



# EPSON WF-M5899 Monochrome Multi Function Printer User Guide

[Home](#) » [Epson](#) » EPSON WF-M5899 Monochrome Multi Function Printer User Guide 

## EPSON WF-M5899 Monochrome Multi Function Printer User Guide



### Contents

- [1 Notices](#)
- [2 Limited Warranty](#)
- [3 Technical Support Service](#)
- [4 Epson Subsidiaries and Offices in Latin America](#)
- [5 Documents / Resources](#)
  - [5.1 References](#)
- [6 Related Posts](#)

## Notices

Please see the safety instructions in the online User's Guide.

## Limited Warranty

### Limited Warranty for Epson® Products

Epson products are covered by warranty against defects in workmanship and materials when operated under normal use and handling conditions, as indicated in the product's documentation, for the period specified in section "Limited Warranty Coverage". Coverage begins as of the date of delivery to the purchaser by Epson or by an authorized Epson dealer (see "Epson Subsidiaries and Offices in Latin America"), in the country of purchase. Epson also guarantees that the consumables (inks, ink cartridges, toner, batteries, or ink ribbons) included with the product will perform according to the usage specifications as long as they are used prior to the expiration of their warranty period.

### Scope of Warranty

Should Epson receive notice of a defect during the warranty period, it may, at its discretion, repair or replace the defective product at no cost to the purchaser. In the event of a replacement, the replaced equipment will become property of Epson. The replaced item may be new or previously repaired to the Epson standard of quality, and will assume the remaining warranty period of the product that was originally purchased.

This warranty does not provide compensation or cover damages resulting from the operating failures of the Epson product. In any event, Epson's maximum liability toward the purchaser will be limited to the purchase price paid to Epson or to the authorized dealer.

Epson's warranty does not cover software not manufactured by Epson, even when delivered with an Epson product. The software may have a warranty provided by the manufacturer, as indicated in the documentation attached thereto.

This warranty is not transferable and no other warranties or guarantees, expressed or implied, are made under this warranty unless specifically stated above.

### Limitations and Exclusions

#### The warranty will be invalid in the following cases:

1. When the product's serial number has been removed or altered.
2. When the product has been misused, has undergone unauthorized modifications, has been used or stored in ways that are not in compliance with the environmental specifications of the product.
3. When the damage resulted from the use of non-genuine Epson accessories or consumables, such as the use of paper types not specified for this product.
4. When damages resulted from the inappropriate transport of the equipment (packaging, installation, maintenance, transportation).
5. When damages were caused by natural or intentional disasters (fire, floods, lightning, earthquakes, etc.), power surges, or interaction with other brand products.
6. When the product has been totally or partially disassembled, or has been repaired other than by an Epson Authorized Service Center.
7. When substances have been spilled on the product.
8. When the external plastic case has been scratched, broken, or abused.
9. When damages resulted from inappropriate tests, installation, maintenance, or adjustments.

The warranty does not extend to accessories (lids, covers, trays) or replenishing supplies and consumables (inks, ink cartridges, toner, ink ribbons, batteries, photosensitive units, knobs, and lamps), which, due to their nature, must be regularly purchased through authorized dealers.

## **How to Obtain Warranty Service**

Refer to the user documentation provided with the product to ensure that the product settings have been properly set and to perform the diagnostic tests indicated therein. Furthermore, in order for the unit to operate optimally, always use original Epson supplies, accessories, and consumables.

To obtain warranty service, the purchaser may take the product to any Epson Authorized Service Center, along with proof of purchase, or call any of the Epson Technical Assistance Centers (see country list below).

Upon calling an Epson Authorized Service Center, the purchaser will be asked to provide the product model and serial numbers, and may be asked to provide information on the location and the date of purchase (the warranty is only valid in the country of purchase).

If there are no Authorized Service Centers in your area, call the Technical Assistance Center or your preferred dealer for service referral.

## **Responsibilities of Purchaser**

The purchaser is responsible for the safety of all confidential and proprietary information stored on the product, as well as for recovery backup files in case of damage. Any activity related with the reinstallation or resetting of the software that was delivered with the equipment, will be billed to the purchaser at the rates in effect at the Epson Authorized Service Center. This also applies if the failure was the result of a defect in the purchaser's proprietary software or of a computer "virus".

It is the responsibility of the purchaser to save all documentation that supports the product's warranty, as well as all the packaging materials required for its transport.

