



EPSON EC-C110 Wireless Mobile Color Printer User Guide

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EC-C110
Quick Guide



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Getting Started

IMPORTANT: Before using this product, make sure you read these instructions and the safety instructions in the online User's Guide.

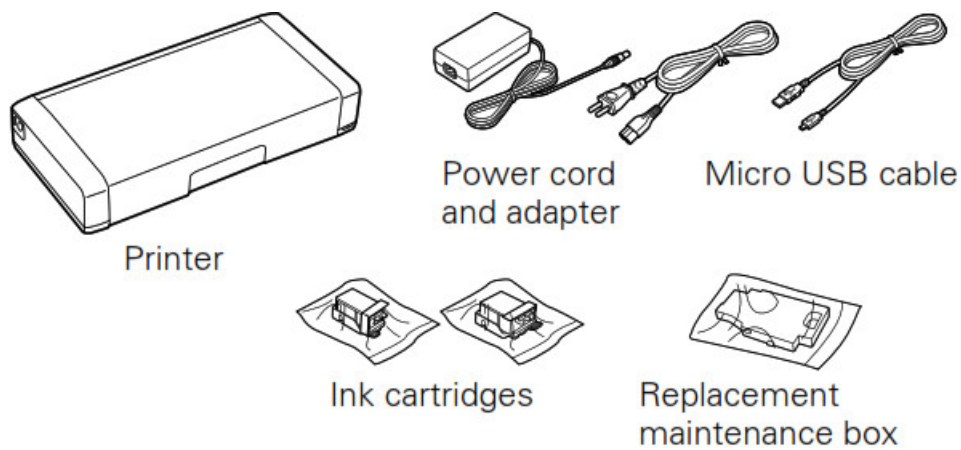
Note: This printer is designed for use with Epson ® cartridges only, not third-party cartridges or ink. For important ink information, visit www.epson.com/epsonink (U.S.) or www.epson.ca/epsonink (Canada) or see your printer box.

Your EC-C110 wireless mobile printer includes these special features:

- Lightweight but rugged design for professional-quality documents and photos
- A built-in battery that you can charge from the USB port
- An optional external battery (part number C12C934941) for extended printing time
- Easy printing from a variety of mobile devices, including smartphones and tablets

Follow the instructions in this section to unpack the printer, charge the battery, install ink, and install the software.

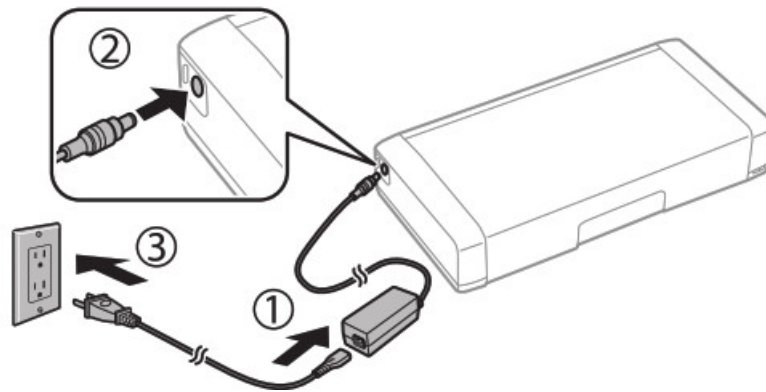
Unpacking



Remove any tape or packing materials, but do not open ink cartridge packages until you are ready to install the ink. Cartridges are vacuum-packed to maintain reliability.

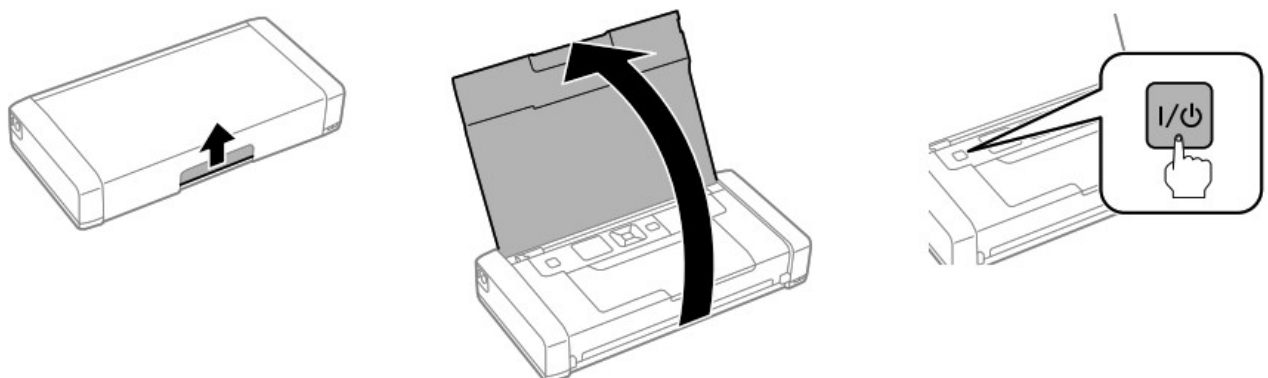
Turning on and Configuring

1. Connect the power cord and adapter, but do not connect the printer to your computer yet.



Note: Plugging in the printer charges the battery. You can print a few pages after charging for 5 minutes; the battery is fully charged after about 2.5 hours. You can also charge the battery using the micro USB cable, as described on page 10.

