ERA PROTECT Wireless Touch Keypad User Manual

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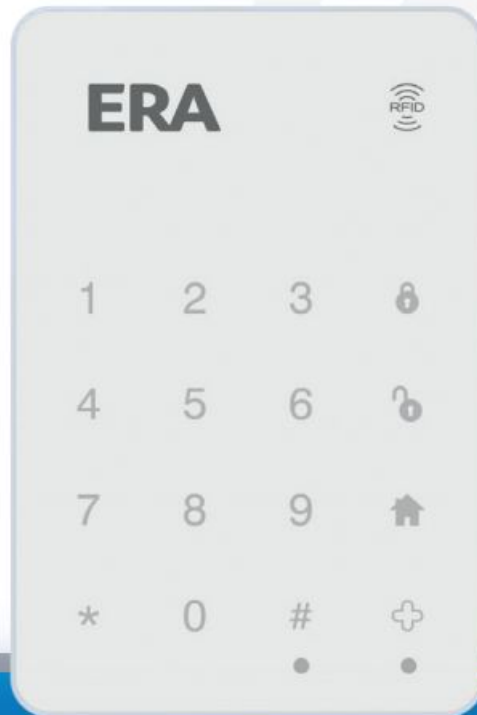
WIRELESS TOUCH KEYPAD
INSTALLATION AND OPERATING MANUAL

Contents

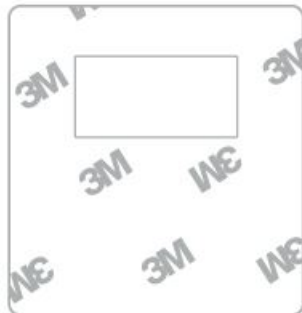## WHAT'S IN THE BOX

Keypad
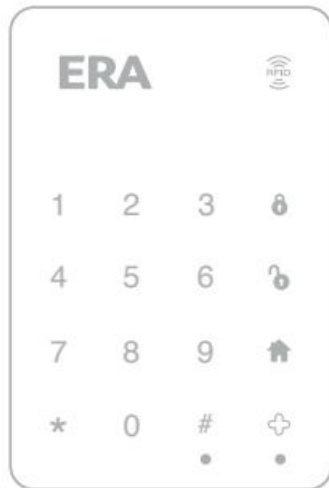
Fixing Pack

3M Pad

Quick Start Guide

QUICK
START
GUIDE

OVERVIEW

Compatible with the ERA Protect Alarm System, the Touch Keypad can be installed anywhere inside a property. The keypad communicates wirelessly to the central hub and is powered by batteries, so you don't have to worry about unsightly wires. Once set up, using the touchpad, you can arm or disarm the ERA Protect Alarm System with a passcode. Alternatively using an RFID tag (available separately) you can arm or disarm the alarm with a simple swipe.