In order to obtain home or on-site service, the purchase will be required to provide: access to the product; an appropriate working area; access to electrical facilities; access to the resources that may be necessary for the installation, repair or maintenance of the unit; a safe environment for Epson staff and their work tools.

## **ARBITRATION**

**ANY DISPUTE, CLAIM, OR CONTROVERSY ARISING OUT OF OR RELATING TO THIS AGREEMENT, OR THE BREACH, TERMINATION, ENFORCEMENT, INTERPRETATION, OR VALIDITY THEREOF, INCLUDING THE DETERMINATION OF THE SCOPE OR APPLICABILITY OF THIS AGREEMENT TO ARBITRATE, SHALL BE DETERMINED BY ARBITRATION IN ORANGE COUNTY, CALIFORNIA, BEFORE ONE ARBITRATOR. THE ARBITRATION SHALL BE ADMINISTERED BY JAMS PURSUANT TO ITS COMPREHENSIVE ARBITRATION RULES AND PROCEDURES OR PURSUANT TO JAMS' STREAMLINED ARBITRATION RULES AND PROCEDURES, AS APPLICABLE. THE ARBITRATOR SHALL FOLLOW ANY APPLICABLE FEDERAL LAW AND CALIFORNIA STATE LAW IN RENDERING AN AWARD. JUDGMENT ON THE AWARD MAY BE ENTERED IN ANY COURT HAVING JURISDICTION. THIS CLAUSE SHALL NOT PRECLUDE PARTIES FROM SEEKING PROVISIONAL REMEDIES IN AID OF ARBITRATION FROM A COURT OF APPROPRIATE JURISDICTION.**

## **REMEDIES; DISCLAIMER OF WARRANTIES**

**EPSON'S SOLE AND EXCLUSIVE LIABILITY AND YOUR EXCLUSIVE REMEDY FOR BREACH OF WARRANTY SHALL BE LIMITED TO EITHER, AT EPSON'S OPTION, REPAIR OR REPLACEMENT AS SET FORTH ABOVE. THE WARRANTY AND REMEDY PROVIDED ARE EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESSED OR IMPLIED WARRANTIES INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT. SOME LAWS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES. IF THESE LAWS APPLY, THEN ALL EXPRESS AND IMPLIED WARRANTIES ARE LIMITED TO THE TERM OF THIS AGREEMENT. UNLESS STATED HEREIN, ANY STATEMENTS OR REPRESENTATION MADE BY ANY OTHER PERSON OR FIRM ARE VOID. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG IMPLIED WARRANTIES LAST,**

SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

#### EXCLUSION OF DAMAGES; EPSON'S MAXIMUM LIABILITY

IN NO EVENT SHALL EPSON OR ITS AFFILIATES BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OR ANY LOST PROFITS, COST OF SUBSTITUTE EQUIPMENT, DOWNTIME, CLAIMS OF THIRD PARTIES, INCLUDING END USERS OR CUSTOMERS, OR INJURY TO PROPERTY, RESULTING FROM THE USE OR INABILITY TO USE THE EPSON PRODUCT OR OBTAIN SERVICE UNDER THIS AGREEMENT, WHETHER RESULTING FROM BREACH OF WARRANTY OR ANY OTHER LEGAL THEORY. IN NO EVENT SHALL EPSON OR ITS AFFILIATES BE LIABLE FOR DAMAGES OF ANY KIND IN EXCESS OF THE ORIGINAL RETAIL PURCHASE PRICE OF THE PRODUCT. SOME STATES DO NOT ALLOW EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

#### Other Provisions

**a. Other Rights You May Have:** This Epson limited warranty gives you specific legal rights, and you may also have other rights, which vary from jurisdiction to jurisdiction. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

**b. Governing Law:** Except for claims subject to arbitration pursuant to section 6 “**ARBITRATION**”, you and Epson agree that the law of the state or country where you reside shall govern.

**c. Jurisdiction:** Except for claims subject to arbitration pursuant to section 6 “**ARBITRATION**”, in the event of a dispute you and Epson both consent to the jurisdiction of the courts in your state of residence or, if you do not reside in a state, then of the courts in Orange County, California.

#### Limited Warranty Coverage

Product	Model	Coverage	Conditions
Printer/ Multifunction Printer	WF-M5399/ WF-M5899	From 0 to 3 months, unlimited printed sheets, and from 4 to 12 months or up to 300,000 printed sheets*, whichever happens first	Service Center

\* Single-sided sheets. Double-sided sheets are counted as two printed sheets.