2. Open the cover and turn on the printer.



3. Select your language on the LCD screen, then press OK.

Note:

- You can change this setting later using the product's control panel. For more information, see the online User's Guide.

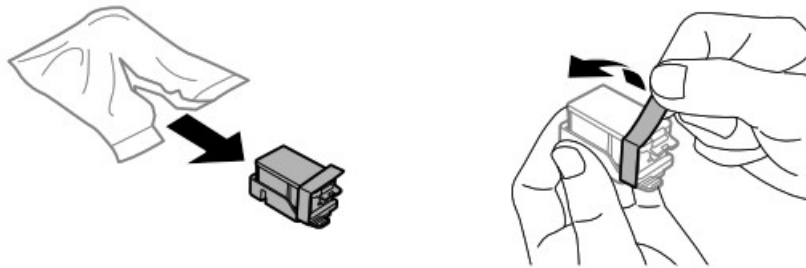
- If an error message appears, turn off the product and check that no protective material has been left inside the product.

Installing Ink

Caution: Keep the ink cartridges out of the reach of children and do not drink the ink.

Note: The included initial cartridges are designed for reliable printer setup and cannot be used as replacement cartridges or resold. After setup, the remaining ink is available for printing.

1. Unpack the ink cartridges and remove the yellow tape.

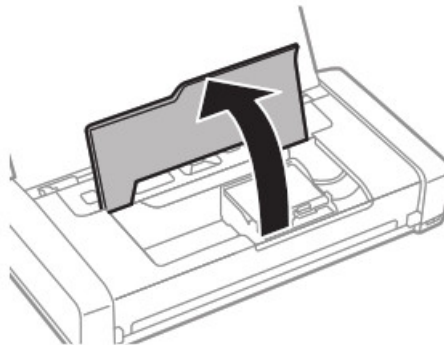


2. Remove the caps, but be careful not to touch the areas shown below.

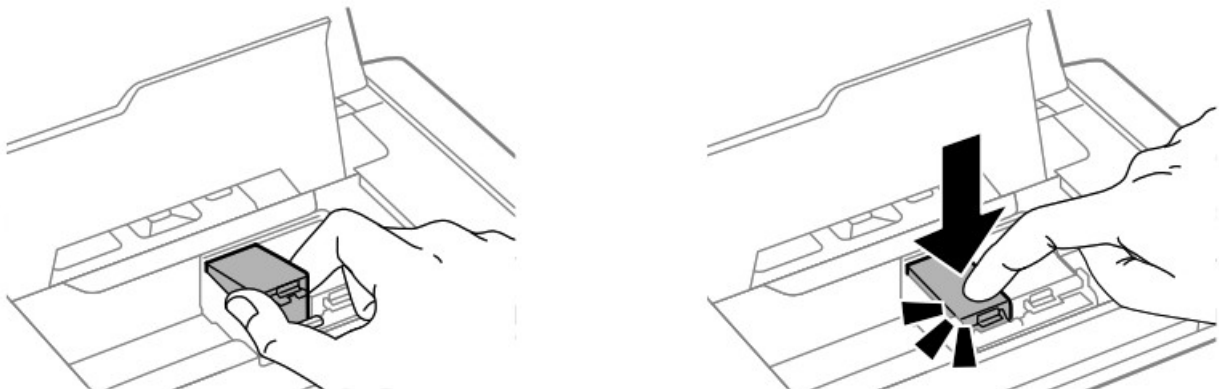
Note: Save the caps so you can recap the ink cartridges before storing or disposing of them.



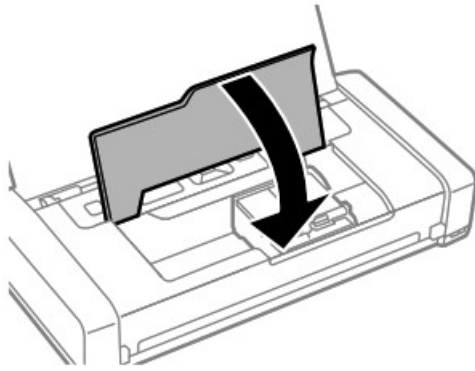
3. Open the inner cover.



4. Insert the cartridges at a slight angle as shown, then press into place. Make sure the black cartridge is on the left and the color cartridge is on the right.



5. Close the inner cover and press OK to begin charging the ink. Ink charging takes about 4 minutes.



Caution: Don't turn off the printer or raise the inner cover while the printer is charging or you'll waste ink.

6. When you see a completion message on the printer's LCD screen, ink charging is complete. Press OK to return to the home screen.

