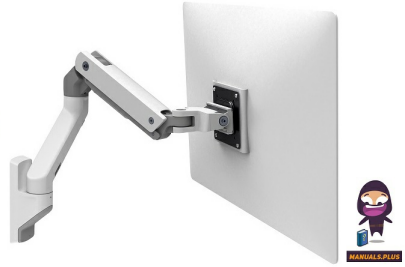


ergotron®  
**HX Desk  
Monitor Arm  
With VHD  
Pivot**



## ergotron HX Desk Monitor Arm With VHD Pivot Instruction Manual

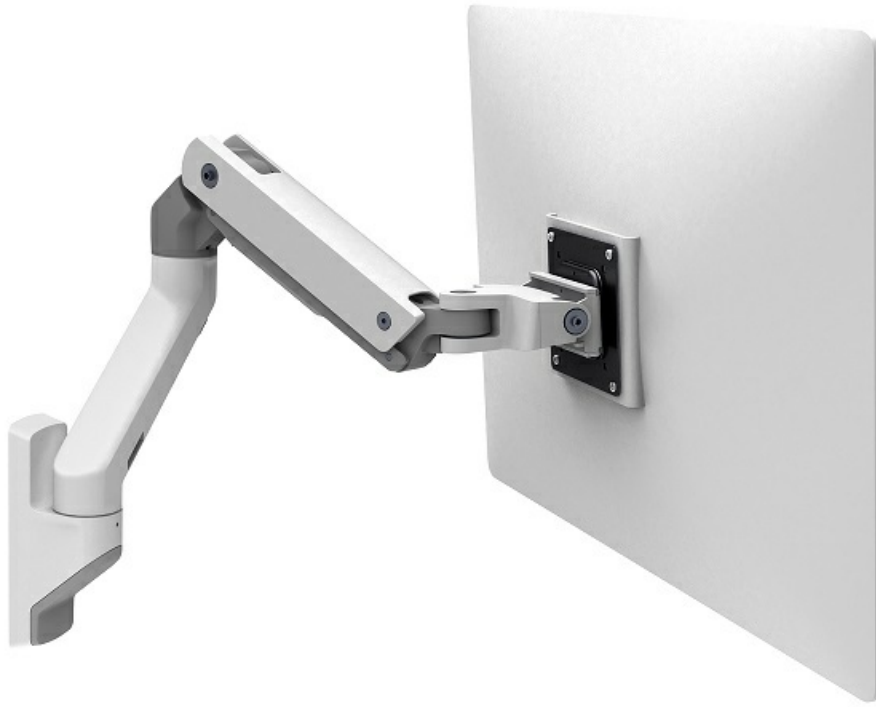
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**ergotron HX Desk Monitor Arm With VHD Pivot**



## Product Usage Instructions

### Installation:

1. Ensure you have all the parts listed in the manual.
2. Identify a suitable location for the product.
3. Follow the step-by-step instructions provided to assemble the product.

### Usage:

1. Place your device on the stand securely.
2. Adjust the display angle to your preference.
3. Use other support features as needed.

### Maintenance:


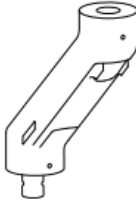
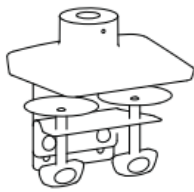

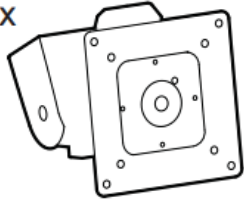


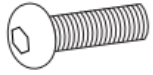

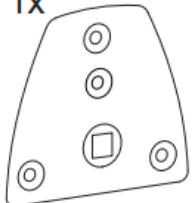



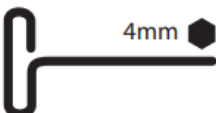
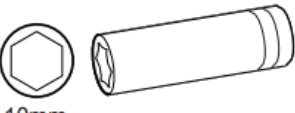

1. Regularly check for any loose parts and tighten if necessary.
2. Clean the product with a soft, damp cloth to remove dust and dirt.

## FAQs

- **Q: How do I contact customer support?**
  - You can reach out to customer support through the following channels:
  - USA: 1-[800-888-8458](tel:8008888458)
  - Europe: +31 (0)33-45 45 600
  - China: 400-120-3051
  - Japan: [japansupport@ergotron.com](mailto:japansupport@ergotron.com)
- **Q: What is the warranty period for this product?**

- Please refer to the warranty information provided with your purchase or visit our website for details.

## WHAT IN THE BOX

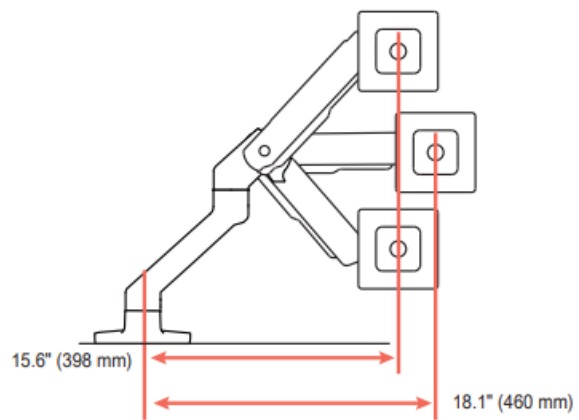
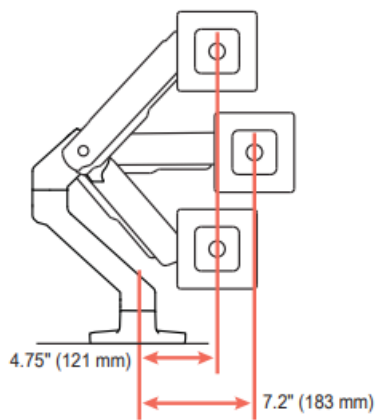
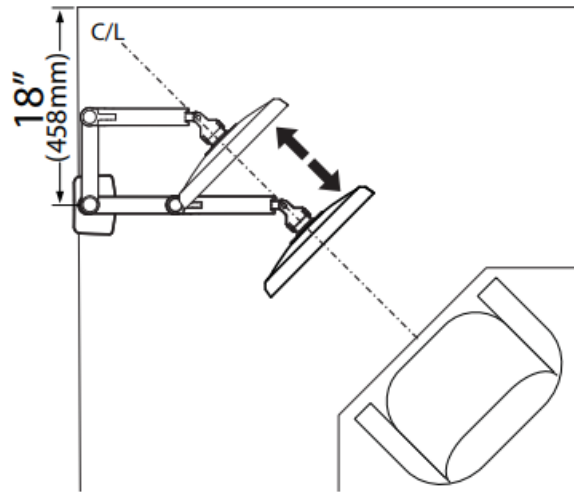
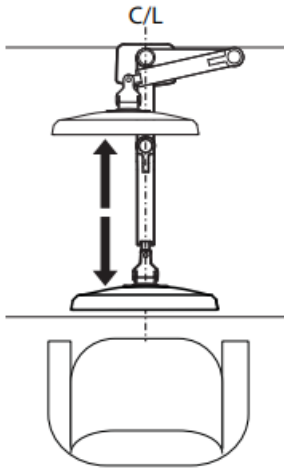
	A	B	C	D	E
1	1x 		1x 	1x 	4x  M4 x 10mm
2	1x 	1x  M4 x 8mm	2x  11.5 x 6.5 x 1	2x  M6 x 14mm	4x  M4 x 10mm
3	1x 	1x 	1x  M10	1x  M10 x 95mm	
4	1x  4mm	1x  10mm		1x  2.5mm	