#### Technical Support Service

Epson offers technical assistance through electronic and telephone services. Before calling Epson, refer to the documentation included with your product. If you do not find the solution to your problem, visit Epson's website at: <http://latin.epson.com/support> or call the local Epson office or an authorized dealer.

#### Technical Assistance Centers

Country	Telephone Number	Country	Telephone Number
Argentina	(54 11) 5167-0300 0800-288-37766	Guatemala*	1-800-835-0358
Bolivia*	800-100-116	Mexico Mexico City	01-800-087-1080 (52 55) 1323-2052
Chile	(56 2) 2484-3400	Nicaragua*	00-1-800-226-0368
Colombia Bogota	018000-915235 (57 1) 60 2-4751	Panama*	00-800-052-1376
		Paraguay	009-800-521-0019
Costa Rica	800-377-6627	Peru Lima	0800-10126 (51 1) 418-0210
Dominican Republic*	1-888-760-0068		
Ecuador*	1-800-000-044	Uruguay	00040-5210067
El Salvador*	800-6570	Venezuela	(58 212) 240-1111

\* Contact your local phone company to call this toll-free number from a mobile phone.

If your country does not appear on the preceding list, please contact the dealer where you purchased the product. You may receive help or consult information online for all Epson products. Go to Epson's website at <http://latin.epson.com/support> and search for your product, then click Registration to register your product.

## Epson Subsidiaries and Offices in Latin America

### Epson Argentina S.R.L.

San Martín 344, Piso 4  
(C1004AAH), Buenos Aires  
Argentina

**Tel:** (54 11) 5167-0300

**Fax:** (54 11) 5167

### Epson Costa Rica S.A.

102 Avenida Escazú  
Torre 1, Piso 4, Suite 401/402  
Escazú, San José, Costa Rica

**Tel:** (506) 2588-7855

**Fax:** (506) 2588-7888

### Epson Perú S.A.

Av. Canaval y Moreyra 590  
San Isidro, Lima 27, Perú

**Tel:** (51 1) 418-0210

**Fax:** (51 1) 418-0220

### Epson Chile S.A.

La Concepción 322  
Providencia, Santiago, Chile

**Tel:** (56 2) 2484-3400

**Fax:** (56 2) 2484-3413

### Epsodecua Cia. Ltda.

Av. de los Shyris N36-120 y Suecia  
Edificio Allure Park, Piso PH  
Quito, Ecuador  
**Tel:** (593 2) 395-5951  
**Tel:** (593 2) 602-3070

**Epson Venezuela S.R.L.**

Calle 4 con Calle 11-1  
La Urbina Sur  
Caracas, Venezuela  
**Tel:** (58 212) 240-1111

**Epson Colombia Ltda.**

KM 1.8 Autopista Medellín  
Sector Costado Sur de la Calle 80  
Parque Industrial SOKO  
Oficina 301  
Cota, Colombia  
**Tel:** (57 1) 602-4750

**Epson México, S.A. de C.V.**

Blvd. Manuel Ávila Camacho No. 389  
Col. Irrigación, Delg. Miguel Hidalgo  
C.P. 11500  
Ciudad de México, México  
**Tel:** (52 55) 1323-2000

**Trademarks**

EPSON is a registered trademark and the EPSON logo is a registered logomark of Seiko Epson Corporation.  
General Notice: Other product names used herein are for identification purposes only and may be trademarks of their respective owners. Epson disclaims any and all rights in those marks. This information is subject to change without notice.

© 2023 Epson America, Inc., 3/23 CPD-63401

# EPSON®

## Documents / Resources

<p>WF-M5899/WF-M5899</p> <p>Aviso y garantía Notices and Warranty Avisos e garantía</p> <p>EPSON®</p>	<p><a href="#">EPSON WF-M5899 Monochrome Multi Function Printer</a> [pdf] User Guide WF-M5899 Monochrome Multi Function Printer, WF-M5899, Monochrome Multi Function Printer, Multi Function Printer, Function Printer, Printer</p>
---	---

## References

- [!\[\]\(6841ca9b0e023296428e7c9e683b9367\_img.jpg\) Anatel — Agência Nacional de Telecomunicações](#)
- [E Epson Brasil | Página inicial](#)
- [E Reciclagem - Programa de Coleta | Epson Brasil](#)
- [E Epson](#)
- [E Epson](#)
- [User Manual](#)