Installing Software

Note:

- An Internet connection is required to obtain the product software.
- To print from a Chromebook™, go to www.epson.com/support/gcp (U.S.) or www.epson.ca/support/gcp (Canada) for instructions.
- From a Windows® computer, you can also print using the basic driver built into the printer. See page 6 for instructions. To print from a mobile device, see page 9.

Firmware Update Notice: The printer is designed to work only with genuine Epson-branded cartridges. Other brands of ink cartridges and ink supplies are not compatible and, even if described as compatible, may not function properly or at all. Epson periodically provides firmware updates to address issues of security, performance, minor bug fixes, and ensure the printer functions as designed. These updates may affect the functionality of third-party ink.

Non-Epson branded or altered Epson cartridges that functioned prior to a firmware update may not continue to function.

1. Make sure the printer is not connected to your computer.

Windows: If you see a Found New Hardware screen, click Cancel and disconnect the micro USB cable.

2. Download and run your printer's software package. For the latest software, visit: www.epson.com/support/ecc110 (U.S.) or www.epson.ca/support/ecc110 (Canada)
3. Follow the instructions on the computer screen to run the setup program.
4. When you see the Select Your Connection screen, select one of the following and follow the on-screen instructions:

- Wireless connection

In most cases, the software installer automatically attempts to set up your wireless connection. If the setup is unsuccessful, you may need to enter your network name (SSID) and password.

- Direct USB connection

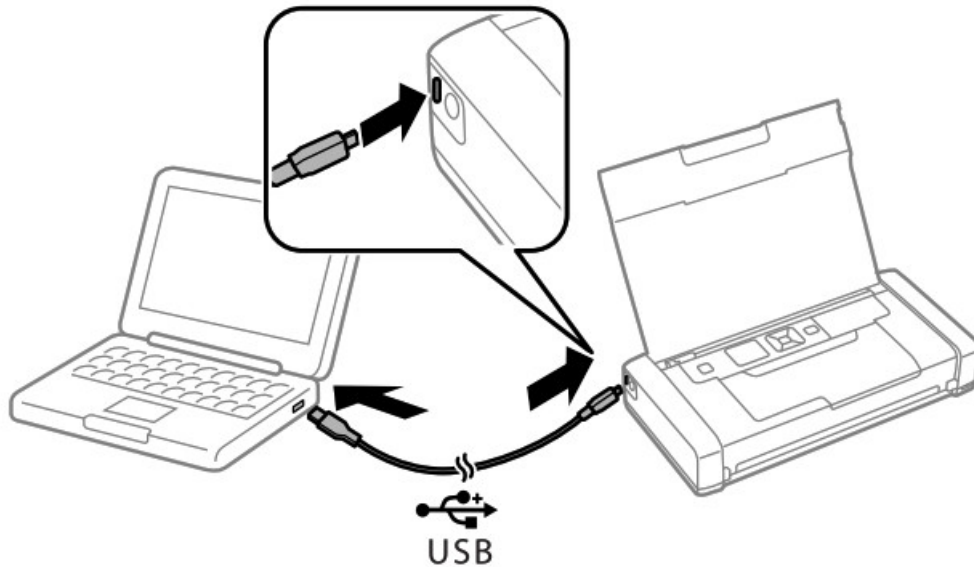
Use the micro USB cable that came with the printer.

Note: You can also print wirelessly using Wi-Fi Direct®, as described on page 7.

Connecting to a Computer

Your printer provides several ways to connect, both at home and on the road:

- Connect to your computer using the micro USB cable and the EC-C110 software installed on the computer, as described on page 5.



- Connect to a Windows computer using the micro USB cable and the built-in basic driver.
 1. Disconnect the printer from your computer.
 2. On the printer's control panel, select Menu > EC-C110 Basic Driver. Then press OK.
 3. Connect the printer to your computer using the micro USB cable, as shown above, then press OK on the printer's control panel.
 4. Open Computer or My Computer on your system, then double-click EPSON > SETUP.
 5. Follow the on-screen instructions to install the driver.
- Connect wirelessly to your computer.

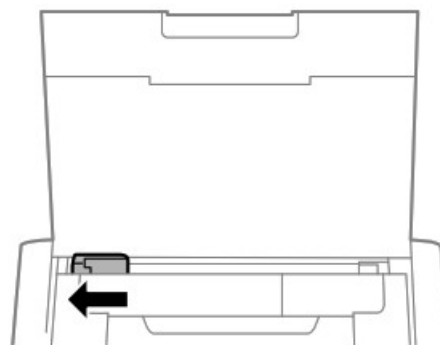
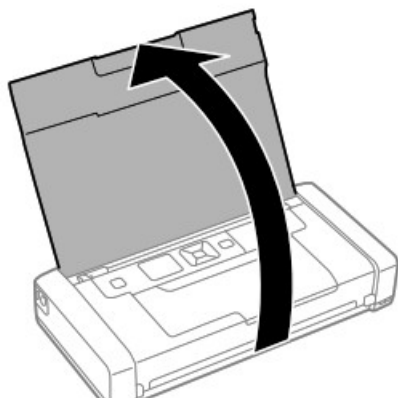
If you installed the software as described on page 5 and selected wireless connection, you can print using your home or office Wi-Fi network.

