moving parts must not show any signs of wear and must move smoothly without issue.
- The power supply cables must not show any damage, material fatigue, or sediment.
- If spare parts are required, order only genuine parts from your local authorized dealer.

To ensure that the fixture remains in good working condition and does not fail prematurely, regular maintenance is recommended.

# Clean the Fixture

1. Clean the inside and outside of the lens regularly using a damp, lint-free cloth to avoid loss of output due to accumulation of dust/dirt on the lens. Never use alcohol or solvents.

2. Clean the fixture and vents regularly to ensure maximum airflow and efficient cooling. This will ensure the light source operates in the best possible condition.

### Replace the Fuse

The fuse in this fixture is not user-replaceable. Contact ETC Technical Services for assistance. See Help from Technical Services on page 2 for contact information.

# Compliance

For current and complete compliance information, view the product datasheet: <a href="mailto:etc.com/Products/High-End-Systems/LightingFixtures/SolaFrame/Studio/Documentation.aspx">etc.com/Products/High-End-Systems/LightingFixtures/SolaFrame/Studio/Documentation.aspx</a>

For complete product documentation, including compliance documentation, visit etcconnect.com/products.

**FCC Compliance** 

#### SolaFrame Studio

(For any FCC matters):

Electronic Theatre Controls, Inc. 3031 Pleasant View Road Middleton, WI 53562 +1 (608) 831-4116 etcconnect.com

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received; including interference that may cause undesired operation. Visit <u>etcconnect.com/products</u> for current and complete compliance information including FCC compliance.

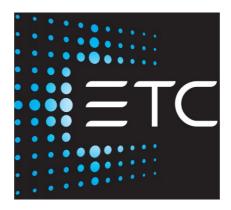
Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. Any modifications or changes to this product not expressly approved by Electronic Theatre Controls, Inc. could void the user's authority to operate the product. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at their own expense.

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Product information and specifications subject to change. ETC intends this document to be provided in its entirety.



# **Documents / Resources**



ETC High End Systems Solaframe Studio Automated Luminaire [pdf] User Manual High End Systems Solaframe Studio Automated Luminaire, High End Systems, Solaframe Studio Automated Luminaire, Automated Luminaire, Luminaire

### References

- ■TC ETC Theatre, Film, Studio and Architectural Lighting
- ■TC Contact Us
- **Trademarks**
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- ■™ Automated Lighting
- ■TC SolaFrame Studio Documentation
- <sup>≣™</sup> Warranty
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