## Tools Needed



## DIMENSION

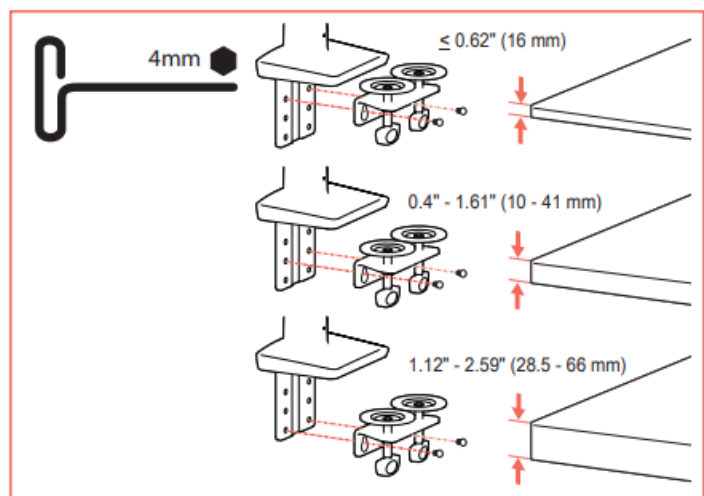
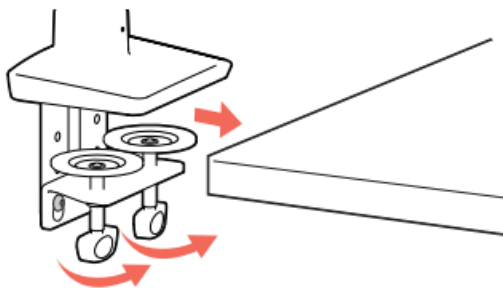
**NOTE:** Determine if arm will typically collapse to the left or right before installation.



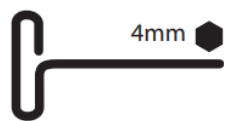
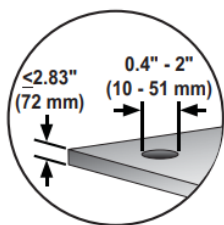
## MOUNTING & ASSEMBLY INSTRUCTION

### OPTIONAL: Grommet Mount Installation

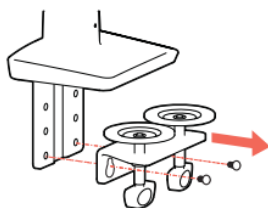
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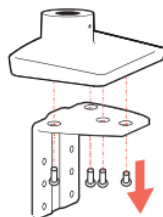
EN OPTIONAL: Grommet Mount Installation



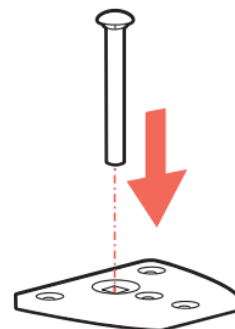
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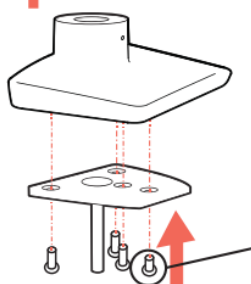
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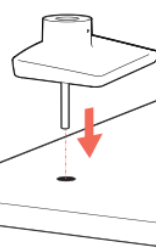


4

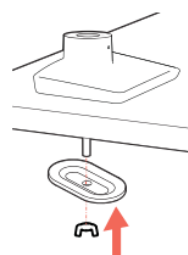


EN NOTE: The short screw must be reinstalled in the front hole of the grommet mount.