If you are away from your home or office network you can use Wi-Fi Direct, which lets you connect up to 8 devices.

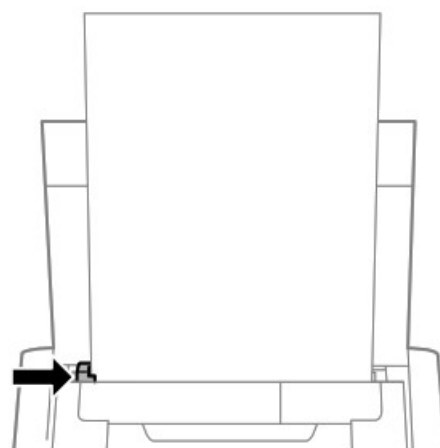
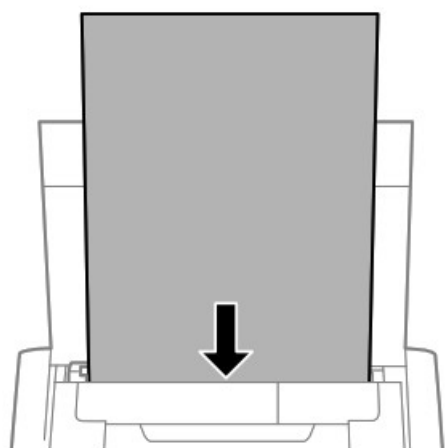
1. On the printer's control panel, select Wi-Fi Setup > Wi-Fi Direct.
2. Follow the on-screen instructions until the SSID and password are displayed.
3. On your computer or another device, select the SSID and enter the password.

Loading Paper

1. Open the cover and slide the edge guide to the left.



2. Load up to 20 sheets of plain paper behind the tabs, then slide the edge guide against the paper if necessary.

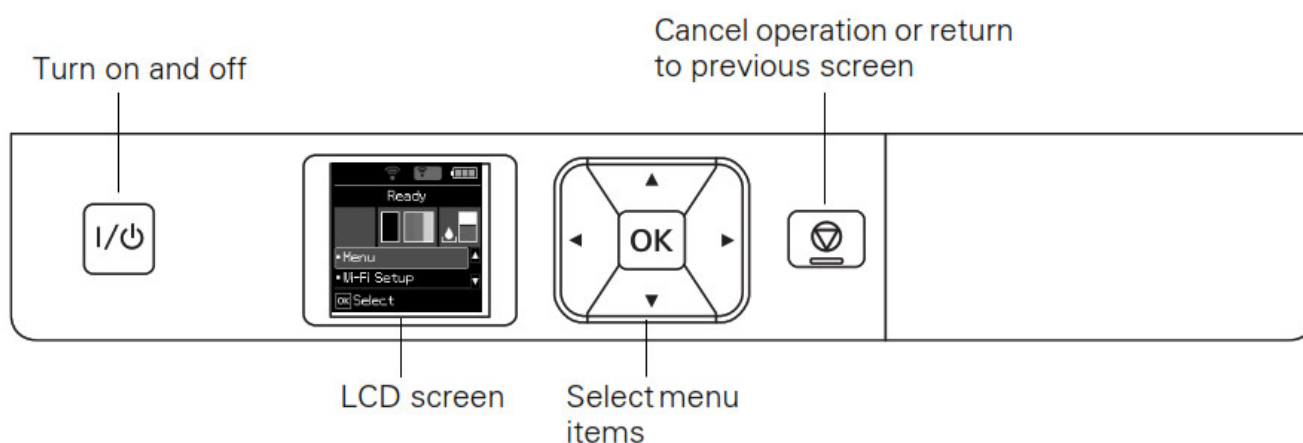


Note: You can load up to five sheets of Epson photo paper, one sheet of Epson Premium Presentation Paper Matte, or one sheet of legal-size paper. For instructions on loading special paper or envelopes, see the online User's Guide.

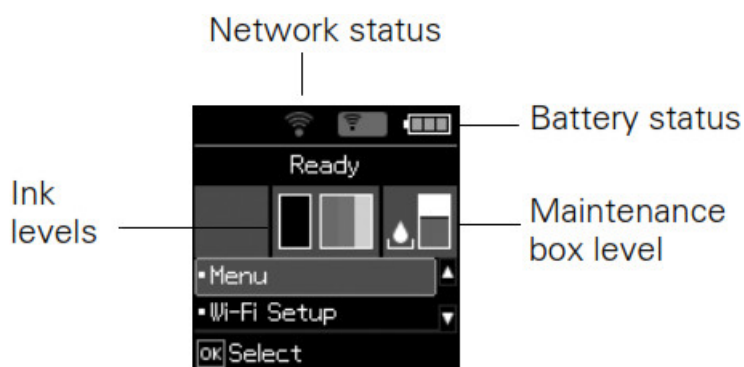
3. Confirm the paper setting on the printer's control panel.
4. Make sure there is room in front of the printer for your printed pages, so they don't fall on the floor.