EXPLORING YOUR KEYPAD

Front of Keypad

RFID reader
Arm
Disarm
Home mode
Plus actions*
Presence sensors

Back of Keypad

Battery compartment
Hard reset button
Tamper switch
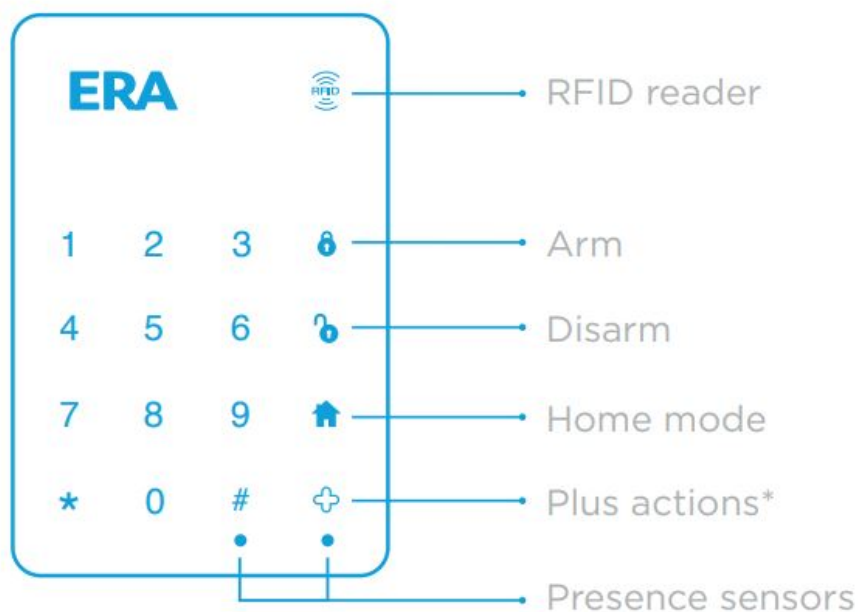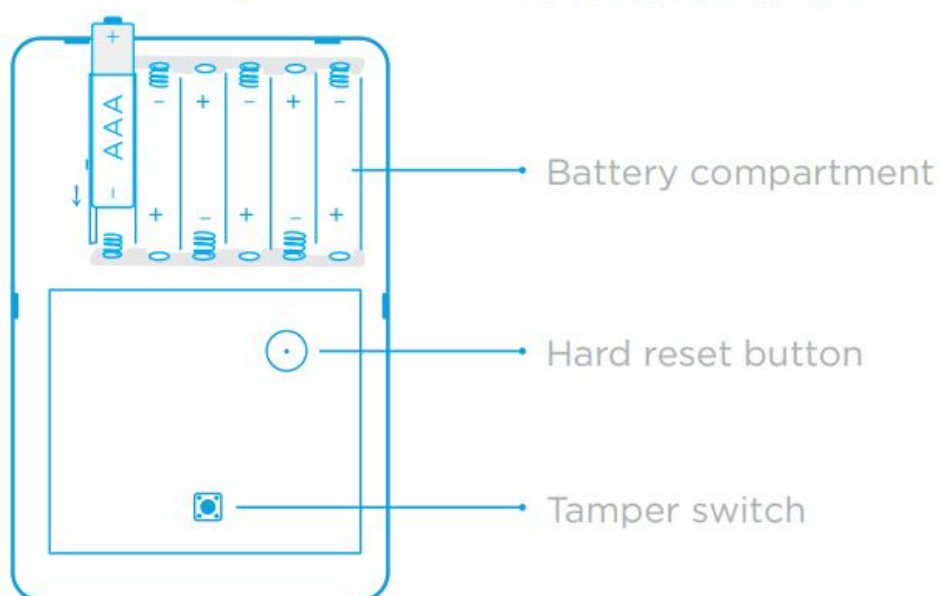
*Plus subscription required

ADDING YOUR KEYPAD TO YOUR ALARM SYSTEM
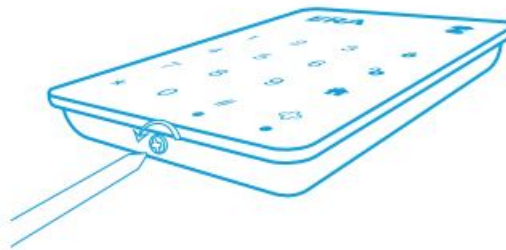
(1) Open the ERA Protect App.
(2) From the Alarm dashboard press the + button in the top right corner.
(3) Select Touch Keypad.
(4) Follow the steps in the app to add your Keypad to your Alarm System.

INSTALLING YOUR KEYPAD

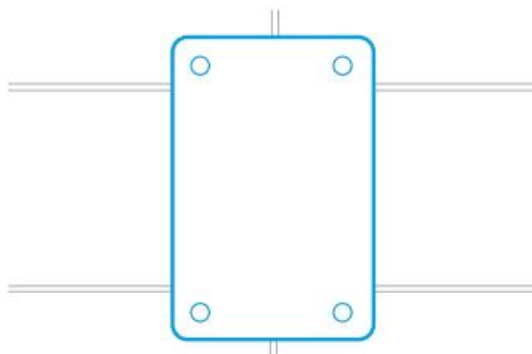**Note:** The 3M Pad can be used for an easier installation please ensure that the surface is clean and suitable.
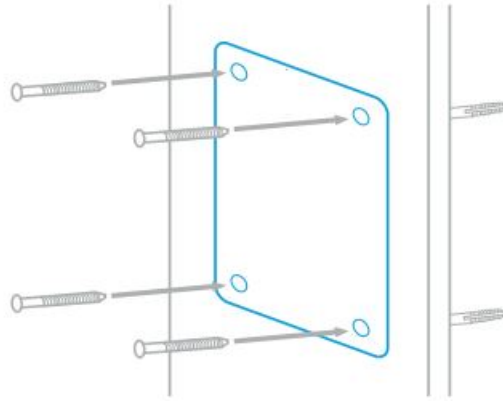

(1) Loosen the screw from the bottom of the keypad and remove the front from the backplate.


(2) At your chosen location using the backplate as your template, mark your 4 fixing holes.

(3) Using the appropriate drill bit, drill the holes required to attach the backplate.