5



6



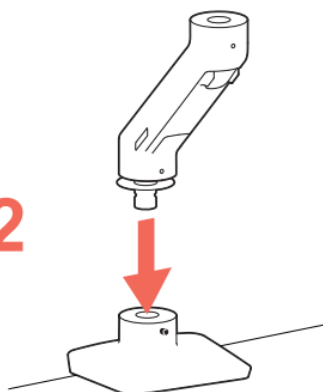
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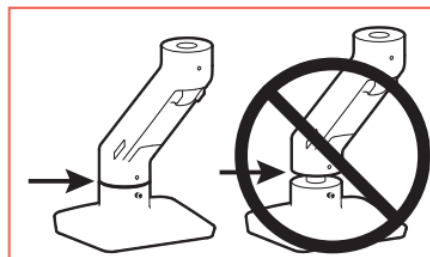
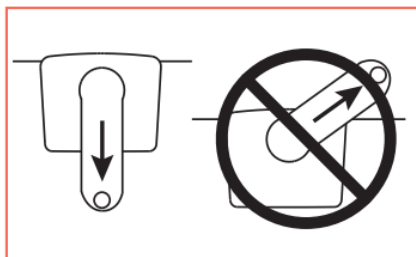
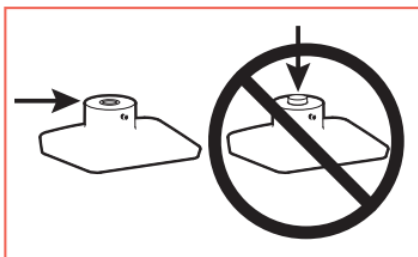
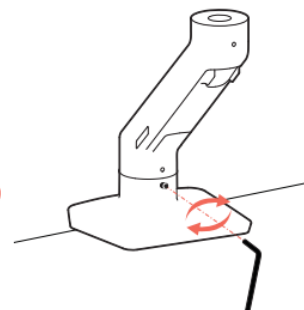
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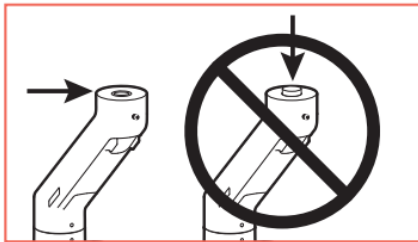
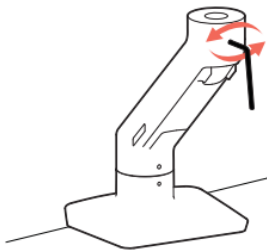
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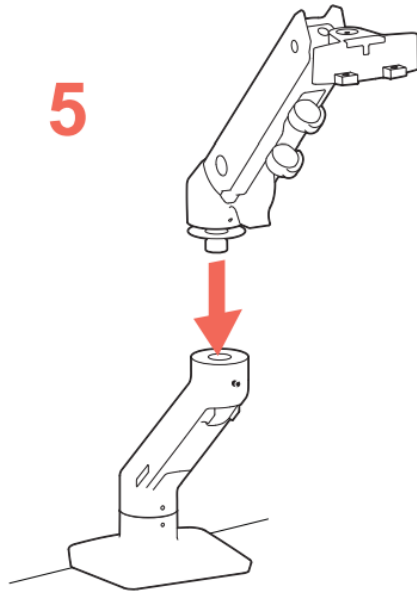
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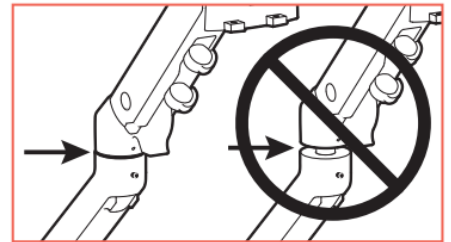
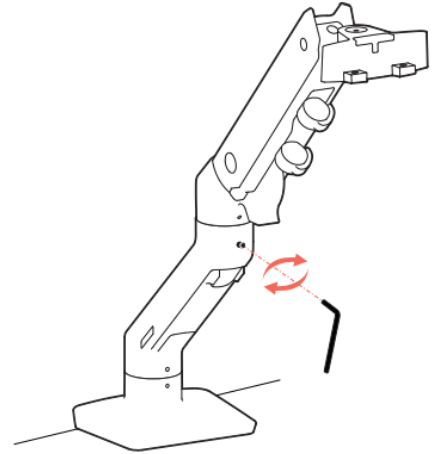
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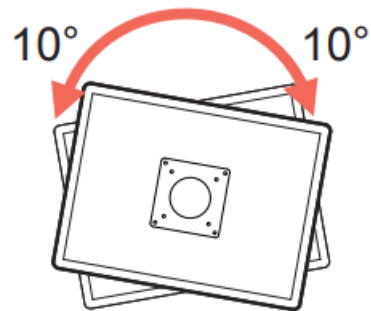
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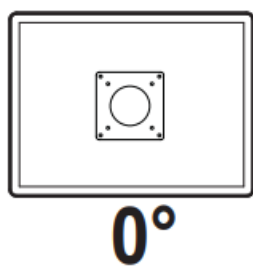
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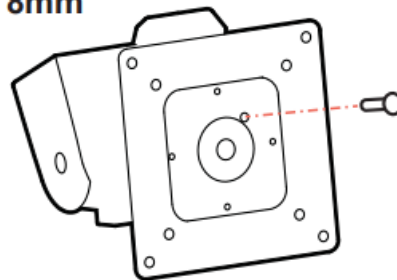
**Rotate – Portrait/Landscape**



For 0° rotation, add screw.



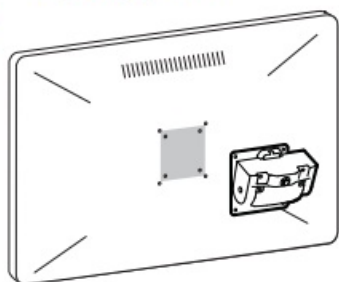
**1x**  
**M4x 8mm**



Rotating more than 10° may damage thumb screws and/or monitor.