Using the Control Panel

To save energy, the screen goes dark after several minutes of inactivity. Press any button to turn it back on. To adjust the sleep timer, select Menu > Printer Setup > Sleep Timer.



The LCD screen shows the printer status:



Note: The initial maintenance box is partly filled after ink charging.
You may see the following icons on the screen:

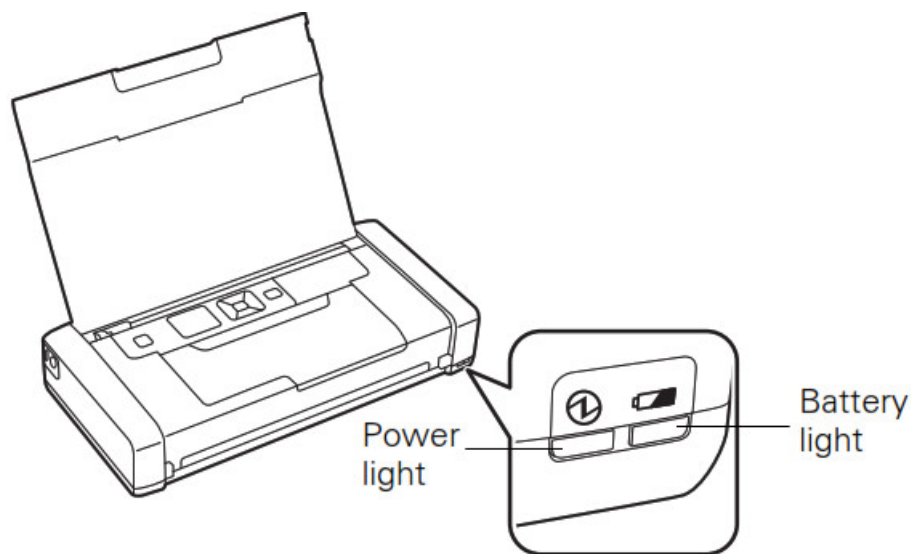
Icon	Meaning
	The printer is connected to a Wi-Fi (wireless) network.
	The printer is connected with Wi-Fi Direct (Simple AP) mode.
	There is a battery problem. Go to Menu > Battery.
	The battery is charging.
	The ink cartridge is low or the maintenance box is nearly full.
	The ink cartridge is expended.

Mobile and Voice-activated Printing

- Print directly from your iOS device. Simply connect your printer and device to the same network and tap the action icon to select the print option.
- Print directly from your Android™ (v4.4 or later) device*. Simply connect your printer and device to the same network and tap the menu icon to select the print option.
- Print from wherever you are, next to your printer or remotely, with Epson Connect™ and Google Cloud Print™. Learn more at www.epson.com/connect (U.S.) or www.epson.ca/connect (Canada).
- Use voice-activated assistants to print a variety of creative and everyday items from your Epson product. Simply add your product to an Epson Connect account, then link the account to a voice-activated assistant. See www.epson.com/voice (U.S.) or www.epson.ca/voice (Canada) for more information.

* May require the Epson Print Enabler or Mopria Print Service app from Google Play™.

Charging the Battery



Note: An optional external battery (part number C12C934941) is also available for extended printing time. Plug in the printer to charge the battery, as described on page 3.

- The battery light is orange when the battery is charging and turns off when the battery is fully charged. The light flashes if a battery problem occurs.
- The power light is blue when the printer is turned on and flashes when the printer is operating. To save power when it is running on the battery, the printer turns off after several minutes of inactivity. Press the power button to turn it back on. To adjust the power off timer, select Menu > Printer Setup > Power Off Timer.
- You can also charge the battery using the micro USB cable.
Connect the printer to your computer using the micro USB cable, as shown on page 6. Wake the computer if it is in sleep or hibernate mode. Charging starts when the printer is turned off or goes into sleep mode. You can use any USB power source, including some automobiles. If battery charging does not start, select Menu > Battery > Battery Settings on the printer's control panel, enable USB Power Supply via PC, then try again.
- A fully charged battery can print approximately 50 color or 100 black and white pages. Printing is slower when running on the battery.
- When you finish using the printer, make sure you press the power button to turn it off.

Replacing Ink Cartridges and the Maintenance Box

Ensure brilliant results with Epson specialty papers, engineered specifically for Epson printers. Find specialty Epson papers and Epson Genuine Ink at www.epson.com (U.S. sales) or www.epson.ca (Canadian sales) and at Epson authorized resellers. Call 800-GO-EPSON (800-463-7766).

Use these part numbers when you order or purchase new ink cartridges or maintenance boxes:

- Black ink cartridge: 215
- Tri-Color ink cartridge: 215
- Maintenance box: T2950

Note: If you remove a low or expended ink cartridge, you cannot re-install and use the cartridge.