(4) Attach the backplate, using the appropriate wall plugs and screws supplied.
(5) Insert the batteries into the back of the keypad.
(6) Once you have inserted the batteries, connect the keypad to the backplate.
(7) Connect the front of the keypad to the backplate.
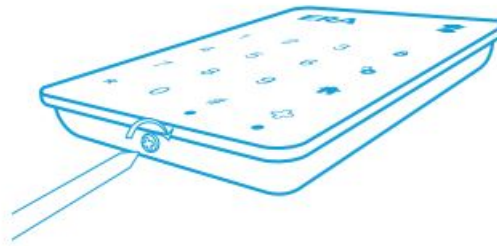
(8) Re-insert the screw into the bottom of the keypad and tighten.

Note: The keypad tamper is disabled for 15 minutes after power up. If the keypad is not connected to the backplate within 15 minutes, then your alarm will be triggered. You can reset the timer by disconnecting and reconnecting the batteries.

KEYPAD SETTINGS

Default Passcode 1234 Default Admin Code 123456
To change any settings, you need to wake up the keypad, by waving your hand in front of both Presence Sensors.
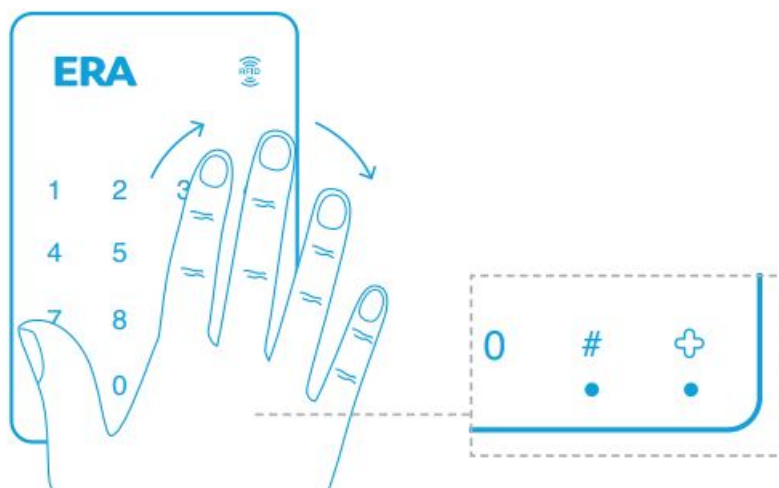
ADDING RFID TAGS

You can add a maximum of 16 RFID tags to the keypad.
To add a RFID tag, please enter:

* [Admin code] > (#) >(*) > (1) > (#) > Place RFID tag near RFID reader on the keypad

You will hear three short beeps to confirm the tag has been added. If a continuous beep is heard for 2 seconds, then that tag has previously been added to the keypad. If the RFID tag is not added within 30 seconds, the keypad will exit learning mode.

DELETING RFID TAGS

To delete individual RFID tags, enter:
* [Admin code] > (#) > (*)> (2) > (#) > Place RFID tag near RFID reader on the keypad
You will hear three short beeps to confirm the tag has been deleted. If a continuous beep is heard for 2 seconds, then that tag has previously been deleted. If a tag is not deleted within 30 seconds, the keypad will exit learning mode.

DELETING ALL RFID TAGS

To delete all RFID tags, enter:
* [Admin code] > (#) >(*) > (3) > (#)
You will hear three short beeps to confirm that all RFID tags have been deleted from the keypad.

CHANGING THE PASSCODE

To change the 4-digit passcode, enter:
* [Admin code] > (#) >(*) > (4) > (#) > [Enter new 4-digit code] >(#)
You will hear three short beeps to confirm the passcode has been changed.

CHANGING THE ADMIN CODE

To change the 6-digit admin code, enter:
* [Admin code] **> (#) >(*) > (5) > (#)>** [Enter new 6-digit admin code] > (**#**)
You will hear three short beeps to confirm the admin code has been changed.

ENABLING/DISABLING KEYPAD TONES

To enable or disable the keypad tones, enter:
(*)>(#)
If keypad tones are disabled, then you will not hear any confirmation tones when accessing or changing settings, or if the incorrect passcode has been used. We recommend keeping the tones enabled.

USING YOUR KEYPAD

Note:

- If you hear a continuous beep for 2 seconds, the command has not been accepted.
- Continuously entering the passcode incorrectly 3 times will lock the keypad for 4 minutes. The correct passcode will need to be input after 4 minutes to unlock the keypad. The RFID tags can still be used.