4

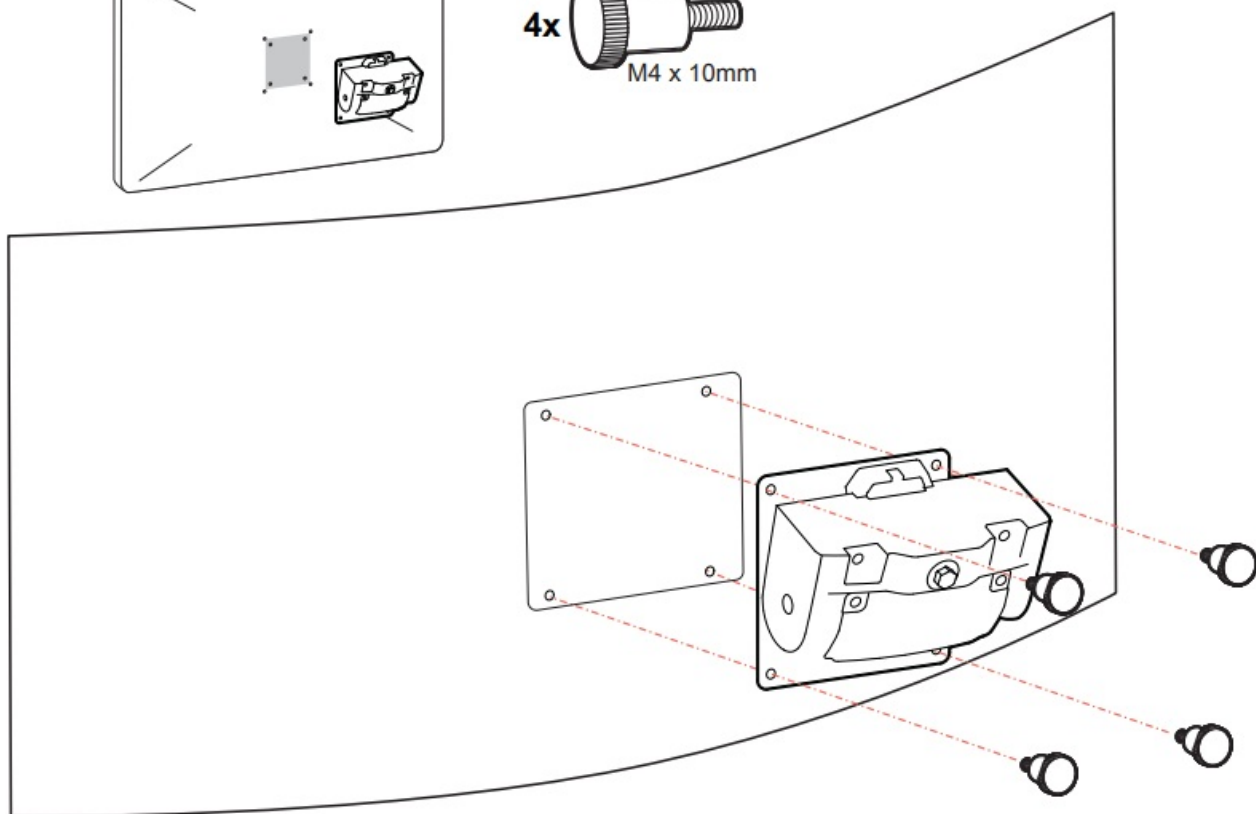
100x100mm



4x

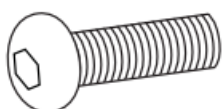


M4 x 10mm



5

2x

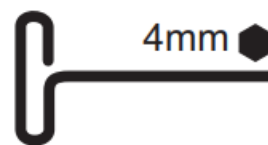


M6 x 14mm

2x

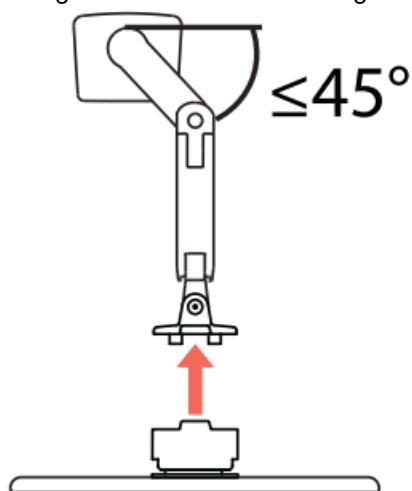


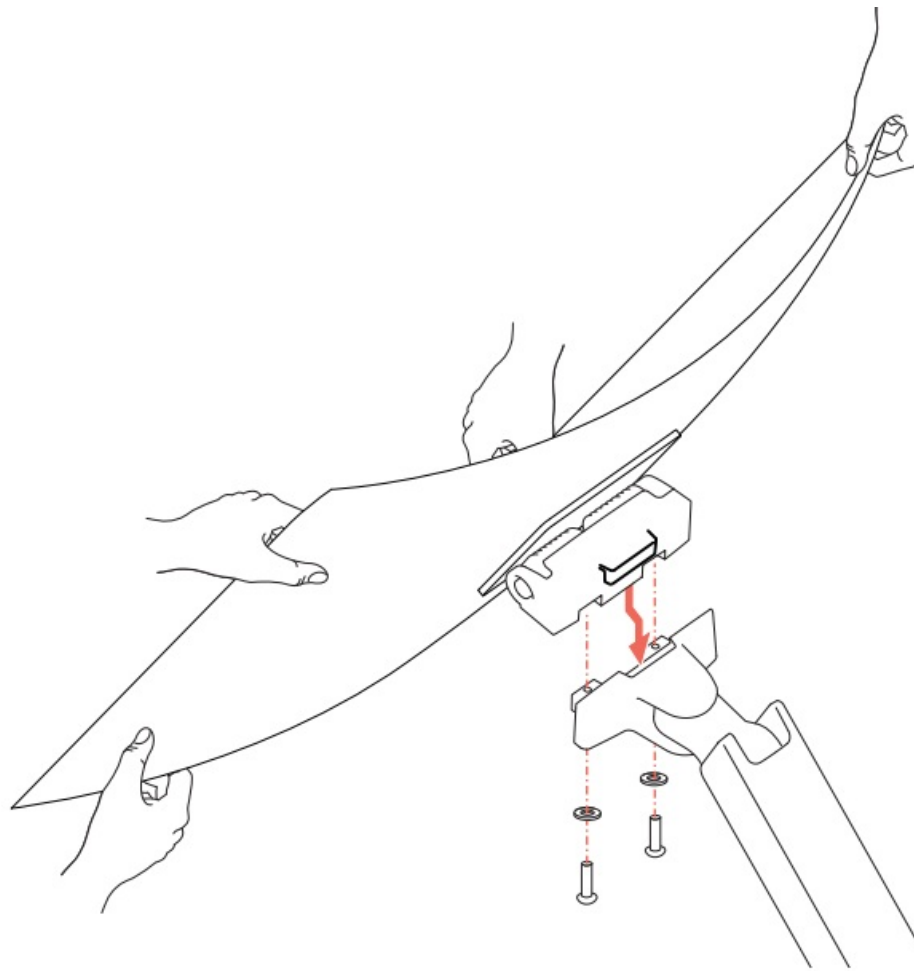
11.5 x 6.5 x 1



4mm

**NOTE:** Arm extension should be at a 45° angle or less when attaching monitor.





**Caution:** 2 people required to install the monitor



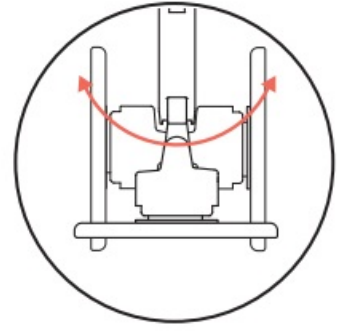
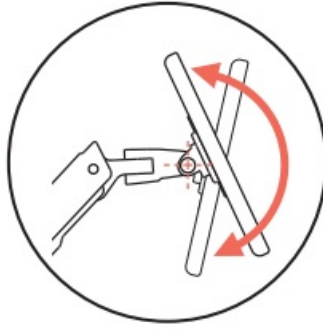
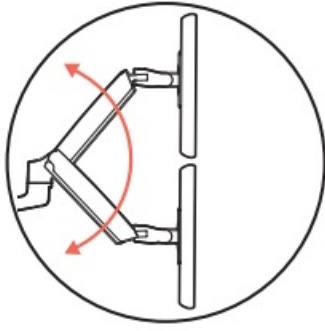
**WARNING** Move Arm to the highest position before removing equipment or serious personal injury and/or equipment damage may occur.



**WARNING!** Stored Energy Hazard: The arm mechanism is under tension and will move up rapidly, on its own, as soon as the attached equipment is removed. For this reason, DO NOT remove equipment unless the arm has been moved to the highest position! Failure to follow this instruction may result in serious personal injury and/or equipment damage!