Travel and Handling Tips

- When you travel by plane, Epson recommends handling the printer as a carry-on.
- Make sure you take extra ink cartridges and a spare maintenance box.
- Avoid strong impacts, which may damage the printer.
- Leave the ink cartridges and maintenance box installed.
- Do not leave the printer in direct sunlight, near heat sources, or inside cars or other hot locations.
- If print quality declines, you may need to clean or align the print head. For instructions, see your online User's Guide.

Solving Problems

If you have a network problem with your printer, check the messages on the LCD screen to diagnose the cause of most problems.

You can also check the basic troubleshooting suggestions below. For more in-depth troubleshooting, see your online User's Guide or access FAQs at www.epson.com/support/ecc110 (U.S.) or www.epson.ca/support/ecc110 (Canada).

Network Problems

- Make sure you select the right network name (SSID). If your wireless router doesn't broadcast its network name (SSID), manually enter your wireless network name.
- Try restarting the router (turn it off and then on), then try to connect to it again.
- Verify that the network settings are correct and check the signal strength. If it is poor, try moving the printer closer to your router or access point.
- If your network has security enabled, make sure you enter your network password (WEP key or WPA passphrase) correctly. Be sure to enter your password in the correct case.
- Print a network status sheet from the printer's control panel. Select Menu > Network Settings > Print Status Sheet.
- Remove and reinstall your product software.

Power and Printing Problems

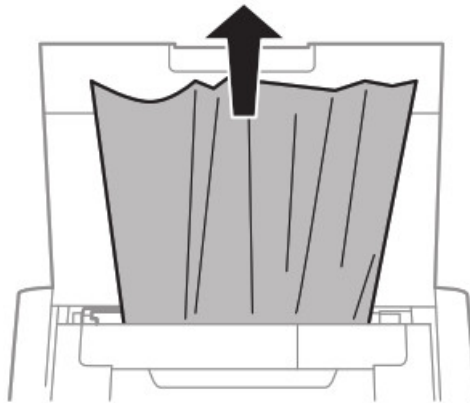
- If the power doesn't turn on or off, hold down the power button for a few seconds.
- If the LCD screen is dark, the printer may be in sleep mode. Press any button to wake it up.
- If the printer turns off automatically, press the power button to turn it back on. If the battery is low, connect the AC adapter and plug in the printer. Or charge it using the micro USB cable, as described on page 9. If the battery is completely discharged, charge it for at least 30 minutes before attempting to turn the product back on.
- If the print quality is poor, make sure you select the correct paper type before printing.
- If you notice light or dark bands across your printouts or they are too faint, run a nozzle check to see if the print head needs cleaning. Select Menu > Maintenance > Nozzle Check, then follow the instructions on the screen.

Paper Feeding Problems

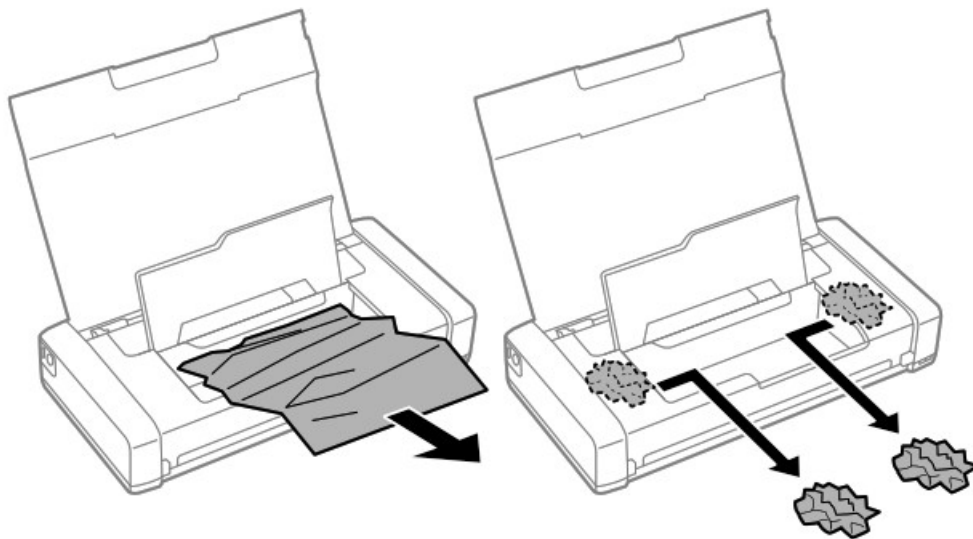
- If the paper doesn't feed correctly, make sure the printer is on a flat surface and you have not loaded too many sheets.

- Always load paper short edge first.
- If the paper has jammed, follow any instructions on the LCD screen.

1. Remove any jammed paper from the rear fender:



2. If the paper is jammed inside, open the inner cover and remove the paper, including any torn pieces.



Where to Get Help

User's Guide

Windows: Click the icon on your desktop or Apps screen to access the online User's Guide.

Mac: Click the icon in Applications/Epson Software/Guide to access the online User's Guide.

If you don't have a User's Guide icon, go to the Epson website as described below.