To operate the keypad, you need to wave your hand in front of both Presence Sensors.
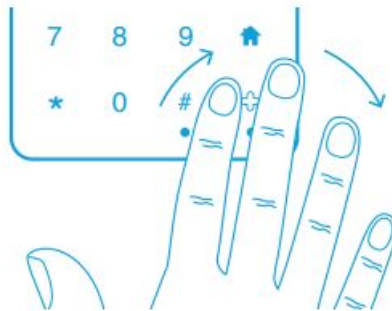
ARMING ALARM

To arm the alarm, enter:

[Passcode] >
The keypad will then send a signal to the hub, and arm your alarm. A notification will be sent to your phone to confirm the alarm has been armed.
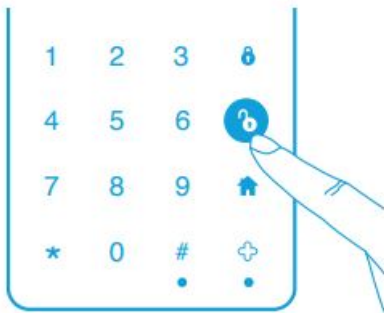
DISARMING ALARM

To disarm the alarm, enter:

[Passcode] >
The keypad will then send a signal to the hub, and disarm your alarm. A notification will be sent to your phone to confirm the alarm has been disarmed.
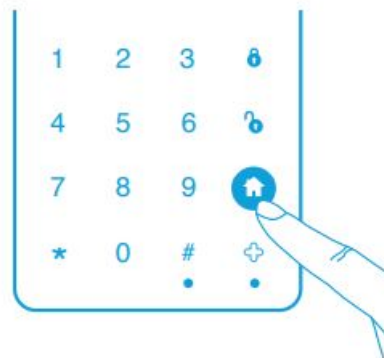

HOME MODE

To put your alarm in home mode, enter:

[Passcode] >
The keypad will send a signal to the hub, and put your alarm in home mode. A notification will be sent to your phone to confirm the alarm is in home mode.

PLUS ACTIONS

To use Plus Actions*, enter:

[Passcode] >

The keypad will then send a signal to the hub to carry out the Plus Action you have defined in the ERA Protect app. *Plus subscription required.


USING RFID TAGS

Note:

- If you hear a continuous beep for 2 seconds, the RFID tag has not been recognized.

  You can use RFID tags (available separately) to arm/disarm your alarm, instead of inputting the passcode on your keypad.
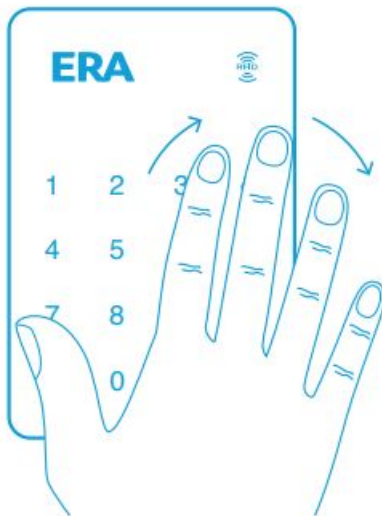
To use RFID tags, you need to wake up the keypad by waving your hand in front of both Presence Sensors. Place the RFID tag on the RFID Reader. A short beep will be heard from the keypad.

RESETTING YOUR KEYPAD

Press the Hard reset button on the back of your keypad for 5 seconds. Once reset, the passcode will be set to 1234, and the admin code to 123456.
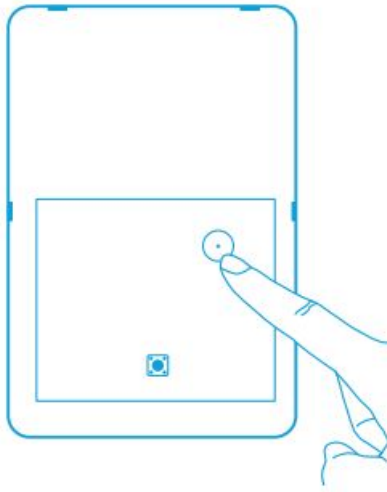
SPECIFICATION

Power Supply – AAA 1.5V 1200mAh Alkaline Battery x6
Static Current – <100uA <100mA
Transmitting Current – <150m (in open area)
Transmitting Distance – 12 months
Battery Life Frequency – 868MHz
Housing Material – ABS Plastic
Operating Conditions – -10oC ~ +55oC
Keypad Dimensions – 90 x 140.9 x 15.6mm
Weight – 110g

ERA Home Security Ltd
Valiant Way, Wolverhampton,
West Midlands, WV9 5GB

Customer Helpline: 0345 257 2500
www.eraprotect.com

Documents / Resources

	ERA PROTECT Wireless Touch Keypad [pdf] User Manual Wireless Touch Keypad

References

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