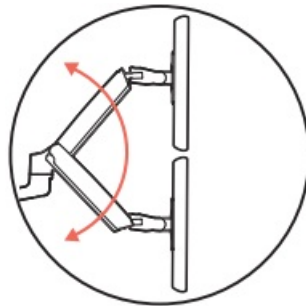
**Adjustment Step**

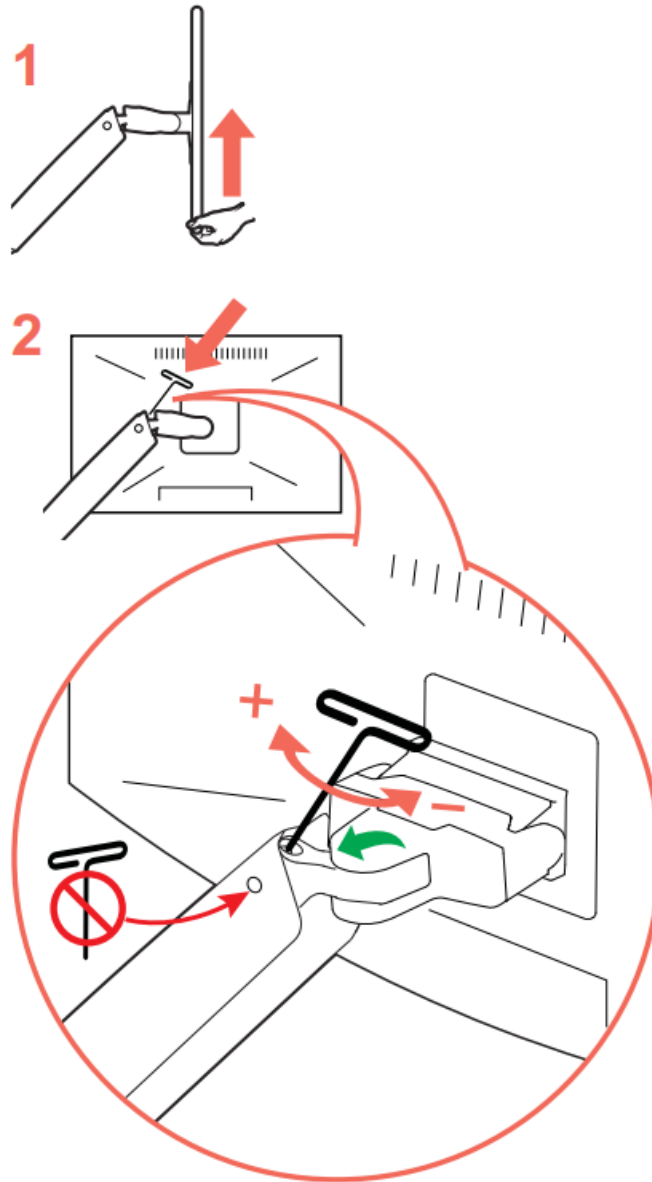




**Important!** You will need to adjust this product after installation is complete. Make sure all your equipment is properly installed on the product before attempting adjustments. This product should move smoothly and easily through the full range of motion and stay where you set it. If movements are too easy or difficult or if product does not stay in the desired positions, follow the adjustment instructions to create smooth and easy movements. Depending on your product and the adjustment, it may take many turns to notice a difference. Any time equipment is added or removed from this product, resulting in a change in the weight of the mounted load, you should repeat these adjustment steps to ensure safe and optimum operation.

#### **Lift – Up and down**





**Increase Lift Strength** If the mounted weight is too heavy or this product does not stay up when raised, then you'll need to increase Lift Strength:

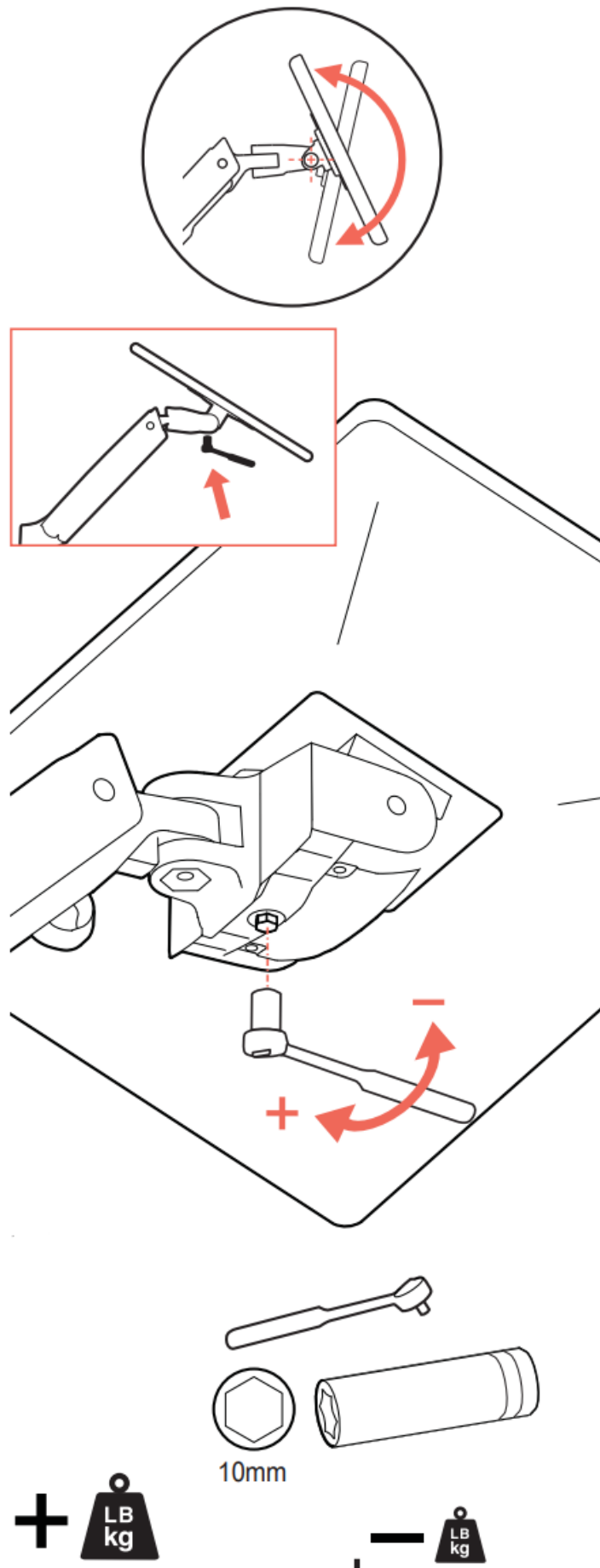


**Decrease Lift Strength** If the mounted weight is too light or this product does not stay down when lowered, then you'll need to decrease Lift Strength:



**Adjustment may take up to:** 35 full 360° revolutions

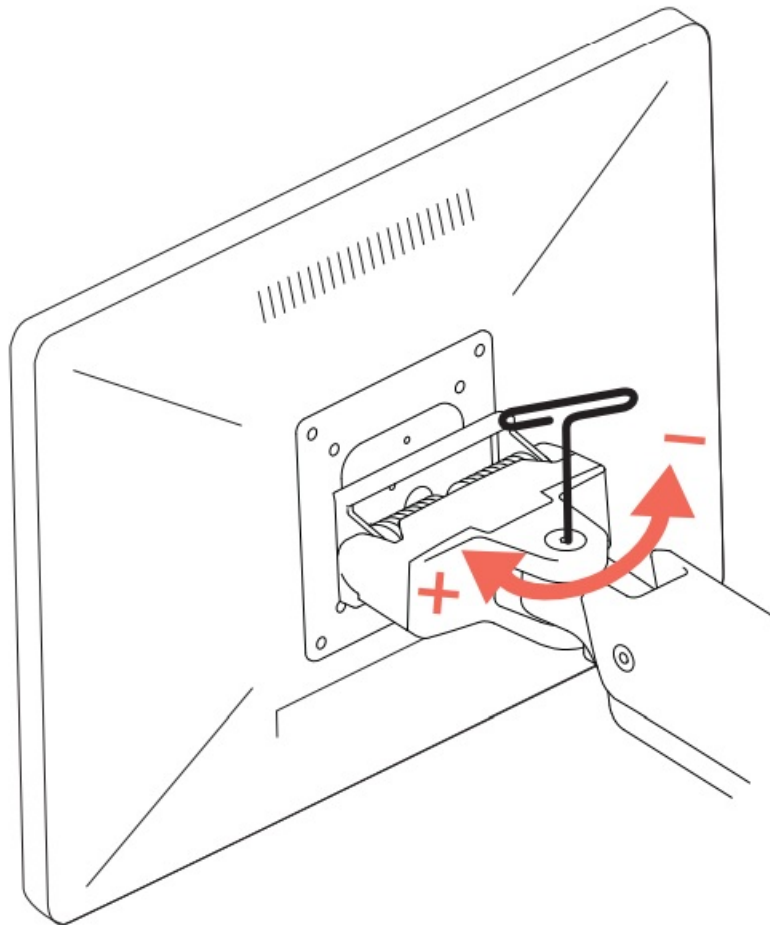
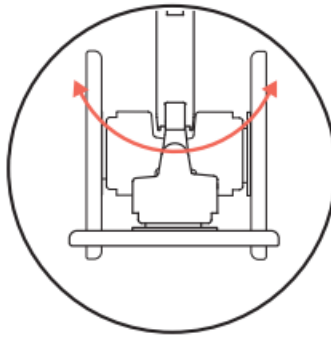
**Tilt** – Forward and Backward