Videos

Visit www.epson.com/support/ecc110videos (U.S.) or www.epson.ca/support/ecc110videos (Canada) to view support videos.

Technical Support

Visit www.epson.com/support/ecc110 (U.S.) or www.epson.ca/support/ecc110 (Canada) to download drivers, view manuals, get FAQs, or contact Epson.

Call (800) 241-5786 6 AM – 8 PM, Pacific Time, Monday through Friday, and 7 AM – 4 PM, Pacific Time, Saturday. Days and hours of support are subject to change without notice. Toll or long-distance charges may apply.

Recycling

Epson offers a recycling program for end-of-life hardware and ink cartridges. Please go to www.epson.com/recycle (U.S.) or www.epson.ca/recycle (Canada) for information on how to return your products for proper disposal.

Notices

Declaration of Conformity

According to 47CFR, Part 2 and 15 for: Class B Personal Computers and Peripherals; and/or CPU Boards and Power Supplies used with Class B Personal Computers:

We:	Epson America, Inc.
Located at:	3131 Katella Ave., Los Alamitos, CA 90720
Telephone:	(562) 981-3840

Declare under sole responsibility that the product identified herein complies with 47CFR Part 2 and 15 of the FCC rules as a Class B digital device. Each product marketed is identical to the representative unit tested and found to be compliant with the standards. Records maintained continue to reflect the equipment being produced can be expected to be within the variation accepted, due to quantity production and testing on a statistical basis as required by 47CFR §2.906.

Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Trade Name:	Epson
Type of Product:	Printer
Model:	B582A
Marketing name:	EC-C110

Epson America, Inc. Limited Warranty

1. What has Covered: Epson America, Inc. ("Epson") warrants to the original retail purchaser that the Epson printer covered by this limited warranty statement if purchased and operated only in the United States, Canada, or Puerto Rico, will be free from defects in workmanship and materials for a period of one (1) year or 15,000 printed sheets whichever happens first. For warranty service, you must provide proof of the date of original purchase.
2. What Epson Will Do To Correct Problems: Should your Epson printer prove defective during the warranty period, please call the Epson Connection SM at (800) 241-5786 for warranty repair instructions and return authorization. An Epson service technician will provide telephone diagnostic service to determine whether the printer requires service. If service is needed, Epson will, at its option, exchange or repair the printer without charge for parts or labor. If Epson authorizes an exchange for the defective unit, Epson will ship a replacement printer to you, freight prepaid, so long as you use an address in the United States, Canada, or Puerto Rico. You are responsible for securely packaging the defective unit and returning it to Epson within five (5) working days of receipt of the replacement. Epson requires a debit or a credit card number to secure the cost of the replacement printer in the event that you fail to return the defective one. If Epson authorizes repair instead of exchange, Epson will direct you to send your printer to Epson or its authorized service center, where the printer will be repaired and sent back to you. You are responsible for packing the printer and for all costs to and from the Epson authorized service center. When warranty service involves the exchange of the printer or a part, the item replaced becomes Epson property. The replacement printer or part may be new or refurbished to the Epson standard of quality, and, at Epson's option, may be another model of like kind and quality. Exchange

products and parts assume the remaining warranty period of your original product covered by this limited warranty.

3. What This Warranty Does Not Cover:

- A. This warranty covers only normal use in the United States, Canada, or Puerto Rico.
- B. Excessive, continuous, or commercial use is not considered normal use; damage, maintenance or service from such use will not be covered under this warranty.
- C. This warranty is not transferable.
- D. This warranty does not cover any color change or fading of prints or reimbursement of materials or services required for reprinting.
- E. This warranty does not cover damage to the Epson product caused by parts or supplies not distributed by Epson.
- F. This warranty does not cover ink bottles, ink cartridges, ink supply units, or ink packs.
- G. This warranty does not cover damage to the unit caused by incorrectly loading ink into the product or loading the incorrect color/black ink or ink type into the product.
- H. This warranty does not cover damage to the unit or other property by incorrect handling of the ink bottles, ink cartridges, ink supply units, or ink packs.
- I. This warranty does not cover third-party parts, components, or peripheral devices added to the Epson product after its shipment from Epson, e.g., dealer or user-added boards or components.
- J. Epson is not responsible for warranty service should the Epson label or logo or the rating label or serial number be removed or should the product fail to be properly maintained or fail to function properly as a result of misuse, abuse, improper installation, neglect, improper shipping, damage caused by disasters such as fire, flood, and lightning, improper electrical current, software problems, interaction with non-Epson products, or service other than by an Epson Authorized Servicer K. If a claimed defect cannot be identified or reproduced, you will be held responsible for the costs incurred.

4. DISCLAIMER OF OTHER WARRANTIES: THE WARRANTY AND REMEDY PROVIDED ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS OR IMPLIED WARRANTIES INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, NONINFRINGEMENT, OR FITNESS FOR A PARTICULAR PURPOSE. SOME LAWS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES. IF THESE LAWS APPLY, THEN ALL EXPRESS AND IMPLIED WARRANTIES ARE LIMITED TO THE WARRANTY PERIOD IDENTIFIED ABOVE. UNLESS STATED HEREIN, ANY STATEMENTS OR REPRESENTATIONS MADE BY ANY OTHER PERSON OR FIRM ARE VOID.