- Increase Lift Strength If the mounted weight is too heavy or this product does not stay up when raised, then you'll need to increase Lift Strength:
- Decrease Lift Strength If the mounted weight is too light or this product does not stay down when lowered, then you'll need to decrease Lift Strength:

**CAUTION:** DO NOT remove the screw. Removing screw may cause damage to equipment.

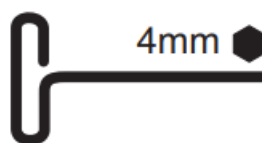
**Monitor Pan – Left and Right**



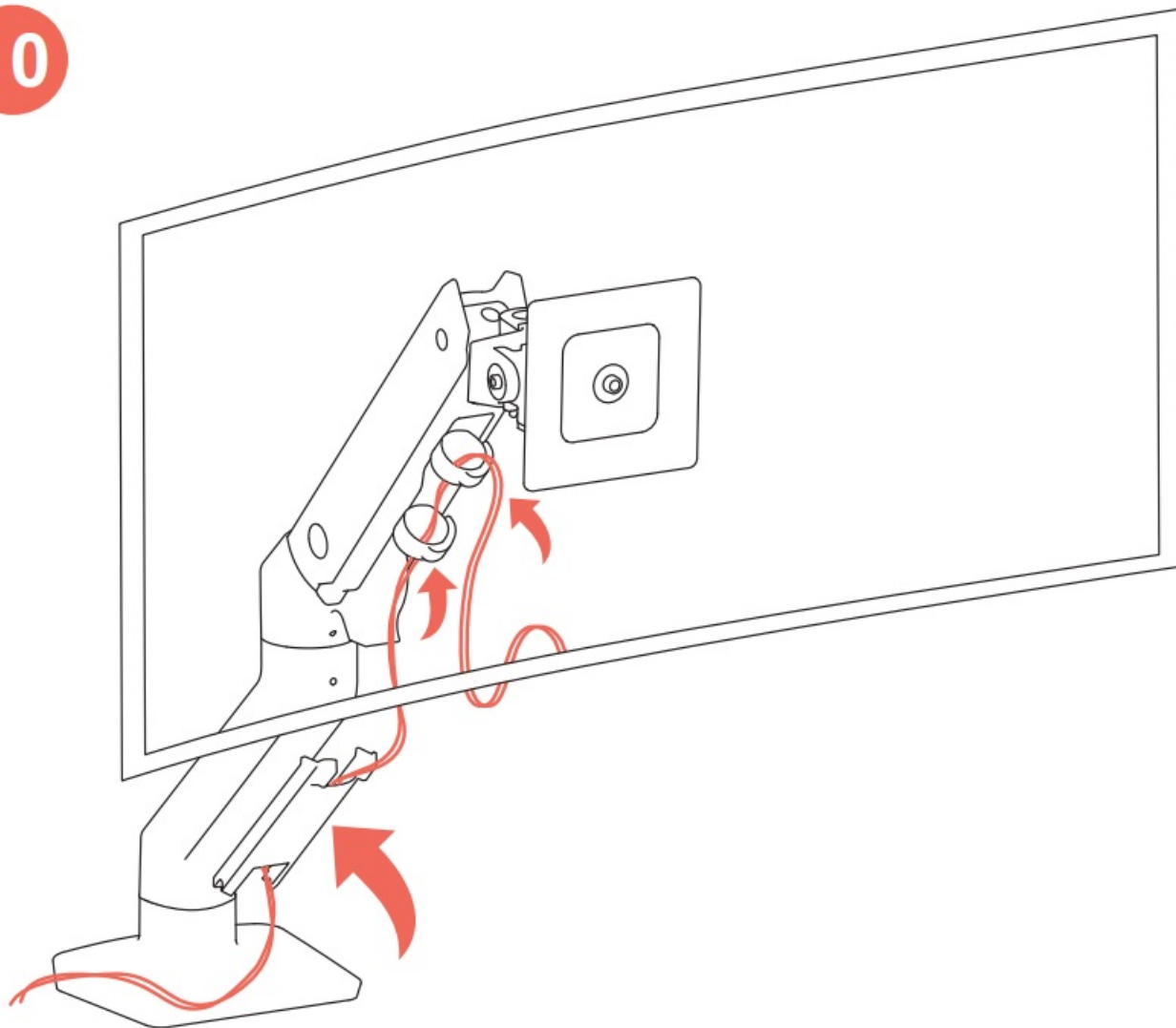
- Increase Friction If this product moves too easily, then you'll need to increase friction:



- Decrease Friction If this product is too difficult to move, then you'll need to decrease friction:



10



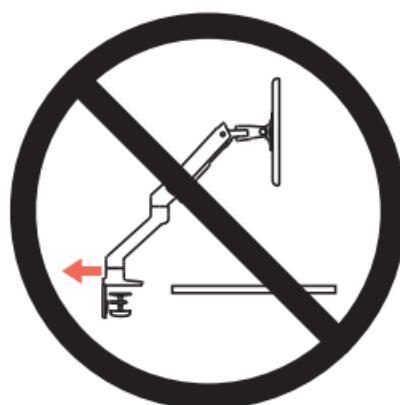
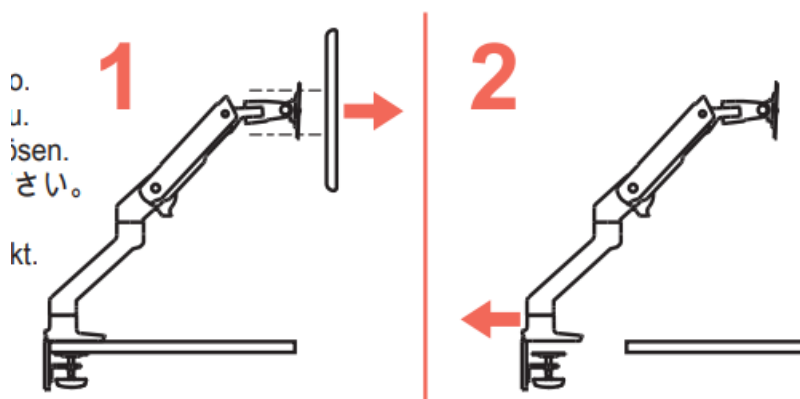
**Caution:** Leave enough slack in cable to allow full range of motion. To avoid the potential to pinch cables it is important to follow the cable routing instructions in this manual. Failure to follow these instructions may result in equipment damage or personal injury.

## Safety

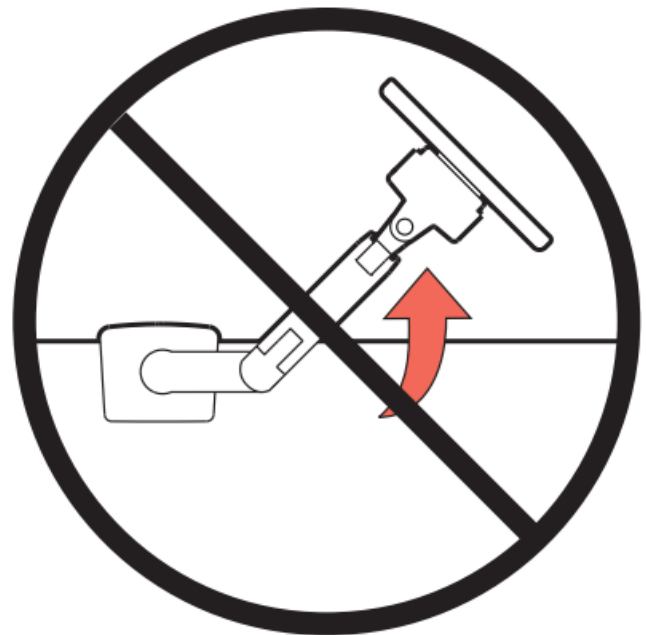
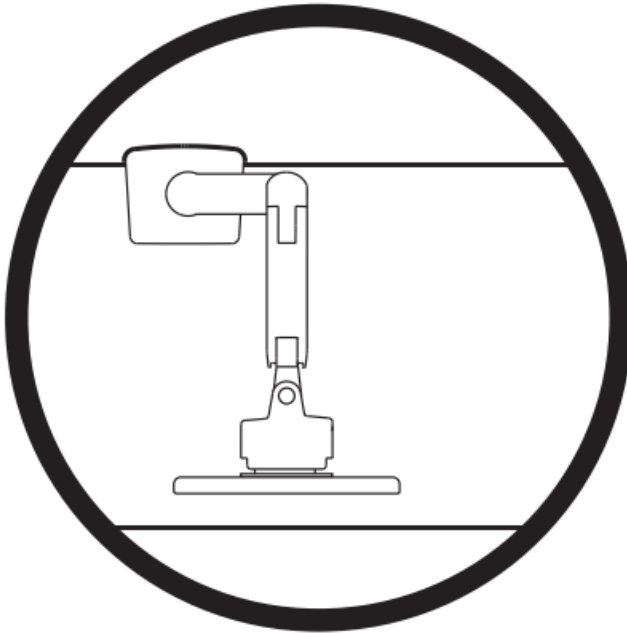
**Warning:** Because mounting surface materials can vary widely, it is imperative that you make sure mounting surface is strong enough to handle mounted product and equipment.

**Caution:** Leave enough slack in cable to allow full range of motion. To avoid the potential to pinch cables it is important to follow the cable routing instructions in this manual. Failure to follow these instructions may result in equipment damage or personal injury.

- Remove monitors before loosening desk attachment.

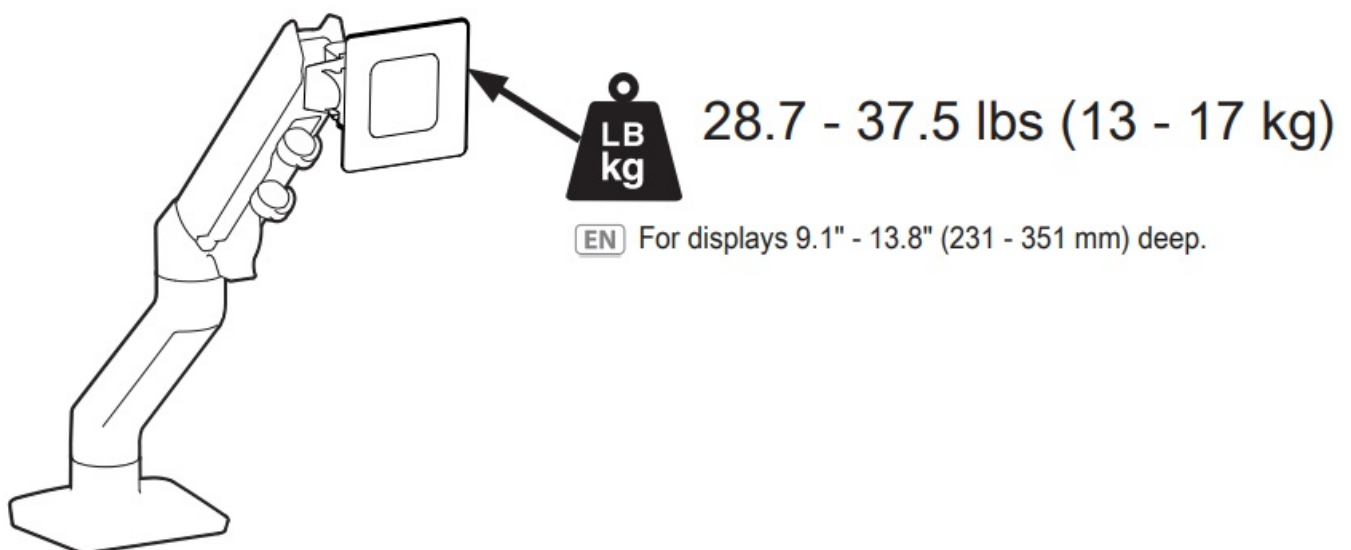


**WARNING!** Stored Energy Hazard: The arm mechanism is under tension and will move up rapidly, on its own, as soon as attached equipment is removed. For this reason, DO NOT remove equipment unless the arm has been moved to the highest position! Failure to follow this instruction may result in serious personal injury and/or equipment damage!