5. EXCLUSION OF DAMAGES; EPSON'S MAXIMUM LIABILITY: IN NO EVENT SHALL EPSON OR ITS AFFILIATES BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OR ANY LOST PROFITS RESULTING FROM THE USE OR INABILITY TO USE THE EPSON PRODUCT, WHETHER RESULTING FROM BREACH OF WARRANTY OR ANY OTHER LEGAL THEORY. IN NO EVENT SHALL EPSON OR ITS AFFILIATES BE LIABLE FOR DAMAGES OF ANY KIND IN EXCESS OF THE ORIGINAL RETAIL PURCHASE PRICE OF THE PRODUCT.

6. Disputes, Arbitration, Governing Laws:

- A. Any controversy or claim arising out of or relating to Epson products or services or this agreement, shall be resolved by arbitration, rather than in court, in Los Angeles County, California. If you or Epson commences arbitration, the arbitration shall be governed by the rules of JAMS that are in effect when the arbitration is filed, excluding any rules that permit arbitration on a class or representative basis, available at <http://www.jamsadr.com> or by calling (800) 352-5267, and under the rules set forth in this agreement. Disputes shall be resolved by a single neutral arbitrator, and both parties shall have a reasonable opportunity to

participate in the selection of the arbitrator. The arbitrator is bound by the terms of this agreement.

B. Pre-Arbitration Steps and Notice. Before submitting a claim for arbitration, you agree to try, for sixty (60) days, to resolve any dispute informally by contacting us at customer.inquires@ea.epson.com. Please include your name, address and contact information, the facts giving rise to the dispute, and the relief requested. You agree to act in good faith to resolve the dispute, but if you and Epson do not reach a resolution within sixty (60) days, you may commence an arbitration.

C. Opt-out. You may elect to opt-out (exclude yourself) from the final, binding, individual arbitration procedure and waiver of class and representative proceedings specified in this agreement by sending a written letter to Epson America, Inc., ATTN: Legal Department, 3131 Katella Ave., Los Alamitos, CA 90720, within thirty (30) days of your purchase of the Epson products and/or services that specifies (i) your name, (ii) your mailing address, and (iii) your request to be excluded from the final, binding individual arbitration procedure and waiver of class and representative proceedings specified in this Section 6. In the event that you opt-out consistent with the procedure set forth above, all other terms shall continue to apply, including the requirement to provide notice prior to litigation.

D. Judgment on the arbitration award may be entered in any court having jurisdiction. There is no judge or jury in arbitration and your grounds for appeal are limited, however, the arbitrator is empowered to grant relief and award you the same damages as a court could, including declaratory or injunctive relief.

E. Notwithstanding the foregoing, you may bring an individual action in a small claims court of your state or municipality if the action is within that court's jurisdiction and is pending only in that court.

F. Any action must be brought within three (3) months of the expiration of the warranty.

G. You and Epson each agree that any dispute resolution proceedings will be conducted only on an individual basis and not in a class, consolidated or representative action. If for any reason a claim proceeds in court rather than in arbitration we each waive any right to a jury trial.

We also both agree that you or Epson may bring suit in court to enjoin infringement or another misuse of intellectual property rights.

H. If any provision in this Section 6 is found to be unenforceable, that provision shall be severed with the remainder of this Agreement remaining in full force and effect. The foregoing shall not apply to the prohibition against class, consolidated or representative actions in Section 6G above. This means that if Section 6G is found to be unenforceable, then all of Section 6, except for this paragraph H, shall be null and void.

7. Other Provisions:

A. Other Rights You May Have: This warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction. Some jurisdictions do not allow limitations on how long an implied warranty lasts, or allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

B. Warranties in Canada: In Canada, warranties include both warranties and conditions.

C. Except for Section 6, which is governed by the Federal Arbitration Act, in the event of a dispute in which the provisions of Section 6 are inapplicable, severed from the remainder of this agreement, or you opt-out pursuant to Section 6C, you and Epson both consent to the jurisdiction of your state of residence.

To find the Epson Authorized Reseller nearest you, please visit: www.epson.com in the U.S. or www.epson.ca in Canada.

To find the Epson Customer Care Center nearest you, please visit www.epson.com/servicecenterlocator in the U.S. or www.epson.ca/servicecenterlocator in Canada.

You can also write to: Epson America, Inc., P.O. Box 93012, Long Beach, CA 90809-3012.

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Epson Connection is a service mark of Epson America, Inc.

Windows is a registered trademark of Microsoft Corporation in the United States and/or other countries.

Mac is a trademark of Apple Inc., registered in the U.S. and other countries.

Wi-Fi Direct® is a registered trademark of Wi-Fi Alliance®.

Android, Google Cloud Print, Chromebook, and Google Play are trademarks of Google LLC.

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Documents / Resources

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