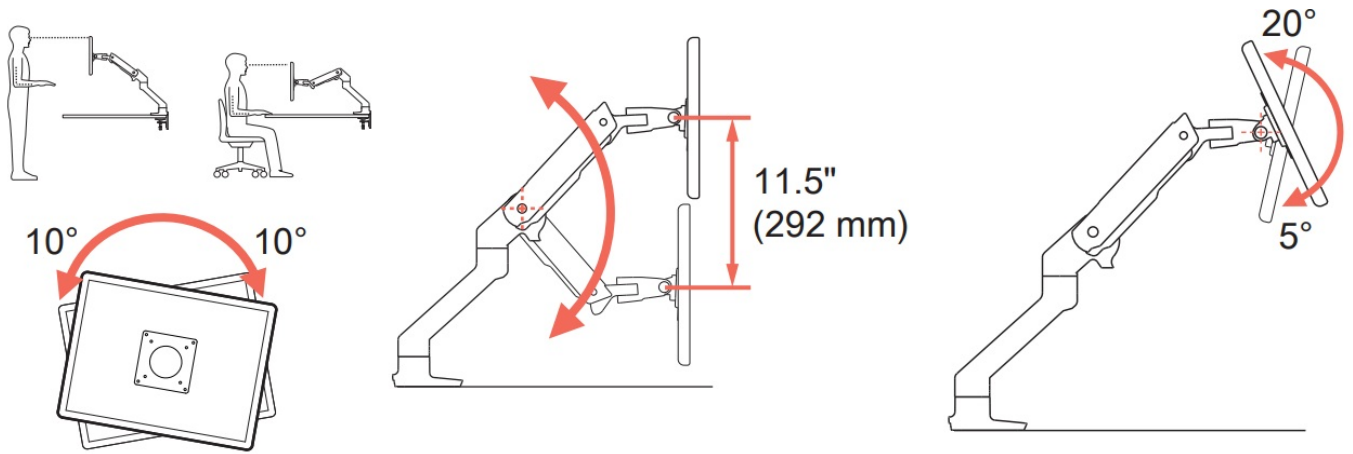


**CAUTION:** For Desk Clamp installations: Do Not rotate the display past edge of desk.

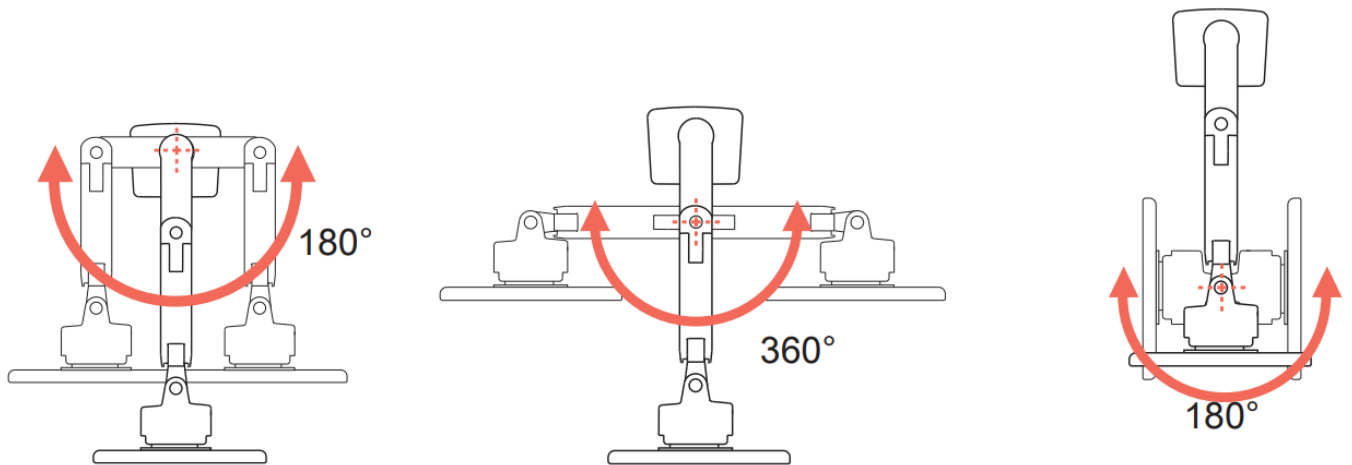
#### Weight Capacity:



**CAUTION:** DO NOT EXCEED MAXIMUM LISTED WEIGHT CAPACITY. SERIOUS INJURY OR PROPERTY DAMAGE MAY OCCUR!



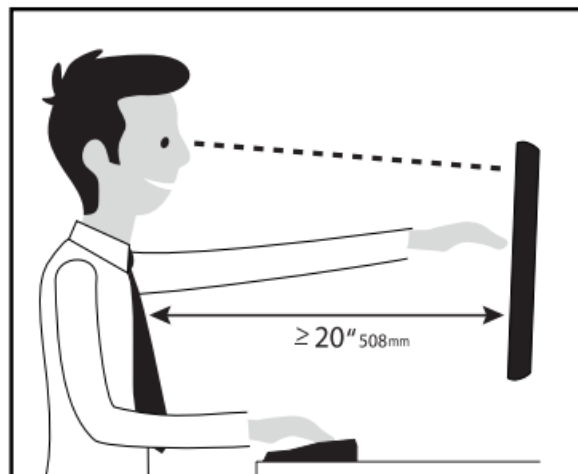
Rotating more than  $10^\circ$  may damage thumb screws and / or monitor.



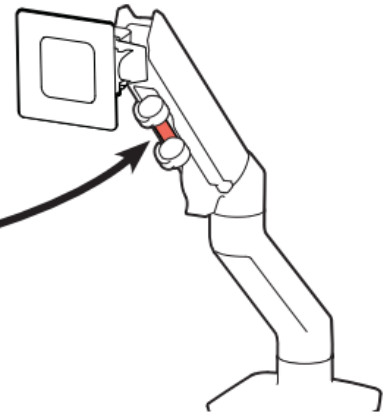
## MORE INFORMATION

- For the latest User Installation Guide please visit: [www.ergotron.com](http://www.ergotron.com)
- For Warranty visit: [www.ergotron.com/warranty](http://www.ergotron.com/warranty)
- For Service visit: [www.ergotron.com](http://www.ergotron.com)
- For local customer care phone numbers visit: <http://contact.ergotron.com>

Learn more about ergonomic computer use at: [www.ergotron.com/ergonomics](http://www.ergotron.com/ergonomics)



**EN** NOTE: When contacting customer service, reference the serial number.




## CONTACT INFORMATION

- [www.ergotron.com](http://www.ergotron.com)
- USA: 1-[800-888-8458](tel:8008888458)
- Europe: +31 (0)33-45 45 600
- China: 400-120-3051
- Japan: [japansupport@ergotron.com](mailto:japansupport@ergotron.com)

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## Documents / Resources

	<p><a href="#">ergotron HX Desk Monitor Arm With VHD Pivot</a> [pdf] Instruction Manual</p> <p>HX Desk Monitor Arm With VHD Pivot, HX, Desk Monitor Arm With VHD Pivot, Monitor Arm With VHD Pivot, VHD Pivot</p>
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## References

- [☎ Monitor Mounts, Computer Carts, Sit to Stand Desks | Ergotron](#)
- [User Manual](#)

[Manuals+](#), [Privacy Policy](#)

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